

# ISO 9001 - Quality Management Systems Certification



## Overview:

In today's world, adherence to clearly defined quality standards is increasingly important, especially in international business. Amongst other aspects, this includes ongoing learning and continual improvement processes, service and the ability to adapt to constantly evolving markets and customer requirements.

These complex demands can be met by a process-oriented quality management system based on ISO 9001. This standard already forms the basis of quality assurance and quality management for many organizations in a wide range of different sectors.

A functioning management system enables individual company structures to be precisely aligned to meet the specifications of the customer. Operating procedures can be subsequently flexibly designed in a manner that enables everyone to benefit.

A quality management system according to ISO 9001 forms an ideal basis for modern organizations of all sizes both on the national and international level to demonstrate their expertise and efficiency. Internal work processes, responsibilities and competencies are taken into consideration, as is the regulation of processes when working with customers and business partners. This series of standards is characterized and can be applied across all sectors in both production companies and service organizations. ISO 9001 enjoys

worldwide comparability, as well as compatibility with other management systems.

## Benefits of certification:

- Sustainable quality assurance
- Determine potential for improvement and savings
- High level of customer and employee satisfaction
- Image enhancement
- Risk minimization
- Better cost effectiveness through process improvement
- Enhanced competitiveness
- Fulfilment of specific customer requirements
- Reduction of variation and waste in the supply chain
- Determination and monitoring of quality-related costs
- Determination of employee and customer satisfaction
- Interdisciplinary co-operation

## Why choose TUV India?

- Approved for various national & international accreditations for provision of System Certification services
- Wide pool of highly qualified and experienced Auditors & Tutors across India
- Comprehensive and diverse range of value-added services
- Key account management



- One-stop solution for your certification requirements

## The route to certificate:

- Offer from TÜV India based on the information provided
- Order for certification
- Stage 1 Audit: Assessment of readiness for certification
- Audit Planning
- Stage 2 Audit: Certification Audit
- Nonconformity management (where required)
- Release by the certification body
- Issue of the certificate and annual surveillance audits

## About Us:

TÜV India Pvt. Ltd. (TÜV NORD GROUP) is a customer-focused, innovative, and independent, technical, quality & safety services organization, dedicated to providing future-proof solutions through technological excellence for the success of its customers with the highest level of integrity. With a presence at over 40 strategic locations in India; a branch office in Sri Lanka and Bangladesh; state-of-the-art laboratories at Pune, Bengaluru, Noida and Jamnagar; 100 important countries worldwide and through digital means, we are always connected to you, our esteemed customer, anywhere, anytime.

We are proud to provide increasing levels of services to the best known, largest global and national companies as well as medium and small industries in diverse sectors like Oil & Gas, Petro-chemical, Nuclear, Renewables, Infrastructure, Food, Power, Manufacturing, Chemicals, Pharma, Paper, Automobiles, Railways, Aerospace, Defence, IT, Health, Hospitality, Retail, etc.

Over 1400 competent and experienced TÜV India experts spread across India and over 14000 TÜV NORD experts all over the world, enthusiastically support our clients by providing value-added services in Industry Inspection, European / International Approvals, Management System & IT Certification, Sustainability, Energy Audit, Water Audit, Carbon Services, Building Infrastructure & PMC, Renewable Energy, Food & Packaging Testing, Food Certification & Inspection; Testing of restricted and banned chemicals in Automotive and Electrical & Electronics components and other regulated industries, Product Testing – Electricals, Electronics and Industrial Machinery; Product Certification; Petroleum, Chemicals & Gas Cargo Inspection; Petroleum, Chemicals & Gas Testing; Railway Technology; Engineering, Safety Studies, and knowledge enhancing training programs under TÜV India Training Academy.

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