



RMCPCS Certification Process

RMC PLANT CERTIFICATION SCHEME

☐ 2 Types of Certification

☐ **RMC Capability Certification :**

- ☐ Based on the RMC Production Control Criteria
- ☐ Certificate with the QCI scheme logo

☐ **RMC 9000+ Capability Certification**

- ☐ Based on RMC Production Control Criteria, &
- ☐ Quality Management Systems as per ISO 9001
- ☐ NABCB Accredited Certificate



Pre-requisites for conducting an audit

Production availability one day prior to the audit and on the day of audit (to be verified by the planner and the auditor)

BENEFITS

Structured Approach for Concrete production

Clarity of Requirements from Specifications to Delivery

Improved Process controls

- Consistent product quality
- Improvement in effectiveness
- Reduction/Managing of product non-conformances to a Greater Extent
- Focused approach towards improvement in process efficiency



Audit of Production Facility/Operations/processes by a 3rd party – An Impartial & Objective Approach

Certification of Compliance – A major Indicative of the Plant capability to produce quality concrete on consistent basis

Enhanced Customer Satisfaction



Business Growth

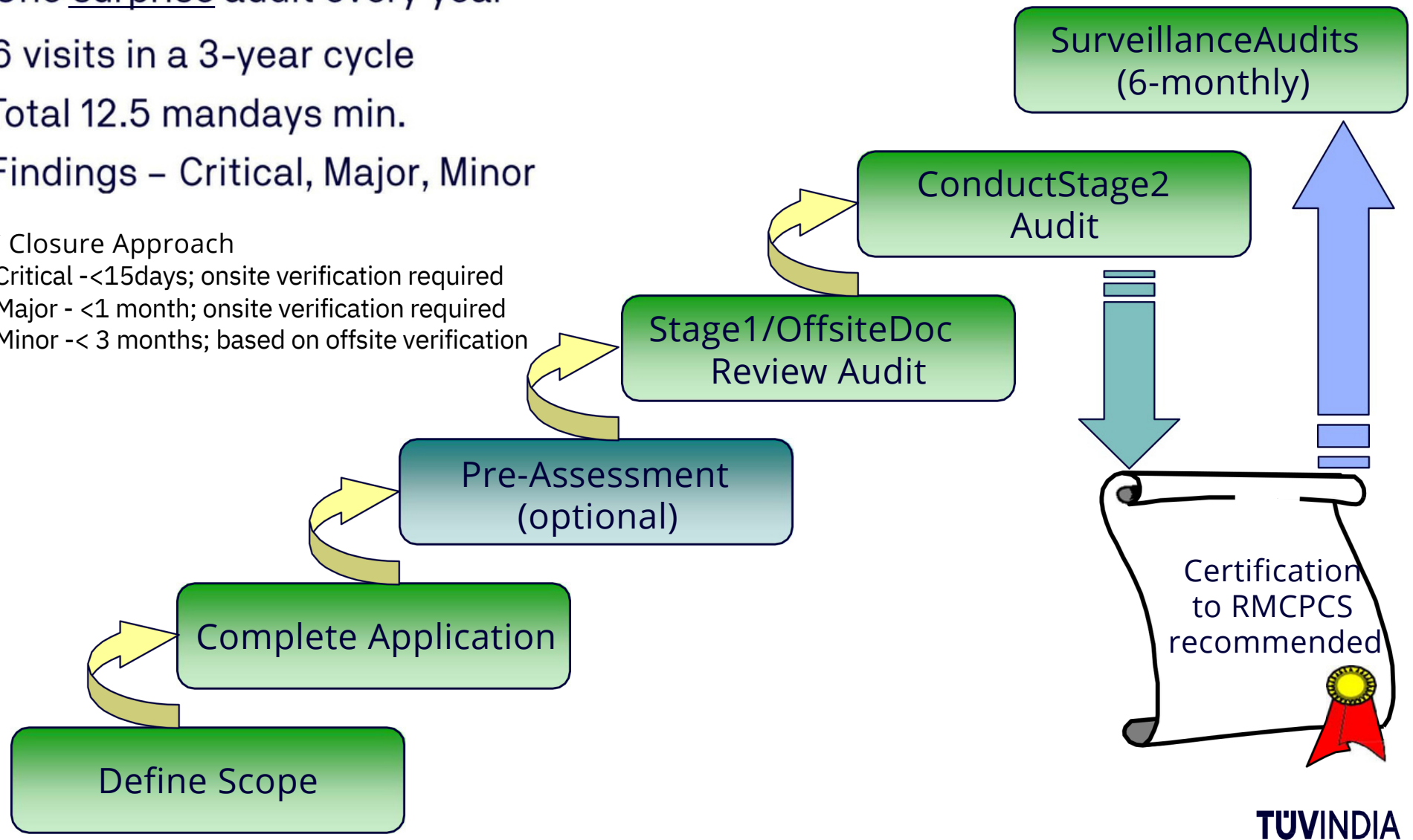
CERTIFICATION PROCESS

- ▶ Stage 1 not required for RMC Plant Capability (required only for RMC9000+).
 - ▶ One surprise audit every year
 - ▶ 6 visits in a 3-year cycle
 - ▶ Total 12.5 mandays min.
- Surveillance Aud
(6-monthly)

Findings – Critical, Major, Minor

NC Closure Approach

- Critical - <15days; onsite verification required
- Major - <1 month; onsite verification required
- Minor - < 3 months; based on offsite verification



PROCESS FLOW

- ☐ Enquiry
- ☐ Application form + documents
- ☐ Application approval
- ☐ Proposal signing
- ☐ Document review
- ☐ Audit planning
- ☐ Audit execution
- ☐ Documents uploading in Excellence
- ☐ Use of Logo agreement for signing to QCI (Delhi)
- ☐ Veto Review
- ☐ Certificate decision/ issuance

DOCUMENTATION

- ☐ Documents required from Client:
- ☐ Completely filled questionnaire with date, sign and stamp
- ☐ Factory license
- ☐ Pollution control board consent
- ☐ Local authority consent
- ☐ Undertaking
- ☐ Tables 1-11 as per the BMTPC criteria
- ☐ Use of RMC Logo agreement for approval by QCI on Company Letterhead and all pages duly signed & stamped.
- ☐ Documents required from Sales personnel:
- ☐ Proposal including RMC related T&C – signed from client

SURPRISE SURVEILLANCE AUDITS

Surveillance audits have to be conducted once in 6 months with a buffer of 1 month in case of unavoidable conditions

Surprise audits have to be scheduled once in a calendar year

Intimation for surprise audit has to be given 2 days prior to the audit

Surprise audits to be scheduled 5 months after the previous audit. This way if the client denies, we have a buffer of 2 months to get the surprise audit done. Intimation of surprise audits to be given only 2 days before the audit.

In case the client denies the surprise audit, the client needs to provide a legit reason. A reply should be sent to the client stating that if they deny the next date, their plant is likely to go into suspension

Once the client denies, the next audit schedule has to be sent 2 days before the date of audit.

SUSPENSIONS

Suspension to be initiated under below conditions

Notification from auditor of repeated Critical or Major NCs

Notification from auditor of NCs not closed within a stipulated time frame

Surveillance audits not conducted within 7 months (considering 1 month buffer) from the previous audit

Notification from client of temporary non-operation of RMC plant

Any notification from client and auditor has to be recorded via mails and not verbally

Suspension span should be 3 months after which suspension extension must be initiated which lasts for another 3 months

WITHDRAWALS

Withdrawals to be initiated under below conditions

Notification from client about change of location

Notification from client about closure of plant

Plant suspended since 6 months

Notification from Scheme Manager stating legal/ statutory issues/ complaints.

Client should receive an intimation about potential withdrawal of their plant one month before initiating withdrawal.

TUVINDIA

Do you have questions?

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