Appendix A – Statement of Impartiality - Industrial Service Division

The decision of the certification body is based on objective proofs of conformity (or non-conformity) that are established by the certification body, they are not influenced by other interested or third parties. They are independent of any pressure of commercial, financial or any other kind.

The certification body acts impartially in relation to its applicants, candidates and certified persons.

Certification is not to be restricted on the grounds of undue financial or other limiting conditions, such as membership of an association or a group.

Industrial Service Department does not use procedures to unfairly impede or inhibit access by applicants or candidates.

Industrial Service Department identifies threats to its impartiality on an ongoing basis. This includes those threats that arise from its activities, related bodies, relationships, or personnel. However, such relationships do not necessarily present a body with a threat to impartiality.

Industrial Service Department analyze, document and eliminate or minimize the potential conflict of interest arising from its certification activities. The Industrial Service Department document and demonstrate how it eliminates, minimizes or manages such threats.
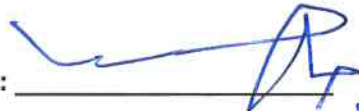
All potential sources of conflicts of interest that are identified, whether they arise within certification body, such as assigning responsibilities to personnel, or from the activities of other persons, bodies or organizations, are covered.

Certification activities are structured to safeguard impartiality. This includes balanced involvement of all interested parties (Individual, group or organization affected by the performance of a certified person or TUV Middle East and its subsidiaries).

This policy made publicly available at the TUV Middle East Website.

GM – ISD: _____   Dy. Vice President: _____

CEO: _____