

TÜV UK Ltd – PAS 43 Safe working of vehicle breakdown, recovery and removal operations.

PAS 43 is the industry standard for the recovery and breakdown industry and is a Management System specification for safe working of vehicle breakdown, recovery and removal operations.

This standard is a requirement for most club and insurance work as well as police contracts.

PAS 43 came into effect on 31 May 2012 and was sponsored and developed by SURVIVE (Safe Use of Roadside Verges in Vehicular Emergencies).

SURVIVE is a partnership between the Government, the Police Service, motoring services organisations and the motoring industry. SURVIVE aims to improve the safety of road recovery operators' employees and customers in breakdown, recovery and removal situations.

PAS 43 specifies a management system for road recovery operators.

The requirements contained within it are intended to secure the health and safety road recovery operator technicians and road users.

A functioning management system enables individual company structures to be precisely tailored to meet the specific needs and specifications of the customer.

Operating procedures can subsequently be flexibly designed in a manner that enables everyone to benefit.



In short PAS 43 requires the following to be achieved:

- Operatives and all staff are trained to the required standard.
- Vehicles and all associated equipment tested and certified to the required standard. (LOLER)
- All vehicles and equipment inspected and serviced to the agreed standards and time table.
- All vehicle livery and lighting has to be to standards agreed.
- All records to be kept to the standards agreed.
- All management systems and documentation has to be to the required standard.
- Insurance is to be to required standard.
- All safety management systems to be in place and fully monitored to required standards.

Users of PAS 43 are advised to also consider quality system assessment and registration to ISO 9001 by a certification/assessment body accredited by UKAS or another member of the International Accreditation Forum (IAF).

TÜV UK Limited has been assessed and accredited by UKAS (United Kingdom Accreditation Service) and can in conjunction with ISO 9001 certification, provide certification against PAS 43 - Safe working of vehicle breakdown, recovery and removal operations

A QM system according to ISO 9001 forms an ideal basis for modern organisations of all sizes both on the national and international level to demonstrate their expertise and efficiency.

Internal work processes, responsibilities and competencies are taken into consideration, as is the regulation of processes when working with customers and business partners. ISO 9001 enjoys worldwide comparability, as well as compatibility with other management systems.

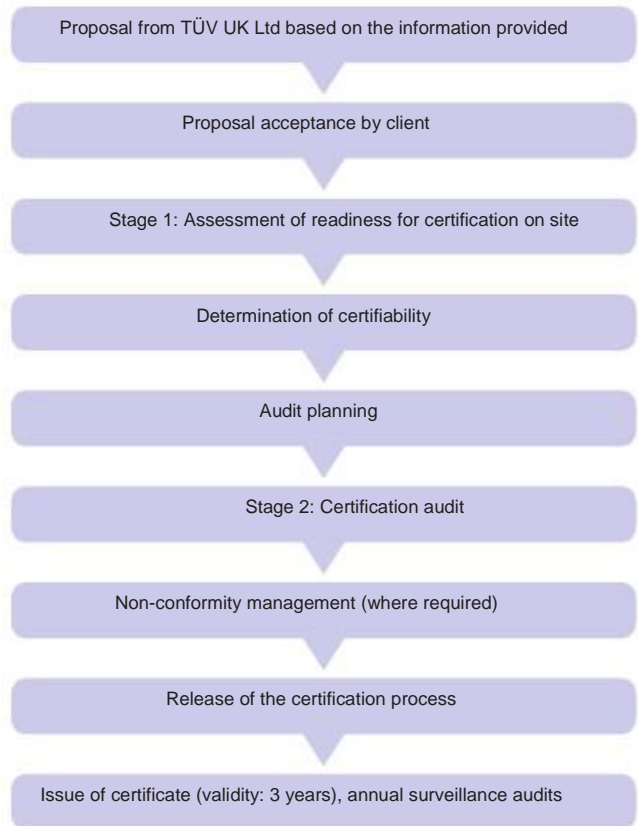
Benefits of ISO 9001 certification

- Sustainable quality assurance.
- Identification of potential for improvement and savings.
- High level of customer and employee satisfaction.
- Image enhancement.
- Risk minimisation.
- Better cost-effectiveness through process improvement.
- Enhanced competitiveness.
- Fulfilment of specific customer requirements.

Our know-how for your success

TÜV UK Ltd is a well-established and reliable partner for inspection and certification services. Our experts and auditors have extensive knowledge based on experience. This guarantees independence and neutrality, and also means we can offer continuity in supporting our clients. The benefit to you is clear: our auditors accompany and support the development of your company and provide you with objective feedback.

Process of Certification



Are you interested?

Please send us your response by fax, email or post.

We look forward to hearing from you.

Yes, I am interested in certification of Quality Management Systems according to ISO 9001 + PAS 43. Please contact me

Sender (Please use block capitals)

Company: _____

Mrs./Mr.: _____

Position: _____

Street, No.: _____

Postcode/Town: _____

Phone: _____

Fax: _____

E-mail: _____

TÜV UK Ltd
AMP House
Suites 27-29, Fifth Floor
Dingwall Road, Croydon
CR0 2LX

Phone: +44 (0) 20 8680 7711
Fax: +44 (0) 20 8680 4035
E-mail: enquiries.uk@tuv-nord.com

