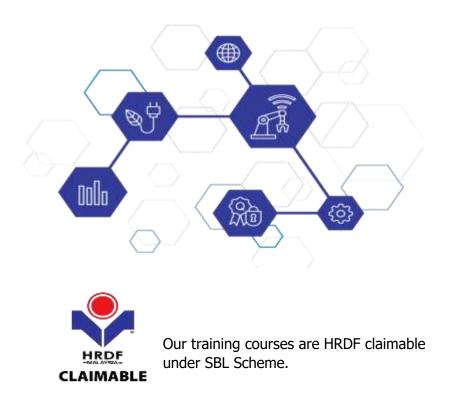# TUV NORD MALAYSIA

Training Course Schedule 2021

TÜV NORD
MALAYSIA

TUV NORD Training Academy

Your preferred business improvement partner through effective, innovative and customised training solutions.

Our training courses are HRDF claimable under SBL Scheme.

Please contact us to discuss which programme and option works well for your organisation. We do cater for course customisation to meet your expectation.

We are delighted to offer you:

In-House Training:
An in-house training course is one held at your premises and is open only to your employees. In-house training is suitable for any organisation where there is a need to train a group of personnel with knowledge and skills dedicated just for the organisation, including customised content based on your specific needs.

Training in-house eliminates travel expenses and additional time away from the office and it also keeps your content and discussions confidential.

Public Training:
Where it is not suitable to run in-house training, organisation can choose this platform by selecting the courses from our public training calendar. Attendees are away from office distractions and benefit from interacting and networking with people from other organisations.

Remote Online Training:
With our remote online training, you can now enjoy the training courses with expert tutor, simply delivered in a virtual environment, regardless of where you're located. You can even take the courses organised by other TUV NORD Training Academy in other countries.

Why choosing us for your training solution?

Offering Excellent Support
Provide excellent customer support throughout the learning cycle to give you a peace of mind.

Professional Expertise
Offers unparalleled knowledge and professional industry-focused solutions. Trainers with expertise knowledge and experience to meet your learning objective.

Value for Money
We focus on delivering more for less, by getting it "right first time".

Practical Learning Approach
We adopt accelerated learning approach to deliver information effectively and efficiently.

Comprehensive Learning Pathway
Systematic & comprehensive learning pathway with step-by-step training modules.

Voice of Customer
We take into consideration your needs & expectations in all the training solutions. Customer Satisfaction is our priority.

TUV NORD MALAYSIA - Your Preferred Business Improvement Partner
T : +603 – 8600 4031 | E: malaysia@tuv-nord.com | jesslow@tuv-nord.com | renee@tuv-nord.com

Page | 3

ISO 9001:2015 Quality Management System (QMS)

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	**Feb**	**Mar**	**Apr**	**May**	**June**
1	ISO 9001:2015 Senior Management Briefing	0.5	-	In-House Training only					
2	ISO 9001:2015 Interpretation	1	-	In-House Training only					
3	ISO 9001:2015 Interpretation & Application	2	1,500	25-26			1-2		
4	ISO 9001:2015 Risk Based Thinking Approach	1	850		25			4	
5	ISO 9001:2015 Internal Auditing	2	1,500			11-12			8-9
6	ISO 9001:2015 Awareness for Staff	0.5	-	In-House Training only					

ISO 14001:2015 Environmental Management System (EMS)

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	**Feb**	**Mar**	**Apr**	**May**	**June**
1	ISO 14001:2015 Senior Management Briefing	0.5	-	In-House Training only					
2	ISO 14001:2015 Interpretation	1	-	In-House Training only					
3	ISO 14001:2015 Interpretation & Application	2	1,500		23-24				1-2
4	ISO 14001:2015 Risk Based Thinking Approach	1	850				6		
5	ISO 14001:2015 Internal Auditing	2	1,500			15-16			15-16
6	ISO 14001:2015 Awareness for Staff	0.5	-	In-House Training only					
7	Malaysian Environmental Laws Interpretation & Implication	1	850		8		1		28
8	Environmental Aspects & Impacts Assessment	1	850			2			
9	Scheduled Waste Management	1	850	29					3

*Fees quoted are subject to 6% SST ; Public Training venue will be in Klang Valley

ISO 45001:2018 Occupational Health & Safety Management System (OHS)

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	ISO 45001:2018 Senior Management Briefing	0.5	-	In-House Training only					
2	ISO 45001:2018 Interpretation	1	-	In-House Training only					
3	ISO 45001:2018 Interpretation & Application	2	1,500		4-5		5-6		
4	ISO 45001:2018 Risk Based Thinking Approach	1	850			29			
5	ISO 45001:2018 Internal Auditing	2	1,500		18-19		26-27		21-22
6	ISO 45001 Awareness for Staff	1	850	In-House Training only					
7	Malaysian OHS Laws Interpretation & Implication	1	850				19		
8	Hazard Identification, Risk Assessment and Control (HIRAC)	1	850				20		
9	Behavioral Based Safety	1	-	In-House Training only					
10	Hazardous Chemical Management	1	850		9			8	
11	Essentials for the Safety and Health Committee	2	-	In-House Training only					
12	Workplace Inspection for Safety and Health Committee	1	-	In-House Training only					
13	Incident Investigation for Safety and Health Committee	1	-	In-House Training only					
14	Emergency Preparedness and Response	1	-	In-House Training only					
15	Workplace Safety	1	-	In-House Training only					

*Fees quoted are subject to 6% SST ; Public Training venue will be in Klang Valley

TUV NORD MALAYSIA - Your Preferred Business Improvement Partner
T : +603 – 8600 4031 | E: malaysia@tuv-nord.com | jesslow@tuv-nord.com | renee@tuv-nord.com

Page | 5

Integrated Management Systems (IMS)

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	Integrated Management System (IMS) – Interpretation (ISO 9001, ISO 14001, ISO 45001)	2	-	In-House Training only					
2	Integrated Management System (IMS) – Interpretation & Application (ISO 9001, ISO 14001, ISO 45001)	3	1,500			25-26		20-21	
3	Integrated Management System (IMS) – Internal Auditing (ISO 9001, ISO 14001, ISO 45001)	2	1,500				12-13		

ISO 37001:2016 Anti-Bribery Management System (ABMS)

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	ISO 37001:2016 Senior Management Briefing	0.5	-	In-House Training only					
2	Understanding ISO 37001 Anti-Bribery Management System	1	-	In-House Training only					
3	ISO 37001:2016 ABMS Interpretation & Application	2	1,800		2-3			3-4	
4	ISO 37001:2016 ABMS Risk Assessment (CRM)	2	1,800			18-19			17-18
5	ISO 37001:2016 ABMS Internal Auditing	2	1,800			30-31		24-25	

*Fees quoted are subject to 6% SST ; Public Training venue will be in Klang Valley

TUV NORD MALAYSIA - Your Preferred Business Improvement Partner
T : +603 – 8600 4031 | E: malaysia@tuv-nord.com | jesslow@tuv-nord.com | renee@tuv-nord.com

Page | 6

ISO/IEC 20000-1:2018 IT Services Management System (ITSMS)

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	ISO/IEC 20000-1:2018 Interpretation	1	-	In-House Training only					
2	ISO/IEC 20000-1:2018 Interpretation & Application	2	2,400			21-22			
3	ISO/IEC 20000-1:2018 Internal Auditing	2	2,400					27-28	

ISO/IEC 27001:2013 Information Security Management System (ISMS)

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	ISO/IEC 27001:2013 Interpretation	1	-	In-House Training only					
2	ISO/IEC 27001:2013 Interpretation & Application	2	2,000	26-27			12-13		
3	ISO/IEC 27001:2013 Internal Auditing	2	2,000			3-4		27-28	
4	ISO/IEC 27005:2018 Information Security Risk Management	2	2,000			30--31			
5	ISO/IEC 27002:2013 Information Security Controls	2	2,000				14-15		24-25

TISAX –Information Security for Automotive Industry

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	Understanding TISAX –Information Security for Automotive Industry	2	3,000					10-11	

*Fees quoted are subject to 6% SST ; Public Training venue will be in Klang Valley

TUV NORD MALAYSIA - Your Preferred Business Improvement Partner
T : +603 – 8600 4031 | E: malaysia@tuv-nord.com | jesslow@tuv-nord.com | renee@tuv-nord.com

Page | 7

ISO 22301:2019 Business Continuity Management System (BCMS)

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	ISO 22301:2019 Senior Management Briefing	0.5	-	In-House Training only					
2	ISO 22301:2019 Interpretation & Application	2	2,000	21-22		3-4		5-6	
3	ISO 22301:2019 Internal Auditing	2	2,000			25-26			21-22
4	Business Impact Analysis	1	1,000		25				
5	Business Continuity Plans – Principles & Application	1	1,000	20			14		
6	Crisis Management	1	1,000			24			

ISO 21001:2018 Management System for Educational Organisations

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	ISO 21001:2018 Interpretation & Application	2	-	In-House Training only					
2	ISO 21001:2018 Internal Auditing	2	-	In-House Training only					

ISO 50001:2018 Energy Management System (EnMS)

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	ISO 50001:2018 Senior Management Briefing	0.5	-	In-House Training only					
2	ISO 50001:2018 Interpretation and Application	2	-	In-House Training only					
3	ISO 50001:2018 Internal Auditing	2	-	In-House Training only					

*Fees quoted are subject to 6% SST ; Public Training venue will be in Klang Valley

TUV NORD MALAYSIA - Your Preferred Business Improvement Partner
T : +603 – 8600 4031 | E: malaysia@tuv-nord.com | jesslow@tuv-nord.com | renee@tuv-nord.com

Page | 8

ISO 13485:2016 Quality Management System for Medical Devices

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	ISO 13486:2016 Senior Management Briefing	0.5	-	In-House Training only					
2	ISO 13485:2016 Interpretation	1	-	In-House Training only					
3	ISO 13485:2016 Interpretation and Application	2	2,000		2-3		1-2		
4	ISO 14971:2019 Risk Management for Medical Devices	2	2,400			22-23			
5	ISO 13485:2016 Internal Auditing	2	2,000			16-17		6-7	
6	Understanding European Medical Device Regulation (MDR)	1	-	In-House Training only					
7	Malaysian Medical Device Laws Interpretation & Implication	1	-	In-House Training only					
8	Understanding of FDA 21 CFR Part 820 Quality System Regulation	2	-	In-House Training only					
9	Process Validation for Medical Devices	2	2,200		22-23		15-16		28-29
10	Software Validation for Medical Devices	2	-	In-House Training only					

Good Distribution Practices Medical Devices (GDPMD)

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	Understanding the Requirements for Good Distribution Practice for Medical Devices (GDPMD)	1	850	27		3		5	
2	Good Distribution Practice for Medical Devices (GDPMD) Internal Auditing	1	850		22		21		24

*Fees quoted are subject to 6% SST ; Public Training venue will be in Klang Valley

TUV NORD MALAYSIA - Your Preferred Business Improvement Partner
T : +603 – 8600 4031 | E: malaysia@tuv-nord.com | jesslow@tuv-nord.com | renee@tuv-nord.com

Page | 9

IATF 16949:2016 Quality Management System for Automotive Industry

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	IATF 16949:2016 Awareness for Top Management	0.5		In-House Training only					
2	IATF 16949:2016 Interpretation and Application	2	1,500	21-22		29-30		24-25	
3	IATF 16949:2016 Risk Based Thinking Approach	1	850		4		5		1
4	IATF 16949:2016 Internal Auditing	2	1,500		24-25		7-8		17-18
5	Design Failure Mode & Effect Analysis (DFMEA) (AIAG 4th Ed)	2	-	In-House Training only					
6	Process Failure Mode & Effect Analysis (PFMEA) (AIAG 4th Ed)	2	-	In-House Training only					
7	Design Failure Mode & Effect Analysis (DFMEA) (new AIAG-VDA 1st Ed)	2	-	In-House Training only					
8	Process Failure Mode & Effect Analysis (PFMEA) (new AIAG-VDA 1st Ed)	2	-	In-House Training only					
9	Design & Process Failure Mode & Effect Analysis (FMEA) (new AIAG-VDA 1st Ed)	3	2,000			1-3			9-11
10	FMEA-MSRs - Failure Mode & Effect Analysis for Monitoring and System Response (new supplementary form of AIAG-VDA 1st Ed)	2	-	In-House Training only					
11	Statistical Process Control (SPC) (AIAG 2nd Ed)	2	1,500			4-5			2-3
12	Measurement System Analysis (MSA) (AIAG 4th Ed)	2	1,500		18-19			17-18	
13	Advanced Product Quality Planning (APQP) (AIAG 2nd Ed) and Control Plan & Production Part Approval Process (PPAP) (AIAG 4th Ed)	1	850				14		
14	VDA 6.3 Introduction to Process Audit	2	-	In-House Training only					

*Fees quoted are subject to 6% SST ; Public Training venue will be in Klang Valley

TUV NORD MALAYSIA - Your Preferred Business Improvement Partner
T : +603 – 8600 4031 | E: malaysia@tuv-nord.com | jesslow@tuv-nord.com | renee@tuv-nord.com

Page | 10

AS 9100:2016 Rev D Aerospace Quality Management System

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	AS 9100:2016 RevD Interpretation & Application	2	-	In-House Training only					
2	AS 9100:2016 RevD Internal Auditing	2	-	In-House Training only					
3	AS 9100:2016 First Article Inspection	2	-	In-House Training only					
4	AS 9100:2016 RevD Interpretation & Application	2	-	In-House Training only					

ISO 55001:2014 Asset Management System

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	ISO 55001:2014 Asset Management System Interpretation & Application	2	2,400				6-7		
2	ISO 55001:2014 Asset Management System Internal Auditing	2	2,400					19-20	

MS 1514:2009 Good Manufacturing Practices (GMP) for Food

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	Understanding the Requirements of MS 1514:2009 Good Manufacturing Practices (GMP) for Food	1	850	19		8		3	
2	MS 1514:2009 Good Manufacturing Practices (GMP) for Food - Internal Auditing	1	850		8		8		14

*Fees quoted are subject to 6% SST ; Public Training venue will be in Klang Valley

TUV NORD MALAYSIA - Your Preferred Business Improvement Partner
T : +603 – 8600 4031 | E: malaysia@tuv-nord.com | jesslow@tuv-nord.com | renee@tuv-nord.com

Page | 11

MS 1480:2019 Food Safety according to Hazard Analysis and Critical Control Point (HACCP) System

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	Understanding of MS 1480:2019 Food Safety according to Hazard Analysis and Critical Control Point (HACCP) System	1	850	14		10		5	
2	HACCP MS 1480:2019 Internal Auditing	2	1,500			1-2			10-11

ISO 22000:2018 Food Safety Management System

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	ISO 22000:2018 Interpretation	1	850			23		4	
2	ISO 22000:2018 Interpretation & Application	2	-	In-House Training only					
3	ISO 22000:2018 Risk Based Thinking Approach	1	-	In-House Training only					
4	ISO 22000:2018 Internal Auditing	2	1,500				8-9		16-17

Feed Safety

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	Introduction to FAMI-QS Code of Practices Version 6	2	1,500			11-12			
2	Internal Auditing for FAMI-QS Code of Practices	2	1,500				26-27		
3	Introduction to GMP +B2 Production of Feed Ingredients	2	1,500					6-7	
4	Internal Auditing for GMP +B2 Production of Feed Ingredients	2	1,500						14-15

*Fees quoted are subject to 6% SST ; Public Training venue will be in Klang Valley

TUV NORD MALAYSIA - Your Preferred Business Improvement Partner
T : +603 – 8600 4031 | E: malaysia@tuv-nord.com | jesslow@tuv-nord.com | renee@tuv-nord.com

Page | 12

FSSC 22000 (v5) Food Safety Scheme Certification

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	FSSC 22000 v5 Interpretation	1	-	In-House Training only					
2	FSSC 22000 v5 Interpretation & Application	2	1,600		4-5		15-16		3-4
3	FSSC 22000 v5 Internal Auditing	2	1,600			23-24			23-24
4	Introduction to Food Defence Guidance based on PAS 96:2017	1	900					20	
5	Introduction to Food Fraud Prevention	1	900				20		
6	Understanding of ISO/TS 22002-1:2009 Prerequisite Programme on Food Safety - Part 1 Manufacturing	1	-	In-House Training only					
7	Understanding of ISO/TS 22002-1:2009 Prerequisite Programme on Food Safety - Part 4 Packaging	1	-	In-House Training only					

*Fees quoted are subject to 6% SST ; Public Training venue will be in Klang Valley

TUV NORD MALAYSIA - Your Preferred Business Improvement Partner
T : +603 – 8600 4031 | E: malaysia@tuv-nord.com | jesslow@tuv-nord.com | renee@tuv-nord.com

Page | 13

RBA – Responsible Business Alliance Code of Conduct

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	Understanding the Requirements of Responsible Business Alliance (RBA) Code of Conduct	2	1,800	18-19		9-10		24-25	
2	Responsible Business Alliance (RBA) Code of Conduct – Labor Risk Assessment	1	-	In-House Training only					
3	Responsible Business Alliance (RBA) Code of Conduct – Ethics Risk Assessment	1	-	In-House Training only					
4	Responsible Business Alliance (RBA) Code of Conduct Internal Auditing – (Labor And Ethics only)	2	-	In-House Training only					
5	Responsible Business Alliance (RBA) Code of Conduct Internal Auditing	3	2,600		18-19		8-9		14-15

*Fees quoted are subject to 6% SST ; Public Training venue will be in Klang Valley

TUV NORD MALAYSIA - Your Preferred Business Improvement Partner
T : +603 – 8600 4031 | E: malaysia@tuv-nord.com | jesslow@tuv-nord.com | renee@tuv-nord.com

Page | 14

MS 2530:2013 Malaysian Sustainable Palm Oil (MSPO)

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	Understanding MS 2530-2:2013 (Part 2) General Principles for Independent Smallholders	1	-	In-House Training only					
2	Understanding MS 2530-3:2013 (Part 3) General Principles for Plantations	1	-	In-House Training only					
3	Understanding MS 2530-4:2013 (Part 4) General Principles for Palm Oil Mills	1	-	In-House Training only					
4	MSPO MS 2530:2013 Internal Auditing	2	-	In-House Training only					
5	Environmental, Health & Safety Legislation & Related Regulation for Plantations	1	-	In-House Training only					
6	Environmental, Health & Safety Legislation & Related Regulation for Palm Oil Mills	1	-	In-House Training only					
7	Environmental Aspects and Impacts, HIRAC and SIA for Plantation	2	-	In-House Training only					
8	Environmental Aspects and Impacts, HIRAC and SIA for Palm Oil Mills	2	-	In-House Training only					

*Fees quoted are subject to 6% SST ; Public Training venue will be in Klang Valley

TUV NORD MALAYSIA - Your Preferred Business Improvement Partner
T : +603 – 8600 4031 | E: malaysia@tuv-nord.com | jesslow@tuv-nord.com | renee@tuv-nord.com

Page | 15

Problem Solving

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	Effective Root Cause Analysis (RCA)	2	1,500	25-26		15-16		10-11	
2	Problem Solving through 7QC Tools	2	1,500		2-3		21-22		8-9
3	8-Diciplines Team-Oriented Problem Solving Technique	2	-						

Operational Improvement

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	Basic Understanding of Six Sigma	1	850		26			5	
2	Basic Understanding of Lean Sigma	2	1,500			9-10			10-11
3	Basic Understanding of Lean & Value Stream Mapping (VSM)	2	1,500				12-13		16-17
4	Lean Warehousing	2	-	In-House Training only					
5	Lean Manufacturing	2	-	In-House Training only					
6	A Guide to Kaizen Implementation	1	-	In-House Training only					
7	Introduction to Innovative & Creative Circle (ICC)	2	-	In-House Training only					
8	Manufacturing Inventory Reduction Strategy	2	-	In-House Training only					
9	Manufacturing Cost Improvement Strategy	2	-	In-House Training only					
10	Cost of Quality	2	-	In-House Training only					

*Fees quoted are subject to 6% SST ; Public Training venue will be in Klang Valley

TUV NORD MALAYSIA - Your Preferred Business Improvement Partner
T : +603 – 8600 4031 | E: malaysia@tuv-nord.com | jesslow@tuv-nord.com | renee@tuv-nord.com

Page | 16

Process Control

No	Courses	Duration (Day)	Fees (RM)	Date					
				Jan	Feb	Mar	Apr	May	June
1	Effective PDCA Management & Deployment	1	-	In-House Training only					
2	Zero Defect through Poka Yoke	1	850			4			
3	Total Productive Maintenance (TPM)	1	850					4	
4	Quick Changeover for Operational Efficiency	1	-	In-House Training only					
5	Overall Equipment Effectiveness (OEE)	1	-	In-House Training only					
6	Time & Motion Study for Productivity Improvement	1	-	In-House Training only					
7	Training within Industry (TWI) for Operation Standardisation	1	850					3	
8	Kanban Management	2	-	In-House Training only					
9	Effective Calibration System	2	1,500			11-12			22-23
10	Practical Design of Experiment (DOE)	2	-	In-House Training only					
11	Design for Manufacturing & Assembly	2	-	In-House Training only					
12	Geometric Dimensioning & Tolerancing (GD&T)	2	-	In-House Training only					
13	Fundamental of Acceptance Sampling	1	-	In-House Training only					
14	5S Principles & Implementation	2	1,500		25-26			27-28	
15	5S Internal Auditing	2	1,500				15-16		29-30
16	Basic Minitab Application (*inclusive Minitab Trial version)	2	-	In-House Training only					
17	Intermediate Minitab Application (*inclusive Minitab Trial version)	2	-	In-House Training only					

*Fees quoted are subject to 6% SST ; Public Training venue will be in Klang Valley

TUV NORD MALAYSIA - Your Preferred Business Improvement Partner
T : +603 – 8600 4031 | E: malaysia@tuv-nord.com | jesslow@tuv-nord.com | renee@tuv-nord.com

Page | 17