General Operating Procedure 026 Copyright & Trademark Notice



COPYRIGHT & TRADEMARK NOTICE

LAST UPDATE FEBRUARY 08, 2018

DIGITAL MILLENNIUM COPYRIGHT ACT NOTICES

TUV USA, Inc., a member of the TÜV NORD Group (the "Company"), respects the intellectual property of others and will respond to effective notices of alleged infringement of copyrighted materials as provided for under U.S. Online Copyright Infringement Liability Act of the U.S. Digital Millennium Copyright Act, 17 U.S.C. §512. The Company has adopted and implements a policy that provides for the termination in appropriate circumstances of the accounts of users who repeatedly infringe copyrights or other intellectual property rights of the Company and/or others. If you believe that copyrighted material may have been or is being infringed, then you may notify the Company, pursuant to 17 U.S.C. §512 (c) by sending a notice to the address listed below. Such notice must include the following:

- 1. A physical or electronic signature of a person authorized to act on behalf of the owner of an exclusive right that is allegedly infringed;
- Identification of the copyrighted work claimed to have been infringed or, if multiple copyrighted works at a single online site are covered by a single notification, a representative list of such works at that site;
- Identification of the material that is claimed to be infringing or to be the subject of infringing activity and that is to be removed or access to which is to be disabled, and information reasonably sufficient to permit the Company to locate the material;
- 4. Information reasonably sufficient to permit the Company to contact you such as an address, telephone number, and, if available, an electronic mail address at which you may be contacted;
- 5. A statement that you have a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law; and
- 6. A statement that the information in the notification is accurate and, under penalty of perjury, that you are authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

COUNTER NOTICES

If material that you have posted to a system or network controlled or operated by or for the Company has been removed or disabled, you may file a counter notice pursuant to 17 U.S.C.§512 (g). The counter notice must be a written communication sent to the address listed below that includes the following:

Prepared by:	Reviewed by:	Authorised by:	Document	Date: 02/08/2018	Revision:
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- 1. A physical or electronic signature of the subscriber;
- 2. Identification of the material that has been removed or to which access has been disabled and the location at which the material appeared before it was removed or access to it was disabled;
- 3. A statement under penalty of perjury that you have a good faith belief that the material was removed or disabled as a result of mistake or misidentification of the material to be removed or disabled; and
- 4. Your name, address, and telephone number, and a statement that you consent to the jurisdiction of Federal District Court for the judicial district in which the address is located or, if your address is outside of the United States, for any judicial district in which the Company may be found, and that you will accept service of process from the person who provided notification under subsection 17 U.S.C. §512 (c)(1)(C) or an agent of such person.

DESIGNATED AGENT FOR ALL NOTICES, INCLUDING COUNTER NOTICES

All written notices should be sent to the following Designated Agent:

Lisa McKiel, Office Manager TUV USA Inc., 215 Main St, Salem, NH 03079

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