

Declaration of impartiality in the conduct of certification activities

Management of an independent Certification Authority TÜV NORD Czech s.r.o. for management systems certification declares, that:

1. Personnel, i.e. auditors, organizational technical and senior personnel, i.e. auditors, organizational technical and senior personnel of the Certification Authority carry out activities within the certification process with high expertise, proven competence, objectively and there is no conflict of interests concerning the results of the certification process.
2. The Certification Authority can provide personnel, conditions and resources, which are essential for the proper fulfilment of the accreditation criteria when ensuring the certification process.
3. Competence of personnel authorized to carry out certification activities is proven by:
 - good technical education and vocational training,
 - sufficient knowledge of internal regulations of the quality system and related standards necessary for performed activities and sufficient practical experience in the field,
 - adequate skills and powers to prepare the certificates, reports and documents required for the certification process.
4. The independence, impartiality and confidentiality of the authorized personnel responsible for the certification process are guaranteed. The results of certification audits do not imply the wage rate of the personnel. The personnel is contractually bound to maintain confidentiality of all Customer related data.
5. Auditors' awareness of adherence to the principles of independence and impartiality is maintained through regular trainings and experience exchanges, where they are immediately informed about any amendments of related standards (EN/ISO 17021:2006, etc.)
6. TÜV NORD Czech, s. r. o. has concluded damage liability insurance contract and keeps the insurance coverage active.
7. The Certification Authority is organisationally a part of TÜV NORD Czech, s. r. o. and simultaneously a branch of the Certification Authority TÜV NORD CERT GmbH, headquartered in Essen. It shares a defined organizational structure and an implemented documented quality system. Its certification processes are subject to annual supervisory audits by relevant European accreditation bodies.

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