

## Online Training Program on 8D Problem Solving

Date : 15th June 2021, Time: 10.00am to 5.00pm

### Course Features

8D problem solving tool is most sought after problem solving tool and is a robust technique to solve a problem. The program is designed with example and exercises on 8D steps and also covers tools from 7QC.

### Course Objectives

To make participants aware of the RCA, 8D problem solving tool, its phases, data analysis and sustenance. The course will make participant familiar with 8D template also with example and exercise.

### Who should attend?

- ♣ People from departments like Customer service, quality, process engineering, supplier development, production etc.
- ♣ Management representatives
- ♣ Quality Managers/Executives and/or coordinators
- ♣ Operational managers/executives/line supervisors
- ♣ Consultants of quality and/or quality management system

### Course Contents

- ♣ Introduction to continuous improvement
- ♣ Overview of 8D
- ♣ Understand the 8D process flow
- ♣ Team formation
- ♣ Problem definition
- ♣ Taking containment action – scope definition and actions
- ♣ Data collection, analysis and determining root cause (7QC Tool, why –why analysis)
- ♣ Develop and verify corrective action
- ♣ Implement and validate corrective action
- ♣ Prevent reoccurrence – horizontal deployment, documentation and updation
- ♣ Recognize the team
- ♣ Closure of project



**8D PROBLEM SOLVING**



### Issue of Certificate

Certificate of successful attendance shall be issued to all the delegates who attend entire duration of the course.

**Duration:** 7 Hours including 1 hour break

**Registration Fee :** Rs. 1,500 + 18 % GST  
Per Participant

To know about all our Online Training Programs scan adjacent QR Code

**To Register and Pay :** [Click Here](#)

Registered & Head Office-

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**TUV NORD GROUP**

Expertise for your Success

All our Online Training Offerings are for the resident of India & Sri Lanka Only.

# TUV India's Customer Friendly Mobile App

## TUV INDIA TRAINING ACADEMY (TITA)



**Our user friendly mobile application is developed to provide constant connect with our customers and participants along with hands-on information about the latest offerings of TUV India Training Academy. The app is also apprising the users on diverse service portfolio of TUV India along with latest developments related to our company.**

Some of the highlights of our app are:

- Available on Android- Google Play Store & iOS Apple Store
- Provides overview about TUV India (TUV NORD GROUP), our services and latest developments
- Details about TUV India Training Academy offerings
- Training Schedules – both Class Room and Online Trainings
- \* For each training, the app provides Course Features, Who should attend, Course Contents, Pre-requisites etc
- \* Link for Registering for the course of choice with integrated payment gateway
- \* Payment History (Receipts, Invoices)
- \* Certificates for attended programs based on user eligibility
- \* Notifications related to new offerings and sessions
- \* Contact us with linked email or phone (toll free number)
- \* Individual User Profile



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