## TUV India Training Academy Online Training Workshop on Verbal &

**Communication Skills (Weekend Batch)** 

### Date : 18th April 2021, Time: 10:00 AM to 1:00 PM





### Course Features

The course is designed to convey the importance of Communication in formal situations and personal life, how it can affect us positively and adversely, and how we can improve by learning the art of good communication.

### **Course Objectives**

Participants will learn the essentials of communication like Verbal Communication, Body Language, Listening Skills and Rapport Building including an important Self-Assessment technique.

### Who should attend ?

Students undergoing graduation and post graduation courses, technical/ professional, students moving from academics to Industry and students moving to professional institutions

#### <u>Registration Fee</u> : Rs. 500 + 18 % GST Per Participant

### To Register and Pay : Click Here

**Registered & Head Office-**

801, Raheja Plaza I, LBS Marg, Ghatkopar (W), Mumbai 400 086 Email: <u>trainingindia@tuv-nord.com</u> Tel: +91-22-66477000 Website: <u>www.tuv-nord.com/in</u> Toll Free: 1800-209-0902

### **Course Contents**

- Most common communication methods
- 7 C's of communication
- Essentials of communication, 7 C's of Communication
- Barriers of communication
- Communication expectations in the 'new normal' how to meet these expectations
- Body Language and why it is important
- Elements of body language
- Listening skills
- Johari technique of Self-Assessment



### Issue of Certificate

Certificate of successful attendance shall be issued to all the delegates who attend entire duration of the course.

Duration : 3 hours (180 Minutes)

To know about all our Online Training Programs scan adjacent QR Code



TÜV®

# **TUV India's Customer Friendly Mobile App**

# **TUV INDIA TRAINING ACADEMY (TITA)**





Our user friendly mobile application is developed to provide constant connect with our customers and participants along with hands-on information about the latest offerings of TUV India Training Academy. The app is also apprising the users on diverse service portfolio of TUV India along with latest developments related to our company.

Some of the highlights of our app are:

- Available on Android- Google Play Store & iOS Apple Store .
  - Provides overview about TUV India (TUV NORD GROUP), our services and latest developments
- Details about TUV India Training Academy offerings
- Training Schedules both Class Room and Online Trainings For each training, the app provides Course Features, Who should attend, Course Contents, Pre-requisites etc
- Link for Registering for the course of choice with integrated payment gateway
- Payment History (Receipts, Invoices)
- Certificates for attended programs based on user eligibility
- Notifications related to new offerings and sessions
  - Contact us with linked email or phone (toll free number) Individual User Profile









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