# CQI / IRCA approved Online Lead Auditor Training Program on ISO 9001:2015 Quality Management System

## Course Features:

This is CQI / IRCA approved course on QMS – ISO 9001:2015 Lead Auditor Training. This course is designed to meet the requirement of competent auditors in accordance with ISO 19011 and ISO/ IEC 17021. The course includes understanding the elements of ISO 9001:2015 Quality Management System coupled with a practical approach to plan, effectively conduct and report first party, second party and third party audits of QMS which helps organizations to improve their overall performance and enable organizations to achieve their quality objectives and consistently improve customer satisfaction. The course focuses on imparting knowledge and developing skills in conducting audits of QMS effectively and independently as team leader.

### Course Objectives:

- To understand the overview of ISO 9001:2015 Quality Management System
- To enable delegates understand Key concepts in Quality Management System auditing
- To impart/enhance practical auditing skills to become certified Lead Auditor
- To enable the delegates to plan, conduct & manage QMS audits effectively in accordance with the principles & guidelines of ISO 19011 and ISO/IEC 17021
- To enhance the technical and behavioral competency in conducting effective QMS audits as Lead Auditor.

#### Who should attend?

- Individuals who wish to become certified lead auditor and who wish to make career in QMS auditing.
- Quality executives/managers, QC/QA professionals.
- Business unit heads / Functional heads.
- Management Representatives.
- Existing internal auditors of QMS.
- Existing certified lead auditors of other management systems.
- QMS Consultants.
- Personnel working / practicing Business Excellence assessments/evaluations.

# **TÜV NORD GROUP**

10th to 12th Sept; 17th & 18th Sep 2021 (2 Weekend Batch) Time: 9:00 AM to 6:00 PM



## Course Contents:

- CQI / IRCA Registration Scheme and benefits of becoming QMS Lead Auditor,
- Annex SL framework of management system,
- Overview of ISO 9001:2015 with focus on QMS planning, leadership, risk based thinking, performance evaluation & continual improvement,
- Introduction to QMS Auditing & Third Party Certification process,
- Audit basics : Definitions, audit principles and types of audits,
- Audit planning & preparation,
- Conducting on-site audit & audit reporting,
- Corrective action & audit follow-up activities,
- Lead Auditor attributes, competence & evaluation,
- Course Summary and Q&A,
- Continuous Assessment exercises & feedback,
- Syndicate & role play exercises & feedback,
- Written examination.



**Expertise for your Success** 

#### Prerequisite/Prior knowledge:

- All delegates/participants should have reasonably good understanding on Quality Management System & basic requirements of ISO 9001. Work experience in any work domain would be added advantage.
- All the delegates/participants must arrange their own hard copy / soft copy of ISO 9001:2015 & ISO 19011:2018 standards required throughout the online program. This is an essential requirement.
- All delegates/participants must have a laptop / desktop with front camera/ web camera, with uninterrupted internet connectivity with at least 1Mbps speed. This is also an essential requirement. The online program will be conducted in video (with audio) mode with all participants and trainer to ensure two way communications.
- All delegates must furnish any one copy of valid government documents for photo verification like Driving License / Passport / Unique Identification copy (Aadhaar card copy), during registration for the course. The same shall be presented in original during the course and at the time of examination. This is an essential requirement.
- Knowledge of English is essential.

### Issue of Certificate:

Certificate of successful completion shall be issued to all the delegates/participants who attend entire duration of the course, in all the sessions and qualify in written examination.

Written examination must be taken up within 180 days (from the start of the course), at any of the nearest TUV India Offices, with a prior confirmation of at least two weeks in advance.



TÜV NORD CERT GmbH as an Approved Training Partner (ID 01180156) is a supplier of Lead Auditor training courses certified by CQI and IRCA – The Chartered Quality Institute and the International Register of Certificated Auditors

#### Duration:

9 Hours including break of 1 hour for all days

### Registration Fee: INR 22,000 + 18% Taxes Per Participant



# To Register and Pay : Click Here

#### **Registered & Head Office-**

801, Raheja Plaza I, LBS Marg, Ghatkopar (W), Mumbai 400 086 Email: <u>trainingindia@tuv-nord.com</u> Tel: +91-22-66477000 **Website:** <u>www.tuv-nord.com/in</u> **Toll Free:** 1800-209-0902



To know about all our Online Training

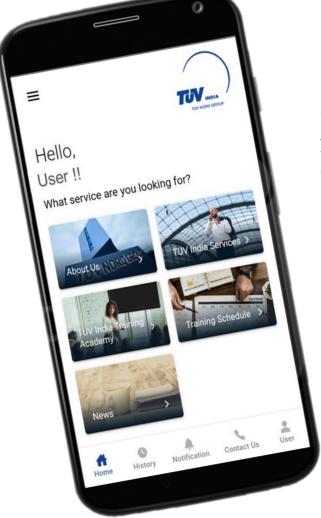
Programs scan adjacent QR Code

TÜV®

# **TUV India's Customer Friendly Mobile App**

# **TUV INDIA TRAINING ACADEMY (TITA)**





Our user friendly mobile application is developed to provide constant connect with our customers and participants along with hands-on information about the latest offerings of TUV India Training Academy. The app is also apprising the users on diverse service portfolio of TUV India along with latest developments related to our company.

Some of the highlights of our app are:

- Available on Android- Google Play Store & iOS Apple Store .
  - Provides overview about TUV India (TUV NORD GROUP), our services and latest developments
- Details about TUV India Training Academy offerings
- Training Schedules both Class Room and Online Trainings For each training, the app provides Course Features, Who should attend, Course Contents, Pre-requisites etc
- Link for Registering for the course of choice with integrated payment gateway
- Payment History (Receipts, Invoices)
- Certificates for attended programs based on user eligibility
- Notifications related to new offerings and sessions
  - Contact us with linked email or phone (toll free number) Individual User Profile









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