

# ISO 9001:2015 Internal Auditor



This course is designed to meet the requirement of competent auditors referred in ISO 19011. The course includes class room sessions coupled with syndicate group exercises to enhance delegate participation to achieve learning objectives.

The course objective is to enable delegates understand Key concepts in Quality Management System auditing, to impart/enhance practical auditing skills to become certified Internal Auditor, to enable the delegates to plan, conduct & manage QMS internal audits in accordance with the principles & guidance of ISO 19011.

## Who should attend?

- Quality executives/managers,
- Management representatives,
- QMS Consultants
- Personnel wishing to attend higher level courses such as Lead Auditor courses

## **Registered & Head Office-**

801, Raheja Plaza I, LBS Marg, Ghatkopar (W),  
Mumbai 400 086  
Email: [trainingindia@tuv-nord.com](mailto:trainingindia@tuv-nord.com) Tel: +91-22-66477000

## **Contact:**

Pune: [training.pune@tuv-nord.com](mailto:training.pune@tuv-nord.com)

Baroda: [training.baroda@tuv-nord.com](mailto:training.baroda@tuv-nord.com)

Mumbai: [training.mumbai@tuv-nord.com](mailto:training.mumbai@tuv-nord.com)

Kolkata: [training.kolkata@tuv-nord.com](mailto:training.kolkata@tuv-nord.com)

Delhi: [training.delhi@tuv-nord.com](mailto:training.delhi@tuv-nord.com)

Bengaluru: [training.bengaluru@tuv-nord.com](mailto:training.bengaluru@tuv-nord.com)

Coimbatore: [training.coimbatore@tuv-nord.com](mailto:training.coimbatore@tuv-nord.com)

Chennai: [training.chennai@tuv-nord.com](mailto:training.chennai@tuv-nord.com)

Hyderabad: [training.hyderabad@tuv-nord.com](mailto:training.hyderabad@tuv-nord.com)

Website: [www.tuv-nord.com/in](http://www.tuv-nord.com/in)

Toll Free: 1800-209-0902

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## Course Contents

- Introduction to ISO 9001, History
- Overview of changes in ISO 9001:2015 with focus on QMS planning, leadership, risk based thinking, performance evaluation and improvement
- Introduction to auditing : definition, types of audits
- Internal audit planning & preparation,
- Conducting internal audit & reporting non-conformities
- Corrective action & audit follow-up activities,
- Auditor attributes, competence & evaluation
- Individual / Syndicate exercises
- Written examination & summing-up

## Prerequisite/Prior knowledge

All delegates should have reasonably good understanding on quality management principles, concepts and basic requirements of ISO 9001:2015. Knowledge of English is essential.

## Faculty

Certificate of successful completion shall be issued to all the delegates who attend entire duration of the course & pass the written examination.

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## Duration

2 Days