

Creative Decision Making & Problem Solving Training



The purpose of this course is to provide participants with tools & techniques to enable them to improve their decision-making & problem solving capabilities through critical thinking, structured reasoning and creativity.

The objectives of this training course are for being able to make decisions and solve problems effectively is a necessary and vital part of a manager's job. This workshop builds & enhances these critical competencies.

Who should attend?

Middle to Senior Managers

Registered & Head Office-

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Course Contents:

- Identify & understand why decision making is important
- Understand and apply a systematic decision making process
- Understand the link between problem solving and & organizational success
- Understand and apply a five step problem solving process
- Understand how to systematically analyse problems to identify root causes and develop solutions
- Understand how to use a variety of techniques and tools for creative thinking to generate alternative solutions to problems

Certificate

Certificate of attendance shall be issued to all the delegates attending entire duration of the training course

Duration:

1 Day