

Changes at last revision

Document revised reflect changes that have taken place to the System Certification and Food Profit Centres resulting from the strategic reorganisation known as “NOVA”.

TÜV UK Limited is committed to the provision of the highest quality services to our customers and this commitment is integral to all our working practices as we believe that it is critical to the success of our business. Our aim is always to meet or exceed our customers’ expectations.

TÜV UK Limited is a wholly owned subsidiary of the TÜV NORD GROUP which has its head office in Germany. Our business activities are segregated into “Business Units” with geographical hubs, and currently, the following have UK-based Profit Centres which are encompassed by this policy:

- **Certification** – certifying compliance with internationally recognised standards.
- **Buildings** – In-Service Inspection of Lifting and Work Equipment.
- **Manufacturing Technology** – New Construction and In-Service Inspection of Pressure Equipment, Weld Procedure and Welder Qualifications, NDT, CPR, Machinery, ATEX, Product Certification, and laboratory testing activities.

TÜV UK Limited is a UKAS accredited Inspection Body (No. 0033) and Certification Body (No. 0065) and operate quality management systems in compliance with current ISO / IEC standards 17020, 17021, 17024, 17025, 17065 and 27006. Fundamentally, we are a compliance and conformity assessment organisation; therefore we consider the following attributes essential to the professional ethos and integral to all operations of the TÜV NORD GROUP:

- Conspicuous impartiality
- Transparency
- Customer confidentiality
- Impeccable business ethics
- Effective communication and consultation with customers, employees, associates and all stakeholders.

We are committed to maintaining the most stringent standards of these principals as documented in our core procedures.

We recruit and retain highly motivated, competent people, considering them are our most important resource, and aim to develop their abilities for the benefit of the individual and the company. We encourage, and expect of all employees, associates and subcontractors, their full engagement with our ethos and adherence to our company principals. Our quality management systems are monitored, measured, evaluated and enhanced as necessary, and we are committed to the continual improvement of our standards of service .

Signed:

Paul Ward
Managing Director
TÜV UK Limited