

Internal Auditor Course on ISO 9001:2015 Quality Management System

**Date : 11th & 12th November 2020,
Time: 10.00am to 5.00pm Both Days**

Course Features

This course is designed to meet the requirement of competent auditors referred in ISO 19011. The course includes understanding the elements of ISO 9001:2015 Quality Management System coupled with a practical approach to plan, effectively conduct and report internal audits of QMS which becomes an enabler for continual improvement in the organization.

Course Objectives

- ♣ To understand the overview of ISO 9001:2015 – Quality Management System
- ♣ To enable delegates understand Key concepts in Quality Management System auditing
- ♣ To impart/enhance practical auditing skills to become certified Internal Auditor
- ♣ To enable the delegates to plan, conduct & manage QMS internal audits effectively in accordance with the principles & guidance of ISO 19011

Who should attend ?

- ♣ Quality executives/managers, QC/QA professionals
- ♣ Functional Heads
- ♣ Management representatives
- ♣ Existing internal auditors of other management systems
- ♣ QMS Consultants
- ♣ Personnel wishing to attend higher level courses such as Lead Auditor courses

Issue of Certificate

Certificate of successful completion shall be issued to all the delegates who attend entire duration of the course and pass the online exam.

**Registration Fee : Rs. 5000 + 18 % GST
Per Participant**

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Prerequisite/Prior knowledge

- ♣ All delegates should have reasonably good understanding on Quality Management System & basic requirements of ISO 9001. Work experience in any work domain for about two years or more would be added advantage.
- ♣ All the delegates / participants must arrange their own hard copy of ISO 9001:2015 standard throughout the Webinar program. This is essential requirement. Also, availability of a copy of ISO 9000:2015 standard with participants would be advisable.
- ♣ **Knowledge of English is essential.**

Course Contents

- ♣ Introduction to ISO 9001, History
- ♣ Overview of changes in ISO 9001:2015 with focus on QMS planning, leadership, risk based thinking, performance evaluation & improvement
- ♣ Introduction to auditing : definition, types of audits
- ♣ Internal audit planning & preparation,
- ♣ Conducting internal audit & reporting non-conformities
- ♣ Corrective action & audit follow-up activities
- ♣ Auditor attributes, competence & evaluation
- ♣ Course Summary and Q&A
- ♣ Individual exercises during various modules
- ♣ Final on-line examination

Duration : 7 Hours including break of 1 hour



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