## TUVINDIA

### Internal Auditor Training Course on ISO 21001:2018 Educational Organizations Management System (EOMS)



#### **Course Features**

The aim of this course is to provide delegates with the knowledge and skills required to perform an internal audit of part of an Educational Organization Management System (EOMS) based on ISO 21001 and report on the effective implementation and maintenance of the management system in accordance with ISO 19011.

#### **Course Objectives:**

- Understand the overview of ISO 21001:2018
  Educational Organization Management System
- Enable delegates, understand key concepts in EOMS auditing
- Impart/enhance practical auditing skills to become certified Internal Auditor
- Enable the delegates to plan, conduct and manage EOMS internal audits effectively in accordance with the principles and guidelines of ISO 19011
- Enhance the technical and behavioral competency in conducting effective EOMS audits as Internal Auditor

#### Who should attend?

- Aspiring Internal auditors of QMS/EOMS
- Admin managers / Teaching Staff
- Management representatives and/or departmental/ functional EOMS coordinators
- Senior Management Personnel with Education and safety connect in organizations/ Institutions
- Consultants of EOMS



#### **Course Contents:**

- Course introduction
- Introduction to ISO 21001:2018 with brief history
- Process approach, PDCA concept and Risk based thinking
- Annex SL Structure and a common framework
- Understanding requirements of standard ISO 21001:2018
- Overview of Internal Audit requirements and benefits
- Integration in documentation and implementation
- Phases of audit : audit planning, audit preparation, audit performance and review, audit reporting and audit follow-up
- Auditor attributes, competence and evaluation
- Individual / Syndicate exercises
- Examination

#### Prerequisite/Prior knowledge

- All delegates should have reasonably good understanding on process approach, quality management principles, concepts and basic requirements of ISO 9001:2015
- All the delegates / participants must arrange their own hard/soft copy of ISO 21001 standard

#### Certificate

Certificate of "Successful Completion" shall be provided to each delegates/participants who attend entire duration of the course, have passed both continuous evaluation and written examination.

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Certificate of "Participation" shall be provided to the participants who do not pass the written examination or continuous evaluation but who have satisfied the attendance requirement.

#### Duration

2 Days

#### About Us:

TUV India Pvt. Ltd. (TÜV NORD GROUP) is a customerfocused, innovative, and independent, technical, quality and safety services organization, dedicated to providing future-proof solutions through technological excellence for the success of its customers with the highest level of integrity. With a presence at over 40 strategic locations in India; a branch office in Sri Lanka and Bangladesh; state-of-the-art laboratories at Pune, Bengaluru, Noida and Jamnagar; 100 important countries worldwide and through digital means, we are always connected to you, our esteemed customer, anywhere, anytime.

We are proud to provide increasing levels of services to the best known, largest global and national companies as well as medium and small industries in diverse sectors like Oil and Gas, Petrochemical, Nuclear, Renewables, Infrastructure, Food, Power, Manufacturing, Chemicals, Pharma, Paper, Automobiles, Railways, Aerospace, Defence, IT, Health, Hospitality, Retail, etc.

Over 1400 competent and experienced TUV India experts spread across India and over 14000 TUV NORD experts all over the world, enthusiastically support our clients by providing value-added services in Industry Inspection, European / International Approvals, Management System and IT Certification, Sustainability, Energy Audit, Water Audit, Carbon Services, Building Infrastructure and PMC, Renewable Energy, Food and Packaging Testing, Food Certification and Inspection; Testing of restricted and banned chemicals in Automotive and Electrical and Electronics components and other regulated industries, Product Testing — Electricals, Electronics and Industrial Machinery; Product Certification; Petroleum, Chemicals and Gas Cargo Inspection; Petroleum, Chemicals and Gas Testing; Railway Technology; Engineering, Safety Studies, and knowledge enhancing training programs under TUV India Training Academy.

#### **Our Services Portfolio:**

- Industrial Inspection
- Management Systems & IT Certification
- Building, Infrastructure and Project Management
- Renewable Energy
- Railway Technology
- Food Certification and Inspection
- Petroleum, Chemicals and Gas Cargo Inspection
- Product Certification
- Product Testing for Electronics, Electricals, Machinery & Industrial, Automotive Batteries
- Food and Packaging Testing
- Advanced Chemical & Material Testing
- Petroleum, Chemical & Gas Testing
- Training Academy

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