

Changes at last revision

Document re-signed for 2022

TÜV UK Limited is committed to provision of the highest quality services to our customers and this commitment is integral to all our working practices as we believe that it is critical to the success of our business. Our aim is always to meet or exceed our customers' expectations.

TÜV UK Limited is a wholly owned subsidiary of the TÜV NORD GROUP which has its head office in Germany. Our business activities are segregated into "Operative Business Segments" with geographical hubs, and currently, the following have UK-based Profit Centres which are encompassed by this policy: -

- **Systems Certification** – certifying and verifying compliance with internationally recognised standards.
- **Buildings** – In-Service Inspection,
- **Manufacturing Technology** – New Construction of Pressure Equipment, Welding, NDT, CPR, Machinery, Product Certification, and laboratory testing activities.
- **Nuclear Industry Services**
- **Food Industry Services**

TÜV UK Limited are a UKAS accredited Inspection Body (No. 0033) and Certification Body (No. 0065) and operate quality management systems in compliance with current ISO / IEC standards 17020, 17021, 17024, 17025, 17065 and 27006.

Fundamentally, we are a compliance and conformity assessment organisation; therefore we consider the following attributes essential to the professional ethos and integral to all operations of the TÜV NORD GROUP: -

- Conspicuous impartiality
- Transparency
- Customer confidentiality
- Impeccable business ethics
- Effective communication and consultation with customers, employees, associates and all stakeholders.

We are committed to maintaining the most stringent standards of these principals as documented in our core procedures.

We recruit and retain highly motivated, competent people, considering them are our most important resource, and aim to develop their abilities for the benefit of the individual and the company. We encourage, and expect of all employees, associates and subcontractors, their full engagement with our ethos and adherence to our company principals.

Our quality management systems are monitored, measured, evaluated and enhanced as necessary, and we are committed to the continual improvement of our standards of service .

Signed: Paul Ward
Position: Managing Director
Date: 07 July 2022