TUV NORD MALAYSIA
Training Courses 2023

TÜV NORD
MALAYSIA

TUV NORD Training

Your preferred business improvement partner through effective, innovative and customised training solutions.

We provide HRD Corp Claimable Courses

We are delighted to offer you:

In-House Training:

An in-house training course is one held at your premises and is open only to your employees. In-house training is suitable for any organisation where there is a need to train a group of personnel with knowledge and skills dedicated just for the organisation, including customised content based on your specific needs.

Training in-house eliminates travel expenses and additional time away from the office and it also keeps your content and discussions confidential.

Public Training:

Where it is not suitable to run in-house training, organisation can choose this platform by selecting the courses from our public training calendar. Attendees are away from office distractions and benefit from interacting and networking with people from other organisations.

Remote Online Training:

With our remote online training, you can now enjoy the training courses with expert tutor, simply delivered in a virtual environment, regardless of where you're located. You can even take the courses organised by other TUV NORD Training Academy in other countries. Remote online could be done via platform e.g. Zoom or MS Teams.

Please contact us to discuss which programme and option works well for your organisation. We do cater for course customisation to meet your expectation.

TUV NORD MALAYSIA SDN BHD
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2

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Why choosing us for your training solution?

Professional Expertise

Offers unparalleled knowledge and professional industry-focused solutions. Trainers with expertise knowledge and experience to meet your learning objective.

Offering Excellent Support

Provide excellent customer support throughout the learning cycle to give you a peace of mind.

Practical Learning Approach

We adopt accelerated learning approach to deliver information effectively and efficiently.

Value for Money

We focus on delivering more for less, by getting it "right first time".

Voice of Customer

We take into consideration your needs & expectations in all the training solutions. Customer Satisfaction is our priority.

Comprehensive Learning Pathway

Systematic & comprehensive learning pathway with step-by-step training modules.

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3

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ISO 9001:2015 Quality Management System (QMS)

No	Courses	Duration (Day)
1	ISO 9001:2015 Awareness to Top Management	0.5
2	ISO 9001:2015 Interpretation	1
3	ISO 9001:2015 Interpretation & Application	2
4	ISO 9001:2015 Risk Based Thinking Approach	1
5	ISO 9001:2015 Internal Auditing	2
6	ISO 9001:2015 Awareness for Staff	0.5

ISO 14001:2015 Environmental Management System (EMS)

No	Courses	Duration (Day)
1	ISO 14001:2015 Awareness to Top Management	0.5
2	ISO 14001:2015 Interpretation	1
3	ISO 14001:2015 Interpretation & Application	2
4	ISO14001:2015 Risk Based Thinking Approach	1
5	ISO 14001:2015 Internal Auditing	2
6	ISO 14001:2015 Awareness for Staff	0.5
7	Malaysian Environmental Laws Interpretation & Implication	1
8	Environmental Aspects & Impacts Assessment	1
9	Scheduled Waste Management	1

ISO 45001:2018 Occupational Health & Safety Management System (OHSMS)

No	Courses	Duration (Day)
1	ISO 45001:2018 Awareness to Top Management	0.5
2	ISO 45001:2018 Interpretation	1
3	ISO 45001:2018 Interpretation & Application	2
4	ISO 45001:2018 Risk Based Thinking Approach	1
5	ISO 45001:2018 Internal Auditing	2
6	ISO 45001:2018 Awareness for Staff	0.5
7	Malaysian OHS Laws Interpretation & Implication	1
8	Hazard Identification, Risk Assessment and Control (HIRAC)	1
9	Behavioural Based Safety	1
10	Hazardous Chemical Management	1
11	Essentials for the Safety and Health Committee	2
12	Workplace Inspection for Safety and Health Committee	1

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4

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13	Incident Investigation for Safety and Health Committee	1
14	Emergency Preparedness and Response	2
15	Workplace Safety	1

Integrated Management System (IMS)

No	Courses	Duration (Day)
1	Integrated Management System (IMS) – Interpretation (ISO 9001, ISO 14001, ISO 45001)	3
2	Integrated Management System (IMS) – Internal Auditing (ISO 9001, ISO 14001, ISO 45001)	2

ISO 37001:2016 Anti-Bribery Management System (ABMS)

No	Courses	Duration (Day)
1	ISO 37001:2016 Awareness to Top Management	0.5
2	Understanding ISO 37001 Anti-Bribery Management System	1
3	ISO 37001:2016 ABMS Interpretation & Application	2
4	ISO 37001:2016 ABMS Risk Assessment	2
5	ISO 37001:2016 ABMS Internal Auditing	2

ISO 13485:2016 Quality Management System for Medical Devices

No	Courses	Duration (Day)
1	ISO 13486:2016 Awareness to Top Management	0.5
2	ISO 13485:2016 Interpretation	1
3	ISO 13485:2016 Interpretation and Application	2
4	ISO 14971:2019 Risk Management for Medical Devices	1
5	ISO 13485:2016 Internal Auditing	2
6	Understanding the Requirements of European Medical Device Regulation (MDR)	1
7	Understanding the FDA 21 CFR Part 820 Quality System Regulation	1
8	Understanding the Medical Device Single Audit Program (MDSAP)	2
9	Understanding Various Types of Validation for Manufacturing of Medical Devices	2
10	Software Validation for Medical Devices	2
11	Design & Development of Medical Devices (based on ISO 13485 QMS for Medical Devices)	2

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5

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Good Distribution Practices Medical Devices (GDPMD)

No	Courses	Duration (Day)
1	Understanding the Requirements for Good Distribution Practice for Medical Devices (GDPMD)	1
2	Good Distribution Practice for Medical Devices (GDPMD) Internal Auditing	2

ISO/IEC 27001:2013 Information Security Management System (ISMS)

No	Courses	Duration (Day)
1	ISO/IEC 27001:2013 Awareness to Top Management	0.5
2	ISO/IEC 27001:2013 Interpretation	1
3	ISO/IEC 27001:2013 Interpretation & Application	2
4	ISO/IEC 27001:2013 Internal Auditing	2
5	ISO/IEC 27005:2018 Information Security Risk Management	2
6	ISO/IEC 27002:2013 / ISO/IEC 27002:2022 Information Security Controls	2

ISO/IEC 20000-1:2018 IT Services Management System (ITSMS)

No	Courses	Duration (Day)
1	ISO/IEC 20000-1:2018 Interpretation	1
2	ISO/IEC 20000-1:2018 Interpretation & Application	2
3	ISO/IEC 20000-1:2018 Internal Auditing	2

ISO 22301:2019 Business Continuity Management System (BCMS)

No	Courses	Duration (Day)
1	ISO 22301:2019 Awareness to Top Management	0.5
2	ISO 22301:2019 Interpretation & Application	2
3	Business Impact Analysis (BIA) and Risk Assessment for Business Continuity Plan	2
4	Business Continuity Plan (BCP) – Principles & Application	2
5	Business Continuity Testing & Exercise	1
6	Crisis Management	2
7	ISO 22301:2019 Internal Auditing	2

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6

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IATF 16949:2016 Quality Management System for Automotive Industry

No	Courses	Duration (Day)
1	IATF 16949:2016 Awareness for Top Management	0.5
2	IATF 16949:2016 Interpretation and Application	2
3	IATF 16949:2016 Risk Based Thinking Approach	1
4	IATF 16949:2016 Internal Auditing	2
5	Design Failure Mode & Effect Analysis (DFMEA) (AIAG 4th Ed)	2
6	Process Failure Mode & Effect Analysis (PFMEA) (AIAG 4th Ed)	2
7	Design Failure Mode & Effect Analysis (DFMEA) (new AIAG-VDA 1st Ed)	2
8	Process Failure Mode & Effect Analysis (PFMEA) (new AIAG-VDA 1st Ed)	2
9	Design & Process Failure Mode & Effect Analysis (FMEA) (new AIAG-VDA 1st Ed)	3
10	FMEA-MSRs - Failure Mode & Effect Analysis for Monitoring and System Response (new supplementary form of AIAG-VDA 1st Ed)	2
11	Statistical Process Control (SPC) (AIAG 2nd Ed)	2
12	Measurement System Analysis (MSA) (AIAG 4th Ed)	2
13	Advanced Product Quality Planning (APQP) (AIAG 2nd Ed) and Control Plan	1
14	Production Part Approval Process (PPAP) (AIAG 4th Ed)	1
15	Advanced Product Quality Planning (APQP) (AIAG 2nd Ed) and Control Plan & Production Part Approval Process (PPAP) (AIAG 4th Ed)	2

MS 1480:2019 Hazard Analysis and Critical Control Point (HACCP)

No	Courses	Duration (Day)
1	Understanding the MS 1480:2019 HACCP	1
2	HACCP MS 1480:2019 Internal Auditing	2

HACCP Food Safety System (Codex Alimentarius)

No	Courses	Duration (Day)
1	Understanding the HACCP Food Safety System	1
2	HACCP Internal Auditing	2

MS 1514:2022 Good Manufacturing Practices (GMP) for Food

No	Courses	Duration (Day)
1	Understanding the Requirements of MS 1514:2022 Good Manufacturing Practices (GMP) for Food	1
2	MS 1514:2022 Good Manufacturing Practices (GMP) for Food - Internal Auditing	2

TISAX –Information Security for Automotive Industry

No	Courses	Duration (Day)
1	Understanding TISAX –Information Security for Automotive Industry	2

ISO 22000:2018 Food Safety Management System

No	Courses	Duration (Day)
1	ISO 22000:2018 Interpretation	1
2	ISO 22000:2018 Interpretation & Application	2
3	ISO 22000:2018 Risk Based Thinking Approach	1
4	ISO 22000:2018 Internal Auditing	2

FSSC 22000 (v5.1) Food Safety Scheme Certification

No	Courses	Duration (Day)
1	FSSC 22000 v5.1 Interpretation	1
2	FSSC 22000 v5.1 Interpretation & Application	2
3	FSSC 22000 v5.1 Internal Auditing	2
4	Introduction to Food Defence Guidance based on PAS 96:2017	1
5	Introduction to Food Fraud Prevention	1
6	Understanding of ISO/TS 22002-1:2009 Prerequisite Programme on Food Safety - Part 1 Manufacturing	1
7	Understanding of ISO/TS 22002-1:2009 Prerequisite Programme on Food Safety - Part 4 Packaging	1

BRCGS Global Standard

No	Courses	Duration (Day)
1	BRCGS Global Standard for Food Safety Issue 8 - Requirements	2
2	BRCGS Global Standard for Food Safety Issue 8 – Internal Auditing	2
3	BRCGS Global Standard for Food Safety Issue 9 - Requirements	2
4	BRCGS Global Standard for Food Safety Issue 9 – Internal Auditing	2
5	BRCGS Global Standard for Packaging Materials Issue 6 - Requirements	2
6	BRCGS Global Standard for Packaging Materials Issue 6 – Internal Auditing	2

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8

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Animal Feed Safety - GMP+ FC Scheme 2020 (FSA)

No	Courses	Duration (Day)
1	Understanding the Requirements of GMP+ Feed Safety Management System	2
2	Understanding the GMP+ Technical Specifications	1
3	Internal Auditing for GMP+ FC Scheme 2020 (FSA)	2

Animal Feed Safety – FAMI-QS Code of Practices Version 6

No	Courses	Duration (Day)
1	Introduction to FAMI-QS Code of Practices Version 6	2
2	Internal Auditing for FAMI-QS Code of Practices	2

Good Manufacturing Practise (GMP) for Cosmetics

No	Courses	Duration (Day)
1	Understanding the Cosmetics Good Manufacturing Practice (GMP)	2
2	Internal Auditing of Cosmetics - Good Manufacturing Practices (GMP)	2
3	Introduction to Cosmetics - Good Manufacturing Practices (GMP) ISO 22716:2007	2
4	Internal Auditing of Cosmetics - Good Manufacturing Practices (GMP) ISO 22716:2007	2

ISO 31001:2018 Risk Management

No	Courses	Duration (Day)
1	Understanding ISO 31001:2018 Risk Management	2

ISO 55001:2014 Asset Management System (ASM)

No	Courses	Duration (Day)
1	ISO 55001:2014 AMS Interpretation & Application	2
2	ISO 55001:2014 AMS Internal Auditing	2

ISO 50001:2018 Energy Management System (EnMS)

No	Courses	Duration (Day)
1	ISO 50001:2018 Interpretation and Application	2
2	ISO 50001:2018 Internal Auditing	2

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9

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AS 9100:2016 Rev D Aerospace Quality Management System

No	Courses	Duration (Day)
1	AS 9100:2016 Rev D Interpretation & Application	2
2	AS 9100:2016 Rev D Internal Auditing	2

ISO 19011:2018 Guidelines for Auditing Management Systems

No	Courses	Duration (Day)
1	Understanding ISO 19011:2018 Guidelines for Auditing Management Systems	2

RBA – Responsible Business Alliance Code of Conduct 7.1

No	Courses	Duration (Day)
1	Understanding the Requirements of RBA Code of Conduct	2
2	Understanding and Implementing RBA Code of Conduct	3
3	RBA Code of Conduct – Labor Risk Assessment & its applicable legal	1
4	RBA Code of Conduct – Ethics Risk Assessment & its applicable legal	1
5	RBA Code of Conduct – Environmental Risk Assessment & its applicable legal	1
6	RBA Code of Conduct – Health & Safety Risk Assessment & its applicable legal	1
7	RBA Code of Conduct Internal Auditing	3
8	RBA Code of Conduct – Lead Internal Auditor on Labor & Ethics	2
9	RBA Code of Conduct – Lead Internal Auditor on Health & Safety	2

MS ISO/IEC 17025:2017 Laboratory Management System

No	Courses	Duration (Day)
1	Understanding & Implementing the ISO/IEC 17025:2017	2
2	Measurement Uncertainty Workshop	2
3	ISO/IEC 17025:2017 Internal Auditing	2

SMETA (Sedex Members Ethical Trade Audit)

No	Courses	Duration (Day)
1	SMETA Awareness & Implementation Workshop	2

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10

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Problem Solving & Process Improvement

No	Courses	Duration (Day)
1	Effective Root Cause Analysis (RCA)	2
2	Problem Solving through 7QC Tools	2
3	8-Diciplines of Problem Solving (8D)	2
4	DMAIC Improvement Methodology	1
5	Step Up with Waste and Variation Reduction	1
6	Error Proofing through Poka Yoke	1
7	Workflow Study and Improvement	1
8	Process Mapping Techniques	1
9	Pull Production with Kanban System	1
10	Kaizen for Continuous Improvement	1
11	Overall Equipment Effectiveness (OEE)	1
12	Quick Changeover for Operational Efficiency (SMED)	1
13	Training within Industry (TWI)	1
14	5S Workplace Management	1

Quality Assurance & Control

No	Courses	Duration (Day)
1	Gage Repeatability & Reproducibility Study (GR&R)	1
2	Calibration System for Measuring Equipment	2
3	Acceptance Sampling with AQL	1

Data Analysis & Statistical Tools

No	Courses	Duration (Day)
1	Visualization – Descriptive Statistics	1
2	Estimation – Inferential Statistics	1
3	Diagnostic – Hypothesis Testing	1
4	Prediction – Regression Analysis	1
5	Experimentation – Design of Experiment (DOE)	2

*Using statistical software (Minitab/SigmaXL/ others)

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11

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FSC COC - Forest Stewardship Council Chain of Custody Certification

No	Courses	Duration (Day)
1	FSC Chain-of-Custody Certification System Training • FSC COC Standard FSC-STD-40-004 V3-0 and V3-1, • FSC Product Classification FSC-STD-40-004a V2-1 and • FSC Trademarks Requirements FSC-STD-50-001 V2-0	3

PEFC COC - Program for the Endorsement of Forest Chain of Custody Certification

No	Courses	Duration (Day)
1	PEFC Chain-of-Custody Certification System Training • PEFC COC Standard PEFC ST 2002:2020, and • PEFC Trademarks Requirements PEFC ST 2001:2020	2

MS 2530:2022 Malaysian Sustainable Palm Oil (MSPO)

No	Courses	Duration (Day)
1	Understanding MS 2530:2022 (Part 3-1) General Principles for Oil Palm Plantations (<500 hectares)	1
2	Understanding MS 2530:2022 (Part 3-2) General Principles for Oil Palm Plantations (<500 hectares)	1
3	Understanding MSPO Part 4-1: General Principles for Palm Oil Mill including Supply Chain Requirements	1
4	Understanding MSPO Part 4-2: General Principles for Palm Oil Processing Facilities	1
5	Understanding MSPO Part 4-3: General Principles for Dealers	1
6	MSPO MS 2530:2022 Internal Auditing	2
7	MSPO MS 2530:2022 - Social Impact Assessment (SIA) Guideline & Approach	1
8	Environmental Aspect Impact Assessment (EAIA) for Plantation / Palm Oil Mills	1
9	Hazard Identification, Risk Assessment and Risk Control (HIRARC) for Plantation / Palm Oil Mills	1
10	Environmental Legislation & Related Regulation for Plantations/ Palm Oil Mills	1
11	Health & Safety Legislation & Related Regulation for Palm Oil Mills	1

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12

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Malaysian Sustainable Palm Oil – Supply Chain Certification Standard (MSPO-SCCS)

No	Courses	Duration (Day)
1	Understanding the Requirements of MSPO-SCCS	1
2	MSPO-SCCS Internal Auditing	2

Roundtable on Sustainable Palm Oil – Supply Chain Certification Standard (RSPO-SCCS)

No	Courses	Duration (Day)
1	Understanding the Requirements of RSPO-SCCS	1
2	RSPO-SCCS Internal Auditing	2

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13

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