# Making our world safer

QM 002 - ISO 9001 Internal Auditor Training



TUV MIDDLE EAST MEMBER OF TÜV NORD GROUP P O Box 46030, Abu Dhabi United Arab Emirates Tel : +971 2 4411146 Fax : +971 2 4411147 www.tuvme.com / www.tuv-nord.com



# **Objective:**

The aim of this course is to bring the participants to the internal auditor level. The course provides skills, knowledge and under-standing of principles and practices of internal auditing of Quality Management Systems.

On successful completion of the course, the participants should be capable of conducting successful audits of their own in order to identify deficiencies and appraise the effectiveness of the system.

# Contents:

- Introduction to the quality management.
- Introduction to basic concepts and terminologies associated with quality management
- Philosophy and fundamental principles of ISO 9001.
- Detailed review of the requirements of ISO 9001 standard.
- Introduction to the benefits that will be achieved by the implementation.
- Effective methods for the implementation of ISO 9001.
- Planning of internal auditing
- Preparing for internal auditing
- Reporting internal auditing
- Performing internal auditing
- Close out of internal auditing



## Who Should Attend:

 All levels of management who are involved in ISO 9001 QMS internal auditing.

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• All levels of management who plan, execute and follow-up ISO 9001 QMS internal auditing.

#### Structure:

- Tutorial
- Discussion
- Workshops
- Quiz
- Examination

#### Venue:

TÜV Middle East courses are held at hotels and various training centers. However, they can be held at customers' premises, if required.

## **Certificate:**

TÜV Middle East certificate will be issued to all attendees.

#### **Duration:**

2 days

#### Contacts:

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