

# MSPO CERTIFICATION SUMMARY REPORT

# MALAYSIAN PALM OIL BOARD SPOC S10 KENINGAU

**RECERTIFICATION 01** 

Remote Audit Date: 11/10/2021 - 15/10/2021

TUV NORD (Malaysia) Sdn Bhd No. 9F-1A, 9<sup>th</sup> Floor, Tower 2 @ PFCC Jalan Puteri ½, Bandar Puteri Puchong 47100 Puchong, Selangor. Phone: +603 8600 4031/4032 Fax: +603 8600 4550

Company Name:	Malaysian Palm Oil Board
Certifying Unit:	SPOC S10 Keningau
Client Number:	92-069
Audit Type:	Recertification
Mode of Audit:	Remote



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#### ABBREVIATIONS

CHRA	Chemical Health Risk Assessment
СРО	Crude Palm Oil
CSR	Corporate Social Responsibility
DOE	Department of Environment
EFB	Empty Fruit Bunch
EIA	Environment Impact Assessment
FFB	Fresh Fruit Bunch
GAP	Good Agriculture Practices
GPS	Global Positioning System
HBV	High Biodiversity Value
IPM	Integrated Pest Management
ISO	International Standard Organisation
LKN	Latihan Khidmat Nasihat
МРОВ	Malaysian Palm Oil Board
NC	Non Conformity
OSH	Occupational Safety and Health
P&C	Principle and Criteria
PPE	Personal Protective Equipment
RTE	Rate, Threatened and Endangered
SA8000	Social Accountability 8000
SIA	Social Impact Assessment
SOP	Standard Operating Procedure
SPOC	Sustainable Palm Oil Cluster
WHO	World Health Organization

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#### 1. INTRODUCTION

MPOB has commissioned TÜV NORD (Malaysia) Sdn Bhd to conduct recertification audit for SPOC S10 Keningau according to MS 2530-2:2013 Part 2 General Principles for Independent Smallholders.

#### 1.1. Objective

The objective of this audit is to assess the MPOB Cawangan SPOC S10 Keningau as group manager managing the independent smallholders by an independent certification body for compliance of the applied standard.

#### 1.2. Scope

The assessment is based on the documentation established by MPOB Cawangan SPOC S10 Keningau in managing the independent smallholders' scheme.

The supporting documents are provided to the audit team as well as information received by means of interviews and background investigation.

The documents and information are reviewed against the requirements and criteria mentioned below. TÜV NORD has employed a risk-based approach in the verification, focusing on the identification of significant risks and reliability of the monitoring and reporting.

The assessment is carried out on the basis of the MS 2530-2:2013: Part 2: General principles for independent smallholders.

The following references are used as part of the assessment; the compliance of the requirements out of the guidelines applied was checked.

- 1. Kod Amalan Baik (GAP) Perkebun Kecil, Malaysia Palm Oil Board
- 2. Guidelines for Development of a Standard Operating Procedure for Oil Palm Cultivation on Peat.

#### 1.3. Appointment & Qualification of Audit Team Members

The audit team appointed consists of the team leader and 2 team members. The team contribute to the review of documents, assessment of the project activity and preparation of the report.

#### Qualification of the Lead Auditor: Joseph Sim Siaw Seng

Requirement	Qualifications
Post-secondary education, college or university diploma / degree in one of the following	Graduate in Diploma in Occupational Safety and Health.
i) Agriculture;	
<ul> <li>ii) Science &amp; Technology (e.g. Environmental Sciences, Life Sciences, Geological Sciences, Natural Sciences,);</li> </ul>	
iii) Engineering, Process Technology;	
iv) Energy Management, Quality Management;	
v) Social Sciences and/or Anthropology;	



Requirement	Qualifications
vi) Business Management; or	
vii) Other relevant related fields	
At least five (5) years of work experience in the oil palm sector or related field in consultancy / auditing of similar industry or equivalent related to and as necessary for the certification process. (e.g., sustainability, palm oil management; agriculture, ecology; social science)	4 years of working experiences in Health and Safety and 3 years of working experiences in plantations.
Successfully completed MPOCC endorsed lead auditor training	Successfully completed MS2530 series of standards for Lead Auditors
Conducted at least three (3) MSPO or equivalent sustainability certification audits as Lead Auditor- in-training with a minimum of fifteen (15) man- days under the supervision of a qualified Lead Auditor for MSPO or equivalent sustainability certification schemes within the last two (2) years.	Qualified and appointed as auditor for MSPO scheme.
Field working experience in the palm oil sector, or demonstrable equivalent	Qualified and appointed as auditor for MSPO scheme.
Good Agricultural Practices (GAP) and Integrated Pest Management (IPM), pesticide and fertilizer use	Qualified and appointed as auditor for MSPO scheme.
Successfully completed Quality Management Systems (QMS) ISO9001 standard	Successfully completed ISO 9001:2015 Lead Auditor course.
Health and safety auditing on the farm and in processing facilities	Successfully completed ISO 45001:2018 Lead Auditor course.
Or	
Successfully completed Occupational, Health & Safety Management System ISO 45001 standard	
Workers welfare and social auditing experience	Successfully completed Basic SA 8000 training
or	
Successfully attended SA8000 or related social or ethical accountability codes	
Environmental and ecological auditing or experience with organic agriculture.	Successfully completed IMS ISO 14001:2015 Lead auditor course and auditor for MSPO scheme.
or	
Successfully completed Environmental Management Systems ISO 14001 standard	
Completed High Conversation Value assessment	Attended and completed the HCV-HCS for producers online course.

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Requirement	Qualifications
Able to communicate in Bahasa Malaysia,	Able to communicate in Bahasa Malaysia,
English and / or any other local language.	Mandarin and English.

#### **Qualification of Team Members**

Requirement	Name of Assessor	Qualification	Compliance
Post-secondary education, college or university diploma / degree in one of the following	Chan Shi Lie	Graduate in Bachelor of Media Technology (Major in Broadcasting)	Yes
i) Agriculture;	Sheron Pui Ling Hui	Bachelor in Medical	Yes
<ul> <li>Science &amp; Technology (e.g. Environmental Sciences, Life Sciences, Geological Sciences, Natural Sciences,);</li> </ul>		Science	
iii) Engineering, Process Technology;			
iv) Energy Management, Quality Management;			
<ul> <li>v) Social Sciences and/or Anthropology;</li> </ul>			
vi) Business Management; or			
vii) Other relevant related fields			
At least five (5) years of work experience in the oil palm sector or related field in consultancy / auditing of similar industry or equivalent	Chan Shi Lie	6 years working experience in oil palm plantations.	Yes
related to and as necessary for the certification process. (e.g., sustainability, palm oil management; agriculture, ecology; social science)	Sheron Pui Ling Hui	3 years working experience in QA, QMS and internal audit, and 3.5 years working experience in MSPO audit.	Yes
Successfully completed MPOCC endorsed lead auditor trainings	Chan Shi Lie	Successfully completed MS2530 series of standards for Lead Auditors	Yes
	Sheron Pui Ling Hui	Successfully completed MS2530 series of standards for Lead Auditors.	Yes
Conducted a minimum six (6) on-site audits for a total of at least 20 man- days of audit experience as an	Chan Shi Lie	Qualified and appointed as auditor for MSPO scheme.	Yes



Requirement	Name of Assessor	Qualification	Compliance
auditor-in-training under the direction and guidance of a qualified Lead Auditor for MSPO or equivalent sustainability certification schemes.	Sheron Pui Ling Hui	Qualified as Lead auditor for MSPO scheme.	Yes
Field working experience in the palm oil sector or demonstrable equivalent	Chan Shi Lie	6 years working experience in oil palm plantations.	Yes
	Sheron Pui Ling Hui	3 years working experience in QA, QMS and internal audit, and 3.5 years working experience in MSPO audit.	Yes
Good Agricultural Practices (GAP) and Integrated Pest Management (IPM), pesticide and fertilizer use	Chan Shi Lie	6 years working experience in oil palm plantations. 2 years auditing experience.	Yes
	Sheron Pui Ling Hui	3 years working experience in QA, QMS and internal audit, and 3.5 years working experience in MSPO audit.	Yes
Successfully completed Quality Management Systems (QMS) ISO9001 standard	Chan Shi Lie	Successfully completed IMS ISO 9001, 14001 and 45001 LA course.	Yes
	Sheron Pui Ling Hui	Successfully completed IMS ISO 9001, 14001, 45001 Lead Auditor course.	Yes
Health and safety auditing of the estate processes and activities	Chan Shi Lie	Successfully completed IMS ISO 9001, 14001 and 45001 LA course.	Yes
Or Successfully completed Occupational, Health & Safety Management System ISO 45001 standard	Sheron Pui Ling Hui	Successfully completed IMS ISO 9001, 14001, 45001 Lead Auditor course.	Yes
Workers welfare and social auditing experience	Chan Shi Lie	Successfully completed SA 8000 Basic training	Yes
or Successfully attended SA8000 or related social or ethical accountability codes	Sheron Pui Ling Hui	Successfully completed Basic SA 8000 training.	Yes



Requirement	Name of Assessor	Qualification	Compliance
Environmental and ecological auditing or experience with organic agriculture.	Chan Shi Lie	Successfully completed IMS ISO 9001, 14001 and 45001 LA course.	Yes
or Successfully completed Environmental Management Systems ISO 14001 standard	Sheron Pui Ling Hui	Successfully completed IMS ISO 9001, 14001, 45001 LA course training attended.	Yes
Completed High Conversation Value assessment	Chan Shi Lie	Attended and completed the HCV- HCS for producer online course.	Yes
	Sheron Pui Ling Hui	Attended and completed the HCV- HCS for producer online course.	Yes
Able to communicate in Bahasa Malaysia, English and / or any other local language.	Chan Shi Lie	Able to communicate in Bahasa Malaysia, Mandarin and English.	Yes
	Sheron Pui Ling Hui	Able to communicate in Bahasa Malaysia, Mandarin and English.	Yes

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#### 2. METHODOLOGY

The audit approach consists of the following steps:

- Contract review;
- Appointment of team members;
- Contact client for relevant documentation according to the applicable MSPO standards;
- Latest smallholders list;
- Audit planning;
- Background investigation, desk review of submitted documents;
- Assessment, inspections, interviews SPOC personnel, stakeholders, contractors; review of documentation;
- Review of SPOC management system;
- Reporting
- Resolution of non-conformance (NC)
- Draft audit reporting
- Technical review
- Peer review
- Address Peer Review Comments
- Final audit reporting
- Final approval, certification decision and issuance of certificate.

#### **Recertification Audit 01:**

Recertification audit 01 conducted remotely on 11/10/2021 - 15/10/2021 covering the following activities but not limited to below:

#### Remote:

- Confirmation of the appropriate interactive communication tools as describe in IAF MD4
- Desk documentation assessment;
- Virtual interview management;
- Virtual stakeholders communication; If required
- Virtual interview of smallholders; WhatsApp and Telephone
- Virtual inspection of farm; Photo and Video
- Production records
- Review revised and updated documentation;
- Training records

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• Assessment reporting

#### **Remote Assessment**

The audit of the smallholders is conducted according to the MS 2530-2:2013 Part 2 General Principles for Independent Smallholders.

The methodology for collection of objective evidence by means of physical or virtual site inspections, observation of tasks and processes, interviews of smallholders, SPOC officers, review of documentation and data.

This remote audit is conducted in accordance to MPOCC Updated Circular Guidance on Remote Audits due to Covid-19 Pandemic Restrictions Version 3.2 extension of Updated Circular (30 August 2021).

The remote audit shall be guided by ICT Tools as per IAF MD4:2018 and ISO 9001 Auditing Practices Group on Remote Audits 2020.

The communication tool applied for remote audit is Google meet, WhatsApp and Telephone.

MSPO guidance documents are used to guide the collection of information. Any comments from external stakeholders were considered in the assessment.

For this remote audit, the number of selected independent smallholders are based on example table of ACB – OPMC Issue 2 dated 04/09/2020

The group of smallholders consists of 410 new members and 1284 old members. The total number of smallholders for this audit are 1,694.

As per MPOB requirements the risk factor of 1.5 shall be applied. Therefore, the sample size S =  $1.5\sqrt{1,694}$  = 61.74 round up to the next integral of 62.

As per OPMC 2 issue 2, from the sample size, the number of the new members are  $62 \times 75\%$  = 47 and number of existing members are  $62 \times 25\%$  = 16.

The list of smallholders selected for the remote assessment and inspection listed in Table 2-1 below:

#### Table 2-1: List of Sample Smallholders

Existing Smallholders List

Name	GPS Coordinates
Wati Binti Anjik	5º23'30.83" N / 116º29'23.22" E
Kasiman Julaiman Bin Katimin	5º10'33.67" N / 116º24'34.67" E
Antinah Binti Sarun	5º02'04.72" N / 116º03'07.42" E
Ramidin Bin Gontorik	5º12'06.89" N / 116º16'37.26" E
Andrew Tangil	5°13'51.00" N / 116°19'20.48" E
Fredrick Hassan	5º18'22.37" N / 116º26'27.39" E

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Zaccheus Bin Miun	5º16'29.51" N / 116º24'44.09" E
Jovineh Binti Bigun	5º16'05.15" N / 116º24'37.50" E
Albert Goh Chin Fook Goloh	5º14'05.21" N / 116º13'57.12" E
Sitil Bin Siek	5°00'45.91" N / 116°05'46.44" E
Tan Lam Chai	5º11'15.68" N / 116º02'39.28" E
Tan Kiat	5º11'15.68" N / 116º02'43.71" E
Serlina Simon	5º15'37.07" N / 116º03'45.02" E
Welter Martin	5°21'53.23" N / 116º13'17.60" E
Stanis Bin Kamgu	5º11'28.68" N / 116º09'54.44" E
Samuil Bin Andamat	5º11'20.65" N / 116º25'37.13" E

## New Smallholders List

Name	GPS Coordinates
Hapiun Bin Sarim	5º17'33.42" N / 116º22'11.25" E
Hasini Binti Sarim	5º12'41.59" N / 116º20'37.82" E
Maini Binti Ginsu	5º17'14.50" N / 116º25'34.40" E
Januarius Sanadon	5º03'86.78" N / 116º05'02.05" E
Rita Maidin	5º29'31.93" N / 116º37'35.65" E
Sylvester Peter Bin Junis	5º16'17.65" N / 116º24'16.32" E
Benedict Bigun	5º16'39.02" N / 116º24'28.19" E
Jais Antaim	5º16'17.31" N / 116º24'06.47" E
Hassan Bin Sulimin	5º14'51.01" N / 116º25'12.64" E
Cornalius Bin Gatin	5º14'33.79" N / 116º27'29.13" E
Ronnie Goduin	5º15'27.82" N / 116º26'11.59" E



Stephen Bin Yanik	5º18'24.21" N / 116º26'17.91" E	
Lodius Singah	5º09'46.01" N / 116º21'25.35" E	
Mohamad Nur Haffizan Bin Mazlan	5º11'27.15" N / 116º21'39.30" E	
Hasniah Haidin Binti Rasiman	5º12'01.22" N / 116º23'10.16" E	
Kamin Bin Kuli Madasim	5º11'54.38" N / 116º23'20.03" E	
Asli Bi Salim	5º11'44.31" N / 116º21'48.48" E	
Haniah Luisah Binti Yukun	5º11'51.13" N / 116º21'33.60" E	
Rezuan Bin Jahepin	5º22'39.83" N / 116º08'50.92" E	
Jahir Bin Kiman	5º11'06.29" N / 116º23'14.36" E	
Sulin Porimin Bin Naiman Noiman	5º26'03.78" N / 116º38'05.78" E	
Siti Hadiana Binti Mahmud	5º17'12.53" N / 116'25'31.71" E	
Binjamin Bin Sabin	5º13'07.92" N / 116º20'37.91" E	
Suzie Midon	5º20'13.01" N / 116º09'02.05" E	
Milah Binti Ambrose	5º13'23.33" N / 116º16'14.02" E	
Charles Marten Lauren	5º10'26.52" N / 116º19'26.22" E	
Willibrord Bin Simon Sudin	5º11'12.17" N / 116º19'48.50" E	
Atiun Bin Samudin	5º13'12.82" N / 116º20'29.85" E	
Marinus Sinting	5º09'59.86" N / 116º19'31.87" E	
Rudeh Bin Justin	5º12'41.59" N / 116º20'37.82" E	
Atili Bin Samudin	5º14'01.88" N / 116º20'03.68" E	
Rawee Bin Sukirim	5º16'03.16" N / 116º23'15.45" E	
Faezun Bin Sukirim	5º17'37.55" N / 116'23'11.55" E	
Stanley Petrus	5º16'03.57" N / 116º26'01.89" E	

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5º17'38.02" N / 116º24'28.56" E
5º00'27.11" N / 116º40'35.65" E
5º16'06.20" N / 116º24'49.33" E
5º21'10.21" N / 116º26'57.02" E
5º16'51.17" N / 116º24'44.37" E
5º20'13.01" N / 116º09'02.05" E
5º15'20.70" N / 116º12'55.01" E
5º14'31.02" N / 116º08'26.16" E
5º13'16.27" N / 116º09'03.00" E
5º12'45.52" N / 116º08'02.00" E
5º11'20.65" N / 116º25'37.13" E
5º08'43.04" N / 116º35'09.56" E
5º15'06.97" N / 116º26'29.37" E

#### Non-conformance:

On the basis of the desk review, evidences presented during the audits as well as from the onsite visits non-conformance (NC) Major, Minor and Opportunity for Improvements (OFI) may be raised during the audit.

Major non-conformance shall be addressed and responded with 60 days from closing date of audit. For minor non-conformances action plan to be submitted within 30 days from closing date of audit for review and acceptance. Implementation of Minor NC will be review and verify during the next audit.

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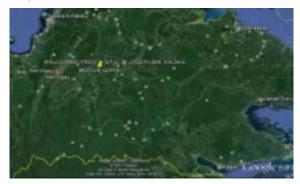
#### 3. ORGANISATION INFORMATION

MPOB Cawangan SPOC S10 Keningau is a branch of MPOB located at Pejabat MPOB Caw. Keningau, Tingkat 1, Lot 15 & 16, Bariawa Shop House, Jalan Bank Bumiputera, 89008 Keningau, Sabah, coordinate 5° 19' 59.0" N, 116° 9' 20.0" E. It is managed by a group manager and supported by a team officers to manage the cluster providing technical support, estate management skills and training as well as develop the independent smallholders' scheme around the Keningau district.

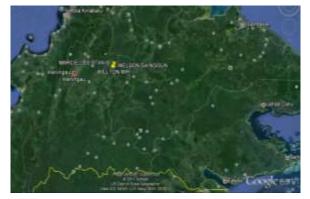
The smallholders are in Keningau as shown in the below maps.



Map 1



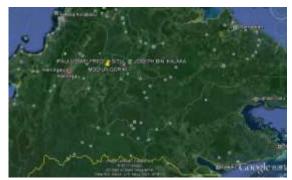
Map 3



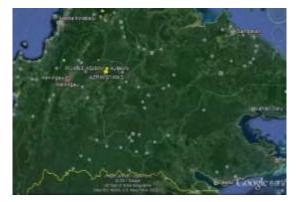
Map 5



Map 2



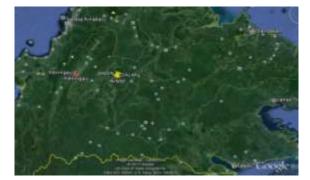
Map 4



Map 6

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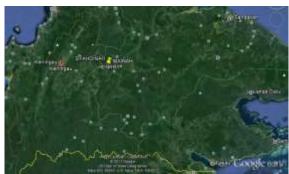




Map 7



Map 9



Map 11



Map 13



Map 8



Map 10



Map 12



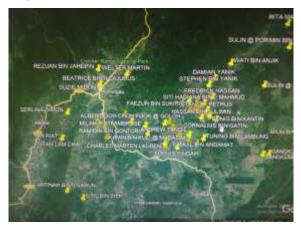
Map 14

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Map 15



Map 17



Map 16

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#### 4. CERTIFICATION ASSESSMENT

#### 4.1. Recertification

The objective of the audit is to assess the activities of MPOB Cawangan SPOC S10 Keningau are in compliance with MS 2530-2: 2013 Part 2: General principles for independent smallholders' requirements.

#### 4.1.1. Recertification:

The recertification 01 audit is conducted on 11/10/2021 to 15/10/2021.

The number of smallholders in this surveillance audit are 1,694.

The number of smallholders 1284 remain the same for this recertification audit.

The number of smallholders joined during this recertification audit are 410.

The audit team has applied the Malaysian Sustainable Palm Oil Part 2: General Principles for Independent Smallholders Audit Guidance to assess the establish documents against the Principles and Criteria of the standard.

The details of assessment of the indicators are at the summary of assessment in this report.

During the remote the following were verified but not limited to below:

- 1. Compliance to legal requirements on the land title, land use rights and customary rights
- 2. Training and competence
- 3. Environmental management
- 4. Waste management and disposal
- 5. Health and safety
- 6. Group Manager management system
- 7. Best practice farm management including fertilising, chemical spraying and harvesting.

During the recertification audit, there are 0 Major or 0 Minor or 2 OFI raised.

For details of the assessment, refer summary of assessment for each indicator in section 4.3 of this report.

The number of audit findings raised in this audit refer to Section 4.6 of this audit report.

#### 4.2. Stakeholders' Consultation

According to ACB – OPMC 4 Issue 2 dated 04/09/2020, Stakeholder Consultation Requirements Section 6: Consultation during audit, §6.1: During the stage 2 and recertification audit of the management unit, the CB shall carry out stakeholder consultation to ensure continued compliance with the requirements of the certification standards. However, stakeholders' consultation during surveillance audit may be limited to those stakeholders who have raised concerns, complaints or disputes prior to the audit.

Recertification Audit or any concerns or complaints or disputes raised or any prior to this audit. Remote stakeholder's consultation shall be conducted.

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Therefore, there is no physical stakeholders consultation conducted for this remote recertification audit. The stakeholders consultation is conducted virtually via phone call.

TUV NORD (Malaysia) Sdn. Bhd., has published the audit notification on 13/09/2021 to announce the audit of the certified unit. As at audit date on 11/10/2021 - 15/10/2021 there are no comments received.

Invitation letters are sent on 11/09/2021 to invite relevant stakeholders to participate in a local stakeholders' consultation on 11/10/2021 - 15/10/2021 to gather information from the local communities in accordance to §7, 3.2 of the Certification Procedure requirements.

The topics of discussion are as below:

- a. Introduction of objectives of MSPO standard certification for smallholders.
- b. Development of smallholders farms in area;
- c. Wildlife management area and impact to the smallholders;
- d. Environmental issues on the impact of river contamination;
- e. Type of wildlife around area;
- f. Support from processing palm oil mills at area/

There are no issues raised during the stakeholders' consultation that need to be addressed by the SPOC management office.

It can be concluded the relevant Principles and Criteria clauses of the applied standard are in compliance.

The list of stakeholders	who involved in the ir	nterview by telephone	refer to table 7.1
The list of stakenoluers		iterview by telephone	

ltem	Subject discussed	Audit team finding	Comments or Feedback to SPOC
1	Any information from Group Manager for MSPO audit?	Stakeholders informed they received the information for MSPO audits by phone called from Group Manager SPOC S10 Keningau.	No action required
2	Social issues	Stakeholders informed no social issues occur.	No action required
3	Understanding of Land Title – Native, Customary Land, Freehold, Leased, Land application (LA)	Stakeholders informed that most of the smallholders are having native land titles or PT land titles.	No action required
4	Economy / Livelihood Is there any impact on livelihood after the introduction of MSPO?	Stakeholders informed that having MSPO certification has increase knowledge on good agriculture practices. Thus, smallholders having more proper farm management and improve in their production yield.	No action required

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5	Does MSPO largely benefits the local communities?	Stakeholders informed the MSPO certification provide benefits to local communities.	No action required
6	Any environment awareness provided by SPOC	Stakeholders informed they participate in the environment awareness briefing held by SPOC S10 Keningau.	No action required
7	Any awareness of wildlife conducted by SPOC	Stakeholders informed they participate in the awareness of wildlife briefing held by SPOC S10 Keningau.	No action required
8	Is the FFB quality improved with MS2530 certification	There are no issues on the FFB quality. The smallholders understand on the standard of the FFB ripeness.	No action required
9	Are there any smallholders practices affect you?	Stakeholders informed there is no any smallholders practices affect them.	No action required
10	Do you consider any management conflict with the MS2530 principles and criteria?	Stakeholders informed there is no conflict with the MS2530 principles and criteria.	No action required
11	Do you have any suggestions for SPOC management?	Stakeholders comments they would like to involve in more programme held by SPOC S10 Keningau.	No action required

#### 4.3. Summary of Assessment

**Principle and Criteria Assessment Summary** 

The assessment team conducted a thorough assessment of each principle and criteria. Over the 5 years' period of the certificate cycle, there will be 4 annual surveillance audits with all criterions will be assessed. Evidences are sought for conformity with the applied MSPO 2530-2. The summary of the assessment is as below, where the "Findings/Comments" column reflects the findings in accordance with each indicator or evidences and when non conformity is found. Summary of the non-conformity can be found below in section 4.6.

Principle 1	Principle 1: Management Commitment & responsibility			
Indicator	Summary of Assessment	Compliance		
4.1.1.1	SPOC S10 Keningau adopted MPOB MSPO Policy document number MSPO/SPOC/POLISI-01 (rev 03) dated 01/08/2021 signed by Group Manager and displayed at the noticeboard.	Yes		
	SPOC S10 Keningau adopted MPOB MSPO certification application with the MSPO policy included in the form duly agreed and signed by smallholders and acknowledged by SPOC S10 Keningau Group Manager.			
	Review on the training records, SPOC S10 Keningau conducted MSPO policy briefing on the following dates:			



Principle <sup>2</sup>	1: Management Comm	itment & responsibility	-
Indicator	Summary of Assessment		Compliance
	• 15/09/2021 - 16/09/2021		
	• 24/05/2021 &	20/09/2021	
	• 06/05/2021		
		with smallholders informed they understand on the by the Group Manager.	
	Review on the submitt notice board.	ed photos of MSPO policy displayed at MPOB office	
	Review on smallholder smallholders and mair	rs file, the MSPO application forms are signed by the national in their file.	
4.1.2.1		adopted List of social and environmental impact and a number MSPO/SPOC/L-04/ISP, revision 04, issue	Yes
	The table include topic	c on activity, social impact and improvement plan.	
	Example environment	al:	
	Activity	Meracun	
	Impact	Pelupusan bahan buangan berjadual (tong racun kosong)	
	Action Plan	Pembasuhan 3 kali, ditebuk lubang dan disimpan di tempat khas.	
		h smallholders informed they understand that empty pled rinse and puncture if not reused for chemical	
	Review on the submitted photos, no empty containers sighted in the field.		
	Empty container used	for spraying activities is labelled with 'X'.	
4.1.2.2	SPOC S10 Keningau distribute 'Warta Sawit' to smallholders on either via Latihan Khidmat Nasihat or taklimat / training. Latest Warta Sawit available was Bil. 77(1) Jan – Apr 2021.		Yes
	Phone interviewed with smallholders informed they have obtain the new information on oil palm management during the MSPO training.		
	Example:		
	SPOC S10 Keningau training dated 06/05/2	a group manager distribute to PK during MSPO 021.	

Principle 2: Transparency			
Indicator	Summary of Assessment	Compliance	
4.2.1.1	SPOC S10 Keningau adopted MPOB Guidance for Financial and economy, document number MSPO/SPOC/GP-01/PEK, revision 4 dated 01/06/2021. The procedure has describe on:	Yes	

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Principle 2	Principle 2: Transparency		
Indicator	Summary of Assessment	Compliance	
	The guideline include flow chart describing the step approach for delivery of FFB to ramp operator / collection centre or mill with type of documents.		
	i. Sale receipts		
	ii. Weighbridge ticket		
	iii. Enter BRL		
	iv. Keep Receipt		
	v. Collect records and prepare summary		
4.2.1.2	SPOC S10 Keningau smallholders maintain records of FFB productions and sales.	Yes	
	Interview via phone called with smallholder's informed they keep the weighbridge ticket records and record in BRL.		

Principle 3: Compliance to legal requirements		
Indicator	Summary of Assessment	Compliance
4.3.1.1	SPOC S10 Keningau established Legal Register for Sabah, Malaysia, document no. MSPO/SPOC//L-01/SKU, dated 01/06/2021.	Yes
	Training on awareness of legal requirements conducted for smallholders as follows:	
	<ul> <li>15/09/2021 – 16/09/2021 at Malima collecting center</li> </ul>	
	<ul> <li>24/05/2021 &amp; 20/09/2021 at Kosen collecting center</li> </ul>	
	06/05/2021 at Green Desa collecting center	
	Smallholders MPOB licenses are valid and a copy of license is kept in smallholder's individual file.	
4.3.2.1	SPOC S10 Keningau smallholders land titles are country lease, native or PT land.	Yes
	The land use of country lease land titles state for purpose of cultivation of agriculture crop for economic value.	
	The CL land titles issue by Sabah Land Authority with tenure of 99 years.	
	The native land titles are freehold status.	
	All members with PT land obtain the 'Surat Pengesahan PT' from Lands and Surveys Department.	
	There are no land dispute recorded lodged for SPOC S10 Keningau.	
4.3.3.1	SPOC S10 Keningau smallholders land titles are country lease, native or PT land.	Yes
	The native land titles issue by Sabah Land Authority with freehold status.	
	All members with PT land in SPOC S10 Keningau obtain the 'Surat Pengesahan PT' from Lands and Surveys Department stated land application status currently under technical process.	



Principle 3: Compliance to legal requirements		
Indicator	Summary of Assessment	Compliance
	Phone call interview with group manager and smallholders informed there is no land dispute occurs.	
4.3.3.2	SPOC S10 Keningau smallholders land titles have maps include location, lot number, size of the area and boundary stone markers.	Yes

Principle 4: Social Responsibility, health, safety and employment conditions		
Indicator	Summary of Assessment	Compliance
4.4.1.1	SPOC S10 Keningau adopted MPOB Guidelines Complaint and Grievance, document number MSPO/SPOC/SOP-01/AR, issue 04, revision 02 dated 01/06/2021.	Yes
	The SOP describes;	
	<ul> <li>The flow chart in the SOP describes grievance and complaint process is to be resolved within 14 days.</li> </ul>	
	<ul> <li>Group manager is in charge in handling the complaint and grievances.</li> </ul>	
	Grievance and complaint records are archived and maintained.	
	Review on 'Taklimat MSPO' report verified the complaint and grievances procedure has been briefed to smallholders as follows:	
	<ul> <li>15/09/2021 – 16/09/2021 at Malima collecting center</li> </ul>	
	<ul> <li>24/05/2021 &amp; 20/09/2021 at Kosen collecting center</li> </ul>	
	06/05/2021 at Green Desa collecting center.	
	Phone call interview with sampled smallholders informed they understand the complaint and grievance procedure and process flow.	
4.4.1.2	SPOC S10 Keningau adopted MPOB Guidelines Complaint and Grievance, document number MSPO/SPOC/SOP-01/AR, issue 04, revision 02 dated 01/06/2021.	Yes
	Review the SOP stated time line to resolve disputes within 14 days.	
	Stated in the SOP person in charge is Group Manager. The Group Manager is assigned for:	
	Accepting the grievances	
	Analyzed and investigate on issue raised.	
	Any complaint outside the scope of the group manager it will refer to other parties or MPOB HQ.	
	Phone call interview with sampled smallholders informed they have been briefed on complaint and grievance process.	
4.4.2.1	SPOC S10 Keningau adopt MPOB Guidelines Occupational Safety & Health, document number MSPO/SPOC/GP-02/KKP, issue: 3, revision: 0 effective date: 01/06/2021.	Yes
	SOP describes:	

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Principle	4: Social Responsibility, health, safety and employment conditions	
Indicator	Summary of Assessment	Compliance
	<ul> <li>Responsibility of GM and smallholders regarding safety and health.</li> </ul>	
	<ul> <li>Procedure and type of PPE used for harvesting, manuring and spraying.</li> </ul>	
	Review the 'Taklimat MSPO' conducted include safety and health as follows:	
	<ul> <li>15/09/2021 – 16/09/2021 at Malima collection center</li> </ul>	
	24/05/2021 & 20/09/2021 at Kosen collection center	
	06/05/2021 at Green Desa collection center.	
	Phone call interview with sampled smallholders informed they have been briefed on importance of safety and health during working in field such as wearing PPEs for chemical spraying activity in the field.	
4.4.3.1	SPOC S10 Keningau adopted MPOB Employment Terms document number MSPO/SPOC/SMP-01, rev-02 updated 01/06/2021.	Yes
	The form has included payment rates for operational activities such as harvesting, chemical spraying, manuring and pruning.	
	Interviewed with sampled smallholders informed, they working by themselves or assisted by family members or gotong- royong in carrying out field operations.	
4.4.3.2	SPOC S10 Keningau adopted MPOB MSPO application form with a statement 'provide equal opportunity and treatment regardless of race, colour, sex, religion, political affiliation, nationality, social origin and shall not engage in or support discriminatory practices'.	Yes
	SPOC S10 Keningau adopted MPOB Employment Terms document number MSPO/SPOC/SMP-01, rev-02 updated 01/06/2021.	
	There are no complaints related to discrimination during documents review.	
	Phone call interview with sampled smallholders informed no discrimination occurs.	
4.4.3.3	SPOC S10 Keningau adopted MPOB Employment Terms document number MSPO/SPOC/SMP-01, rev-02 updated 01/06/2021.	Yes
	The form has included payment rates for operational activities such as harvesting, chemical spraying, manuring and pruning.	
	Phone call interview with sampled smallholders informed they are working by themselves, assisted by family members or gotong – royong in carrying out field operations or hiring casual workers.	
4.4.3.4	Field photos verification and phone call interview with sampled smallholders SPOC S10 Keningau farm informed there is no on-site living quarters.	Yes
4.4.3.5	SPOC S10 Keningau adopted MPOB Employment Terms document number MSPO/SPOC/SMP-01, rev-02 updated 01/06/2021.	Yes

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Principle 4: Social Responsibility, health, safety and employment conditions		
Indicator	Summary of Assessment	Compliance
	The form describe:	
	<ul> <li>Not to employ young workers below the age of 15-18 years old, for working in dangerous and heavy work.</li> </ul>	
	Photos verification at sampled smallholder's farm and phone call interview with sampled smallholders informed no hiring of underage workers in the field.	
4.4.4.1	SPOC S10 Keningau established training programme year 2021. The training programme include 'Taklimat MSPO', GAP and LKN visit.	Yes
	Review on training record year 2021 verified there is training carried out for smallholders.	
	Example:	
	<ul> <li>15/09/2021 – 16/09/2021 at Malima collection center</li> </ul>	
	<ul> <li>24/05/2021 &amp; 20/09/2021 at Kosen collection center</li> </ul>	
	06/05/2021 at Green Desa collection center	
	Phone call interview with sampled smallholders informed they have been briefed on MSPO implementation in farms.	

Principle 5	Principle 5: Environment, natural resources, biodiversity and ecosystem services		
Indicator	Summary of Assessment	Compliance	
4.5.1.1	SPOC S10 Keningau adopted MPOB List of Social and Environmental Impact and Action Plan, document number MSPO/SSCC/I-04/ISP, revision 04, issue 04 dated 01/06/2021.	Yes	
	Environmental impact and action plan:		
	Activity: Chemical spraying		
	Environmental impacts: Empty chemical containers		
	Action plan: Empty chemical container to be tripled rinse, punctured and stored		
	Review on the training records, SPOC S10 Keningau conducted briefing on environmental impacts on the following dates:		
	i. 15/09/2021 – 16/09/2021		
	ii. 24/05/2021 & 20/09/2021		
	iii. 06/05/2021.		
	Phone call interview with SPOC S10 Keningau smallholders informed they have been briefed on the environment impacts.		
	Review on the submitted photos of smallholder farms, there are no over spraying activities carry out by smallholders.		
4.5.2.1	During remote photos review, there is no renewal energy use by SPOC S10 Keningau smallholders' farm.	Yes	

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	5: Environment, natural resources, biodiversity and ecosystem services	
Indicator	Summary of Assessment	Compliance
	Phone call interview SPOC S10 Keningau smallholders informed they are not using any renewable energy at farm.	
4.5.3.1	SPOC S10 Keningau adopted MPOB List of Scheduled and Domestic Wastes MSPO/SPOC/L-03/SRD Issue 4 rev 1 effective date 01/06/2021.	Yes
	Document review verify the list consists of solid, liquids and gaseous wastes.	
	Example:	
	Agricultural input: Herbicides	
	Waste produced: Empty chemical containers	
	Impact: Polluting water source if the empty containers left in the field or near the water ways.	
	SPOC S10 Keningau conduct briefing on waste management and disposal to smallholders on the following dates:	
	i. 15/09/2021 – 16/09/2021	
	ii. 24/05/2021 & 20/09/2021	
	iii. 06/05/2021	
	Phone called interview with smallholders informed they have been briefed on disposal, recycle or reused methods for empty chemical containers.	
	During remote photos review, the empty chemical containers are utilize to stored water for chemical spraying activities.	
4.5.3.2	SPOC S10 Keningau adopted MPOB SOP for Scheduled Waste Management, doc no: MSPO/SPOC/SOP-04/BT issue 4 revision 4 effective date 01/06/2020.	Yes
	The SOP describe:	
	<ol> <li>To conduct triple rinsing for each empty chemical container before disposed.</li> </ol>	
	2. To put marking on empty chemical container for chemical mixing purposes.	
	<ol> <li>All scheduled waste shall be disposal according to the Environmental Quality (Scheduled waste) Regulations, 2015.</li> </ol>	
	Document 'Rekod Pengurusan Bahan Buangan Terjadual Tahun 2021' established by SPOC S10 Keningau for monitoring of implementation.	
	Review on the submitted photos observed empty chemical containers are labelled and stored accordingly.	
	Phone call interviewed with smallholders informed empty chemical containers are use as water container for chemical spraying activity after conducted triple rinse.	
4.5.4.1	SPOC S10 Keningau adopted MPOB guidelines River Buffer Zone, doc no: MSPO/SPOC/GP-03/ZPS, issue 4 dated 01/06/2021.	Yes

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Indicator	5: Environment, natural resources, biodiversity and ecosystem services Summary of Assessment Complian	
	The SOP describes:	
	1. Guideline on buffer zone length.	
	<ol> <li>No activities such as chemical spraying and manuring.</li> </ol>	
	3. Flow chart on buffer zone establishment.	
	Document review verify training record on environmental to smallholders conducted on the following dates:	
	i. 15/09/2021 – 16/09/2021	
	ii. 24/05/2021 & 20/09/2021	
	iii. 06/05/2021.	
	Phone call interview with smallholders informed they understand the need to conserve the buffer zone areas and not to carry out any chemical spraying or manuring activity near the waterways.	
4.5.4.2	SPOC S10 Keningau smallholders practise rain harvesting.	Yes
	Phone call interview with SPOC S10 smallholders informed they practise rain harvesting using empty drums for chemical spraying activity and washing purpose.	
4.5.5.1	SPOC S10 Keningau adopted list of totally protected wildlife from Wildlife Department of Keningau, document no.: JHL.KGU.100-0/1 jld. 13/30 dated 20/09/2021.	Yes
	Example:	
	1. Sunda Pangolin	
	2. Sun bear	
	3. Sunda clauded leopard	
	SPOC S10 Keningau briefed smallholders on protection of wildlife on following dates:	
	i. 15/09/2021 – 16/09/2021	
	ii. 24/05/2021 & 20/09/2021	
	iii. 06/05/2021.	
	Reviewed on the submitted photo of wildlife posters are displayed at the MPOB Keningau notice board.	
	Phone called interview with smallholders informed they have sighted monkey, Sunda Pangolin and squirrel within their farms.	
4.5.6.1	SPOC S10 Keningau adopted MPOB Guidelines Zero Burning Practices, doc. No. MSPO/SPOC/GP-04/APS, issue 4 rev. 1, effective date 01/06/2021.	Yes
	SOP describes there is no open burning of any kind on the operating unit, except those comply with the Environmental Quality Order 2003 and obtain approval from Department of Environment.	



Principle 5: Environment, natural resources, biodiversity and ecosystem services		
Indicator	Summary of Assessment	Compliance
	SPOC S10 Keningau conduct briefing on zero burning to smallholders on following dates:	
	i. 15/09/2021 – 16/09/2021	
	ii. 24/05/2021 & 20/09/2021	
	iii. 06/05/2021.	
	Remote photos review, there are no open burning practice within the smallholder's farm.	

Principle 6	Principle 6: Best Practices		
Indicator	Summary of Assessment	Compliance	
4.6.1.1	SPOC S10 Keningau conducted MSPO awareness training for smallholders on 08/04/2021.	Yes	
	Interviewed smallholders confirmed they have attended training and awareness conducted by MPOB and implement GAP in their field.		
	Review on the pictures evidence on smallholder's field observed they are implementing GAP on field.		
4.6.1.2	Review on the submitted photos of SPOC S10 Keningau observed smallholders are display signage at their field.	Yes	
	Information included in the signage are:		
	i. Land owner		
	ii. Lot number		
	iii. Total area		
	iv. Year planting		
	v. GPS coordinates.		
4.6.2.1	SPOC S10 Keningau established SOP, 'Garis Panduan Pelan Daya Ekonomi dan Kewangan', doc no: MSPO/SPOC/GP-01/PEK, issue no: 4, date effective: 01/06/2021.	Yes	
	The procedure described the expenses and income management for smallholders.		
	Letter of budget allocation on MSPO training dated 08/04/2021 for SPOC S10 Keningau is available and review.		
4.6.3.1	SPOC S10 Keningau established monthly MPOB FFB mill price at office notice boards and via WhatsApp group.	Yes	
	Interview with smallholders indicates they have access to the FFB prices via phone call, WhatsApp group, MPOB portal, MPOB office notice board and FFB price display on mill or dealer's weighbridge.		

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Principle 7	Principle 7: Development of new planting		
Indicator	Summary of Assessment	Compliance	
4.7.1.1	SPOC S10 Keningau smallholders database is review.	Yes	
	1 <sup>st</sup> planting conducted in year 1996 and latest replanting is in year 2020.		
	There are no new planting for old members and new members of SPOC S10 Keningau.		
	Therefore, no assessment required on high biodiversity value to be carry out.		
4.7.2.1	SPOC S10 Keningau smallholders database is review.	Yes	
	1 <sup>st</sup> planting conducted in year 1996 and latest replanting is in year 2020.		
	There are no new planting for old members and new members of SPOC S10 Keningau.		
	Therefore, no soil survey or topography is required.		
4.7.3.1	SPOC S10 Keningau smallholders database is review.	Yes	
	1 <sup>st</sup> planting conducted in year 1996 and latest replanting is in year 2020.		
	There are no new planting for old members and new members of SPOC S10 Keningau.		
	Therefore, no data for type of terrain available.		

#### 4.4. Status of Non-Conformities Previously Identified

	The stage 1 audit findings of this system have been reviewed, in particular to assure appropriate correction and corrective action HAS implemented to address identified audit findings. Details of the follow up action taken on stage 1 audit findings were recorded in the Stage 1 audit report.
	The last audit results of this system have been reviewed, in particular to assure appropriate correction and corrective action HAS implemented to address any nonconformity identified.
	The last audit results of this system have been reviewed, in particular to assure appropriate correction and corrective action HAS NOT been implemented effectively. Non-conformity will be re-raised.
Х	No non-conformity raised in previous audit.
Note 2	: If a minor non-conformity raised in last audit, is not closed out, the finding will be raised to a Major non-conformity. : All major and minor NCs raise in last audit are required to capture in this report together with the review of the non- ance implementation.

## 4.5. Detail of Audit Findings in last Audit

AUDIT OUTCOME		
During last audit	0	MAJOR Non-Conformities
	0	MINOR Non-Conformities

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# 4.6. Detail of Audit Findings Identified During This Audit

REMOTE AUDIT OUTCOME		
During this remote audit	0	MAJOR Non-Conformities
	0	MINOR Non-Conformities

Nr.	Indicator	Description	Location	Opportunity for Improvement
1	4.3.1.1	Independent smallholders shall show awareness of compliance with all applicable local, state, national and ratified international laws and regulations.	Office	SPOC S10 Keningau may improve the monitoring of 'Senarai keperluan Undang- undang'.
2	4.5.3.2	Independent smallholders shall ensure that waste from the smallholdings is disposed of appropriately. Smallholders shall adopt local and national legislation to dispose of hazardous chemicals and their containers.	Office	SPOC S10 Keningau may improve the monitoring of scheduled waste record.

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#### 5. CONCLUSION

Malaysia Palm Oil Board has commissioned TÜV NORD (Malaysia) Sdn Bhd to carry out the certification for the Sustainable Palm Oil Cluster (SPOC) for SPOC S10 Keningau consisting consisting of 1,727 independent smallholders according to MS 2530-2:2013 Part 2, General Principles for Independent Smallholders.

From the review of the standard operating procedures, guidelines, relevant forms, work flow charts established and implemented; the subsequent background investigation and interviews conducted during this surveillance audit have provided TUV NORD (Malaysia) with sufficient evidence on the fulfilment of the applied standard Principles & Criteria.

In conclusion the certified organisation has been established, implement and continue to improve in managing the independent smallholders are in line with the Principles & Criteria of the applied standard MS 2530-2:2013 Part 2 General Principles for Independent Smallholders.

As a result of this audit, the audit team confirms that:

Total certified number of independent smallholders:	1,694	
Total certified acreage of smallholders:	8,613.36	На

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#### 6. RECOMMENDATION

The audit team conducted a process-based audit focussing on significant aspects / risks and objectives required by the standard(s). The audit methods used are interviews, observations, sampling of activities, review of documentation and records.

Any audit is based on sampling within an organization's management system and therefore is not guarantee of 100 % conformity with requirements.

The structure of the audit is in accordance with the audit plan included with this summary report as an annex.

The audit team concludes that the organisation has established and maintained its management system in line with the requirements of the standard(s) and demonstrated the ability of the system to achieve requirements for production and management within the scope and the organisation's policies and objectives.

Therefore, the audit team recommends that, based on the results of this audit and the system demonstrated state of development and maturity that the certification to be

Χ	Recommended for Recertification
	Recommended for Continuity of Certification
	Suspended of Certification

Puchong, 29/10/2021

Joseph Sim Siaw Seng TUV NORD (Malaysia) Sdn Bhd Audit Team Leader Puchong, 13/11/2021

Cheong, Chun Yuen (Robert) TUV NORD (Malaysia) Sdn Bhd Certifier / Approver

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# 7. LIST OF STAKEHOLDERS

No stakeholders' consultation conducted in accordance to ACB – OPMC 4 Issue 2 dated 04/09/2020, Stakeholder Consultation Requirements Section 6: Consultation during audit, §6.1: During the stage 2 and recertification audit. Therefore, no stakeholders listed.

#### Table 7-1: List of Interviewed Stakeholders

No.	Organisation
1	Sook Oil Mills Sdn Bhd
2	Makmur Bersama Sdn Bhd
3	Masamenang Sdn Bhd
4	Green Desa Trading
5	Koperasi Pekebun Sawit Mamapan Keningau
6	Jabatan Hidupan Liar Keningau

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# Distribution / Confidentiality / Rights of ownership / Limitations / Responsibilities / Audit Objectives

This report is sent by the certification body to the members of the audit team and the audit representative of the organisation. All documents (such as this report) regarding the certification procedure are treated confidentially by the audit team and the certification body. This audit report remains the property of the certification body.

An audit is a procedure based on the principle of random sampling and cannot cover each detail of the management system. Therefore, nonconformities of weaknesses may still exist which were not expressly mentioned by the auditors in the final meeting or in the audit report.

The responsibility for continuous effective operation of the management system always rests solely with the audited and certified organisation.

Salvo clause:

The audit report will be left to the organisation at the end of the audit - subject to approval by the certification body. The independent release process may cause modifications or additions. In these cases a modified revision will be sent to the audited organisation.

The objective (goal) of the audit is to establish compliance of the management system of the aforementioned organization with the requirements of the aforementioned standard in order to achieve or maintain certification through an independent and accredited certification body. Identification of possibilities to improve the management system can also be a component of the audit and is considered simply to be an enhancement; it does not constitute consultancy or advice with regards to the management system.

Annex / Enclosures

Annex / corresponding audit documentation

P&C Audit Report / Checklist(s)Audit Plan