# **TUV India Training Academy**

Internal Auditor Course on ISO 9001:2015 Quality

**Management System** 

Date: 22nd & 23rd October 2020, Time: 10.00am to 5.00pm Both Days

# **TÜV NORD GROUP**

### **Course Features**

This course is designed to meet the requirement of competent auditors referred in ISO 19011. The course includes understanding the elements of ISO 9001:2015 Quality Management System coupled with a practical approach to plan, effectively conduct and report internal audits of QMS which becomes an enabler for continual improvement in the organization.

### **Course Objectives**

- ♣ To understand the overview of ISO 9001:2015 **Quality Management System**
- To enable delegates understand Key concepts in Quality Management System auditing
- ♣ To impart/enhance practical auditing skills to become certified Internal Auditor
- To enable the delegates to plan, conduct & manage QMS internal audits effectively in accordance with the principles & guidance of ISO 19011

### Who should attend?

- Quality executives/managers, QC/QA professionals
- Functional Heads
- Management representatives
- Existing internal auditors of other management systems
- QMS Consultants
- Personnel wishing to attend higher level courses such as Lead Auditor courses

### **Issue of Certificate**

Certificate of successful completion shall be issued to all the delegates who attend entire duration of the course and pass the online exam.

### Prerequisite/Prior knowledge

- All delegates should have reasonably good understanding on Quality Management System & basic requirements of ISO 9001. Work experience in any work domain for about two years or more would be added advantage.
- All the delegates / participants must arrange their own hard copy of ISO 9001:2015 throughout standard Webinar program. This is essential requirement. Also, availability of a copy of ISO 9000:2015 standard with participants would be advisable.
- Knowledge of English is essential.

### **Course Contents**

- Introduction to ISO 9001, History
- Overview of changes in ISO 9001:2015 with focus on QMS planning, leadership, risk based thinking, performance evaluation & improvement
- Introduction to auditing : definition, types of
- Internal audit planning & preparation,
- Conducting internal audit & reporting non-conformities
- Corrective action & audit follow-up activities
- Auditor attributes, competence & evaluation
- Course Summary and Q&A
- Individual exercises during various modules
- Final on-line examination

**Duration**: 7 Hours including break of 1 hour

Registration Fee: Rs. 5000 + 18 % GST

Per Participant

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### Registered & Head Office-

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