

## Internal Auditor Course on ISO 9001:2015 Quality Management System

**Date : 11th & 12th August 2021**

**Time: 9:30 AM to 5:30 PM on Both Days**

### Course Features

This course is designed to meet the requirement of competent auditors referred in ISO 19011. The course includes understanding the elements of ISO 9001:2015 Quality Management System coupled with a practical approach to plan, effectively conduct and report internal audits of QMS which becomes an enabler for continual improvement in the organization.

### Course Objectives

- ♣ To understand the overview of ISO 9001:2015 – Quality Management System
- ♣ To enable delegates understand Key concepts in Quality Management System auditing
- ♣ To impart/enhance practical auditing skills to become certified Internal Auditor
- ♣ To enable the delegates to plan, conduct & manage QMS internal audits effectively in accordance with the principles & guidance of ISO 19011

### Who should attend ?

- ♣ Quality executives/managers, QC/QA professionals
- ♣ Functional Heads
- ♣ Management representatives
- ♣ Existing internal auditors of other management systems
- ♣ QMS Consultants
- ♣ Personnel wishing to attend higher level courses such as Lead Auditor courses

### Issue of Certificate

Certificate of successful completion shall be issued to all the delegates who attend entire duration of the course and pass the online exam.

**Registration Fee : Rs. 5,000 + 18 % GST Per Participant**

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### Registered & Head Office-

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### Prerequisite/Prior knowledge

- ♣ All delegates should have reasonably good understanding on Quality Management System & basic requirements of ISO 9001. Work experience in any work domain for about two years or more would be added advantage.
- ♣ All the delegates / participants must arrange their own hard copy of ISO 9001:2015 standard throughout the Webinar program. This is essential requirement. Also, availability of a copy of ISO 9000:2015 standard with participants would be advisable.
- ♣ **Knowledge of English is essential.**

### Course Contents

- ♣ Introduction to ISO 9001, History
- ♣ Overview of changes in ISO 9001:2015 with focus on QMS planning, leadership, risk based thinking, performance evaluation & improvement
- ♣ Introduction to auditing : definition, types of audits
- ♣ Internal audit planning & preparation,
- ♣ Conducting internal audit & reporting non-conformities
- ♣ Corrective action & audit follow-up activities
- ♣ Auditor attributes, competence & evaluation
- ♣ Course Summary and Q&A
- ♣ Individual exercises during various modules
- ♣ Final on-line examination

**Duration** : 8 Hours including break of 1 hour on both days



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All our Online Training Offerings are for the resident of India & Sri Lanka Only.

# TUV India's Customer Friendly Mobile App

## TUV INDIA TRAINING ACADEMY (TITA)



**Our user friendly mobile application is developed to provide constant connect with our customers and participants along with hands-on information about the latest offerings of TUV India Training Academy. The app is also apprising the users on diverse service portfolio of TUV India along with latest developments related to our company.**

Some of the highlights of our app are:

- Available on Android- Google Play Store & iOS Apple Store
- Provides overview about TUV India (TUV NORD GROUP), our services and latest developments
- Details about TUV India Training Academy offerings
- Training Schedules – both Class Room and Online Trainings
- \* For each training, the app provides Course Features, Who should attend, Course Contents, Pre-requisites etc
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- \* Certificates for attended programs based on user eligibility
- \* Notifications related to new offerings and sessions
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