

Online Training on Awareness Program on 8D Problem Solving

Date : 28th September 2020, Time: 10.00am to 5.00pm

Course Features

8D problem solving tool is most sought after problem solving tool and is a robust technique to solve a problem. The program is designed with example and exercises on 8D steps and also covers tools from 7QC.

Course Objectives

To make participants aware of the RCA, 8D problem solving tool, its phases, data analysis and sustenance. The course will make participant familiar with 8D template also with example and exercise.

Who should attend?

- ♣ People from departments like Customer service, quality, process engineering, supplier development, production etc.
- ♣ Management representatives
- ♣ Quality Managers/Executives and/or coordinators
- ♣ Operational managers/executives/line supervisors
- ♣ Consultants of quality and/or quality management system

Course Contents

- ♣ Introduction to continuous improvement
- ♣ Overview of 8D
- ♣ Understand the 8D process flow
- ♣ Team formation
- ♣ Problem definition
- ♣ Taking containment action – scope definition and actions
- ♣ Data collection, analysis and determining root cause (7QC Tool, why –why analysis)
- ♣ Develop and verify corrective action
- ♣ Implement and validate corrective action
- ♣ Prevent recurrence – horizontal deployment, documentation and updation
- ♣ Recognize the team
- ♣ Closure of project



8D PROBLEM SOLVING



Issue of Certificate

Certificate of successful attendance shall be issued to all the delegates who attend entire duration of the course.

Duration: 7 Hours including 1 hour break

Registration Fee : Rs. 1500 + 18 % GST
Per Participant

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