

## CQI / IRCA approved Online Lead Auditor Training Program on ISO 9001:2015 Quality Management System

### Course Features

This is CQI / IRCA approved course on QMS – ISO 9001:2015 Lead Auditor Training. This course is designed to meet the requirement of competent auditors in accordance with ISO 19011 and ISO/IEC 17021. The course includes understanding the elements of ISO 9001:2015 Quality Management System coupled with a practical approach to plan, effectively conduct and report first party, second party and third party audits of QMS which helps organizations to improve their overall performance and enable organizations to achieve their quality objectives and consistently improve customer satisfaction. The course focuses on imparting knowledge and developing skills in conducting audits of QMS effectively and independently as team leader.

### Course Objectives

- ♣ To understand the overview of ISO 9001:2015 – Quality Management System
- ♣ To enable delegates understand Key concepts in Quality Management System auditing
- ♣ To impart/enhance practical auditing skills to become certified Lead Auditor
- ♣ To enable the delegates to plan, conduct & manage QMS audits effectively in accordance with the principles & guidelines of ISO 19011 and ISO/IEC 17021
- ♣ To enhance the technical and behavioral competency in conducting effective QMS audits as Lead Auditor.

### Who should attend ?

- ♣ Individuals who wish to become certified lead auditor and who wish to make career in QMS auditing.
- ♣ Quality executives/managers, QC/QA professionals.
- ♣ Business unit heads / Functional heads.
- ♣ Management Representatives.
- ♣ Existing internal auditors of QMS.
- ♣ Existing certified lead auditors of other management systems.
- ♣ QMS Consultants.
- ♣ Personnel working / practicing Business Excellence assessments/evaluations.

**14th to 18th July '2020**  
**9.00 am to 6.00 pm Every Day**



### Course Contents

- ♣ CQI / IRCA Registration Scheme and benefits of becoming QMS Lead Auditor,
- ♣ Annex SL framework of management system,
- ♣ Overview of ISO 9001:2015 with focus on QMS planning, leadership, risk based thinking, performance evaluation & continual improvement,
- ♣ Introduction to QMS Auditing & Third Party Certification process,
- ♣ Audit basics : Definitions, audit principles and types of audits,
- ♣ Audit planning & preparation,
- ♣ Conducting on-site audit & audit reporting,
- ♣ Corrective action & audit follow-up activities,
- ♣ Lead Auditor attributes, competence & evaluation,
- ♣ Course Summary and Q&A,
- ♣ Continuous Assessment exercises & feedback,
- ♣ Syndicate & role play exercises & feedback,
- ♣ Written examination

## Prerequisite/Prior knowledge

- ♣ All delegates/participants should have reasonably good understanding on Quality Management System & basic requirements of ISO 9001. Work experience in any work domain would be added advantage.
- ♣ All the delegates/participants must arrange their own hard copy / soft copy of ISO 9001:2015 & ISO 19011:2018 standards required throughout the online program. This is an essential requirement.
- ♣ All delegates/participants must have a laptop / desktop with front camera/ web camera, with uninterrupted internet connectivity with at least 1Mbps speed. This is also an essential requirement. The online program will be conducted in video (with audio) mode with all participants and trainer to ensure two way communications.
- ♣ All delegates must furnish any one copy of valid government documents for photo verification like Driving License / Passport / Unique Identification copy (Aadhaar card copy), during registration for the course. The same shall be presented in original during the course and at the time of examination. This is an essential requirement.
- ♣ **Knowledge of English is essential.**

## Issue of Certificate

Certificate of successful completion shall be issued to all the delegates/participants who attend entire duration of the course, in all the sessions and qualify in written examination.

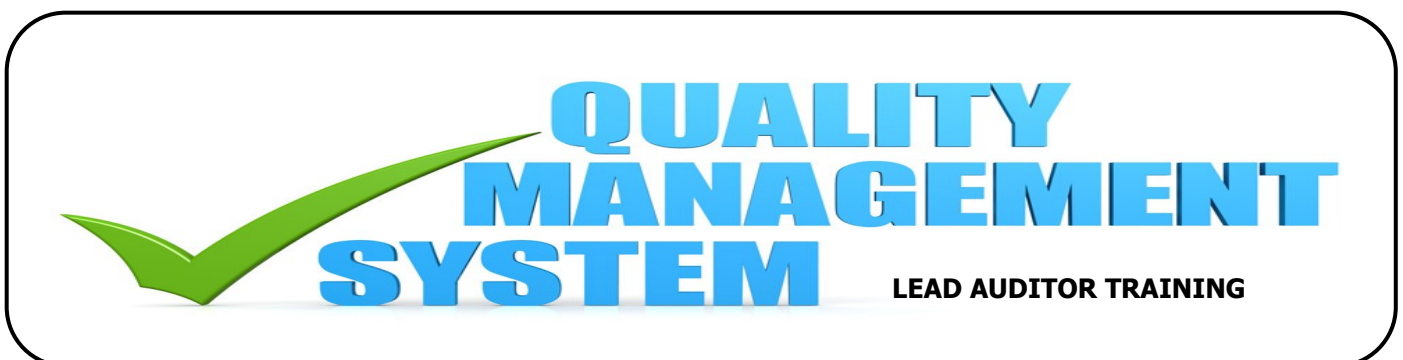
Please note, that the written examination cannot be conducted remotely. Written examination must be taken up within 180 days (from the start of the course), at any of the nearest TUV India Offices, with a prior confirmation of at least two weeks in advance.



## Duration

9 Hours including break of 1 Hour all 5 Days  
(Total 40 Hours dedicated to Session)

**Registration Fee : Rs. 20,000 + 18 % GST per participant**



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