TUV NORD (Malaysia) Sdn. Bhd.
(288858-P)
No. 9F-1A, 9th Floor, Tower 2 @ PFCC
Jalan Puteri ½, Bandar Puteri Puchong
47100 Puchong, Selangor.
Phone: +603 8600 4031/4032
Fax: +603 8600 4550
Email: sustainability@tuv-nord.com
Website: www.tuv-nord.com/my

13/02/2020

Dear Sir/Madam,

STAKEHOLDERS CONSULTATION ON MS2530 ANNUAL SURVEILLANCE FOR MALAYSIAN PALM OIL BORD (MPOB)

Malaysian Palm Oil Board (MPOB) is a Malaysia Plantation Company is undergoing annual surveillance audits conducted by TUV NORD Malaysia Sdn Bhd.

Contact details	**MPOB – SPOC J33 Sungai Balang** **Nur Balqis Haslan** **TUNAS Officer** No. 33 (Tingkat 1), Jalan Kasawari 21/7, Taman Sungai Abong Permai 2, 84000 Muar, Johor. 06-9556889 **nur.balqis@mpob.gov.my**

Summary information about Applicant
SPOC J33 Sg Balang is the branch of Malaysia Palm Oil Board who managed the smallholders' location around Muar's area. There are 519 independent smallholders included in the certification.

The compliance assessment mention above will be conducted against the below standards

Applicable Standard
MS 2530-2:2013 Part 2 General Principles For Independent Smallholders

The main compliance audit are scheduled on

Actual Audit Date : 12/04/2020

Date End : 16/04/2020

Total Number of days : 5 days

Number of Auditor : 5

SMALLHOLDERS GROUP IN THIS ASSESSMENT		
Name of Group	**Address**	**Total Smallholders**
SPOC J33 Sg Balang	No. 33 (Tingkat 1), Jalan Kasawari 21/7, Taman Sungai Abong Permai 2, 84000 Muar, Johor.	519

Stakeholder's consultation is one of the most important parts in certification process. Here of which, the relevant stakeholders may include but not limited to national, regional as well as local stakeholders to provide their views and opinions as to whether the applicant's certification units comply with the requirements of the applicable standard.

This letter is to invite all stakeholders to take part in this consultation procedure as you contributed to ensure positive certification decision. We request you to raise any issues, both positive and negative, by sending a response by phone +603-86004031 / 4032, fax: +603-8600 4550, fax or by E-mail sustainability@tuv-nord.com our TUV NORD Malaysia Sdn Bhd office as indicated below.

Stakeholders have any complaints or grievances of the management unit concerned by following TUV NORD Malaysia Sdn Bhd procedure https://www.tuv-nord.com/my/en/our-services/sustainability/. All sources of any information provided will be confidential to the CB. Any disclosure of the information provided shall be carried out with prior consent of the stakeholders group concerned. A copy of MSPO standard can be obtained from this link https://www.mpocc.org.my/

Please considered the below point as your guidance:

- Environmental protection.
- Biodiversity conservation.
- Opportunities for employment.
- Provision of housing, sanitation, amenities and educational support.
- Company approach to community development.
- Participation in decision making.
- Any other issues, both positive and negative that you consider may be of relevance to the assessment.
- Issues relating to other plantations owned by the company not included in this assessment.

Details on the audit team:

LEAD ASSESSOR

Ariff Bin Lokman (Lead Auditor)
He will be leading the audit and will be auditing MSPO for Transparency, Economic and Financial Viability, Conservation & Biodiversity, New Planting.

SUPPORTING ASSESSORS

Mohamad Norhisham Bin Mohd Salleh	He will be auditing for Social and Environment.
Joseph Sim Siaw Seng (Trainee)	He will be auditing for Environment, Good Agriculture Practices.
ZulHairi Bin Abu Hassan	He will be auditing for Laws and Regulations
Khairul Anwar Ismail	He will be auditing for Economic and Financial Viability

Comments received within 30 days from the date of this letter will be considered in this Assessment. Please include the following information should we need to contact you for clarification on any issues raised:

Name	
Address *(Please include name of organization)*	
Email	
Mobile Contact	

Summary of Issue

We thank you for the participation and feedback.

Yours Sincerely,

Robert, Cheong
Head Climate Change & Sustainability