

## 7 QC Tools Awareness



This course is highly interactive, not only with reference to answering queries, but also sharing the experience gathered through rich working experience in the industry. The course includes series of lectures with individual/syndicate exercises for better learning.

The essential objective of this course is to provide delegates with the knowledge & skills in order to enable them to capture, compile, analyze & interpret the data collected through various sources. Up on completion of this course, the delegates shall utilize the knowledge gained for effective utilization of 7 QC tools.

### Who should attend?

- Lower middle/middle & senior management personnel from all types of organizations (e.g. small or big, manufacturing and/or service sector etc.)
- Management representatives of ISO 9001 certified organizations
- Quality Managers/Executives and/or coordinators

### **Registered & Head Office-**

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- Operational managers/executives/line supervisors
- Consultants of quality and/or quality management system

### Course Contents

- Course introduction : purpose, objectives & definitions
- Check sheet
- Control charts
- Histogram
- Pareto chart
- Cause & effect diagram
- Scatter diagram
- Stratification
- Brain storming
- Why-why analysis
- Course summary

### Certificate

Certificate of attendance shall be issued to all the delegates attending entire duration of the training course.

### Duration

1 Day