

GOP 029

Impartiality Policy Statement



Changes at last revision

Removal of Risk Assessments from the body of this procedure, now within a separate spreadsheet titled GOP029-Appendix A - Impartiality Risk Assessment

The Risk Assessment for ISO/IEC 17021 & ISO/IEC 27006 Services has been revised to show the inherent risk and residual risk.

TÜV UK Limited (TÜV UK) senior management publishes the following policy statement regarding the impartiality of TÜV UK in compliance with ISO/IEC 17020:2012, ISO/IEC 17021:2015, ISO/IEC 17024:2012, ISO/IEC 17025:2017, ISO/IEC 17065:2012 and ISO/IEC 27006:2015 based on the Quality Management Manuals for certification, verification, inspection, product certification and certification of persons.

TÜV UK is a legally autonomous, independent and impartial company which performs certifications, inspections and tests in accordance with national, European and international standards and regulations. In order to ensure strict neutrality and independence, the certification, inspection and product certification body does not provide consultancy services. The integrity and independence of the inspection and product certification body is also ensured by the fact that they are in no way involved in the development, production, installation, sale or maintenance of products.

TÜV UK's certification and inspection decisions are based on objective proofs of conformity (or non-conformity); they are not influenced by other interests or other parties; they are independent of any kind of pressure of a commercial, financial or other nature. TÜV UK does not allow commercial, financial or other pressures to compromise impartiality.

The basis for the appraisal, auditing, certification, inspection, monitoring and testing as laid down in the company statutes are the relevant regulations, laws and ordinances as well as national and international standards and internal company standards.

TÜV UK understands the importance of impartiality in carrying out its certification activities, manages conflict of interest and ensures the objectivity of its certification activities.

Inspection and certification services are available to all customers and are applied without discrimination.

Signed:

Paul Ward (Managing Director, TÜV UK Limited)
24 August 2022