

MSPO CERTIFICATION SUMMARY REPORT

SEONG THYE PLANTATIONS SDN BHD

SURVEILLANCE 04

Onsite Audit Date: 10/04/2023 & 14/04/2023

TUV NORD (Malaysia) Sdn Bhd

No. 9F-1A, 9th Floor, Tower 2 @ PFCC Jalan Puteri ½, Bandar Puteri Puchong 47100 Puchong, Selangor. Phone: +603 8600 4031/4032

Fax: +603 8600 4550



Company Name: Seong Thye Plantations Sdn. Bhd.

Certifying Unit: Ladang Rompin POM & Ladang Padang POM

Client Number: 92-180
Audit Type: ASA 04
Mode of Audit: Onsite

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Abbreviations

CHRA Chemical Health Risk Assessment

CPO Crude Palm Oil

CSR Corporate Social Responsibility

DOE Department of Environment

EFB Empty Fruit Bunch

EIA Environment Impact Assessment

FFB Fresh Fruit Bunch
GMP Good Milling Practices
GPS Global Positioning System

ISO International Standard Organisation

MPOB Malaysian Palm Oil Board

MPOCC Malaysian Palm Oil Certification Council

MSPO Malaysian Sustainable Palm Oil

NC Non Conformity

OSH Occupational Safety and Health

P&C Principle and Criteria

PK Palm Kernel

POME Palm Oil Mill Effluent

PPE Personal Protective Equipment
RSPO Roundtable Sustainable Palm Oil

RTE Rare, Threatened and Endangered Species

SA8000 Social Accountability 8000

SDS Safety Data Sheet

SIA Social Impact Assessment
SOP Standard Operating Procedure
WHO World Health Organization



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1. INTRODUCTION

Seong Thye Plantations Sdn. Bhd. has commissioned TUV NORD (Malaysia) Sdn Bhd to carry out surveillance four (04) audit for its palm oil mill according to MS 2530-4:2013 Part 4 General Principles for palm oil mills.

1.1. Objective

The objective of this surveillance four (04) audit is to assess palm oil mill by an independent certification body with the aim for compliance of the standards.

1.2. Scope

The certification is based on the documentation established by Seong Thye Plantations Sdn Bhd.

The supporting documents provided to the audit team as well as information received by means of interviews and background investigation.

The documents and information are reviewed against the requirements and criteria based on MS 2530-4:2013 Part 4 General principles for palm oil mills. TUV NORD Malaysia has employed a risk-based approach in the audit, focusing on the identification of significant risks and reliability of the assessment and reporting.

The following references are used as part of the assessment; the compliance of the requirements of the guidelines applied are checked:

- 1. Malaysian Sustainable Palm Oil Part 4: General Principles for Palm Oil Mill audit guidance;
- 2. Palm Oil Supply Chain Traceability Requirements.

1.3. Appointment and Qualification of team members

The audit team appointed consists of the team leader and two (2) team members. The team contributes to the review of documents, assessment of the project activity and preparation of this report.

Qualification of the Lead Auditor: Khairul Anwar Bin Ismail

Requirement	Qualifications
Post-secondary education, college or university diploma / degree in one of the following	Graduate in Agricultural Science
i) Agriculture;	
ii) Science & Technology (e.g. Environmental Sciences, Life Sciences, Geological Sciences, Natural Sciences,);	
iii) Engineering, Process Technology;	
iv) Energy Management, Quality Management;	
v) Social Sciences and/or Anthropology;	



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Requirement	Qualifications
vi) Business Management; or	
vii) Other relevant related fields	
At least five (5) years of work experience in the oil palm sector or related field in consultancy / auditing of similar industry or equivalent related to and as necessary for the certification process. (e.g., sustainability, palm oil management; agriculture, ecology; social science)	5 years working experience in oil palm plantations
Successfully completed MPOCC endorsed lead auditor training	Successfully completed MS 2530 series standards for Lead Auditors.
Carried out at least three (3) MSPO or equivalent sustainability certification audits as Lead Auditor-in-training with a minimum of fifteen (15) mandays under the supervision of a qualified Lead Auditor for MSPO or equivalent sustainability certification schemes within the last two (2) years.	Qualified as Lead auditor for MSPO scheme.
Field working experience in the palm oil sector, or demonstrable equivalent	5 years working experience in oil palm plantation.
Good Agricultural Practices (GAP) and Integrated Pest Management (IPM), pesticide and fertilizer use	5 years working experience in oil palm plantation.
Successfully completed Quality Management Systems (QMS) ISO9001 standard	Successfully completed IMS ISO 9001 Lead Auditor course.
Health and safety auditing on the farm and in processing facilities Or	Successfully completed IMS ISO 45001 Lead Auditor course.
Successfully completed Occupational, Health & Safety Management System ISO 45001 standard	
Workers welfare and social auditing experience	Successfully completed SA 8000 Basic training.
or	
Successfully attended SA8000 or related social or ethical accountability codes	
Environmental and ecological auditing or experience with organic agriculture.	Successfully completed IMS ISO 14001 Lead Auditor course.
or	
Successfully completed Environmental Management Systems ISO 14001 standard	
Completed High Conversation Value assessment	Attended and completed the HCV-HCS for producers online course.



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Requirement	Qualifications
Able to communicate in Bahasa Malaysia, English and / or any other local language.	Able to communicate in Bahasa Malaysia and English.

Qualification of Team Members

Requirement	Assessor	Qualification	Compliance
Post-secondary education, college or university diploma / degree in one of the following	Ariff bin Lokman	Graduate in Plantation Industry and Management.	Yes
 i) Agriculture; ii) Science & Technology (e.g. Environmental Sciences, Life Sciences, Geological Sciences, Natural Sciences,); 	Mohammad Norhisham Bin Mohd Salleh	Graduate in Applied Science (Major In Agrobiology).	
iii) Engineering, Process Technology; iv) Energy Management, Quality Management;			
v) Social Sciences and/or Anthropology;			
vi) Business Management; or			
vii) Other relevant related fields			
At least five (5) years of work experience in the oil palm sector or related field in consultancy / auditing	Ariff bin Lokman	7 years working experience in oil palm plantation.	Yes
of similar industry or equivalent related to and as necessary for the certification process. (e.g., sustainability, palm oil management; agriculture, ecology; social science)	Mohammad Norhisham Bin Mohd Salleh	5 years working experience in oil palm plantations	
Successfully completed MPOCC endorsed lead auditor training	Ariff bin Lokman	Successfully completed MS2530 series of standards for Lead Auditors	Yes
	Mohammad Norhisham Bin Mohd Salleh	Successfully completed MS2530 series of standards for Lead Auditors.	
Carried out a minimum six (6) on-site audits for a total of at least 20 mandays of audit experience as an	Ariff bin Lokman	Qualified as auditor based on audit log.	Yes



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Requirement	Assessor	Qualification	Compliance
auditor-in-training under the direction and guidance of a qualified Lead Auditor for MSPO or equivalent sustainability certification schemes.	Mohammad Norhisham Bin Mohd Salleh	Qualified and appointed as lead auditor for MSPO scheme.	
Good Milling Practices. Palm oil milling working experience or auditing experience	Ariff bin Lokman	Qualified and appointed as lead auditor for MSPO scheme.	Yes
	Mohammad Norhisham Bin Mohd Salleh	Qualified and appointed as lead auditor for MSPO scheme.	
Successfully completed Quality Management Systems (QMS) ISO9001 standard	Ariff bin Lokman	Successfully completed IMS ISO 9001, ISO 14001 and ISO 45001 LA course.	Yes
	Mohammad Norhisham Bin Mohd Salleh	Successfully completed ISO 9001:2015 Lead Auditor course.	
Health and safety auditing on the farms processes and activities Or	Ariff bin Lokman	Successfully completed IMS ISO 9001, ISO 14001 and ISO 45001 LA course.	Yes
Successfully completed Occupational, Health & Safety Management System ISO 45001 standard	Mohammad Norhisham Bin Mohd Salleh	Successfully completed ISO 45001:2018 Lead Auditor course.	
Workers welfare and social auditing experience	Ariff bin Lokman	Successfully completed SA 8000 Basic training.	Yes
or Successfully attended SA8000 or related social or ethical accountability codes		Successfully completed Basic SA 8000 training.	
Environmental and ecological auditing or experience with organic agriculture.	Ariff bin Lokman	Successfully completed IMS ISO 9001, ISO 14001 and ISO 45001 LA course.	Yes
or Successfully completed Environmental Management Systems ISO 14001 standard	Mohammad Norhisham Bin Mohd Salleh	Successfully completed IMS ISO 14001:2015 Lead auditor course.	
Attended High Conversation Value Assessment training	Ariff bin Lokman	Attended and completed the HCV-HCS for producers' course.	Yes



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Requirement	Assessor	Qualification	Compliance
	Mohammad Norhisham Bin Mohd Salleh	Attended and completed the HCV-HCS for producer online course.	
Able to communicate in Bahasa Malaysia, English and / or any other local language.	Ariff bin Lokman	Able to communicate in both Bahasa Malaysia and English.	Yes
	Mohammad Norhisham Bin Mohd Salleh	Able to communicate in both Bahasa Malaysia and English.	Yes



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2. METHODOLOGY

The audit approach consists of the following steps:

· Appointment of team members;

- Contact client for relevant documentation according to the applicable MSPO standards;
- Audit planning;
- Background investigation, desk review of submitted documents;
- Assessment, inspections, interviews with operational personnel, stakeholders and its contractors; review of documentation;
- Reporting;
- Resolution of non-conformance (NC);
- Draft audit reporting;
- Technical review;
- · Final audit reporting;
- Final approval, certification decision and issuance of certificate.

Surveillance Four (04) Audit

The surveillance four (04) audit carried out onsite on 10/04/2023 & 14/04/2023 covering the following activities but not limited to below:

Onsite:

- Background investigation;
- Review of documentation established but not limited to below;
 - o Policies;
 - Standard Operating Procedures including Mill Operation Manual;
 - Work Flow Charts;
 - Management Plans;
 - Operating licenses and approvals;
 - Operating records;
 - Training records;
 - Applicable Legislation Documents;
- Inspection, observations and inspection of mill facilities and activities;
- Interview operation personnel for understanding for the work assigned;
- Reviewed revised and updated documentation established and implemented;
- Reports established;



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Work plans established;

Review and closed out of non-conformance raised in last audit;

Assessment reporting.

On-site Assessment

The audit of the mill is carried out according to the MS 2530-4: 2013 Part 4: General principles for palm oil mills.

The methodology for collection of objective evidences by means of physical site inspections, observation of tasks and processes; interview workers and operation personnel, review of documentation and data. Checklists and questionnaires are used to guide the collection of information.

Non-conformance:

On the basis of the desk review, evidences presented during the audits as well as from the onsite visits non-conformance (NC) Major, Minor and Opportunity for Improvement (OFI) may be raised during the audit.

Major non-conformance shall be addressed and responded with 60 days from closing date of audit. For minor non-conformances and action plan to be submitted within 30 days from closing date of audit for review and acceptance. Implementation of Minor NC will be reviewed and verified during the next audit.



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3. ORGANISATION INFORMATION

Seong Thye Plantations Sdn. Bhd. Head Office located at Suite 2B-3A-2, Block 2B, Level 3A, Plaza Sentral, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50470, Kuala Lumpur, Malaysia.

The certified mills are listed at the below table.

Name of Mill		Location				Coordinates
Ladang POM	Rompin	Ladang Pahang	Rompin,	Mukim	Rompin,	2.94013 N, 103.245259 E
Ladang POM	Padang	Ladang Kluang,	Padang, Johor	Mukim	Kahang,	2.31025 N, 103.529222 E

3.1. Production volume

Ladang Rompin POM

Volume for the past year Jan 2022 to Dec 2022			Actual volume Jan 2023 to March 2023			Projected volur April 2023 to Dec		
FFB	СРО	PK	FFB	СРО	PK	FFB	СРО	PK
129,661.32	26,303.18	6,241.90	24,364.70	4,754.32	1,263.87	108,155.30	21,688.32	5,097.09

Ladang Padang POM

Volume for the past year Jan 2022 to Dec 2022			Actual volume Jan 2023 to March 2023			Projected volume April 2023 to Dec 2023		
FFB	СРО	PK	FFB	СРО	PK	FFB	СРО	PK
117,857.71	22,536.84	6,281.49	18,497.07	3,452.35	1,064.41	92,313	17,571.32	4,938.15



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3.2. Maps of Mill Location

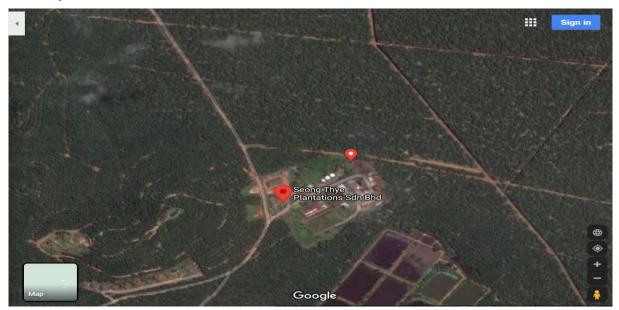


Figure 1: Ladang Rompin POM



Figure 2: Ladang Padang POM



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4. CERTIFICATION ASSESSMENT

4.1. ASA 04

The objective of the audit is to assess the activities of the mill are in compliance with MS 2530-4: 2013 Part 4: General Principles for Palm Oil Mills.

4.1.1. Surveillance Four (04) Audit:

The surveillance four (04) audit is carried out on 10/04/2023 & 14/04/2023.

During the last surveillance audit, there are three (03) Opportunities for Improvement (OFI) raised.

During this surveillance 04 audit, three (03) Opportunities for Improvements (OFIs) were identified.

For details of the assessment, refer summary of assessment for each indicator in section 4.3 of this report.

The number of audit findings raised in this audit refer to Section 4.6 of this audit report.

4.2. Stakeholders' Consultation

According to ACB – OPMC 4 Issue 2 dated 04/09/2020, Stakeholder Consultation Requirements Section 6: Consultation during audit, §6.1: During the stage 2 and recertification audit of the management unit, the CB shall carry out stakeholder consultation to ensure continued compliance with the requirements of the certification standards. However, stakeholders' consultation during surveillance audit may be limited to those stakeholders who have raised concerns, complaints or disputes prior to the audit.

Therefore, there is no physical stakeholders consultation carried out for this surveillance audit.

TUV NORD (Malaysia) Sdn. Bhd., has published the audit notification on 10/03/2023 to announce the audit of the certified unit. As at audit date on 10/04/2023 there are no comments received



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4.3. Summary of Findings

Principle and Criteria Assessment Summary

The assessment team carried out a thorough assessment of each principle and criteria. Over the 5 years' period of the certificate cycle, there will be 4 annual surveillance audits where all criterions will be assessed. Evidences are sought for conformity with the MSPO 2530-4. The summary of the assessment can be seen below, where the "Findings/Comments" column reflects the findings in accordance with each indicator or evidences and when non conformity is found. Summary of the non-conformity can be found below

Principle '	1: Management Commitment & responsibility	
Indicator	Summary of Assessment	Compliance
4.1.1.1	Ladang Rompin Palm Oil Mill (LRPOM) and Ladang Padang Palm Oil Mill (LPPOM) adopted STPSB MSPO Sustainability policy dated 02/01/2019 signed by Executive Chairman describes on the 7 MSPO Principles. It was updated on 01/03/2023.	Yes
	The policy is publicly displayed at Mill notice board.	
	Training on MSPO policy at Ladang Rompin Palm Oil Mill (LRPOM) has been carried out on 08/03/2023 to the staff and workers.	
	Training on MSPO policy at Ladang Padang Palm Oil Mill (LPPOM) has been carried out on 04/03/2023 to the staff and workers.	
	Site interview with ramp operators informed they understand and has been briefed on the MSPO policy.	
4.1.1.2	The policy had also clearly stated the company's commitment which included continual improvement in the overall aspects of palm oil mill management and community development.	Yes
4.1.2.1	LRPOM and LPPOM adopted STPSB Internal Audit Procedure MSPO-P1-C2; Rev. 1.02 dated 01/03/2021. The procedure stated that audit shall be planned and carried out once a year.	Yes
	LRPOM latest internal audit is carried out on 28/02/2023 – 02/03/2023 with three (3) OFIs raised.	
	LPPOM latest internal audit is carried out on 13/03/2023 – 15/03/2023 with two (2) OFIs raised.	
4.1.2.2	LRPOM has been carried out internal audit on 28/02/2023 - 02/03/2023 with no findings and three (3) OFIs raised.	Yes
	LPPOM latest internal audit is carried out on 13/03/2023 – 15/03/2023 with no findings and two (2) OFIs raised.	
	The summary of internal audit has been identified the strong and weak points for further improvement in the next audit.	
4.1.2.3	LRPOM and LPPOM internal audit report has been presented in the management review dated 07/03/2023 and 27/03/2023 respectively.	Yes



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Principle 1	Principle 1: Management Commitment & responsibility			
Indicator	Summary of Assessment	Compliance		
4.1.3.1	LRPOM and LPPOM carried out management review dated 07/03/2023 and 27/03/2023. The frequency of management review is once a year after the internal audit.	Yes		
	The management review agenda includes;			
	Internal audit results;			
	2. External audit results;			
	3. Review pf Policies;			
	4. Customers feedback;			
	5. Resources issues;			
	6. Recruitment;			
	7. Pay rates.			
4.1.4.1	STPSB mills has established Continual Improvement Plan (CIP) for year 2023.	Yes		
	LRPOM CIP updated on 01/03/2023.			
	LPPOM CIP updated on 12/03/2023.			
	The CIP includes legal requirements, environmental and safety & health			
	The CIP established consist of aspect, plan, PIC, dateline and status			
	Example:			
	LRPOM			
	Aspect: Safety;			
	Plan: Provide the fogging schedule to control the mosquito breeding ground;			
	PIC: Mill Engineer;			
	Dateline: Every month;			
	Status: In progress.			
	Latest fogging programme carried out on 17/02/2023 for workers housing.			
4.1.4.2	The company established the system as per MSPO Title: Latest Technology and Systems, Standards and Practices; MSPO-P1-C4 dated 01/01/2019.	Yes		
	Interview with LRPOM Mill Engineer informed there is new fire prevention system (SPKA) in progress to be installed.			
	Training on SPKA will be carried out after completion of installation.			



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Principle 2: Transparency			
Indicator	Summary of Assessment	Compliance	
4.2.1.1	STPSB established Stakeholders Consultation Procedure, MSPO-P2-C2, updated 08/05/2019.	Yes	
	LRPOM carried out external stakeholders meeting dated 14/02/2023 chaired by Mill Engineer to communicate with stakeholders.		
	The agenda includes:		
	1. Introduction of MSPO;		
	2. Introduction Policy and Company Procedure;		
	3. Others.		
	Reviewed the stakeholders minute meeting has includes environmental, social and safety. The meeting attended by mill management and mill employees.		
	LRPOM and LPPOM carried out external stakeholder meeting dated 15/03/2023 for external stakeholders and 15/02/2023 for internal stakeholders.		
4.2.1.2	STPSB established list of available documents, MSPO-P2-C1 updated on 01/01/2019.	Yes	
	Example of documents classify as publicly available are:		
	Safety and Health Plan;		
	2. Company Policies;		
	3. Sustainability Report.		
	Example of confidential documents are:		
	Workers payslip.		
	Site visits confirmed the company Policies and Sustainability Reports are publicly available at the mill's notice boards.		
4.2.2.1	STPSB established Stakeholders Consultation Procedure, MSPO-P2-C2, updated 08/05/2019.	Yes	
	All request for information's for the media must be directly to the company secretary.		
	Example:		
	LPPOM		
	Stakeholders Consultation Procedure have been communicated to external stakeholders during the external stakeholders meeting on 15/03/2023.		
4.2.2.2	STPSB appointed mill representatives in charge of communication and information.	Yes	



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Principle 2	Principle 2: Transparency			
Indicator	Summary of Assessment	Compliance		
	Example:			
	LRPOM appoints Mill Engineer as person in-charge for communication and consultation. Appointment letter dated 01/12/2020 reviewed.			
4.2.2.3	STPSB established List of Stakeholders dated 02/01/2023 includes government agencies, internal stakeholders, local villages, neighbouring estates, suppliers and contractors.	Yes		
	Documents review on minutes of external stakeholders meeting, no negative feedback or request from external stakeholders.			
4.2.3.1	STPSB established Procedures for Traceability, dated 30/08/2018.	Yes		
	The procedure describes:			
	Traceability information;			
	Person in charge of traceability processes;			
	Traceability documents, example; FFB bunch received chit, weighbridge ticket, delivery notes.			
	Interviews with sampled mill operators informed they understand the traceability procedure and maintained of the records.			
4.2.3.2	STPSB established Procedures for Traceability, dated 30/08/2018.	Yes		
	Internal audits carried out on 28/03/2023 – 02/03/2023 as a mechanism to inspect the traceability system.			
	Documents review on internal audit results, there were no findings raised on traceability.			
	Interviews with LRPOM Mill Engineers informed they monitors the traceability system on a monthly basis.			
4.2.3.3	STPSB appointed mill representatives in charge of traceability.	Yes		
	Example:			
	LPPOM assigned Assistant Manager as person in-charge for traceability, sighted appointment letter dated 01/01/2023.			
4.2.3.4	STPSB maintained records of storage, sales and delivery on daily basis.	Yes		
	Delivered palm products are traceable to contracts and crosscheck with delivery notes and weighbridge tickets issued from mill against weighbridge tickets from buyers.			
	Documents review on weighbridge ticket, delivered palm products information are included in the ticket.			
	Example:			
	Mill: LRPOM			
	Incoming raw materials;			
	Delivery note no: 144247;			



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Principle 2: Transparency			
Indicator	Summary of Assessment	Compliance	
	Date: 09/04/2023;		
	Transporter vehicle number: SJ8;		
	Field Block number:14 A;		
	Mill Weighbridge ticket no: 401443;		
	Date: 09/04/2023;		
	Vehicle no: SJ 8;		
	DO number: 144247;		
	Net Weight: 4.49mt.		
	Interviews with mill clerks informed all weighbridge tickets are kept in the mill office.		

Principle 3: Compliance to legal requirements			
Indicator	Summary of Assessment	Compliance	
4.3.1.1	STPSB established register of laws and list of relevant acts, laws and regulations established on 19/05/2022 and updated on 17/03/2023.	Yes	
	Example:		
	 Malaysian Palm Oil Board Act 1998; 		
	Employment (Amended) Act 2022;		
	Minimum wages order 2022.		
	The STPSB licenses and permits are available and displayed in the mill offices notice board.		
	Example of MPOB license:		
	 LRPOM expires on 31/05/2023; 		
	 LPPOM expires on 31/03/2024. 		
4.3.1.2	STPSB established register of laws and list of relevant acts on 19/05/2022 and updated on 17/03/2023.	Yes	
	Example:		
	 Malaysian Palm Oil Board Act 1998; 		
	Minimum wages order 2022;		
	Employment Act (Amendment) 2022.		
4.3.1.3	STPSB established register of laws and list of relevant acts on 19/05/2022 updated 17/03/2023.	Yes	
	Latest update:		
	Employment Act (Amendment) 2022.		



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Principle 3: Compliance to legal requirements			
Indicator	Summary of Assessment	Compliance	
4.3.1.4	STPSB appoints person as legal compliance officer to responsible to monitor compliance and update for related documents as below:	Yes	
	 LRPOM appoints Chief Clerk as PIC on 01/02/2023; 		
	LPPOM appoints Mill Engineer as PIC on 01/01/2023.		
4.3.2.1	LRPOM & LPPOM land titles that are lease hold land titles issued by Land and Surveys Department. The activity stated in the land title is the purpose of the cultivation for oil palm.	Yes	
	There is no diminish of land use rights of other users.		
4.3.2.2	LRPOM & LPPOM land titles are lease hold land titles and issued by Land and Surveys Department.	Yes	
	Example:		
	LP land title lot no 3222 issued by Land & Survey Department. The activity stated in the land title is the purpose of the cultivation for oil palm.		
4.3.2.3	LRPOM and LPPOM land titles includes map stating the total area with boundary stone numbering.	Yes	
4.3.2.4	LRPOM and LPPOM estates land titles are lease hold land titles issued by Land and Surveys Department.	Yes	
	Therefore, no land disputes.		
4.3.3.1	LRPOM and LPPOM land titles were issued by Land and Surveys Department with the land use for cultivation of oil palm.	Yes	
	There are no native or customary sub-leased land in STPSB.		
4.3.3.2	LRPOM and LPPOM land titles were issued by Land and Surveys Department.	Yes	
	No customary land titles in STPSB.		
4.3.3.3	LRPOM and LPPOM land titles were issued by Land and Surveys Department.	Yes	
	There are no native or customary sub-leased land in STPSB.		

Principle 4: Social Responsibility, health, safety and employment conditions			
Indicator	Summary of Assessment	Compliance	
4.4.1.1	STPSB carried out Social Impact Assessment (SIA) for year 2023. LRPOM established Social Impact Assessment (SIA) includes information from survey and meeting feedback include both internal stakeholders dated 17/01/2023 and external stakeholders, dated 14/02/2023. The SIA includes matters: 1. Daily operation;	Yes	



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Principle -	iple 4: Social Responsibility, health, safety and employment conditions			
Indicator	Summary of Assessment	Compliance		
	2. Bad workers culture;			
	3. Local opportunities;			
	4. Transportation;			
	5. Cooperate contribution.			
	The SIA includes summary of positive and negative impacts with time bound plan to monitor for completion.			
	The positive impacts are continuously promoted include monitoring on time frame.			
	The SIA will be reviewed once a year with feedback from the stakeholders			
4.4.2.1	STPSB established Complaint and Grievance Procedure document no.ref: MSPO-P4-C2, latest reviewed on 08/05/2019.	Yes		
	The timeline describe in the procedure that complaint will be solved based on category which defined as critical, high impact, medium and low impacts.			
	The procedure describes that the complaint and grievance officer should solve the complaint received within 14 days after the complaint received. Complaints which required higher authorization will be solved by Manager according to additional period.			
	Site inspections observed complaints and grievance procedure and complaint forms is displayed at mills office notice board.			
4.4.2.2	The complaints and grievance procedure states complaint based on category which defined as critical, high impact, medium and low impacts.	Yes		
	Reviewed on complaint feedback log book for internal and external grievances verify no complaint lodged.			
	Site interviews with sampled mill operators at both mill informed no complaint lodged.			
4.4.2.3	STPSB established complaints form for internal and external stakeholders.	Yes		
	Site interviews with sampled mill operators informed complaint forms were available at mills office.			
4.4.2.4	STPSB carried out complaints and grievances training to its internal and external stakeholders.	Yes		
	LRPOM			
	Complaint Procedure briefing to staffs and workers carried out carried out on 05/04/2023.			
	Complaint procedure briefing to external stakeholder carried out on 14/02/2023.			



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Principle 4	Principle 4: Social Responsibility, health, safety and employment conditions				
Indicator	Sumn	nary of Assessment	Compliance		
	and	nterviews with sampled mill operators informed they were briefed understand the procedure to lodge complaints to the mill gement.			
4.4.2.5		B established complaint log book for internal and external holders.	Yes		
	Exam	ple:			
	maint	ments reviews on complaints feedback log book, LRPOM ained record books from 2019, 2020, 2021 and 2022. No complaint d from 2019 until the audit date.			
4.4.3.1		B provided job opportunity to local communities by hiring workers, ity guards, office staffs and operators.	Yes		
	Exam	ple:			
	LPPO	OM .			
	Mill ca	anteen is operated by local communities.			
4.4.4.1	Chair with t	BB established Safety and Health Policy signed by the Executive man dated 13/05/2019. The policy states commitment to comply the Occupational Safety and Health Act 1994 and Factory and inery Act 1967 towards achieving zero incidences.	Yes		
	The p	olicy is publicly displayed at mill office notice boards.			
		policy is in dual languages, English and Bahasa Malaysia for ive implementation to workers and stakeholders.			
	identif	Policy includes target and objective such as ameliorate risk by fication of the potential hazards and initiate risk assessment and mendation of suitable remedial measures.			
4.4.4.2	а	The occupational safety and health plan was available and included programs to comply with legal compliance, vehicle safety, OSH reporting/evaluation, OSH training, ERP and others and included as per below:-	Yes		
		Safety and health policy communicated through training on 08/03/2023 to the staff and workers at LRPOM.			
		Safety and Health policy communicated through training on 03/04/2023 to the staffs and workers at LPPOM.			
	b	The risk for all operation been assessed in HIRARC and reviewed as per below:-	Yes		
		Reviewed the latest revised HIRARC on risk level and additional type of hazard dated 19/01/2022.			
		Example:			
		LRPOM			
		Activity: Cleaning of sludge pits;			



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Principle 4	Principle 4: Social Responsibility, health, safety and employment conditions			
Indicator	Sumn	nary of Assessment	Compliance	
		Hazard: Slippery ground/ broken perimeter rail;		
		Effect: Fall into pits;		
		Existing Control: Training, PPE, perimeter railing, permit to work, work place inspection and SOP;		
		Risk evaluation: L (3) x S (3) = 9 Medium;		
		Recommendation Control: Safe work practice, inspection & SOP.		
		Review on LPPOM HIRARC, sighted all the risk has been identified and updated dated 01/04/2023.		
	c. i	The OSH programmed included the training for all workers includes on legal requirements, building inspection, ERP, vehicles safety, OSH reporting/evaluation and OSH course.	Yes	
		Example:		
		LRPOM carried out chemical handling training on 16/03/2023 to the workers and staff. Training material, attendance and photos are documented.		
		LPPOM carried out chemical handling training on 04/04/2023 to the respective workers. Training material, attendance and photos is documented and maintained.		
	c. ii	The OSH programmed included training for all workers on legal requirements, building inspection, ERP, vehicles safety, OSH reporting/evaluation and OSH course.	Yes	
		Site inspections at chemical stores observed SDS were available and well maintained.		
	d	LRPOM PPE issuance record is available and latest record dated 03/04/2023 for kernel plant workers. PPE included in the recommendation from HIRARC reviewed dated 01/04/2023.	Yes	
		LRPOM established records of PPE issuances to monitor and ensure workers are provide with proper PPEs. The records were documented and maintained.		
		Site interviews with sampled mill operators informed they are provided with PPE according to individual task.		
	е	LRPOM and LPPOM adopted 'Manual Keselamatan & Kesihatan Pekerjaan Bahagian Ladang' (Vision 4):2021. The manual covers handling of chemicals to ensure proper and safe handling and storage in accordance to Occupational Safety Health (Classification Packaging and Labeling) Regulation 1997 and Occupational Safety Health (Use and Standard of Exposure of Chemical Hazardous to Health) Regulation 2000.	Yes	
		Example:		



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ndicator	Sumr	mary of Assessment	Compliance
		LRPOM carried out chemical handling training dated 16/03/2023 to the workers and staff. Training material, attendance and photos are documented.	
	f	STPSB appoints a person in-charge for safety and health as follows:	Yes
		LRPOM: General Clerk is appointed as person in-charge on 01/02/2023.	
		LPPOM: Safety supervisor appointed as person in-charge dated 01/02/2019.	
	g	STPSB carried out OSH meeting on quarterly basis in compliance to DOSH requirements.	Yes
		LRPOM	
		Sequence of OSH meeting carried out on 09/06/2022, 08/09/2023, 08/12/2022 and latest on 16/03/2023.	
		LPPOM	
		Sequence of OSH meeting carried out on 24/05/2022, 07/09/2022, 23/11/2022 and latest on 20/02/2023.	
		Training material, attendance and photos is documented and well maintained.	
		OSH meeting includes reporting on previous meeting issues, worksite inspection, accidents and injury reporting, training, PPE and other matters.	
	h	STPSB established Standard Operating Procedure for accident and emergency and documented in Emergency Response Plan (Pelan Tindakan Kecemasan); Appendix F5, Major Spillage (Appendix F6), Incident (Appendix F2), Physical Injury (Appendix F1).	Yes
		Site inspections observed emergency layout plan and contact details is displayed at mill notice board.	
	i	LRPOM appoint Medical Assistant (MA) as person in charge of first aid kit.	Yes
		Site inspection at LRPOM, operation site are equipped with first aid approved content. Last training carried out was on 18/01/2023	
		Site inspections at LPPOM, operation site are equipped with first aid approved content. Last training carried out was on 24/02/2023.	
	j	LRPOM and LPPOM submitted JKKP 8 form to DOSH for the year 2022.	Yes
		LRPOM	
		The record of JKKP 8 is available in LPPOM dated 02/01/2023.	



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Principle 4	Principle 4: Social Responsibility, health, safety and employment conditions				
Indicator	Summary of Assessment Con				
	There is '0' accident cases reported in the JKKP 8 for LRPOM. LPPOM				
	The record of JKKP 8 is available in LPPOM dated 30/01/2023.				
	There is '1' accident cases reported in the JKKP 8 with 22 days medical leave.				
	The accident reported dated 28/04/2022 and has been reported to JKKP and done for JKKP 6 form submission. The accident cases has been closed by JKKP upon verification.				
	Document review, all medical leave and SOCSO claim has been paid accordingly.				
4.4.5.1	STPSB established 'Social and Human Rights Policy' dated 02/01/2019, signed by Executive Chairman.	Yes			
	The policy states 'company will not engage in or support discriminatory practices and shall provide opportunity and treatment regardless race, sex, color, religion, nationality.'				
	Stakeholders meeting carried out on 14/02/2023 on group level.				
	The stakeholders meeting agenda include the company policies, social issues raised, complaint and grievance.				
	Document review on stakeholder meeting minutes verify no issue is raised related to human rights.				
	Site interviews with sampled mill operators informed they are briefed on company policies which brief during morning muster.				
	Document review on training record confirmed company policies were briefed to workers.				
	Example:				
	LRPOM				
	LRPOM has carried out company policies training including Social & Human Rights policy dated 08/03/2023.				
4.4.5.2	STPSB established 'Social and Human Rights Policy' dated 02/01/2019, signed by Executive Chairman.	Yes			
	The policy states 'company will not engage in or support discriminatory practices and shall provide opportunity and treatment regardless race, sex, color, religion, nationality.				
	Site interviews with sampled mill operators informed they are briefed on company policies which carried out during morning muster.				
4.4.5.3	STPSB established employment agreement for workers in line with legal requirement.	Yes			
	Document review on employment agreement verify RM57.69 per day. Pay slip review which includes allowance, daily pay rate and overtime				



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Principle	4: Social Responsibility, health, safety and employment conditions	
Indicator	Summary of Assessment	Compliance
	are verify and comply with Minimum Wages Order 2022. Overtime is paid at rate of one and a half times the hourly rate of pay on normal working days and two times the hourly rate on rest day.	
	The employment agreement is in Bahasa Malaysia language which is able to be understood by the Indonesian workers.	
	Site interviews with sampled mill operators informed they were briefed on the employment agreement signed.	
	Site interviews with sampled mill operators informed they mutually agreed with daily rate as describe in the employment agreement.	
4.4.5.4	STPSB engaged contractor for transportation. Contractor workers' payslips were monitored.	Yes
	Example:	
	LPPOM	
	Pay slip for the month of February 2023 for sampled contractor workers.	
	Document reviews on workers' payslip, confirmed the payment made is based on daily rate agreeable by contractor and workers.	
4.4.5.5	STPSB established workers list contains of worker name, gender, date of birth, date joined, type of work, wages and period of employment.	Yes
4.4.5.6	STPSB established employment agreement for workers.	Yes
	The employment agreement is in Bahasa Malaysia language which can be understood by workers.	
	Document reviews verify the copy of employment agreement and signed by the workers and mill management.	
	Site interviews with sampled mill operators informed they were briefed on employment agreement and signed copy provided.	
4.4.5.7	STPSB established punch card system to record attendance of workers.	Yes
	Site inspections observed working hours is displayed at mill notice boards.	
	Site interviews with sampled mill operators informed they understand the working hours and overtime.	
4.4.5.8	STPSB established the working hour and break time as below.	Yes
	Office working hours:	
	Working hours: 7:00 am - 4.00 pm;	
	Rest hours: 12:00 pm -1:30 pm.	
	Shift:	
	Morning shift: 7.00 am – 4.00 pm;	
	Afternoon shift: 4.00 pm - 1.00 am;	



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Principle 4	4: Social Responsibility, health, safety and employment conditions	
Indicator	Summary of Assessment	Compliance
	Rest hours: 08:00 pm -9:30 pm.	
	Rest hour: 1 ½ hour for each shift.	
	Review on payslips, payment of overtime is at rate of 1.5 times the hourly rate of pay on normal working days and two times the hourly rate on rest day.	
	Site interviews with sampled mill operators informed they understand the working hours and overtime time.	
4.4.5.9	STPSB established payslips as record to document the wages and overtime of the workers.	Yes
	Review on payslip for February 2023, daily rate paid at RM57.69 to workers as describe in employment agreement.	
	Site interviews with sampled mill operators informed the salary paid in line with legal requirement.	
4.4.5.10	STPSB provide benefits to workers and staff such as medical, EIS and SOCSO.	Yes
	Site interviews with sampled mill operators informed they are provided with benefits by their employer.	
4.4.5.11	Site inspections at mill workers quarters area and interviews with general workers confirmed the company has provides workers quarters with basic amenities such as water, electricity, sports and recreational area, surau, medical facility and crèche.	Yes
4.4.5.12	STPSB established 'Social and Human Rights Policy' dated 02/01/2019, signed by Executive chairman.	Yes
	The policy states provide workplace free of violence and sexual harassment whether directly and indirectly against all employees and stakeholders.	
	Site inspections observed the policy is displayed at mills notice boards.	
	Review on gender meeting minutes and onsite interviews with female workers informed no related cases on sexual harassment lodged.	
	Example:	
	LRPOM	
	Gender meeting carried out on 22/02/2023 participated by staff and workers representative.	
4.4.5.13	STPSB established 'Social and Human Rights Policy' dated 02/01/2019, signed by Executive chairman.	Yes
	The policy states company will comply with established laws and regulations including labour laws, workers housing and respect and protect workers right (including temporary workers, contract and foreign workers).	



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Principle 4	4: Social Responsibility, health, safety and employment conditions	
Indicator	Summary of Assessment	Compliance
	Internal stakeholders meeting is carried out on 16/01/2023 and involved management and workers representative.	
	Document review, internal stakeholders minutes of meeting agenda includes company policies, complaint procedures, safety and environmental issues has been discussed.	
4.4.5.14	STPSB established 'Social and Human Rights Policy' dated 02/01/2019, signed by Executive Chairman.	Yes
	The policy states company prohibit employment by coercion. Children and young persons shall not be employed or exploited, the minimum age shall company with local, state and national legislation.	
	Review on the workers list for each mills confirmed workers are above the minimum age of employment.	
	Site interviews with sampled mill operators informed they are briefed on company policies during morning muster.	
	Document review on briefing records, verified briefing on Child Labour Policy to workers has been carried out.	
	Example:	
	LRPOM	
	Briefing on company policies to workers carried out on 08/03/2023.	
4.4.6.1	STPSB established training programme year 2023 dated 31/12/2022.	Yes
	The training program categorized into:	
	Management action plans and continuous improvement plan;	
	2. SOP;	
	3. Policy program;	
	4. General;	
	5. Safety.	
4.4.6.2	STPSB established training programme based on job description and work station.	Yes
	Example of the training carried out for LRPOM:	
	SOP for start and stop mill process dated 25/03/2023;	
	2. SOP for complaint and grievance handling dated 05/04/2023;	
	3. Emergency response and fire drill dated 01/03/2023;	
	4. Chemical handling & Spillage dated 16/03/2023.	
	Example of training carried out for LPPOM:	
	1. Loading ramp training on 14/03/2023;	
	2. Empty bunches press training carried out on 21/02/2023;	



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Principle 4: Social Responsibility, health, safety and employment conditions					
Indicator	Summary of Assessment	Compliance			
	3. Chemical handling on 04/04/2023.				
4.4.6.3	STPSB established continuous training programme dated 31/12/2022 based on job description and work station.	Yes			
	Example of training programme:				
	1. Policies carried out in March 2023;				
	2. Chemical Handling planned in March 2023;				
	3. Workshop planned in February 2023.				

Principle 5	Principle 5: Environment, natural resources, biodiversity and ecosystem services							
Indicator	Summary of A	ssessment				Compliance		
4.5.1.1	was endorsed to implement the	STPSB mills has developed Environmental Policy on 02/01/2019, which was endorsed by their Executive Chairman. The company is committed to implement the good practices in line with their objective. Company has established MSPO procedure for EMP Ref: MSPO-06, rev 1/01, dated 30/08/2018.						
		ng on the environ Iill Engineer. Brie			3/03/2023,			
		ng on the environ sst. Mill Engineer			1/03/2023,			
	Environmental to the audit tea	management as am.	pect impact an	alysis was made	e available			
	Assessment d	ated on 02/01/20.	23 for LRPOM	as below:				
	Operation	Aspect	Impact	Mitigation				
	Mil operation	Disposal of scraps irons.	Pollution of soil and water course.	Recycle.				
	Mill operation							
	Mill store							
	Mill operation	Use of lubricant and hydraulic oil.	Land pollution.	Schedule of maintenance.				



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Principle (5: En	vironment, natural	resources, biodive	ersity and ecosys	tem service	es
Indicator		nmary of Assessmen	t		1	Compliance
		B press ation				
4.5.1.2	а	STPSB mills has in Example:	cluded group policy	/ and objectives or	their EIA.	Yes
		LPPOM establishe on 02/01/2023.	d Environmental A	spect Impact Anal	ysis dated	
		Objective of enviro	nmental Manageme	ent Plan:		
		accordance wi	ctivities and facilition tation and palm th the legal and ing state and natior	oil mill operation legislation require	ns are in	
			activities and facilitivith the company Er			
			d determine the nmental impacts of			
			he implementatio plan, including r rovement.			
	b		vers the environments and impacts and			Yes
		Operation	Aspect	Impact		
		Vehicles for loading/unloading goods.		Air pollution.		
		Mulching.	Mulching of empty fruit bunch within estate.	Reduce wastage of materials.		
		Boiler ash, decanter solid.	Disposal of boiler ash and decanter solid within estate.	Reduce wastage of materials.		
4.5.1.3	was	PSB mills have impled developed to miticate.				Yes
	Exa	mple:				



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Principle :	5: Environment, natu	ral resources	, biodiversity a	and ecosystem se	rvices	
Indicator	Summary of Assessr	ment			С	ompliance
	LRPOM has included	d desludging p	rogram in Capit	al Expenditure 202	23.	
4.5.1.4	Programmes to pro continual improveme			peen included in	the	Yes
	Padang POM establi reduce pollution.	ished on progr	am to construc	t new effluent pond	d to	
4.5.1.5	Communications to briefings at muster g		were through	training sessions a	and	Yes
	LRPOM: The latest t on 03/04/2023 for 4				out	
	LPPOM: The latest t on 30/03/2022 for 3				out	
4.5.1.6	STPSB has developed signed by Executive		ental Policy da	ated 02/01/2019 a	and	Yes
	Environmental mee attended by 14 partic	•	ed at LRPOM	1 dated 16/03/20	023	
4.5.2.1	Consumption of nor management. Sighte Consumption of non- monitored by both M	d the diesel us renewable en	sage record for	2020, 2021 and 20	22.	Yes
	Records of diesel, p monitored. Refer Mo Longitudinal Tracking	onthly record	of Non-Renewa			
	Example for LPPOM		1	1	ì	
	Item/Month	2020	2021	2022		
	Diesel Used (Litre)	366,639.00	425,305.49	524,350.00		
	MT/FFB	112,877	82,066	117,858		
1	Litre per MT	3.25	5.18	4.44		
Diesel usage increased due to increased deployment of the e generator as a result of upgrading works being conducted in the FY2022.						



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Principle :	5: Env	vironment, natural resources, biodiversity and ecosystem service	es		
Indicator		nmary of Assessment	Compliance		
4.5.2.2		estimation of the direct usage of non-renewable is tabulated in their ual budget.	Yes		
		sel usage comparison actual vs budget 2023 for LR POM and POM reviewed and verified.			
4.5.2.3		inspection on LRPOM and LPPOM confirms there are no application enewable energy in the mills.	Yes		
4.5.3.1	MSF	STPSB established Waste Management Procedure, document number: MSPO-P5-C3, dated 30/08/2018 include waste management flow describes all wastes produced from the mill operation shall be identified.			
	Exa	mple:			
	LRF	POM			
	Was	ste: Lubricant Oil;			
	Sou	rce: Workshop.			
	LPP	РОМ			
	Was	ste: Oil filter;			
	Sou	rce: Workshop.			
4.5.3.2	а	STPSB established Waste Management Procedure, document number: MSPO-P5-C3, dated 30/08/2018 include waste management flow describes all wastes produced from the mill operation shall be identified and documented. Example:	Yes		
		LRPOM			
		Type of waste: Decanter cake;			
		Source of waste: FFB;			
		Minitigation plan: Mulching ;			
		PIC: Engineer;			
		Timeframe: Ongoing.			
		LPPOM			
		Type of waste: Shell and fiber;			
		Source: FFB;			
		Pollutions: Sell and utilized for boiler fuel;			



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Principle !	5: Env	vironment, natural resources, biodiversity and ecosystem service	es
Indicator	Sum	nmary of Assessment	Compliance
		Monitoring plan: Reused to produce steam for processing activity and generating electricity.	
		Onsite visit observed mill disposed the domestic waste at designated landfill area.	
		LPPOM disposed scheduled wastes to third party waste collector dated 18/02/2023.	
	b	STPSB established Waste Management Procedure, document number: MSPO-P5-C3, dated 30/08/2018 include identification on potential waste that could be reduced, reuse and recycle.	Yes
		Example:	
		LPPOM	
		Waste product: Effluent;	
		Source: Mill Operations;	
		Impact: Land and water pollution;	
		Mitigation: Release by water irrigation.	
		Latest final discharge test dated 20/03/2023 carried out by Independent Laboratory. The BOD level are below than permissible level of 100 mg/L	
4.5.3.3	num	SB mills established Waste Management Procedure, document ber: MSPO-P5-C3 dated 30/08/2018 include handling of scheduled te (collection, storage and disposal).	Yes
	Exa	mple:	
	LRP	ОМ	
		st update on disposal of scheduled waste in E-SWIS dated 3/2023 reviewed.	
		eduled waste send to Pentas Flora Sdn. Bhd. for SW 305 and SW dated 11/10/2022.	
		visit to the scheduled waste store observed the SW was stored ordingly.	
	LPP	ОМ	
		st update on disposal of scheduled waste in E-SWIS dated 2/2023 reviewed.	
		d visit to the scheduled waste stores observed the scheduled wastes stored accordingly.	
4.5.3.4	STP	SB mills disposed domestic waste as follows:	Yes
	LRP	OM: Domestic wastes disposed at Ladang Rompin landfill.	
	LPP	OM: Domestic wastes disposed at Ladang Padang landfill.	



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Principle !	5: Environme	nt, natural	resources, biodivers	ity and ecosystem se	rvice	es
Indicator	Summary of	Assessme	nt			Compliance
	Field visit ob housing area		dfill area are located f	ar from water source a	and	
4.5.4.1	24/01/2023 i	ncludes the		nt Plan 2023 dated f wastes such as liquid, or LPPOM carried out o		Yes
	Example for	LRPOM:			1	
	Source of	f GHG	Impact	Action taken		
	Open bur domestic w replanting	ning of aste and	Contribute to Global warming CO ₂ and air pollution.	Enforce no open burning policy.		
	Emission generators electricity s	from for upply	Contribute to global warming	Ensure regular maintenance.		
		informed	the budget for biogas	nd interviews with restation is awaiting for		
4.5.4.2		prevent po	ollutions includes action	anagement Plan (EMI plan on the identification		Yes
	Example:				- l	
	Activity	Pollution	Mitigation Measure	Monitoring program		
	Effluent treatment	Water pollution	Aeration, effluentest analysis	Analysis record		
	Effluent discharge water analysis report dated 18/02/2023 were reviewed and verified.					
4.5.4.3	STPSB POM	IE is treate	d using Open ponding	system.		Yes
	Example for					
	Testing for the final discharge POME analysis carried out on monthly basis, latest analysis dated 18/02/2023 reviewed and the BOD result is below 100mg/l. <i>Jadual Pematuhan</i> license validity form 01/07/2022 until 30/06/2023.					
4.5.5.1		a STPSB mills established Water Management Plan includes the identification of water source and usage as follows:				
	LRPON	Л				
	Waters	source: Sg.	Petoh;			
	Water u	ısage: Don	nestic use (Treated wa	ter) and Mill operations		



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Principle 5	Principle 5: Environment, natural resources, biodiversity and ecosystem services						
Indicator	Sun	nmary of Assessment	Compliance				
		LPPOM					
		Source of water: Water Catchment Pond;					
		Water usage: Domestic use (Treated water) and Mill operations.					
	b	STPSB established water management plan includes monitoring of incoming and outgoing river through the mill.	Yes				
		Final discharge of POME analysis result dated 18/02/2023 reviewed and the results met the DOE discharge limits.					
		LRPOM & LPPOM established performance monitoring Log Book for Effluent pond and waterways discharge to monitor the effluent pond and final discharge of POME.					
	С	STPSB mills established Water Management Plan includes ways to optimize water usage and reduce water wastage.	Yes				
		Example:					
		Water consumption record to monitor usage of water.					
		Water consumption records as of April 2023 for STPSB available and reviewed.					
4.5.5.2		PSB established water management plan stated practiced discharge OME through waterways (LRPOM) and land application (LPPOM).	Yes				
	Fina	Final discharge water quality test carried out by third party consultant.					
		_PPOM POME final discharge water quality test results dated 18/02/2023 is reviewed and the result met the DOE discharge limits.					

Principle (6: Best Practices	
Indicator	Summary of Assessment	Compliance
4.6.1.1	LRPOM and LPPOM adopted (Sin Thye Management Sdn Bhd) Standard Operations Procedure (SOP) for Palm Oil Mill, version 3 released 2019.	Yes
	The SOP includes;	
	1. Boiler;	
	2. Sterilization;	
	3. Digester.	
	Training for SOP has been carried out for LRPOM as follow;	
	 Training for Scheduled wastes SOP has been carried out dated 03/04/2023; 	
	 Training for Stopping Miling Process has been carried out dated 25/03/2023; 	



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Principle (6: Best Practices			
Indicator	Summary of Assessment Compliance			
	3. Training for Boiler station has been carried out dated 28/03/2023.			
	Training material, attendance and photos are available and maintained.			
	Site interviews with sampled sterilizer operator and boiler operator informed they have been briefed on related SOPs.			
4.6.1.2	LRPOM and LPPOM implement milling best practices;	Yes		
	Example:			
	LRPOM			
	Stack measurement for dust particulates and opacity emissions month of 13/02/2023 using CEMS via online monitoring system in accordance to DOE requirements with permits required.			
	Stack emissions report dated 13/03/2023 according the Environmental Quality (Clean Air) Regulation 2014.			
	Review on final discharge test dated 23/03/2023 the BOD level is an accordance to the DOE discharge limits with BOD below 100 mg/l.			
4.6.2.1	STPSB established 10 years business plan as guidance for the mill to conduct the daily operation and expenditure. The business plan was documented in 10 years production, expenditure and profit/loss projection in Budget. Items stated in the business plan as follows:			
	i. FFB Process and FFB purchase (FFB, CPO, PK, OER, KER);			
	ii. Production cost ;			
	iii. Cost/tons;			
	iv. Dispatch (CPO and PK).			
	The capital expenditure was documented in Financial Year Proposed Capital Expenditure (CAPEX).			
4.6.3.1	STPSB managed and control purchase of products by receiving quotation from seller.	Yes		
	Example:			
	Document reviews on quotation LRPOM for purchasing of spare parts dated 16/01/2023 stated the proposed price with purchasing order issued based on the agreed price.			
4.6.3.2	STPSB purchases of spare parts using a quotation and purchase order system.	Yes		
	The payment is made based on terms and conditions stated in the quotation provided by the supplier and issuance of purchase order to acknowledge and confirmation of the price.			
	Example:			



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Principle 6	Principle 6: Best Practices		
Indicator	Summary of Assessment	Compliance	
	LRPOM purchase order, delivery order and invoice of chemicals dated 16/01/2023 is documented and maintained.		
4.6.4.1	STPSB established contract agreement on transport of CPO and PK from mill to respective refinery dated 01/01/2023 to 31/12/2023.	Yes	
	The contract agreement states contractor shall observe and comply with MSPO principles requirements with regards to the transportation of CPO and PK.		
	All transporter has been trained in MSPO requirements.		
4.6.4.2	.4.2 STPSB established contract agreement with CPO and PK transporter mutually agreed and signed by both parties on payments, term and conditions.		
	Example:		
	LRPOM and LPPOM agreements with CPO and PK transporter commencement on 01/01/2023 to 31/12/2023.		
4.6.4.3	STPSB established contract agreement with contractors include a clause reserving the right of the certification body to audit the outsourced contractor.	Yes	

4.4. Use of Marks and/or Any Other References to Certification

The audit team leader has reviewed and confirmed that there are no usage of mark/logo in Seong Thye Plantations Sdn. Bhd. operation or any on/off-products claim.

4.5. Status of Non-Conformities Previously Identified

	The stage 1 audit findings of this system have been reviewed, in particular to assure appropriate corrections and corrective actions have been implemented to address the identified audit findings.
	The last audit results of this system have been reviewed, in particular to assure appropriate corrections and corrective actions have implemented to address any nonconformity identified.
	The last audit results of this system have been reviewed, in particular to assure appropriate corrections and corrective actions have not been implemented effectively. The non-conformity will be re-raised.
Х	No non-conformity raised in previous audit.

Note 1: If a minor non-conformity raised in last audit, is not closed out or repeated, the finding will be raised to a Major non-conformity.

Note 2: All major and minor NCs raise in last audit are required to capture in this report together with the review of the non-compliance implementation.



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4.6. Detail of Audit Findings Identified during last audit

AUDIT OUTCOME		
During last Audit	0	MAJOR Non-Conformities
	0	MINOR Non-Conformities

4.7. Detail of Onsite Audit Findings Identified during This Audit

This section gives an overview of the non-conformities raised during this audit.

ONSITE AUDIT OUTCOME		
During this onsite	0	MAJOR Non-Conformities
audit,	0	MINOR Non-Conformities

Nr.	Indicator	Description	Location	Opportunity for Improvement
1.	4.3.1.3	The legal requirements register shall be updated as and when there are any new amendments or any new regulations coming into force.	Document	STPSB mills could improve monitoring of regulations of changes and legal compliances system.
2.	4.4.4.2	The occupational safety and health plan shall cover the following:	Document	STPSB mills could improve HIRARC on existing controls at; - Electrical Panel
3.	4.5.1.2	The environmental management plan shall cover the following: b) The aspects and impacts analysis of all operations	Documents	STPSB mills could improved the impact and aspect assessment to include the oil trap maintainance.



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5. CONCLUSION

Seong Thye Plantations Sdn Bhd has commissioned TUV NORD (Malaysia) Sdn. Bhd. to conduct surveillance audit for its mill according to MSPO 2530-4:2013 Part 4 General principles for palm oil mills.

From the review of the standard operating procedures, relevant forms, work flow charts established and implemented; the subsequent background investigation and interviews carried out during this surveillance audit have provided TUV NORD Malaysia with sufficient evidence on the fulfilment of the applied standard Principles & Criteria.

In conclusion the certified unit has been established, implemented and continued to improve in managing the estates are in line with the Principles & Criteria of the applied standards of MS 2530-4:2013. Part 4 General principles for palm oil mills.

As a result of this audit, the audit team confirms that:

Certified CPO January 2023 to March 2023: 8,206.07 mt

Certified PK January 2023 to March 2023: 2,328.28 mt

Projected CPO April 2023 to December 2023: 39,259.64 mt

Project PK April 2023 to December 2023: 10,035.24 mt



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6. RECOMMENDATION

The audit team carried out a process-based audit focussing on significant aspects/risks and objectives required by the standard(s). The audit methods used were interviews, observations, sampling of activities and review of documentation and records.

The structure of the audit was in accordance with the audit plan included in to this summary report.

The audit team concludes that the organisation has established and maintained its management system in line with the requirements of the standard(s) and demonstrated the ability of the system to achieve requirements for products and/or services within the scope and the organisation's policy and objectives.

Therefore the audit team recommends that, based on the results of this audit and the system's demonstrated state of development and maturity that this management system certification be

	Recommended for Certification	
X	Recommended for Continuity of Certification	
	Recommended for Suspension of Certification	

Puchong, 19/04/2023

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Khairul Anwar Bin Ismail TUV NORD (Malaysia) Sdn Bhd Audit Team Leader Puchong, 16/05/2023

Muhammad Khairul Anuar TUV NORD (Malaysia) Sdn Bhd Certifier / Approver



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7. LIST OF STAKEHOLDERS

No stakeholders' consultation carried out in accordance to ACB – OPMC 4 Issue 2 dated 04/09/2020, Stakeholder Consultation Requirements Section 6: Consultation during audit, §6.1: During the stage 2 and recertification audit. Therefore, no stakeholders listed.



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Distribution / Confidentiality / Rights of ownership / Limitations / Responsibilities / Audit Objectives

This report is sent by the certification body to the members of the audit team and the audit representative of the organisation. All documents (such as this report) regarding the certification procedure are treated confidentially by the audit team and the certification body. This audit report remains the property of the certification body.

An audit is a procedure based on the principle of random sampling and cannot cover each detail of the management system. Therefore nonconformities of weaknesses may still exist which were not expressly mentioned by the auditors in the final meeting or in the audit report.

The responsibility for continuous effective operation of the management system always rests solely with the audited and certified organisation.

Salvo clause:

The audit report will be left to the organisation at the end of the audit - subject to approval by the certification body. The independent release process may cause modifications or additions. In these cases a modified revision will be sent to the audited organisation.

The objective (goal) of the audit is to establish compliance of the management system of the aforementioned organization with the requirements of the aforementioned standard in order to achieve or maintain certification through an independent and accredited certification body. Identification of possibilities to improve the management system can also be a component of the audit and is considered simply to be an enhancement; it does not constitute consultancy or advice with regard to the management system.

Annex / Enclosures		
Annex / corresponding audit documentation		