

Privacy Policy

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1 Definitions

Our Privacy Policy is based on the terms used by European legislators and regulators in the General Data Protection Regulation (GDPR). Our Privacy Policy is intended to be easy to read and understand for the general public as well as for our customers and business partners. In order to ensure this goal, we would like to start by explaining some of the terms used.

1.1 Personal data

"Personal data" means any information relating to an identified or identifiable natural person ('data subject'). An identifiable natural person is a natural person who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, a network identifier or to one or more specific elements of the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

1.2 Data subject

"Data subject" means any identified or identifiable natural person whose personal data are processed by the controller.

1.3 Processing

"Processing" means any operation or set of operations which is performed upon personal data or sets of personal data, whether or not by automated processes, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or any other disclosure, alignment or combination, restriction, erasure or destruction.

1.4 Profiling

"Profiling" means a form of automated processing of personal data consisting of the use of personal data to evaluate certain personal aspects relating to a natural person, in particular to analyse or estimate aspects relating to his or her work performance, economic situation, health, personal preferences, interests, reliability, behaviour, location or movements.

1.5 Pseudonymization

"Pseudonymisation" means the processing of personal data so that they can no longer be attributed to a specific data subject without the use of additional information, provided that the additional information is kept separately and is subject to technical and organisational measures to ensure that it is not attributed to an identified or identifiable natural person.

1.6 Controller

"Controller" means a natural or legal person, public authority, agency or other body which alone or jointly with others determines the purposes and means of the processing of personal data; where the purposes and means of such processing are determined by Union or Member State law, that law may determine the controller concerned or the specific criteria for determining it.

1.7 Processor

"Processor" means a natural or legal person, public authority, agency or other body which processes personal data for the controller.

1.8 Recipient

"Recipient" means the natural or legal person, public authority, agency or other body to whom the personal data are disclosed, whether or not it is a third party. However, public authorities which may receive personal data in the context of a specific investigation in accordance with Union or Member State law shall not be considered as recipients; the processing of such personal data by those public authorities shall comply with the applicable data protection rules for the purposes of the processing.

1.9 Third party

"Third party" means a natural or legal person, public authority, agency or other body which is not the data subject, controller, processor or person directly under the control of the controller or processor and which is authorised to process personal data.

1.10 Consent

"Consent" of the data subject means any free, specific, informed and unambiguous expression of will by which the data subject gives his or her consent to the processing of his or her personal data by declaration or other manifest acknowledgement.

1.11 Cookies

Some of our websites use cookies - these do not contain viruses or cause other damage to your computer. We only use cookies to make our offer more user-friendly, efficient and secure. A cookie is a small text file that a website sends to your computer or mobile device where it is stored by your web browser. Cookies can store information such as your IP address or other identifier, browser type and information about the content you view and interact with on the Digital Services.

1.12 Website

Website or website means any website of the Administrator available at www.tuev-nord.cz.

2 Name and address of the controller

The controller for the purposes of the GDPR, other data protection laws in force in the Member States of the European Union and other data protection regulations, the controller are:

Companies of the TÜV NORD GROUP, represented by TÜV NORD AG

Am TÜV 1

Hanover

Germany

Tel: +49 511 998-0

E-mail: privacy@tuev-nord.de

Website: www.tuev-nord.de

3 Name and address of the Data Protection Officer

For example, if you wish to obtain information about your personal data stored in our IT systems or if you wish to delete your personal data, please contact the Data Protection Officer:

The data protection officer for the person at TÜV NORD Czech, s.r.o. is:

Mr. Tomáš Valder

TÜV NORD Czech, s.r.o.

Českomoravská 2420/15

190 00 Prague 9

Czech Republic

Tel: 00420 296 587 201-9

E-mail: dataofficer@tuev-nord.cz

The Data Protection Officer of the TÜV NORD GROUP is:

Mr. Berthold Weghaus
TÜV NORD AG
Am TÜV 1
45307 Essen
Germany
Tel: 0201 / 825-2165
Email: privacy@tuev-nord.de

4 General information on the collection and processing of your data on our website

4.1 How do we collect and use your personal data?

One of the ways we collect your personal information is when you share it with us. This includes, for example, information you enter into a contact form. Other data is automatically collected by our information systems when you visit our website. This is mainly technical data (e.g. internet browser, operating system or the date and time of your visit to our website). This data is automatically collected when you visit our website.

Some data is collected to ensure the error-free provision of the website. Other data may be used to analyse your user behaviour.

4.2 Scope of processing

In principle, we process personal data of visitors and users of our website only to the extent necessary to ensure the functionality of the website and our content and services. Personal data of our users is generally only processed with the user's consent. An exception applies in cases where prior consent cannot be obtained for practical reasons and where the processing is permitted by law.

4.3 Legal basis

The processing of personal data with the consent of the data subject is defined in Article 6(1)(a) GDPR.

The processing of personal data necessary for the performance of a contract to which the data subject is a party is defined in Article 6(1)(b) of the GDPR. This also applies to processing operations that are necessary for taking pre-contractual measures.

The processing of personal data that is necessary to comply with a legal obligation to which our company is subject is defined in Article 6(1)(c) of the GDPR. Where the processing of personal data is necessary to protect the vital interests of the data subject or another natural person, Article 6(1)(d) GDPR defines such processing.

The legal basis for processing that is necessary for the purposes of the legitimate interests of our company or a third party, except where those interests are overridden by the interests or fundamental rights and freedoms of the data subject, is Article 6(1)(f) GDPR.

4.4 Storage and erasure of your data

The personal data of the data subject will be erased or limited once the purpose of its storage has been achieved. Further retention may occur if required by the European or national legislator under EU regulations, laws or other relevant regulations applicable to our company. Restriction or deletion of data also occurs after the expiry of the retention period stipulated by the above-mentioned standards, unless further retention is necessary for the conclusion or performance of the relevant contract.

5 Server log files

Whenever you access our website, our server automatically collects data and information from your computer, including the following:

- the type and version of your internet browser,
- the operating system of your computer or smartphone,
- Your internet service provider
- your IP address,
- the date and time of your access,
- the website from which you have been redirected to us,
- the websites you have visited from our website.

These data are not linked to other data sources. We collect this technical information in so-called log files to ensure that our website is displayed correctly, to help us determine the causes of any technical problems and for the purposes of technical optimization of our website and the security of our computer systems and networks. In connection with these purposes, our legitimate interest in processing the data is also set out in Article 6(1)(f) GDPR. The data is deleted as soon as it is no longer necessary to achieve the purpose for which it was obtained. In most cases, these technical data are deleted or rendered invisible within seven days at the latest. The collection of data for the provision of the website and the storage of data in log files is necessary for the operation of the website. The user therefore has no possibility to object to such processing.

6 Cookies and tracking technologies

6.1 Analysis tools and third-party tools

When you visit our website, your surfing behaviour can be statistically evaluated. Cookies and so-called analytics programs are primarily used for this purpose. The analysis of your surfing behaviour is anonymous and therefore cannot be traced back. You can object to this analysis or prevent it by not using certain tools.

6.2 What are cookies?

6.2.1 Cookies

Most of the cookies we use are so-called session cookies, which are automatically deleted after your visit. Other cookies remain stored on your device until you delete them. These cookies allow us to recognise your browser on your next visit. You can set your browser to be notified of the placement of cookies and to allow cookies only in individual cases, to exclude the acceptance of cookies for certain cases or in general, and to activate the automatic deletion of cookies each time you close your browser. If cookies are deactivated, the functionality of this website may be limited. Storage of cookies that are necessary to carry out the electronic communication process or to provide certain functions that you request is based on Article 6(1)(f) GDPR. The storage of cookies is our legitimate interest in order to ensure a technically error-free and optimised provision of our services. If other cookies are also stored (e.g. cookies for analysing your surfing behaviour), these are processed separately in our cookie settings.

6.2.2 Web beacons/gifs, pixels, page tags, script

Email and mobile applications may contain small transparent image files or lines of code that are used to record your interaction with these applications. This information is used by website and app publishers to more accurately analyse and improve their services.

6.2.3 Cookies for analytical purposes

When visiting our website, the user is informed about the use of analytical cookies and agrees to the processing of personal data used in this context. As part of this process, the user is also referred to this Privacy Policy.

Analytical cookies are used to improve the quality of our website and its content. They inform us about how the website is used and allow us to continuously optimise our offer.

The processing of personal data by means of analytical cookies, if the user has consented to this, is defined in Article 6(1)(a) of the GDPR.

6.2.4 Duration of storage, objection and data erasure options

Cookies are stored on the computer of the user who transfers them to our website. You have full control over the use of cookies and can delete them in your browser or via the cookie settings in the bottom left corner of our website, deactivate the storage of cookies completely or selectively accept certain cookies. Please use your browser's help features to find out how you can change these settings. Doing so may limit the functionality of our website. The user agrees to the use of cookies by accepting the use of cookies in the window we display on the website ("cookie banner"). You can adjust the cookie settings individually at any time by clicking on the icon (bottom left of the website).

6.3 Categories of cookies used by TÜV NORD

In order to tailor your data protection settings when visiting our website to your individual needs, you can set your preferences with regard to the categories "Necessary", "Statistics", "Comfort & Personalisation" by means of cookie settings.

6.3.1 "Technically necessary" category

These cookies are necessary for the technical operation of the website and to control the business objectives of our company. Some features of our website cannot be offered without the use of these cookies.

We use essential cookies on the basis of our legitimate interests (Article 6(1)(f) of the GDPR). Our legitimate interest is to ensure the functionality of our website and to optimize its usability. The logging serves, among other things, to fulfil Section 13 (2) of the Telemedia Act and cannot be objected to. This type of cookie is used exclusively by TÜV NORD as the operator of the website and any information stored in cookies is only transmitted to this website.

6.3.2 "Statistics" category

In order to further improve our offer and our website, we collect anonymised data for statistical and analytical purposes. The use of these cookies allows us, for example, to determine the number of visitors and the impact of some of our websites and also to optimise our content. Analytical cookies and tags allow us to generate overall statistics, such as the number of visits, which areas of the website are most frequently viewed, and information about the locations and average length of visits to our website. We are thus able to improve the quality of our websites and their content. Functionality cookies enable this website to store information such as the user's name or language choice and to offer the user qualitatively improved and personalised features based on this information. These cookies only collect and store anonymised data.

6.3.3 "Comfort and personalisation" category

We use these cookies to make it easier for you to use our website. For example, when you visit our website again, you can easily access the same content.

Cookies in this category are also used to show you personalised content that matches your interests. This allows us to show you our offers.

We only use functional, analytical and advertising cookies with your consent (Article 6(1)(a) GDPR).

Some of the cookies we use are automatically deleted when you close your browser (session cookies), while others are stored permanently on your devices and allow your browser to be recognised (persistent cookies).

Such marketing cookies / third party cookies / cookies with consent come from external advertising companies and are used to collect information about the websites visited by the user, e.g. to create targeted advertising for the user. **This data is thus shared with third parties.**

6.3.4 Overview of our basic cookie settings and cookie deletion periods

Our cookie settings can be found here: <https://www.tuev-nord.de/de/kategorien/cookie-einstellungen>.

6.4 Analysis tools and integration of third-party web services

6.4.1 Google Analytics

This website uses Google Analytics, which is a web analysis service provided by Google Inc. ("Google"). Google Analytics uses so-called "cookies", which are text files that are stored on your computer and which enable an analysis of your use of the website. Three types of cookies are used:

- `_ga`: This cookie is used to distinguish your browser from other browsers. The maximum storage period is 24 months.
- `_gid`: This cookie is used to distinguish your browser from other browsers. The maximum storage time is 24 hours.
- `_gat`: This cookie is used to limit the requests sent from your browser using the above cookies. The maximum storage time is 10 minutes.

All data collected through cookies is collected for statistical purposes only. We need the data to identify the traffic on our website and its sources, to determine whether the website is performing well in all areas and how we can make it more user-friendly for you. No user profiles are created or conclusions drawn about user identity. All user and event data stored in Google Analytics is deleted after 26 months at the latest.

Information about the use of our website that is generated by cookies is usually transmitted to and stored by Google on servers in the United States. However, your IP address will be shortened by Google and thus anonymised in the member states of the European Union or in other states that are party to the Agreement on the European Economic Area. Only in exceptional cases is the entire IP address transmitted and shortened by Google on a server in the United States. Google will use this information on our behalf for the purpose of evaluating your use of our website, compiling reports on website activity for website operators and providing other services relating to website activity websites and internet use. No data is passed on to third parties. Similarly, no data from other sources are linked to the data collected in this way.

We use Google Tag Manager for integration purposes on our website. For more information, please refer to our Privacy Policy under [Google Tag Manager](#).

The processing of data on our website using Google Analytics is governed by Article 6(1)(a) of the GDPR. Your consent is voluntary; you can withdraw your consent at any time with future effect by changing the currently defined settings in our cookie banner.

You can also prevent the storage of cookies by selecting the appropriate settings in your browser software. You can also prevent the collection of data generated by the cookie and related to your use of the website (including your IP address) and the processing of this data by Google by downloading and installing the browser plug-in available at the following link (<https://tools.google.com/dlpage/gaoptout?hl=en>).

Please note that these settings must be selected for each device and browser separately.

This website also uses the "`gat._anonymizeIp()`;" function to anonymize IP addresses when collecting data.

Google Analytics is operated by Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland ("Google").

6.4.2 Google Ads

We use the Google Ads advertising system of Google Inc. ("Google") to advertise on our website. As part of this, we use a "conversion tracking" feature on our website. We also use Google Analytics to evaluate data from Google Ads for statistical purposes. If you access our website via Google Ads, a cookie will be placed on your computer. Conversion tracking cookies expire after a maximum of 30 days and are not used to identify you personally. If you visit certain pages of our website and the cookie has not yet expired, we and Google can recognise that you as a user have clicked on one of our ads placed on Google and have been redirected to our website.

Google uses the information collected by the conversion cookies to generate statistics on traffic to our website. These statistics inform us about the total number of users who have clicked on our advertisements and which pages of our website were subsequently visited by the respective user.

However, neither we nor other advertisers who use Google Ads obtain any information that can be used to personally identify users.

We use Google Tag Manager to integrate with our website. For more information, please refer to our Privacy Policy under Google Tag Manager.

The processing of data on our website using Google Ads is based on Article 6(1)(a) GDPR. Your consent is voluntary; you can withdraw your consent at any time with future effect by changing the currently defined Google Analytics settings in our cookie banner.

You can also prevent the installation of conversion cookies by adjusting your browser settings accordingly, for example by using browser settings that generally disable the automatic placement of cookies or explicitly block only cookies from the domain "googleadservices.com".

The relevant Google privacy policy can be found at the following link:

<https://services.google.com/sitestats/cs.html>

Google Ads is operated by Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland ("Google")

6.4.3 Google Remarketing

In order to promote our website and the products available on it, we use the so-called remarketing function of Google Ads and Google Analytics, which are web analytics services of Google Inc. ("Google").

When you use the remarketing function, a cookie is placed on your browser when you visit our website. If you later use Google search or visit a website registered with the Google advertising network, Google may use this cookie to recognise that you have visited a certain page on our website, that you have placed a certain product in your shopping basket and that you have purchased it.

In Google Ads, we can then add a visitor to our website to a so-called remarketing list - a list of users who have visited certain sections of our website. These remarketing lists can be used to generate statistics and define target groups that can be shown selected ads on the Google search network and the Google display network.

With remarketing, we want to ensure that our ads presented on the Google search network and the Google Display Network are only shown to users who have indicated that they are potentially interested in the advertised product when visiting the website and thus do not feel irritated or disturbed by the ad. Similarly, the use of these services excludes the likelihood that users who have already purchased the product will see the product advertisement. In addition, for statistical and market research purposes, we may also check whether a user has been redirected to our website after clicking on an advertisement and evaluate whether the advertisement has satisfied their interest.

We cannot draw any conclusions about the identity of the visitor from the data collected by Google Ads for the remarketing function. Google processes the data in pseudonymised form. This means that it does not process the user's name or email address, but only the relevant visit data, which is stored in a cookie. This does not apply if the user has expressly permitted Google to process his or her data without pseudonymisation. This has no effect on the processing of data by us as the website operator.

The processing of data on our website by Google remarketing is based on Article 6(1)(a) GDPR. Your consent is voluntary; you can withdraw your consent at any time with effect for the future by changing the currently defined Google Analytics settings in our cookie banner.

You can also object to your visit to our website being recorded by a Google cookie and to your data being used to serve ads on Google search or on websites that are connected to the Google ad network, as follows:

You can select the appropriate settings in your browser to deactivate the automatic storage of cookies in general or to specifically block only cookies from the domain "googleadservices.com".

You can install the plugin provided by Google for this purpose in your browser using this link:

<https://www.google.com/settings/ads/plugin>.

If you want to explicitly refuse personalised advertising provided by Google Marketing Services, you can use the settings and opt-out options provided by Google:
<https://adssettings.google.com/authenticated>.

The relevant Google Privacy Policy can be found at the following link:
<https://services.google.com/fh/files/misc/sitestats/cs.html>.

Google Ads and Google Analytics are provided by Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland ("Google").

6.4.4 Google AdWords Conversion Tracking

These websites also use Google Conversion Tracking. Google AdWords will place a cookie on your computer if you access our website through a Google ad. These cookies expire after a maximum of 30 days and are not used for your personal identification. If a user visits certain pages of an Adwords customer's website and the cookie has not yet expired, Google and the customer can see that the user has clicked on an ad and been redirected to that page.

Each Adwords customer receives a different cookie. Cookies cannot therefore be tracked via the Adwords customer website. The information obtained through the conversion cookie is used to generate conversion statistics for Adwords customers who have opted for conversion tracking.

Adwords customers find out the total number of users who clicked on their ad and were redirected to a web page containing a conversion tracking tag. However, they do not receive any information that can be used to personally identify users. If you do not wish to participate in the tracking process, you can also object to the placement of the necessary cookie - for example, by selecting a browser setting that generally disables the automatic placement of cookies. You can also deactivate conversion tracking cookies by setting your browser to block cookies from the domain "<http://www.googleadservices.com>". For Google's privacy information regarding conversion tracking, please refer to Google's [Privacy Policy](#).

These services are developed specifically for mobile devices (e.g. smartphones). In some cases, content is loaded from other sources (mainly to ensure that data, such as our list of test centres or supporting data from map providers, is up-to-date). Functions are always performed on the end device. If we call up functions on TÜV NORD servers (e.g. searching for the nearest test centres to a given location on the tuev-nord.de website for performance reasons), we discard this data on the servers after the results have been transferred. We only process personal data if this is necessary for the purposes of the application or if you have given us your explicit consent to do so. No data is passed on to third parties. We reserve the right to statistically evaluate anonymised data sets.

Geolocation data is used for location services (e.g. your location when the function is called "...find the nearest test centre"). We do not associate this geolocation data with your personal data, but use it only to determine your location within the app or sub-feature of the app you have selected. Once your location has been determined, we destroy this geolocation data. Depending on your end device, you can also generally turn off the location option (please refer to the information from your end device manufacturer for more information). However, if you do so, you will no longer be able to use the location feature in the app.

Data is also stored on your device - personal data is always stored in encrypted form, while some data is stored in unencrypted form (e.g. settings for specific on/off buttons in our apps). If your device is lost, misuse of data by third parties cannot be ruled out. We therefore recommend using device-specific anti-abuse measures ("user lock", etc.). For more information, please refer to the information provided by the manufacturer of your terminal device. You should also take advantage of the option to remove personal data from the device when passing on the end device to other users, e.g. when selling it.

6.4.5 Microsoft Advertising

For advertising purposes on our website, we use Microsoft Advertising, the advertising system of Microsoft Corporation ("Microsoft"). Under this system, a cookie is placed on the devices of visitors who appear on our website through an advertisement displayed on the Bing search engine.

This cookie stores data that provides information about the use of our website, including data such as the duration of the visit, the pages viewed and whether a purchase has been made. This data is pseudonymised and may be collected by Microsoft and us for statistical purposes. No personal data is processed as part of such acquisition and no conclusions can be drawn about the identity of the visitor.

The information collected is transmitted to Microsoft servers in the United States. The maximum storage period is 180 days.

The processing of data on our website using Microsoft advertising is based on Article 6(1)(a) GDPR. Your consent is voluntary; you can withdraw at any time with future effect by changing the currently defined settings in our cookie banner.

You can select the appropriate settings in your browser to deactivate the automatic storage of cookies in general or to specifically block cookies from the "microsoft.com" domain only.

Under certain circumstances, Microsoft may use cross-device tracking to monitor your behaviour when you use multiple electronic devices, allowing it to serve personalised advertising on websites and apps. You can object to the processing of your data for this purpose at this link: <https://account.microsoft.com/privacy/ad-settings/signedout?>

For more information about the analytics services offered by Microsoft Advertising, please visit <https://help.bingads.microsoft.com>. For more information about Microsoft's privacy practices, please see Microsoft's Privacy Statement at: <https://privacy.microsoft.com/cs-cz/privacystatement>.

6.5 Consent Manager

We have integrated the "consentmanager" tool (<https://www.consentmanager.cz>) from Jaohawi AB (Håltgelvägen 1b, 72348 Västerås, Sweden, info@consentmanager.net) on our website, which allows you to request consent to data processing and the use of cookies or comparable features. By using the "consentmanager" tool, you can consent or object to certain features of our website, e.g. for the integration of external elements, integration of streaming content, statistical analysis, reach measurement and personalised advertising. You can use the "consentmanager" tool to grant or withhold consent for all features or to grant consent for individual purposes or individual features. You can also change your settings later. The purpose of the integration of the "consentmanager" tool is to allow users of our website to make decisions about the above matters and to offer users the opportunity to change their settings as soon as they choose to do so in the course of their continued use of our website. During the use of the "consentmanager", personal data and information from the end devices used, such as the IP address, are processed.

The processing is based on Article 6(1)(c) in conjunction with Article 6(3)(a) of the GDPR in conjunction with Article 7(1) of the GDPR and, where applicable, point (f) of the GDPR). By processing the data, we help our customers ("controllers" under the GDPR) to comply with their legal obligations (e.g. the obligation to provide evidence). In connection with this processing, we have a legitimate interest in storing user settings and preferences regarding the use of cookies and other features. "Consentmanager" stores your data for as long as your user preferences are active. Two years after the user has selected the user settings, the user will be asked for consent again. The selected user settings are then stored again for this period.

You can object to the processing. You have the right to object on grounds relating to your particular situation. To exercise your right to object, please send an email to info@consentmanager.net

6.6 Cloudflare

In order to make our website faster and more secure, we use the Cloudflare service from Finna Cloudflare, Inc. (101 Townsend St., San Francisco, CA 94107, United States). Cloudflare uses cookies and processes user data. Cloudflare, Inc. is an American company that provides a content delivery network and various security services. These services reside between the user and our hosting provider and act as a reverse proxy for the website. Below we will try to explain in more detail what all this means.

It goes without saying that we want to offer you the best possible service on our website. Cloudflare offers us both web optimization and security services such as DDoS protection and web firewall. This also includes a reverse proxy server and a content distribution network (CDN). Cloudflare also blocks threats and limits abusive bots and crawlers that waste our bandwidth and server resources. By storing our websites in local data centers and blocking spamware, Cloudflare allows us to reduce bandwidth consumption by approximately 60%. Delivering content through a nearby data centre and some web optimisation performed in these centres reduce the average time to load a website by

approximately half. According to Cloudflare, the "I'm Under Attack" mode can mitigate further attacks by displaying an arithmetic problem in JavaScript that must be solved before the user can access the website. Overall, this makes our websites much more powerful and less susceptible to spam or other attacks.

Cloudflare usually only transfers data that is under the control of the website operator. This means that the content is not determined by Cloudflare, but always by the website operator itself. In addition, Cloudflare may collect certain information about the use of our website and process data that we transmit or for which Cloudflare has received instructions. In most cases, Cloudflare collects data such as contact information, IP addresses, security fingerprints, DNS log data and website performance derived from browser activity. For example, log data helps Cloudflare identify new threats. This enables Cloudflare to guarantee a high level of security for our website. As part of its services, Cloudflare processes this data in accordance with applicable laws. This includes, of course, the GDPR.

For security reasons, Cloudflare also uses a cookie. The cookie (cfuid) is used to identify individual users behind a shared IP address and to apply security settings to each individual user. This cookie is very useful, for example, if you are using our website from a location where there are a number of infected computers. If your computer is trusted, we can use this cookie to recognise this. This allows you to use our website without restrictions, even though there may be infected computers in your environment. This cookie is necessary for Cloudflare's security features and cannot be deactivated.

Cloudflare only retains records of data for as long as necessary and in most cases this data is deleted within 24 hours. In addition, Cloudflare does not store any personal data, such as your IP address. However, Cloudflare stores some information indefinitely as part of persistent logs to improve the overall performance of Cloudflare Resolver and to identify potential security risks.

Cloudflare states in its Privacy Policy that it is not responsible for the content it receives. For example, if you contact Cloudflare to update or delete content, Cloudflare will generally refer you to us as the operator of the website. You can also prevent the collection and processing of your data by Cloudflare entirely by disabling the execution of script code in your browser or by integrating a script blocker into your browser.

For more information on how Cloudflare protects your data, please visit <https://www.cloudflare.com/privacypolicy>.

6.7 Google Tag Manager

We use Google Tag Manager on our website, a service provided by Google LLC ("Google") to integrate external web services into the website.

We use Google Tag Manager to integrate services such as Google Analytics, Google Ads, LinkedIn Insight Tag and Twitter Website Tag on our website, provided that you have consented to the respective services on our website. Google Tag Manager is only used for the purpose of implementing the services on our website. No personal data is collected, stored or processed in this context. For information and options on how to set up your current consent, please see our banner on cookies.

For more information, see the Google Tag Manager Terms of Use: <https://www.google.com/intl/de/tagmanager/use-policy.html>.

If some data is processed by Google Tag Manager, this is based on Article 6(1)(f) GDPR.

Google Tag Manager is operated by Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland ("Google").

6.8 Google reCAPTCHA

We use Google reCAPTCHA, a Captcha service from Google Inc. ("Google"), for selected web forms on our website to protect against spam and abuse. The service is used to verify whether the input was made by a human or fraudulently by an automated program.

For this purpose, Google sets a cookie on your browser when you use reCAPTCHA and collects the following data:

- IP address (anonymised)
- URL of the link (the page where the reCAPTCHA is used)
- browser, browser size and resolution, browser plugins, date, language settings
- mouse and touch events in the reCAPTCHA field
- assignment to a Google account (if you are logged in to Google when using reCAPTCHA)

Your IP address obtained for the reCAPTCHA service will be transmitted to Google. However, prior to transmission, the IP address is truncated and thereby anonymised by Google in member states of the European Union or in other states that are party to the Agreement on the European Economic Area. Only in exceptional cases is the entire IP address transmitted to Google and shortened on a server in the United States. On behalf of the website operator, Google uses this information to evaluate your use of this service. The IP address transmitted by your browser in the context of reCAPTCHA is not associated with other data held by Google. No data is passed on to third parties. Similarly, no data from other sources is associated with the data collected in this way.

Your input is processed by Google to improve reCAPTCHA's pattern recognition. Google also receives cookies from other Google services such as Gmail, Search and Analytics. All of the above data is sent to Google in encrypted form. Subsequent evaluation by Google decides in which form the Captcha will be displayed on the website - in the form of a checkbox or a text field.

No personal data is collected or stored from the input fields of the respective form. For more information about Google's privacy policy, please visit: <https://policies.google.com/privacy?hl=cs>.

The processing of data on our website by Google reCAPTCHA is based on Article 6(1)(a) GDPR. Your consent is voluntary; you can withdraw your consent at any time with effect for the future by changing the currently defined settings in our cookie banner.

Google ReCAPTCHA is operated by Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland ("Google").

6.9 Integration of plugins and tools

6.9.1 YouTube

Our website uses YouTube plugins operated by Google. The website is operated by YouTube, LLC, 901 Cherry Ave, San Bruno, CA 94066, United States.

If you visit one of our websites that contains the YouTube plugin, a connection will be established with the YouTube servers. The YouTube server is thus informed about which of our websites you have visited.

In addition, YouTube may store various cookies on your device. With these cookies, YouTube can collect information about visitors to our website. This information can be used, among other things, to record video statistics, improve usability and prevent fraud attempts. These cookies remain stored on your device until you delete them. If you are logged in to your YouTube account, you allow YouTube to directly link your surfing behaviour to your personal account. You can prevent this by logging out of your YouTube account.

YouTube is used to present our online offers in an attractive way. This constitutes a legitimate interest within the meaning of Article 6(1)(f) GDPR.

For more information on the treatment of user data, please refer to YouTube's Privacy Policy, available at: <https://policies.google.com/privacy?hl=cs>.

6.9.2 Google Web Fonts

This site uses web fonts provided by Google to display fonts in a uniform manner. When you view a web page, the browser loads the required web fonts into the browser's cache so that the text and fonts are displayed correctly.

To do this, the browser you are using must establish a connection to Google's servers. If this happens, Google is informed that our website has been visited via your IP address. Google web fonts are used in the interest of a uniform and attractive presentation of our online offerings. This constitutes a legitimate interest within the meaning of Article 6 (1) (f) GDPR.

If your browser does not support web fonts, your computer's standard font will be used instead.

For more information about Google Web Fonts, see developers.google.com/fonts/faq (<https://developers.google.com/fonts/faq>) and Google's Privacy Policy: <https://policies.google.com/privacy?hl=cs>.

6.9.3 Vimeo

This website uses plugins from the Vimeo video portal. Provided by Vimeo Inc., 555 West 18th Street, New York, New York 10011, United States.

If you visit one of our websites that contains the Vimeo plugin, a connection will be established with the Vimeo servers. The Vimeo server is thus informed about which of our websites you have visited. Vimeo will also obtain your IP address. This applies even if you are not logged in to Vimeo or do not have a Vimeo account. The information collected by Vimeo is transmitted to a Vimeo server in the United States.

If you are logged in to your Vimeo account, you allow Vimeo to directly link your surfing behaviour to your personal account. You can prevent this by logging out of your Vimeo account.

Vimeo is used to present our online offers in an attractive way. This constitutes a legitimate interest within the meaning of Article 6(1)(f) GDPR. If the corresponding consent has been requested, the processing takes place solely on the basis of Article 6(1)(a) GDPR; consent can be withdrawn at any time.

For more information about the treatment of users' personal information, please see Vimeo's Privacy Policy, available at: <https://vimeo.com/privacy>.

6.9.4 Google Maps

This website uses Google Maps to display maps and plan routes. Google Maps is operated by Google Inc., 1600 Amphitheater Parkway, Mountain View, CA 94043, USA.

By using this website, you agree that Google, one of its agents or third-party providers may collect, process and use the automatically collected data and the data you have entered.

The Google Maps Terms of Use can be found at the [Google Maps and Google Earth Additional Terms and Conditions](#) link.

For detailed information, please visit the Privacy Center on google.com: [Privacy policy](#).

6.9.5 Podigee Podcast Hosting

We use the Podigee Podcast Hosting service from Podigee UG, Am Walde 2, 56249 Herschbach, Germany. Within this service, podcasts are uploaded by Podigee or transmitted via Podigee. The use of the service is based on our legitimate interest, i.e. our interest in the safe and efficient provision, analysis and optimization of the podcast offer in accordance with Article 6(1)(f) GDPR. Podigee processes IP addresses and device information to enable the downloading/playback of podcasts and to determine statistical data such as the number of visits. This data is anonymised or pseudonymised by Podigee before being stored in the database, unless this is necessary for the provision of the podcasts. For more information and to object, please see Podigee's Privacy Policy, available at: <https://www.podigee.com/en/about/privacy>.

6.9.6 Edudip next

We offer you the opportunity to register for our webinars via the landing page / on our website. The webinars themselves are hosted on the edudip next platform (the "Webinar Service Provider"). Please refer to edudip's Privacy Policy, available at www.edudip.com/datenschutz for details. The operator of the edudip next platform is edudip GmbH, Jülicher Strasse 306, 52070 Aachen, Germany.

We have entered into an order processing agreement with the webinar service provider, in which we undertake to protect our customers' data and not to pass it on to third parties. The cooperation with the webinar service provider ensures that the webinar is conducted properly using professional tools. This constitutes a legitimate interest within the meaning of Article 6(1)(f) GDPR.

When registering for the free webinar, you must provide general information (company name, zip code, etc.) and personal information such as email address and name. Upon successful registration, you will receive an automated email from the webinar service provider including a personal access link. Please also note the Webinar Service Provider's Privacy Policy (www.edudip.com/datenschutz). You can leave the webinar at any time. After the webinar, all your data will also be stored for specific purposes and deleted in accordance with the prescribed time limits.

6.9.7 Webinars with GoToWebinar

To conduct webinars over the Internet, our company uses the GoToWebinar software solution from LogMeIn, Inc. 333 Summer Street, Boston, MA 02210 United States. LogMeIn, Inc. is responsible for the provision of this service and the related data processing. LogMeIn's privacy policy can be found here: <https://www.goto.com/company/legal/privacy>.

In order to conduct the webinar, we will forward your registration or customer information to LogMeIn, Inc. Your data is processed on the basis of your consent (Article 6(1)(a) GDPR). For the purpose of the webinar, an encrypted connection is established between you and the webinar organizer. The webinars are recorded as necessary to be accessed later on our website. Questions and related answers asked by participants during the session are also recorded and replayed when the webinar is subsequently made available. Statistical data is collected during and after the webinar. If you participate in the webinar, in addition to your registration details, we will also receive information about the length of your participation, your interest in the webinar, questions asked or answers provided. This is done to further provide customer service or improve the user experience.

6.10 Issuu

Our website uses plugins from the Issuu digital publishing platform. The provider is Issuu Inc., 131 Lytton Ave, Palo Alto, CA 94301, USA.

If you visit one of our websites that contains the Issuu plugin, a connection to the Issuu servers will be established. The Issuu server is thus informed which of our websites you have visited. The Issuu server also obtains your IP address. This applies even if you are not logged in to Issuu or do not have an Issuu account. The information collected by Issuu is transmitted to an Issuu server in the United States. If you are logged in to your Issuu account, you allow Issuu to directly link your surfing behaviour to your personal account. You can prevent this by logging out of your Issuu account.

For more information on how user data is handled, please refer to Issuu's Privacy Policy, available at: <https://issuu.com/legal/privacy>.

6.11 Watchado

Our website uses the Watchado plugin. It is used to embed videos on our website. Watchado is operated by watchado GmbH, Möllwaldplatz 4/39, 1040 Vienna, Austria. If a website containing this plug-in is launched, a connection to the Watchado servers will be established. If the user is logged in to their Watchado account, this will allow Watchado to directly link the user's surfing behaviour to their personal account.

6.11.1 HubSpot

We use HubSpot software from HubSpot Inc., USA, for our online marketing activities, such as sending newsletters. This software is used for inbound marketing and supports us in statistical analysis and evaluation of the behaviour of registered users, so that we can better coordinate our marketing strategy and optimise the content we provide to you.

For more information, please see HubSpot Inc.'s Terms of Use and Privacy Policy at <http://www.hubspot.com/terms-of-service> and <http://www.hubspot.com/privacy-policy>. If you do not wish to have your visit information used for the purposes described, you may also contact us. All information collected by us is subject to this privacy policy.

6.11.2 Chat solution

This website uses live chat software from Userlike. Userlike uses cookies to store chat content while you are waiting on the website and, where possible, to connect you to the same operator. The data collected is not used to personally identify the website visitor. It is only merged with the personal data of the

person who owns the pseudonym, if the user has voluntarily provided personal data when using the live chat tool. Userlike's privacy policy can be found here: <https://www.userlike.com/en/terms#privacy-policy>.

6.11.3 QUANTCAST

We use the Quantcast tool on our website. Quantcast enables preference-based advertising. Quantcast is a service provided by Quantcast International Limited, Ireland. The service sends cookies that transmit data to Quantcast. If you do not wish to receive preference-based advertising from Quantcast, you may use the opt-out feature offered by Quantcast: <https://www.quantcast.com/de/opt-out>.

As the opt-out function is also based on cookies, your browser must be set to accept cookies from third parties. If you use multiple devices or browsers, you must use the opt-out function on each of them separately. If you delete cookies, you will have to use the opt-out function again.

Quantcast's privacy policy can be found here: <https://www.quantcast.com/privacy-choices/>.

6.12 Social media

Social network cookies allow us to connect with your social networks and share the content of our website on your networks.

Our website uses icons for the following social networks:

- facebook, Facebook Inc., 1601 S. California Ave, Palo Alto, CA 94304, USA
- Twitter, Twitter Inc., 1355 Market St, Suite 900, San Francisco, CA 94103, USA
- LinkedIn Ireland Attn: Privacy Policy Issues, Wilton Plaza, Wilton Place, Dublin 2, Ireland
- YouTube, LLC, 901 Cherry Ave., San Bruno CA 94066, United States of America

These icons are marked with the logo of the respective social network. However, these are not standard social plugins, but icons with saved links. You have to activate the icons individually by clicking on them. If you do not click on the icons, no data will be transferred to the social networks. Only when you click on the icons and thereby agree to communicate with the social network servers, the icons become active and the connection is established.

When you click on one of the icons, it acts as a share plugin. Information about the website you have visited is made available to your social network, which you can share with your social network contacts. To "share" the information, you must be logged in. If you are not logged in, you will be taken to the login page of the social network you clicked on and redirected outside the tuev-nord.de website. If you are logged in, the social network is informed that you wish to recommend the relevant article.

By activating the icon, the social network is, among other things, informed of the date and time of your access to the relevant page of our website and receives data such as your IP address, information about the browser used and language settings. If you click on the icon, your click will be transmitted to the social network and used in accordance with its Data Use Policy. The purpose and scope of the data collection and further processing and use of the data by the respective social network, as well as your rights and your privacy settings, can be found under the following links:

- Facebook: <http://www.facebook.com/about/privacy>
- Google: <https://policies.google.com/privacy?hl=cs>
- Twitter: <http://twitter.com/privacy>
- YouTube: <https://policies.google.com/privacy?hl=cs-cz>
- Instagram Inc., 1601 Willow Road, Menlo Park, CA 94025, USA

6.12.1 Legal basis

Our social media presence is designed to ensure the widest possible online presence. This constitutes a legitimate interest within the meaning of Article 6(1)(f) GDPR. The analysis processes initiated by social networks may be based on various legal bases that social network operators must specify (e.g. consent within the meaning of Article 6(1)(a) GDPR).

6.12.2 Controller and the exercise of your rights

When you visit one of our social media sites (e.g. Facebook), we and the operator of the social media

platform are joint controllers of the data processing operations that are triggered during your visit. You can generally exercise your rights (access, rectification, erasure, restriction of processing, data portability and lodging a complaint) against both us and the operator of the relevant social media platform (e.g. Facebook).

Please note that although we are joint controllers with the operator of the social media platform, we do not have full control over the data processing operations carried out by the social media platform. Our options are largely based on the corporate policy of the respective provider.

6.12.3 Storage period

Data collected directly by us through our social media pages will be deleted from our systems when the purpose for which it was stored no longer exists, you request its deletion, you withdraw your consent to its storage or the purpose for which it was stored no longer exists. The stored cookies remain stored on your end device until you delete them. Binding legal provisions, in particular retention periods, remain unaffected.

We have no control over the retention periods of your data that social network operators store for their own purposes. Please contact the social network operators directly for details.

6.12.4 Social networks in detail

Facebook

We have a Facebook profile. This service is provided by Facebook Ireland Limited, 4 Grand Canal Square, Dublin 2, Ireland. According to Facebook, the data collected is also transferred to the United States and other third countries.

You can adjust your advertising settings yourself in your user account. To do this, click on the following link and log in: <https://cs-cz.facebook.com>.

For details, please see Facebook's Privacy Policy, available at: https://www.facebook.com/privacy/policy/?entry_point=data_policy_redirect&entry=0.

Twitter

We use the microblogging service Twitter. The provider is Twitter, Inc., 1355 Market Street, Suite 900, San Francisco, CA 94103, USA.

You can adjust your Twitter privacy settings in your user account. To do this, click on the following link and log in: <https://twitter.com/personalization>.

For details, please see Twitter's Privacy Policy, available at: <https://twitter.com/cs/privacy>.

LinkedIn

We have a LinkedIn profile. The provider is LinkedIn Ireland Unlimited Company, Wilton Plaza, Wilton Place, Dublin 2, Ireland.

To deactivate advertising cookies on the LinkedIn platform, please use the following link: <https://www.linkedin.com/psettings/guest-controls/retargeting-opt-out>.

For more details on how LinkedIn handles your personal data, please see our Privacy Policy: <https://cz.linkedin.com/legal/privacy-policy?>

Instagram

Instagram features are integrated on this website. These functions are provided by Instagram Inc., 1601 Willow Road, Menlo Park, CA 94025, USA.

If you are logged in to your Instagram account, you can link the content of this website to your Instagram profile by clicking on the Instagram icon. This will allow Instagram to associate your visit to this website with your user account. We would like to point out that, as the website provider, we are not informed by Instagram about the content of the data transmitted or its use by Instagram.

The storage and analysis of data is based on Article 6(1)(f) GDPR. We have a legitimate interest in maximising our visibility on social media. If the corresponding consent has been requested, the processing of the data takes place solely on the basis of Article 6(1)(a) GDPR; consent can be withdrawn at any time.

For more information and to object, please see Instagram's Privacy Policy, available at: <https://instagram.com/about/legal/privacy>.

7 Contact requests for product information, newsletters or other matters

7.1 Description and scope of data processing

On our website, you can contact us in various ways: by using the contact form, subscribing to our newsletter, requesting a quote, requesting product information, etc. If you use this option, the data entered in the input mask will be transmitted to us and stored. In addition to information about the specific input mask, the IP address and the date and time of the request are also collected and stored. By submitting this data, you are deemed to consent to its processing.

You can also contact us by email. The personal data of the user transmitted by e-mail will then be stored.

In this context, the data will not be passed on to third parties unless this is necessary for the processing of the enquiry. In any case, the data will only be used to process the conversation.

7.2 Legal basis for processing

The processing of personal data to which the user has given consent is carried out on the basis of Article 6(1)(a) GDPR. The processing of personal data transmitted in the context of sending an email is carried out on the basis of Article 6(1)(f) GDPR. If the purpose of the email contact is to conclude a contract, Article 6(1)(b) GDPR is another legal basis for processing.

7.3 Purpose of data processing

The sole purpose of processing personal data from the input mask is to process your request. If you contact us by email, we also have the necessary legitimate interest to process the data.

Other personal data processed as part of the submission process is used to prevent misuse of the contact form and to ensure the security of our information systems.

7.4 Duration of storage

If you have subscribed to our newsletter, requested product information or an offer, we reserve the right to retain the data for two years for the purpose of measuring the profitability of our sales and marketing. Otherwise, we will delete the data once it is no longer needed to achieve the purpose for which it was collected. With regard to personal data from the input mask of the contact form and data sent by email, the deletion will take place after the respective conversation with the user has ended. The conversation is deemed to have ended if it can be concluded from the circumstances that the matter has been fully resolved.

Other personal data collected as part of the submission process is deleted after a maximum of seven days.

7.5 Objection and data erasure options

The user has the possibility to withdraw his/her consent to the processing of personal data at any time. If the user contacts us by e-mail, he can object to the storage of his personal data at any time. For this purpose, a corresponding link is included in each newsletter. The conversation can then no longer be continued. In this case, all personal data stored during this contact with us will be deleted.

8 Support, advice and advertising for corporate customers

8.1 Description and scope of processing

For the purposes of support, advice and advertising for business customers, we collect and use the following data in addition to data about business partners or potential business partners: contact person, telephone number and postal address. We obtain this information from a variety of sources, either through an enquiry (website, email or telephone), but also through events, trade fairs, business cards received by our dealers, etc. In this context, the data is not passed on to third parties. The data is only used for the purposes stated.

8.2 Legal basis for processing

The processing of personal data is based on our legitimate interest in processing the data. If the purpose of contacting us is to conclude a contract, another legal basis for processing is the initiation of a business and/or contractual relationship.

8.3 Purpose of data processing

We use this contact information solely for our own purposes and to tailor our sales activities to our needs.

8.4 Duration of storage

If our sales department has not maintained any contact with the company in the last 15 months, the sales department will decide to delete the contact person for contact with the company. If the contact is made for the purpose of a pre-contractual relationship (offer, enquiry), the data transmitted will also be stored in our customer relationship management system, abbreviated CRM.

8.5 Option to object and erase data

The contact person of the company has the possibility to object to the processing of his/her personal data at any time. In this case, all personal data of the contact person that have been stored for the business partner will be deleted.

9 Contact form

If you send us an enquiry via the contact form, your data from the enquiry form, including the contact details you have provided in the form, will be stored for the purpose of processing the enquiry and in case of subsequent enquiries. We do not pass on this data without your consent.

The processing of this data is based on Article 6(1)(b) GDPR if your request is related to the performance of the contract or is necessary for the performance of pre-contractual measures. In all other cases, the processing is based on our legitimate interest in the efficient processing of enquiries addressed to us (Article 6(1)(f) GDPR) or on your consent (Article 6(1)(a) GDPR), if your consent has been requested.

The data you enter in the contact form will remain stored with us until you ask us to delete it, withdraw your consent to its storage or until the purpose of its storage ceases to exist (e.g. after your request has been processed). Binding legal provisions, in particular retention periods, remain unaffected.

E-mail, telephone or fax inquiry.

If you contact us by e-mail, telephone or fax, your enquiry, including any personal data resulting from it (name, enquiry), will be stored and processed for the purpose of resolving it. We do not pass on this data without your consent.

For the comment function on this website, in addition to the comment itself, information about the time you wrote the comment, your e-mail address and the username you have chosen (unless you write anonymously) is also stored.

IP address storage.

The comments function stores the IP addresses of users who post comments. As we do not check comments on this website before they are posted, we need this information to take action against the author in the event of a breach of the law, such as abuse or propaganda.

9.1 Salesforce - Sales Cloud

Some of our European offices use Sales Cloud, a cloud-based application from Salesforce.com, to manage user accounts and optimize and automate sales processes. In this context, your basic user data is processed, for example, to enable you to log in with your Accord login (username and password) and to manage your communication settings. In addition, Salesforce uses pixel tags and cookies (see section 4) to carry out tracking measures and collect statistical information (e.g. type, frequency and intensity of website use), as well as a history of websites, offers and products visited. In addition to general statistical analysis, the information collected is stored in your Salesforce user account so that we can optimize our sales processes based on your actual or perceived interests.

You can click this link to prevent tracking by Salesforce. An opt-out cookie will be placed to prevent future collection of your data when you visit this website. The opt-out cookie is only valid in a specific browser, only for our website and is stored on your device. If you delete cookies in that browser, you will need to set the opt-out cookie again.

For more information about data protection in connection with Salesforce, please refer to the [Salesforce](#) Privacy Policy.

Salesforce is used in accordance with Article 6(1)(f) GDPR because of our legitimate economic interest in optimizing our sales activities and managing user accounts.

These interests must be considered legitimate within the meaning of the above Regulation.

For more information, users may refer to Salesforce's Privacy Policy, available at: <https://www.salesforce.com/de/company/privacy>.

10 Visiting Accelerated Mobile Pages (AMP)

Some of our websites are optimised for mobile devices using AMP. These download a Javascript file from cdn.ampproject.org. This file is integrated via a server prompt, which is usually Google's server in the United States. As a result, your IP address can be stored and evaluated by Google. For more information, please refer to Google's Privacy Policy, available here: <https://policies.google.com/privacy?hl=cs-cz>.

11 Online applications

You can apply online via the TÜV NORD online portal. Your online application will be transmitted directly to our HR department via an encrypted connection and will of course be treated as confidential. Applications are only sent via the application portal. If you nevertheless send us your application by email, we would like to explicitly warn you that sending unencrypted emails or email attachments is not secure.

Your data will be used to process your application and to make a decision on whether to close the employment relationship. This is based on Section 26 (1) in conjunction with Section 8 (2) of the Federal Data Protection Act. Furthermore, your personal data may be processed if this is necessary for the purpose of defending against legal claims against us arising from the application process. This is based on Article 6(1)(f) GDPR. We have a legitimate interest in these purposes.

If an employment relationship arises between you and us, we may process the personal data we have previously received from you for the purposes of the employment relationship in accordance with Section 26 (1) of the Federal Data Protection Act if this is necessary for the conclusion or termination of the employment relationship or for the exercise or observance of the rights and obligations of employee representatives under the law, a collective agreement or an agreement between the employer and the trade union.

The data from your application will not be processed beyond the above uses.

After the application process has been completed, your personal data will be deleted after a maximum of 6 months, unless other legitimate interests on our side prevent its deletion or unless you have given your consent for longer preservation. Another legitimate interest in this respect is, for example, the burden of proof in proceedings under the General Equality Act (AGG).

12 Security and integrity of data

Protecting the information you provide to us or that we collect about you is our priority. We take appropriate security measures to protect your information from loss, misuse and unauthorized access, as well as from alteration, disclosure or destruction. TÜV NORD AG has taken measures to ensure the continued confidentiality, integrity, availability and reliability of the systems and services that process personal data and will restore availability and access to information in the event of a mechanical or technical problem.

13 Your rights

If your personal data is processed, you are a data subject within the meaning of the GDPR and you can exercise the following rights against us after successful identification:

13.1 Right of access

You have the right to obtain confirmation from our company as to whether your personal data is being processed.

If this is the case, you can request information from us about, for example:

1. the purposes for which your personal data is processed;
2. categories of personal data processed;
3. the recipients or categories of recipients to whom your data has been or will be disclosed;
4. the period for which the personal data are expected to be retained or, if that is not possible, the criteria used to determine that period;
5. the existence of the right to request from our company the rectification or erasure of your personal data or the restriction of their processing by our company, or to object to such processing;
6. the existence of the right to lodge a complaint with the supervisory authority;
7. all available information about the origin of your personal data, unless your personal data has been obtained from you;
8. the existence of automated decision-making, including profiling, as referred to in Article 22(1) and (4) of the GDPR and, at least in these cases, meaningful information about the logic used as well as the significance and foreseeable consequences of such processing for the data subject.

You have the right to request information on whether your personal data is transferred to a third country or an international organisation. In connection with such transfers, you may request information about appropriate security measures in accordance with Article 46 of the GDPR.

13.2 Right to rectification

You have the right to have your personal data corrected and/or completed if it is inaccurate or incomplete. We will then correct them without undue delay.

13.3 Right to restriction of processing

Under certain conditions, you can request a restriction on the processing of your personal data.

1. If you question the accuracy of your personal data, in this case the processing should be limited to a period of time that allows us to verify the accuracy of your personal data;
2. If the processing is unlawful and you do not consent to the erasure of your personal data and

instead request a restriction on its use;

3. If we no longer need the personal data for the purposes of processing, but you require it for the establishment, exercise or defence of legal claims, or
4. if you have objected to the processing, pending verification that the legitimate grounds of our group of companies and affiliated subsidiaries outweigh the legitimate grounds of you as a data subject.

If the processing of your personal data has been restricted, except for storage, we may only process it with your consent or for the establishment, exercise or defence of legal claims or for the protection of the rights of another natural or legal person. If the processing of your personal data has been restricted in accordance with the above requirements, we will inform you before lifting the restriction on processing.

13.4 Right to erasure

You have the right to request that we delete your personal data without undue delay and we are then obliged to delete it without undue delay if one of the following reasons applies:

1. Your personal data is no longer needed for the purposes for which it was collected or otherwise processed;
2. You withdraw your consent on which the processing is based pursuant to Article 6(1)(a) GDPR or Article 9(2)(a) GDPR or where there is no other legal basis for processing.
3. You object to processing pursuant to Article 21(1) GDPR and there are no overriding legitimate grounds for processing, or you object to processing pursuant to Article 21(2) GDPR.
4. Personal data about you have been unlawfully processed.
5. Personal data about you must be erased in order to comply with a legal obligation under Union or Member State law to which the controller is subject.

If we have disclosed your personal data and we are obliged under Article 17(1) of the GDPR to erase that data, we must take reasonable steps, including technical measures, taking into account the technology available and the cost of implementation, to inform other companies that process your personal data that you have requested those companies to erase any references to that personal data or to copy or replicate it ("right to be forgotten").

The right to erasure does not apply in the case of necessary processing:

1. for the exercise of the right to freedom of expression and information;
2. for compliance with a legal obligation requiring processing under Union or Member State law to which the controller is subject or for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller;
3. for reasons of public interest in the field of public health in accordance with Article 9(2)(h) and (i) and Article 9(3) of the GDPR, or
4. for the establishment, exercise or defence of legal claims.

13.5 Right to require our company to inform third parties

If you have exercised your right to rectification, erasure or restriction of processing against our company, we are obliged to communicate this rectification or erasure of personal data or restriction of processing to any recipient to whom we have disclosed your personal data, unless this proves impossible or requires a disproportionate effort. You also have the right to request that we inform you of these recipients.

13.6 Right to data portability

You have the right to obtain personal data relating to you that you have provided to us in a structured, commonly used and machine-readable format. You also have the right to transfer that data to another controller without hindrance from the controller to whom the personal data was provided, if:

- processing on the basis of consent pursuant to Article 6(1)(a) GDPR or Article 9(2)(a) GDPR or on the basis of a contract pursuant to Article 6(1)(b) GDPR and the processing is carried out by automated means.
- When exercising your right to data portability, you have the right to have your personal data

transferred directly from one controller to another controller, if technically feasible. This right must not adversely affect the rights and freedoms of others.

The right to data portability does not apply to the processing of personal data which is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller.

13.7 Right to object

You have the right to object at any time to processing of your personal data based on Article 6(1)(e) or (f) of the GDPR, including profiling based on these provisions, for reasons relating to your particular situation.

In this case, we will not further process your personal data unless we can demonstrate compelling legitimate grounds for processing that override your interests, rights and freedoms or unless the processing is for the establishment, exercise or defence of legal claims.

If personal data is processed for direct marketing purposes, you have the right to object at any time to the processing of your personal data for this marketing, which includes profiling if it is related to this direct marketing. If you object to processing for direct marketing purposes, we will no longer process your personal data for these purposes.

You have the right to withdraw your declaration of consent at any time in accordance with the Data Protection Act. Withdrawal of consent does not affect the lawfulness of processing based on consent prior to its withdrawal.

13.8 Right against automated individual processing

You have the right not to be the subject of a decision based solely on automated processing, including profiling, which has legal effects concerning you or similarly significantly affects you.

The above does not apply if the decision:

1. is necessary for the conclusion or performance of a contract between you and us,
2. is permitted by Union or Member State law to which the controller is subject and which also provides for appropriate measures to protect your rights and freedoms and legitimate interests; or
3. is based on everyone's express consent.

In the cases referred to in points 1) and 3), the data controller must implement appropriate measures to protect your rights and freedoms and legitimate interests, at least the right to direct personal contact by our company, to express your views and to contest the decision.

13.9 Right to lodge a complaint with a supervisory authority

Without prejudice to any other administrative or judicial remedies, you have the right to lodge a complaint with a supervisory authority, in particular in the Member State of your residence, place of work or place of the alleged offence, if you consider that the processing of your personal data infringes the GDPR. The names and contact details of the relevant supervisory authorities in the European Union can be found at http://ec.europa.eu/justice/data-protection/article-29/structure/data-protection-authorities/index_en.htm.

The supervisory authority with which the complaint has been lodged must inform the complainant of the progress and outcome of the complaint, including information on the possibility of a judicial remedy under Article 78 of the GDPR.

14 Foreign language pages

If some parts of the website are offered in languages other than Czech, this is exclusively a service for employees, customers and stakeholders of the TÜV NORD GROUP who do not speak Czech.

15 Disclaimer and limits of this data protection notice

This privacy notice applies only to the processing of personal data on the website. Other websites are not covered by this privacy notice and have their own separate privacy notices.

If you are not satisfied with the privacy measures set out here or if you have any questions about the collection, processing and/or use of your personal data, please do not hesitate to contact us. We will answer your questions as soon as possible and try to implement your suggestions.

Please address your questions regarding data protection to dataofficer@tuev-nord.cz.

16 Updates

This Privacy Policy will be updated in the future in the event of new legal requirements or significant changes to the functionality of our website. We therefore recommend that you review our Privacy Policy regularly. In the event that there are any material changes, we will provide clear information about them in this section.