

# **MSPO CERTIFICATION SUMMARY REPORT**

**MPOB – SPOC J34 JORAK / PENGKALAN  
BUKIT**

**SURVEILLANCE 04**

**Onsite Audit Date: 12/06/2023 – 15/06/2023**

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**MSPO Certification Summary Report**

Company Name: Malaysian Palm Oil Board

Certifying Unit: SPOC J34 Jorak / Pengkalan Bukit

Client Number: 92-097

Audit Type: ASA 04

Mode of Audit: Onsite

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**ABBREVIATIONS**

<b>CHRA</b>	Chemical Health Risk Assessment
<b>CPO</b>	Crude Palm Oil
<b>CSR</b>	Corporate Social Responsibility
<b>DOE</b>	Department of Environment
<b>EFB</b>	Empty Fruit Bunch
<b>EIA</b>	Environment Impact Assessment
<b>FFB</b>	Fresh Fruit Bunch
<b>GAP</b>	Good Agriculture Practices
<b>GPS</b>	Global Positioning System
<b>HBV</b>	High Biodiversity Value
<b>IPM</b>	Integrated Pest Management
<b>ISO</b>	International Standard Organisation
<b>LKN</b>	Latihan Khidmat Nasihat
<b>MPOB</b>	Malaysian Palm Oil Board
<b>NC</b>	Non Conformity
<b>OSH</b>	Occupational Safety and Health
<b>P&amp;C</b>	Principle and Criteria
<b>PPE</b>	Personal Protective Equipment
<b>RTE</b>	Rate, Threatened and Endangered
<b>SA8000</b>	Social Accountability 8000
<b>SIA</b>	Social Impact Assessment
<b>SOP</b>	Standard Operating Procedure
<b>SPOC</b>	Sustainable Palm Oil Cluster
<b>WHO</b>	World Health Organization

## 1. INTRODUCTION

MPOB has commissioned TÜV NORD (Malaysia) Sdn Bhd to conduct surveillance audit for SPOC J34 Jorak / Pengkalan Bukit according to MS 2530-2:2013 Part 2 General Principles for Independent Smallholders.

### 1.1. Objective

The objective of this audit is to assess the MPOB Cawangan SPOC J34 Jorak / Pengkalan Bukit as group manager managing the independent smallholders by an independent certification body for compliance of the applied standard.

### 1.2. Scope

The assessment is based on the documentation established by MPOB Cawangan SPOC J34 Jorak / Pengkalan Bukit in managing the independent smallholders' scheme.

The supporting documents are provided to the audit team as well as information received by means of interviews and background investigation.

The documents and information are reviewed against the requirements and criteria mentioned below. TÜV NORD has employed a risk-based approach in the verification, focusing on the identification of significant risks and reliability of the monitoring and reporting.

The assessment is carried out on the basis of the MS 2530-2:2013: Part 2: General principles for independent smallholders.

The following references are used as part of the assessment; the compliance of the requirements out of the guidelines applied was checked.

1. Kod Amalan Baik (GAP) Perkebun Kecil, Malaysia Palm Oil Board
2. Guidelines for Development of a Standard Operating Procedure for Oil Palm Cultivation on Peat.

### 1.3. Appointment & Qualification of Audit Team Members

The audit team appointed consists of the team leader and two (2) team members. The team contribute to the review of documents, assessment of the project activity and preparation of the report.

#### Qualification of the Lead Auditor: Muhammad Khairul Anuar bin Azizul Hasan

Requirement	Qualifications
Post-secondary education, college or university diploma / degree in one of the following <ul style="list-style-type: none"> <li>i) Agriculture;</li> <li>ii) Science &amp; Technology (e.g. Environmental Sciences, Life Sciences, Geological Sciences, Natural Sciences,);</li> <li>iii) Engineering, Process Technology;</li> <li>iv) Energy Management, Quality Management;</li> </ul>	Graduate in Plantations Industry and Management.

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Requirement	Qualifications
v) Social Sciences and/or Anthropology; vi) Business Management; or vii) Other relevant related fields	
At least five (5) years of work experience in the oil palm sector or related field in consultancy / auditing of similar industry or equivalent related to and as necessary for the certification process. (e.g., sustainability, palm oil management; agriculture, ecology; social science)	7 years working experience in oil palm plantations.
Successfully completed MPOCC endorsed lead auditor training	Successfully completed MS 2530 series standards for Lead Auditors.
Conducted at least three (3) MSPO or equivalent sustainability certification audits as Lead Auditor-in-training with a minimum of fifteen (15) man-days under the supervision of a qualified Lead Auditor for MSPO or equivalent sustainability certification schemes within the last two (2) years.	Qualified as Lead auditor for MSPO scheme.
Field working experience in the palm oil sector, or demonstrable equivalent	7 years working experience in oil palm plantation.
Good Agricultural Practices (GAP) and Integrated Pest Management (IPM), pesticide and fertilizer use	7 years working experience in oil palm plantation.
Successfully completed Quality Management Systems (QMS) ISO9001 standard	Successfully completed IMS ISO 9001 Lead Auditor course.
Health and safety auditing on the farm and in processing facilities Or Successfully completed Occupational, Health & Safety Management System ISO 45001 standard	Successfully completed IMS ISO 45001 Lead Auditor course.
Workers welfare and social auditing experience or Successfully attended SA8000 or related social or ethical accountability codes	Successfully completed SA 8000 Basic training.
Environmental and ecological auditing or experience with organic agriculture. or Successfully completed Environmental Management Systems ISO 14001 standard	Successfully completed IMS ISO 14001 Lead Auditor course.
Completed High Conversation Value assessment	Attended and completed the HCV-HCS for producers course.

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Requirement	Qualifications
Able to communicate in Bahasa Malaysia, English and / or any other local language.	Able to communicate in Bahasa Malaysia and English.

### Qualification of Team Members

Requirement	Name Assessor	Qualification	Compliance
Post-secondary education, college or university diploma / degree in one of the following i) Agriculture; ii) Science & Technology (e.g. Environmental Sciences, Life Sciences, Geological Sciences, Natural Sciences,); iii) Engineering, Process Technology; iv) Energy Management, Quality Management; v) Social Sciences and/or Anthropology; vi) Business Management; or vii) Other relevant related fields	Ariff bin Lokman	Graduate in Plantation Industry and Management	Yes
	Noorainie Binti Awang Anak	BA in Communication and Combined Studies (Environment)	Yes
At least five (5) years of work experience in the oil palm sector or related field in consultancy / auditing of similar industry or equivalent related to and as necessary for the certification process. (e.g., sustainability, palm oil management; agriculture, ecology; social science)	Ariff bin Lokman	7 years working experience in oil palm plantations.	Yes
	Noorainie Binti Awang Anak	Malaysian Sustainable Palm Oil Auditor (MSPO – since 2019) Sustainable Tourism Auditor (GSTC – since 2021) Peer Reviewer for Malaysian Timber Certification Scheme (MTCS), and Technical Reviewer for MSPO	Yes
Successfully completed MPOCC endorsed lead auditor / auditor trainings	Ariff bin Lokman	Successfully completed MS2530 series of standards for Lead Auditors	Yes
	Noorainie Binti Awang Anak	Certificate of Malaysian Sustainable Palm Oil (MSPO) Auditor Training Course (2018)	Yes

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Requirement	Name Assessor	Qualification	Compliance
		Certificate of Malaysian Sustainable Palm Oil (MSPO) Lead Auditor Course (2021)	
Conducted a minimum six (6) on-site audits for a total of at least 20 man-days of audit experience as an auditor-in-training under the direction and guidance of a qualified Lead Auditor for MSPO or equivalent sustainability certification schemes.	Ariff bin Lokman	Qualified as auditor based on audit log.	Yes
	Noorainie Binti Awang Anak	Qualified as auditor based on audit log.	Yes
Field working experience in the palm oil sector or demonstrable equivalent	Ariff bin Lokman	7 years working experience in oil palm plantations.	Yes
	Noorainie Binti Awang Anak	Malaysian Sustainable Palm Oil Auditor (MSPO – since 2019) Sustainable Tourism Auditor (GSTC – since 2021) Peer Reviewer for Malaysian Timber Certification Scheme (MTCS), and Technical Reviewer for MSPO	Yes
Good Agricultural Practices (GAP) and Integrated Pest Management (IPM), pesticide and fertilizer use	Ariff bin Lokman	7 years working experience in oil palm plantations.	Yes
	Noorainie Binti Awang Anak	Malaysian Sustainable Palm Oil Auditor (MSPO – since 2019) Sustainable Tourism Auditor (GSTC – since 2021) Peer Reviewer for Malaysian Timber Certification Scheme (MTCS), and Technical Reviewer for MSPO	Yes
Successfully completed Quality Management Systems (QMS) ISO9001 standard	Ariff bin Lokman	Successfully completed IMS ISO 9001, ISO 14001 and ISO 45001 LA course.	Yes

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Requirement	Name Assessor	Qualification	Compliance
	Noorainie Binti Awang Anak	Certificate of Quality, Environment, Occupational Health, and Safety (QEHS) Lead Auditor (2018)	Yes
Health and safety auditing on the farms processes and activities Or Successfully completed Occupational, Health & Safety Management System ISO 45001 standard	Ariff bin Lokman	Successfully completed IMS ISO 9001, ISO 14001 and ISO 45001 LA course.	Yes
	Noorainie Binti Awang Anak	Certificate of Quality, Environment, Occupational Health, and Safety (QEHS) Lead Auditor (2018)	Yes
Workers welfare and social auditing experience or Successfully attended SA8000 or related social or ethical accountability codes	Ariff bin Lokman	Successfully completed SA 8000 Basic training	Yes
	Noorainie Binti Awang Anak	Involved in social impact assessment and focus group discussion: East Coast Rail Link (ECRL) Sungai Pulai Management Plan as Ramsar Site Feasibility study on proposed Sungai Sedili Dam Social risk assessment (Oil and Gas) 1. HESS 2. PTTEP 3. SAMUR	Yes
Environmental and ecological auditing or experience with organic agriculture. or Successfully completed Environmental Management Systems ISO 14001 standard	Ariff bin Lokman	Successfully completed IMS ISO 9001, ISO 14001 and ISO 45001 LA course.	Yes
	Noorainie Binti Awang Anak	Certificate of Quality, Environment, Occupational Health, and Safety (QEHS) Lead Auditor (2018)	Yes



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Requirement	Name Assessor	Qualification	Compliance
Completed High Conversation Value assessment	Ariff bin Lokman	Attended and completed the HCV-HCS for producers course.	Yes
	Noorainie Binti Awang Anak	Conducted High Biodiversity Value at Focus Bonanza Oil Palm Plantation, Gua Musang, Kelantan, 2019	Yes
Able to communicate in Bahasa Malaysia, English and / or any other local language.	Ariff bin Lokman	Able to communicate in both Bahasa Malaysia and English.	Yes
	Noorainie Binti Awang Anak	Able to communicate in both Bahasa Malaysia and English.	Yes

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## 2. METHODOLOGY

The audit approach consists of the following steps:

- Appointment of team members;
- Contact client for relevant documentation according to the applicable MSPO standards;
- Latest smallholders list;
- Audit planning;
- Background investigation, desk review of submitted documents;
- Assessment, inspections, interviews SPOC personnel, review of documentation;
- Review of SPOC management system;
- Reporting;
- Resolution of non-conformance (NC) (if any);
- Draft audit reporting;
- Technical review;
- Final audit reporting;
- Final approval, certification decision and issuance of certificate.

### Surveillance Four (04) Audit:

The surveillance four (04) audit conducted remotely or onsite from 12/06/2023 to 15/06/2023 covering the following activities but not limited to below:

#### Onsite:

- Onsite visit, observations and inspections of farms management and activities;
- Interview smallholders;
- Reviewed revised and updated documentation established and implemented;
- FFB production records;
- Training records;
- Land titles and land application approvals;
- Review and closed out of observations raised during surveillance audit;
- Assessment reporting.

### Onsite Assessment

The audit of the smallholders is conducted according to the MS 2530-2:2013 Part 2 General Principles for Independent Smallholders.

The methodology for collection of objective evidence by means of physical site inspections, observation of tasks and processes, interviews of smallholders, SPOC officers, review of documentation and data.

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For this onsite audit, the number of selected independent smallholders are based on example table of ACB – OPMC Issue 2 dated 04/09/2020

The group of smallholders consists of 74 new members and 1,027 old members. The total number of smallholders for this audit are 1,101.

As per MPOB requirements the risk factor of 1.5 shall be applied. Therefore, the sample size  $S = 1.5\sqrt{1,101} = 49.77$  round up to the next integral of 50.

As per OPMC 2 issue 2, from the sample size, the number of the new members are  $50 \times 75\% = 38$  and number of existing members are  $50 \times 25\% = 12$ .

The list of smallholders selected for the onsite assessment and inspection listed in Table 2-1 below:

Table 2-1: List of Sample Smallholders

Name	GPS Coordinates
Existing members	
Rajandran A/L Subramaniam	2.11557 N 102.84999 E
Ee Eng Ru	2.16148 N 102.76233 E
Hisham Bin Long	2.12833 N 102.77653 E
Lim Yu Tak	2.15061 N 102.69850 E
Sa'edin Bin Mohamad	2.16374 N 102.77468 E
Punirah Binti Samingan	2.16484 N 102.77144 E
Mastura Binti Jelani	2.15632 N 102.64974 E
Maszita Binti Jelani	2.15421 N 102.64890 E
Maulan Bin Jelani	2.15271 N 102.64534 E
Mohd Hafizi Bin Jelani	2.15297 N 102.64406 E
Jawatan Kuasa Pengurusan Kovil Sri Muthumariamman	2.11872 N 102.85038 E
Saedah Binti Hashim	2.15584 N 102.65139 E

Name	GPS Coordinates
New members	
Lee Seng Huat	2.13363 N 102.77719 E

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Name	GPS Coordinates
New members	
Wong Men Li	2.13069 N 102.77497 E
Toh Eng Heng	2.16172 N 102.71238 E
Toh Chai Beng	2.16541 N 102.69747 E
Ew Mui Fang	2.19843 N 102.69904 E
Goai Suu Peng	2.19599 N 102.71179 E
Azmi Bin A Wahab	2.18403 N 102.76048 E
Gan Yew Huat	2.16917 N 102.71166 E
Goh Chai Kuang	2.14687 N 102.64790 E
Yay Han Kuang	2.11821 N 102.81522 E
Abdul Jalil Bin Salleh	2.15694 N 102.76302 E
Tai Hing Sing	2.17489 N 102.69655 E
Yahya Bin Khalid	2.09442 N 102.78859 E
Salmah Binti Khalid	2.12289 N 102.83034 E
Mohd. Asyraf Bin Ahmad	2.08399 N 102.82234 E
Sa'idah Binti Khalid	2.10499 N 102.80650 E
Siti Jamilah Binti Mohamed	2.09318 N 102.84826 E
Fadzilah Binti Othman	2.16870 N 102.69163 E
Tan Ah Lim	2.12219 N 102.83651 E
Liaw Seng Huat	2.17218 N 102.69584 E
Hong Song Keong	2.15519 N 102.64342 E
Mohd Alihan Bin Masbi	2.16788 N 102.76942 E

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Name	GPS Coordinates
New members	
Homidah Binti Silong	2.09249 N 102.82307 E
Eng Lay Lay	2.15370 N 102.64230 E
Lau Tiam Yit	2.13512 N 102.78236 E
Tan Wei Long	2.13011 N 102.65376 E
Tee Bee Kiow	2.15921 N 102.69254 E
Tan Chin Siang	2.16185 N 102.74539 E
Ng Kim Yong	2.16122 N 102.70062 E
Samingin Bin Hashim	2.19455 N 102.70442 E
Ahsimah Binti Saring	2.18552 N 102.69502 E
Mohd. Hisham Bin Samingin	2.18619 N 102.70366 E
Husin Bin Talib	2.18602 N 102.69477 E
Sabariah Binti Samingin	2.18714 N 102.69985 E
Mohd Nor Bin Samingin	2.17904 N 102.69986 E
Lim Peng Ker	2.13031 N 102.68590 E
Goh Seng Teck	2.19580 N 102.69656 E
Gan Ching Kam & Sons Realty Sdn Bhd	2.13228 N 102.65338 E

### Non-conformance:

On the basis of the desk review, evidences presented during the audits as well as from the onsite visits non-conformance (NC) Major, Minor and Opportunity for Improvements (OFI) may be raised during the audit.

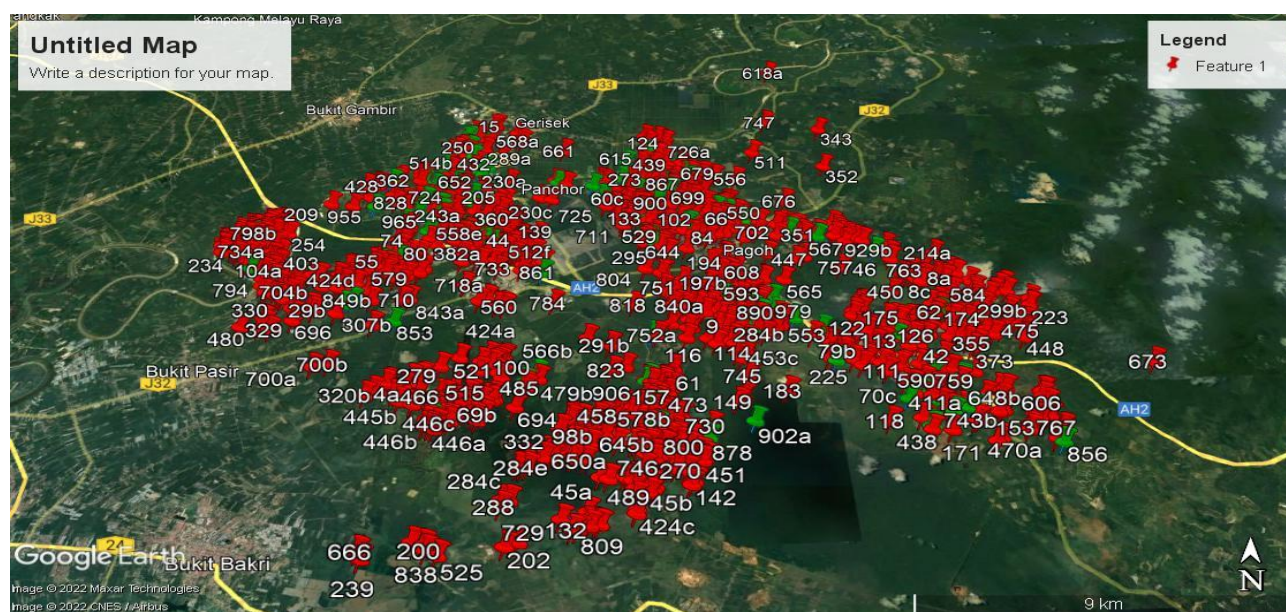
Major non-conformance shall be addressed and responded with 60 days from closing date of audit. For minor non-conformances action plan to be submitted within 30 days from closing date of audit for review and acceptance. Implementation of Minor NC will be review and verify during the next audit.



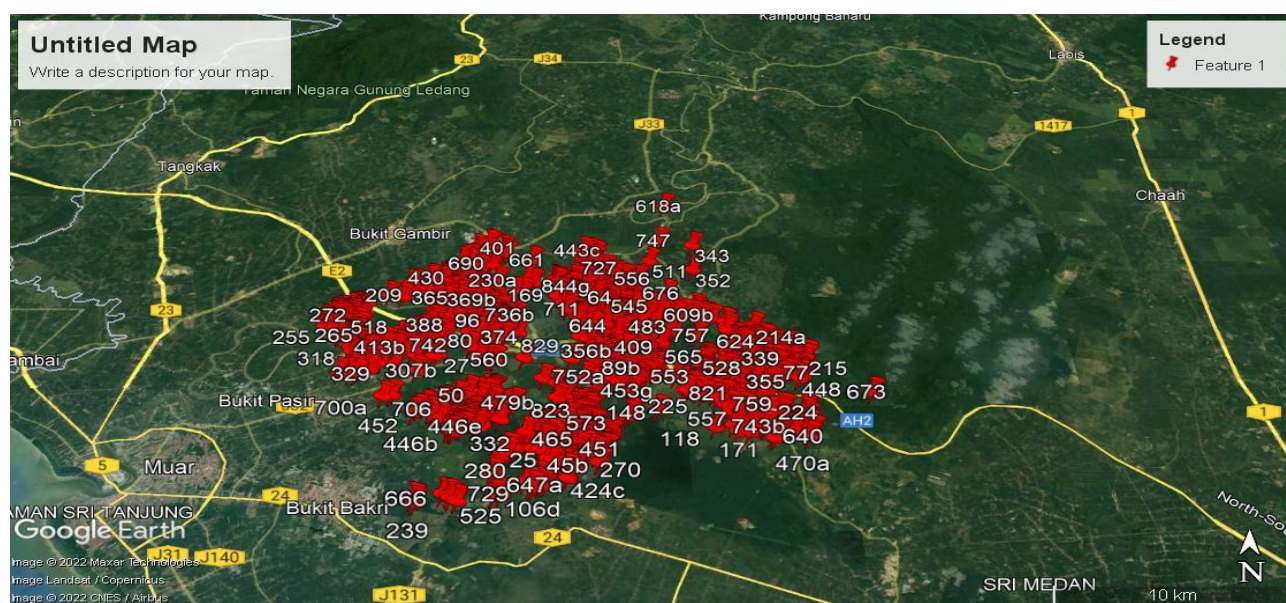
### 3. ORGANISATION INFORMATION

MPOB Cawangan SPOC J34 Jorak / Pengkalan Bukit, is a branch of MPOB located at No. 33 (Tingkat 1), Jalan Kasawari 21/7, Taman Sungai Abong Permai 2, 84000 Muar, Johor, office's coordinate 02°3'28"N, 102°36'24"E is managed by a group manager and supported by a team officers to manage the cluster providing technical support, estate management skills and training as well as develop the independent smallholders' scheme around the Muar district.

The smallholders in Muar as shown in the below maps.



**Figure 1: SPOC J34 Smallholders field location**



**Figure 2: SPOC J34 Smallholders field location**



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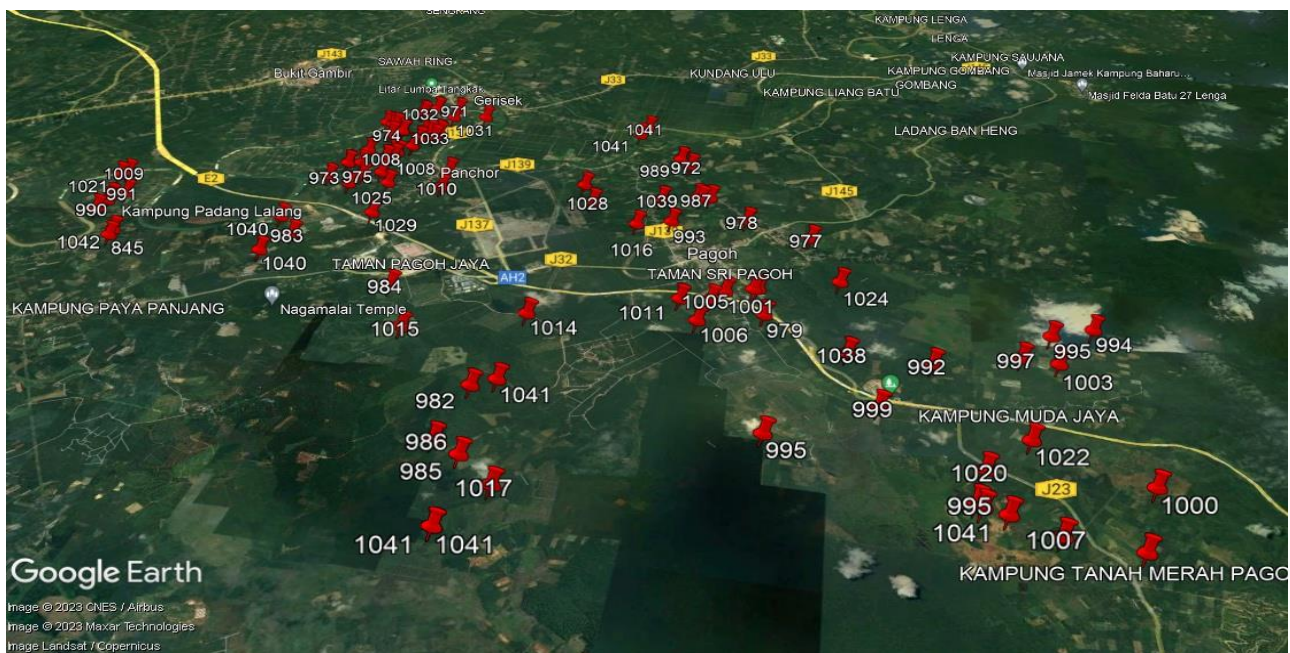
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**Figure 3: SPOC J34 Smallholders field location**



**Figure 4: SPOC J34 Smallholders field location**



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**Figure 5: SPOC J34 Smallholders field location**



**Figure 6: SPOC J34 Smallholders field location**



## 4. CERTIFICATION ASSESSMENT

### 4.1. Annual Surveillance Audit

The objective of the audit is to assess the activities of MPOB Cawangan SPOC J34 Jorak / Pengkalan Bukit are in compliance with MS 2530-2: 2013 Part 2: General principles for independent smallholders' requirements.

#### 4.1.1. ASA 04:

The surveillance 04 audit is carried out from 12/06/2023 to 15/06/2023.

The number of smallholders in this surveillance audit are 1,101.

The number of existing smallholders 1,027 remain the same for this surveillance audit.

The number of smallholders joined during this surveillance 04 audit are 74.

The audit team has applied the Malaysian Sustainable Palm Oil Part 2: General Principles for Independent Smallholders Audit Guidance to assess the establish documents against the Principles and Criteria of the standard.

The details of assessment of the indicators are at the summary of assessment in this report.

During the onsite audit, the following were verified but not limited to below:

1. Compliance to legal requirements on the land title, land use rights and customary rights;
2. Training and competence;
3. Environmental management;
4. Waste management and disposal;
5. Health and safety;
6. Group Manager management system;
7. Best practice – farm management including fertilising, chemical spraying and harvesting.

During this surveillance 04 audit, there is one (1) OFI raised.

For this audit, the four (4) OFIs raised in the last surveillance 03 audit, the audit team has review by means of onsite inspection of smallholders' farms, conduct interviews, review and verify documents that are established, corrected and implemented appropriately by the SPOC team. The corrective measures implemented could be verified as appropriate.

For details of the assessment, refer summary of assessment for each indicator in section 4.3 of this report.

The number of audit findings raised in this audit refer to Section 4.6 of this audit report.

### 4.2. Stakeholders' Consultation

According to ACB – OPMC 4 Issue 2 dated 04/09/2020, Stakeholder Consultation Requirements Section 6: Consultation during audit, §6.1: During the stage 2 and recertification audit of the management unit, the CB shall carry out stakeholder consultation to ensure continued compliance with the requirements of the certification standards. However, stakeholders' consultation during surveillance audit may be limited to those stakeholders who have raised concerns, complaints or disputes prior to the audit.

Therefore, there is no physical stakeholders consultation conducted for this surveillance audit.

TUV NORD (Malaysia) Sdn. Bhd., has published the audit notification on 17/05/2023 to announce the audit of the certified unit. As at audit date on 12/06/2023 there are no comments received.

### 4.3. Summary of Assessment

Principle and Criteria Assessment Summary	
<p>The assessment team conducted a thorough assessment of each principle and criteria. Over the 5 years' period of the certificate cycle, there will be 4 annual surveillance audits with all criteria will be assessed. Evidences are sought for conformity with the applied MSPO 2530-2. The summary of the assessment is as below, where the "Findings/Comments" column reflects the findings in accordance with each indicator or evidences and when non conformity is found. Summary of the non-conformity can be found below in section 4.6.</p>	

Principle 1: Management Commitment & responsibility																
Indicator	Summary of Assessment			Compliance												
4.1.1.1	<p>SPOC J34 Jorak / Pengkalan Bukit adopted MPOB MSPO Policy, doc no: MSPO/SSCC/POLISI-01, revision 5, updated 01/04/2023.</p> <p>MSPO policy is publicly displayed at MPOB office notice board.</p> <p>Review on smallholders individual file, MSPO policy is include in MSPO application form signed by SPOC J34 Jorak / Pengkalan Bukit Group Manager and smallholders.</p> <p>Site interview with sampled smallholders informed they are aware of the MSPO policy.</p>			Yes												
4.1.2.1	<p>SPOC J34 Jorak / Pengkalan Bukit adopted MPOB list of social and environmental impact and action plan, document no: MSPO/SPOC/L-04/ISP, revision no: 5, effective date: 01/04/2023.</p> <p>The table includes type of impact, activity, social and environmental impact and action plan.</p> <table><tr><th>Type</th><th>Activity</th><th>Impact</th><th>Action Plan</th></tr><tr><td>Social</td><td>Manuring, chemical spraying</td><td>Theft of fertilizer and pesticide</td><td>Stored in the designated store.</td></tr><tr><td>Environment</td><td>Manuring, chemical spraying</td><td>Polluting water source if activities conducted near the waterways</td><td>Avoid activities near the waterways.</td></tr></table> <p>Field visits and interviews with sampled smallholders informed they had stored the fertilizer &amp; pesticide in designated store and installed gate at the entrance to prevent stealing of fertilizer, pesticide and FFB.</p>			Type	Activity	Impact	Action Plan	Social	Manuring, chemical spraying	Theft of fertilizer and pesticide	Stored in the designated store.	Environment	Manuring, chemical spraying	Polluting water source if activities conducted near the waterways	Avoid activities near the waterways.	Yes
Type	Activity	Impact	Action Plan													
Social	Manuring, chemical spraying	Theft of fertilizer and pesticide	Stored in the designated store.													
Environment	Manuring, chemical spraying	Polluting water source if activities conducted near the waterways	Avoid activities near the waterways.													
4.1.2.2	<p>SPOC J34 Jorak / Pengkalan Bukit distribute latest Warta Sawit “Bil. 82 (3) September – December 2022” to smallholders during LKN visit dated 28/05/2023 and 24/05/2023.</p>			Yes												

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Principle 1: Management Commitment & responsibility		
Indicator	Summary of Assessment	Compliance
	Field visits and interviews with sampled smallholders informed they obtain Warta Sawit and new information on oil palm management during LKN visit and WhatsApp.	

Principle 2: Transparency		
Indicator	Summary of Assessment	Compliance
4.2.1.1	<p>SPOC J34 Jorak / Pengkalan Bukit adopted MPOB 'Manual Prosedur Kerja MSPO Kelompok Minyak Sawit Mampan' document number MSPO/SPOC/GP-01/PEK revision number 05 dated 01/04/2023 which include 'Carta Alir Kebolehejekan Perbelanjaan dan Pendapatan Pekebun Kecil' as a traceability procedure.</p> <p>The traceability procedure describes smallholders provided with Buku Rekod Ladang (BRL) to record FFB sales.</p> <p>Field interview with J34 Jorak / Pengkalan Bukit smallholders informed FFB production, fertilizer and chemical application recorded in the BRL.</p> <p>BRL of sampled smallholders with information of FFB sales is review.</p>	Yes
4.2.1.2	<p>SPOC J34 Jorak / Pengkalan Bukit Group Manager maintain records of FFB production updated as at April 2023.</p> <p>SPOC J34 Jorak / Pengkalan Bukit maintain records of FFB sales and weighbridge ticket in smallholders individual file and BRL.</p> <p>Field interviews with J34 Jorak / Pengkalan Bukit sampled smallholders' informed FFB sales receipts and weighbridge tickets are maintained.</p> <p>Sampled smallholders FFB sales receipt and weighbridge tickets are review.</p>	Yes

Principle 3: Compliance to legal requirements		
Indicator	Summary of Assessment	Compliance
4.3.1.1	<p>SPOC J34 Jorak / Pengkalan Bukit adopted MPOB Legal Register for Peninsula Malaysia, document no. MSPO/SSCC/L-01/SKU, revision no. 5, dated 01/04/2023.</p> <p>Example:</p> <ol style="list-style-type: none"> <li>1. Akta 149: Akta Racun Makhluks Perosak 1974;</li> <li>2. Akta 226: Akta Taman Negara 1980;</li> <li>3. Akta 582: Akta MPOB 1998 Peraturan – peraturan Lembaga Minyak Sawit Malaysia (Pelesenan) 2005;</li> <li>4. Akta 342: Akta Pencegahan Dan Pengawalan Penyakit Berjangkit 1988'.</li> </ol> <p>Document review on sampled smallholders' files, copy of MPOB license is maintained in the smallholders' individual files and are valid.</p>	Yes

Principle 3: Compliance to legal requirements		
Indicator	Summary of Assessment	Compliance
	Field interviews with sampled smallholders informed they are aware on legal requirement.	
4.3.2.1	<p>SPOC J34 Jorak / Pengkalan Bukit smallholders land titles are Geran Mukim, Geran Hak Milik Sementara or Tanah Hak Milik Tetap issued by Muar Land Office.</p> <p>Review on the smallholders files and interview with sampled smallholders informed there are no land dispute within SPOC J34 Jorak /Pengkalan Bukit on land ownership.</p> <p>Example:</p> <p>Land owner: Sampled smallholder;</p> <p>Type of land: Hak Milik Sementara.</p>	Yes
4.3.3.1	<p>SPOC J34 Jorak / Pengkalan Bukit smallholders land titles are Geran Mukim, Hak Milik Sementara and Tanah Hak Milik Tetap issued by Muar Land Office</p> <p>There are no customary land.</p>	Yes
4.3.3.2	<p>SPOC J34 Jorak / Pengkalan Bukit smallholders land titles are either lease or freehold have maps include location, lot number, area size and boundary stone markers.</p> <p>There are no customary land.</p>	Yes

Principle 4: Social Responsibility, health, safety and employment conditions		
Indicator	Summary of Assessment	Compliance
4.4.1.1	<p>SPOC J34 Jorak / Pengkalan Bukit can respond to complaints, that are raised by their neighbours or other stakeholders, as referred to the:</p> <p><i>Lampiran 10</i></p> <p>- <i>Prosedur Aduan dan Rungutan,</i></p> <p><i>Lampiran 11</i></p> <p>- <i>Borang Aduan dan Rungutan</i></p> <p>Doc.: MSPO/SPOC/SOP-01/AR</p> <p>Date: 01/4/2023</p> <p>Issue No.: 5</p> <p>SPOC J34 Jorak / Pengkalan Bukit sampled smallholders were informed about the complaint system. A flowchart of the Complaint and grievances is available together with '<i>Borang Aduan and Rungutan</i>' and '<i>Pengesahan Tindakan Penyelesaian</i>'</p> <p>There is no complaints were raised by their neighbours or other stakeholders as audit date.</p>	Yes

## MSPO Certification Summary Report

Company Name: Malaysian Palm Oil Board

Certifying Unit: SPOC J34 Jorak / Pengkalan Bukit

Client Number: 92-097

Audit Type: ASA 04

Mode of Audit: Onsite

Principle 4: Social Responsibility, health, safety and employment conditions		
Indicator	Summary of Assessment	Compliance
4.4.1.2	<p>SPOC J34 Jorak / Pengkalan Bukit adopted MPOB Guidelines Complaint and Grievance, document number MSPO/SPOC/SOP-01/AR, revision 5 dated 01/04/2023.</p> <p>The Group Manager (GM) is the person in charge of managing the complaints, grievance, and disputes with a timeframe stipulated.</p> <p>Normally, if the dispute cannot be resolved by the SPOC GM, they will refer it to the relevant person/agency or local authority.</p>	Yes
4.4.2.1	<p>Procedure and action plans have been established on safety and health. The procedure can be referred at:</p> <p>Lampiran 19: <i>Polisi hak asasi manusia</i> (refer to <i>Garis Panduan Keselamatan Dan Kesihatan Pekerjaan</i>)</p> <p>Doc.: MSPO/SPOC/GP-02/KKP;</p> <p>Date: 1/4/2023;</p> <p>Issue No.: 5.</p> <p>The GM has promoted the safe work practices and enforce the usage of PPE equipment's to smallholders and their workers. Making sure that the workers is wearing appropriate PPE when they harvest the fruits, manuring and spraying. Similarly, if the smallholders or the representative, that hire casual labour, they have informed about the health and safety as well.</p> <p>Apart from that under the MPK, there is a procedure to address accidents, dangerous occurrence, and chemical poisoning with the appropriate steps to be taken if it occurs.</p> <p>1. <i>Prosedur Kemalangan, Kejadian Berbahaya Dan Keracunan Pekerjaan</i>;</p> <p>Doc. No.: MSPO/SPOC/SOP-04/KK;</p> <p>Date: 1/4/2023;</p> <p>Revision No.: 5.</p> <p>Objective: Provide guidelines in the event of an accident, poisoning or any other unsafe incident to smallholders and workers at work.</p> <p>2. <i>Garis Panduan Keselamatan Dan Kesihatan Pekerjaan</i>;</p> <p>Doc. No.: MSPO/SPOC/SOP-02/KKP.</p> <p>Date: 1/4/2023.</p> <p>Revision: 5.</p> <p>Objective: Ensure that smallholders understand the importance of occupational health and safety and practice safe working methods for every operation in palm oil plantations.</p> <p>Field interviews with sampled smallholders informed they are briefed on importance of safety and health during working in field.</p>	Yes
4.4.3.1	Sighted under the " <i>Manual Prosedur Kerja (MPK)</i> ".	Yes

Principle 4: Social Responsibility, health, safety and employment conditions		
Indicator	Summary of Assessment	Compliance
	<p>Lampiran 20: <i>Syarat mengupah Pekerja</i>;  Doc.: MSPO/SPOC/SMP-01 (rev-05);  Revision: 5;  Conditions for hiring Workers in Palm Oil Plantations (*):</p> <ul style="list-style-type: none"> <li>a) Possess a work permit for foreign workers;</li> <li>b) Never allow/hire children under the age of 15 to work;</li> <li>c) Absolutely not allow/hire children under the age of 15 - 18 years to do heavy and dangerous work in oil palm plantation areas;</li> <li>d) Not practicing discrimination against religion, race, gender, skin colour, nationality, and politics;</li> <li>e) Payment of wages is according to the type of work done as recommended by the SPOC Manager;</li> <li>f) The payment rate must be agreed upon by the smallholder and the worker;</li> <li>g) Every payment made must be recorded and signed by the employee;</li> <li>h) Workers need to prioritize aspects of safety and health when carrying out work in the farm.</li> </ul> <p>2. Document No: MSPO/SPOC/TPP-01 (rev-05)</p> <ul style="list-style-type: none"> <li>• <i>Terma Penggajian Pekerja</i>.</li> </ul> <p>This is referring to the rate that has been agreed by the owner and the workers according to the type of works done:  Sample for SPOC J34 Jorak / Pengkalan Bukit:</p> <ul style="list-style-type: none"> <li>1) Harvesting (FFB) = RM100/tons;</li> <li>2) Fertilizer application – RM4/bag;</li> <li>3) Spraying – RM40/acre;</li> <li>4) Frond pruning – RM3/palm.</li> </ul> <p>The agreement has been signed by both parties, and some of the workers is managed by the collection centres or by the farm owner where most of it verbally agreed and the fee is following the market rate.</p>	
4.4.3.2	<p>As dictated in the MSPO policy, which is signed by the GM and the smallholders:</p> <p>“Resisting the practice of discrimination by practicing the right to equality in providing opportunities and treatment regardless of race, gender, religion, political beliefs, and citizenship”.</p>	Yes

## MSPO Certification Summary Report

Company Name: Malaysian Palm Oil Board

Certifying Unit: SPOC J34 Jorak / Pengkalan Bukit

Client Number: 92-097

Audit Type: ASA 04

Mode of Audit: Onsite

Principle 4: Social Responsibility, health, safety and employment conditions		
Indicator	Summary of Assessment	Compliance
	Based on the interviews with the smallholders and the representative, they were aware of the statement when they signed the MSPO Policy and during the onsite visit, no discrimination activities sighted.	
4.4.3.3	<p>GM of SPOC J34 Jorak / Pengkalan Bukit has ensured all workers' pay and conditions meet the legal standards as per mutual agreements. So far, they have not received any complaints or grievance about the issue.</p> <p>Sample for SPOC J34 Jorak / Pengkalan Bukit:</p> <p>Smallholder: Shafee Bin Hasbollah</p> <ol style="list-style-type: none"> <li>1. Harvesting (FFB) - RM70/tons;</li> <li>2. Fertilizer application – RM3/bag;</li> <li>3. Spraying – RM30/acre;</li> <li>4. Frond pruning - RM3/palm.</li> </ol> <p>Smallholder: Zaidah Binti Ahmad Subari</p> <ol style="list-style-type: none"> <li>1. Harvesting (FFB) = RM100/tons;</li> <li>2. Fertilizer application – RM4/bag;</li> <li>3. Spraying – RM40/acre;</li> <li>4. Frond pruning – RM3/palm.</li> </ol> <p>(Note: For harvesting, the rate is depending on the height of the palm tree).</p>	Yes
4.4.3.4	Field inspection sighted there are no on-site living quarters at SPOC J34 Jorak / Pengkalan Bukit.	Yes
4.4.3.5	<p>Under the <i>Manual Prosedur Kerja</i> (MPK):</p> <p>Lampiran 20: “<i>Syarat Mengupah Pekerja</i>” stated that no children should be employed.</p> <p>Doc. No.: MSPO/SPOC/SMP-01 (rev-05)</p> <ul style="list-style-type: none"> <li>• Never allow/hire children under the age of 15;</li> <li>• Never allow/hire young people under the age of 18 to do heavy work in the farm area.</li> </ul> <p>Field interviews with sampled smallholders and their representative do aware that no child labour and young persons to be hired and sighted no child or young person in the field.</p>	Yes
4.4.4.1	<p>SPOC J34 Jorak / Pengkalan Bukit established their own training program and plan.</p> <p>SPOC J34 Jorak / Pengkalan Bukit has conducted activities with the smallholders to increase their competency and knowledge in oil palm management.</p> <p>For example:</p>	Yes

## MSPO Certification Summary Report

Company Name: Malaysian Palm Oil Board

Certifying Unit: SPOC J34 Jorak / Pengkalan Bukit

Client Number: 92-097

Audit Type: ASA 04

Mode of Audit: Onsite

Principle 4: Social Responsibility, health, safety and employment conditions		
Indicator	Summary of Assessment	Compliance
	<p>Activity: Hari Bertemu Pelanggan SPOC J34 Jorak / Pengkalan Bukit:</p> <ul style="list-style-type: none"> <li>• Date: 16/01/2023;</li> <li>• Venue: Pejabat Pusat Timbang Green Earth Trading;</li> <li>• Time: 9am – 2pm;</li> <li>• Participants: 24.</li> </ul> <p>Activity: Program Taklimat Pensijilan Minyak Sawit Mampan (MSPO) Dan Amalan Pertanian Baik (GAP):</p> <ul style="list-style-type: none"> <li>• Date: 16/8/2022;</li> <li>• Venue: Dewan Serbaguna Kampung Ranggam Panchor, Muar;</li> <li>• Time: 12pm – 5pm;</li> <li>• Participants: 31.</li> </ul>	

Principle 5: Environment, natural resources, biodiversity and ecosystem services		
Indicator	Summary of Assessment	Compliance
4.5.1.1	<p>The management has established <i>Manual Prosedur Kerja</i> (MPK) where the environmental impacts has been identified:</p> <p><i>“Senarai Impak Sosial, Persekitaran &amp; Pelan Tindakan”</i> :</p> <p>Doc. No: MSPO/SPOC/L-04/ISP;</p> <p>Date: 1/4/2023;</p> <p>Issue No.: 5.</p> <p>The procedure includes in the environmental impacts section and the action plan in oil palm areas such as:</p> <ul style="list-style-type: none"> <li>• Spraying and integrated crop;</li> <li>• Biodiversity conservation;</li> <li>• Spraying;</li> <li>• Blanket spray;</li> <li>• Opening of new land and re-planting;</li> <li>• Opening new land in forested area;</li> <li>• Raising livestock;</li> <li>• Domestic waste;</li> <li>• Scheduled waste.</li> </ul> <p>During field visit, most of the environmental impacts are adhered accordingly.</p>	Yes



Principle 5: Environment, natural resources, biodiversity and ecosystem services		
Indicator	Summary of Assessment	Compliance
4.5.2.1	Currently, there was no usage of renewable energy by independent Smallholders.	Yes
4.5.3.1	<p>Under the MPK, the management has maintained:</p> <p><i>Senarai Bahan Buangan Terjadual Dan Sisa Domestik:</i></p> <p>MSPO/SPOC/L-03/BTSD ;</p> <p>Date: 1/4/2023;</p> <p>Issue No.: 5.</p> <p>Two categories of waste products produced from the field activities are being identified namely;</p> <p>1) List of waste resulting from agricultural inputs:</p> <ul style="list-style-type: none"> <li>• Pesticides;</li> <li>• Fertilizer;</li> <li>• Herbicides.</li> </ul> <p>2) List of waste produced not from agricultural inputs:</p> <ul style="list-style-type: none"> <li>• Sprayer (chemical/fertilizer);</li> <li>• Agricultural machinery;</li> <li>• Personal protective equipment (PPE);</li> <li>• Waste/waste from residential areas.</li> </ul> <p>The sampled smallholders informed on the type of waste and sources and how they can manage and dispose accordingly. The GM will share the information during briefing or visit to the farm (LKN).</p>	Yes
4.5.3.2	<p>The management established the following procedure for managing the waste from field as:</p> <p>1. Pengurusan Bekas Racun Perosak:</p> <p>Doc. No.: MSPO/SPOC/ SOP-03/BRP;</p> <p>Date: 01/4/2023;</p> <p>Issues No.: 5.</p> <p>2. Pengurusan Bahan Buangan Terjadual:</p> <p>Doc. No.: MSPO/SPOC/SOP-03/BT;</p> <p>Date: 01/4/2023;</p> <p>Issue No.: 5.</p> <p>3. Senarai Bahan Buangan Terjadual Dan Sisa Domestik:</p> <p>MSPO/SPOC/L-03/BTSD;</p> <p>Date: 01/4/2023.</p>	Yes

Principle 5: Environment, natural resources, biodiversity and ecosystem services		
Indicator	Summary of Assessment	Compliance
	<p>Issue No.: 5.</p> <p>SPOC J34 Jorak / Pengkalan Bukit does inform their smallholders or representatives on how to dispose of the waste appropriately. Basically, by following the standard procedure stated in the MPK, and sometimes the contractor/worker will assist them to dispose of the waste such as the chemical container and the fertilizer bags by taking it back with them and dispose at an appropriate place.</p> <p>As of the chemical container that used as water storage for spraying, it was put in an appropriate place and marked with "X".</p>	
4.5.4.1	<p>To maintain quality and availability of ground or surface water the GM will inform the smallholders during training/briefing or <i>Lawatan Khidmat Nasihat</i> (LKN) to their farms. They also make sure that the smallholders understand and practices the GAP to avoid contamination of stream, rivers, or waterways.</p> <p>It emphasises the responsibility by all to ensure that the river buffer zone and the fields are not contaminated with chemical when doing chemical spraying.</p> <p>From the observation, smallholders have demonstrated their understanding on the importance to maintain the quality and availability of surface and ground water and actions taken for the implementation.</p>	Yes
4.5.4.2	<p>Water harvesting are being practiced by the smallholders. Among methods used for water harvesting are:</p> <ul style="list-style-type: none"> <li>• Infield drains;</li> <li>• Silt pits;</li> <li>• Water collecting culverts/drums.</li> </ul> <p>Some of the examples: Lot 1543, Lot 1385, Lot 1403, Lot 1398, MLO 5018 and PTD 9662</p>	Yes
4.5.5.1	<p>The awareness was made by the SPOC GM during their routine LKN visits on the rare, threatened, or endangered species and high biodiversity value areas using the information from Forestry and Wildlife Department.</p> <p>The list of wildlife can be referred to the Wildlife Conservation Act 2010 or via PERHILITAN website.</p> <p>The smallholders have proven the awareness during the interview in the fields that certain wildlife is protected and cannot be hunted or destroyed. If they come up with any wildlife species that are rare, threatened, or endangered, they can report it to the Wildlife Department.</p> <p>During the onsite visit, sighted at some farms the soil that was churned/trampled by the Wild boar (<i>Sus scrofa</i>) and saw a few Long-tailed macaques (<i>Macaca fascicularis</i>). Also sighted birds such as the Spotted dove (<i>Streptopelia chinensis</i>), Magpie robins (<i>Copsychus saulari</i>), Common myna (<i>Acridotheres tristis</i>) and Greater coucal</p>	Yes

## MSPO Certification Summary Report

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Principle 5: Environment, natural resources, biodiversity and ecosystem services		
Indicator	Summary of Assessment	Compliance
	( <i>Centropus sinensis</i> ). Butterflies and dragonflies can be seen, showing that the ecosystem in that area are well balance.	
4.5.6.1	<p>Document has been established by management on zero burning, with the objective to ensure that smallholders understand the importance of taking care of the environment by practicing zero burning;</p> <p>Lampiran 23 (under <i>Garis Panduan Amalan Pembakaran Sifar</i>):</p> <p>Doc. No.: MSPO/SPOC/GP-04/APS;</p> <p>Date: 01/4/2023;</p> <p>Issue No.: 5.</p> <p>The awareness program was regularly conducted through briefing and talk on various topics and during "<i>Lawatan Khidmat Nasihat</i>" (LKN). During the field visit, no evidence on the open burning sighted.</p>	Yes

Principle 6: Best Practices		
Indicator	Summary of Assessment	Compliance
4.6.1.1	<p>SPOC J34 Jorak / Pengkalan Bukit adopted MPOB Guideline "<i>Garis Panduan Pelan Daya Ekonomi dan Kewangan</i>", document number: MSPO/SPOC/GP-01/PEK, rev 5, updated on 01/04/2023.</p> <p>The procedure describes:</p> <ul style="list-style-type: none"> <li>• Good agricultural practice starting from land preparation until harvesting;</li> <li>• Dosage of fertilizer and chemical application on field;</li> <li>• Calculation on smallholders yield, RM / hectare / year.</li> </ul> <p>SPOC J34 Jorak / Pengkalan Bukit briefed on Good Agriculture Practice (GAP) to smallholders during MSPO programme on 16/01/2023 and LKN visits.</p> <p>Example of LKN visits carried out on 28/05/2023 and 24/05/2023.</p> <p>Field visit at sampled smallholder's farm observed smallholders implemented GAP such as:</p> <ul style="list-style-type: none"> <li>• Proper stacking of fronds;</li> <li>• Good maintenance of harvesting path.</li> </ul> <p>Field visits and interviews with sampled smallholders informed they have been briefed on GAP such as fronds stacking during LKN visit.</p>	Yes
4.6.1.2	<p>SPOC J34 Jorak / Pengkalan Bukit established visual identification for each smallholder with information of smallholders' name, field address, GPS coordinate, lot size and year of planting.</p> <p>Field visits to sampled smallholders farm verify that the field marking are established.</p>	Yes

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Principle 6: Best Practices		
Indicator	Summary of Assessment	Compliance
4.6.2.1	<p>SPOC J34 Jorak / Pengkalan Bukit adopted MPOB guideline Economic and Financial Plan, document no. MSPO/SPOC/GP-01/PEK, issue 3, no. revision 05 dated 01/04/2023.</p> <p>All other operation budgets and costs are under the control of MPOB HQ.</p> <p>Document review verify evidence of budget approval for MSPO training and LKN visit. The budget includes MSPO training, LKN and miscellaneous expenses.</p>	Yes
4.6.3.1	<p>SPOC J34 Jorak / Pengkalan Bukit monitors FFB pricing on monthly basis through input from selected mills/ ramps or dealers for fair price.</p> <p>Field visit interviews with sampled smallholders informed they have access to the FFB prices via phone call and FFB price display on mill or dealer's weighbridge.</p>	Yes

Principle 7: Development of new planting		
Indicator	Summary of Assessment	Compliance
4.7.1.1	<p>Document review on list of smallholders and planting statements no new planting in SPOC J34 Jorak / Pengkalan Bukit.</p> <p>The first planting is in year 1989 and latest planting in year 2022.</p> <p>There are no new planting for existing and new members in year 2023.</p> <p>Therefore, no data for type of terrain available.</p>	Yes
4.7.2.1	<p>Document review on list of smallholders and planting statements no new planting in SPOC J34 Jorak / Pengkalan Bukit.</p> <p>The first planting is in year 1989 and latest planting in year 2022.</p> <p>There are no new planting for existing and new members in year 2023.</p> <p>Therefore, no soil survey or topography is required.</p>	Yes
4.7.3.1	<p>Document review on list of smallholders and planting statements no new planting in SPOC J34 Jorak / Pengkalan Bukit.</p> <p>The first planting is in year 1989 and latest planting in year 2022.</p> <p>There are no new planting for existing and new members in year 2023.</p> <p>Therefore, no data for type of terrain available.</p>	Yes

#### 4.4. Use of Marks and/or Any Other References to Certification

The audit team leader has reviewed and confirmed that there are no usage / usage (acceptable) / usage (unacceptable) of mark/logo in MPOB – SPOC J34 Jorak / Pengkalan Bukit operation or any on / off-products claim.

## MSPO Certification Summary Report

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### 4.5. Status of Non-Conformities Previously Identified

	The stage 1 audit findings of this system have been reviewed, in particular to assure appropriate correction and corrective action HAS implemented to address identified audit findings. Details of the follow up action taken on stage 1 audit findings were recorded in the Stage 1 audit report.
	The last audit results of this system have been reviewed, in particular to assure appropriate correction and corrective action HAS implemented to address any nonconformity identified.
	The last audit results of this system have been reviewed, in particular to assure appropriate correction and corrective action HAS NOT been implemented effectively. Non-conformity will be re-raised.
X	No non-conformity raised in previous audit.
<p>Note 1: If a minor non-conformity raised in last audit, is not closed out, the finding will be raised to a Major non-conformity.</p> <p>Note 2: All major and minor NCs raise in last audit are required to capture in this report together with the review of the non-compliance implementation.</p>	

### 4.6. Detail of Audit Findings in last Audit

AUDIT OUTCOME		
During last audit	0	MAJOR Non-Conformities
	0	MINOR Non-Conformities

### 4.7. Detail of Audit Findings Identified During This Audit

This section gives an overview of the non-conformities raised during this audit.

ON-SITE AUDIT OUTCOME		
During this onsite audit,	0	MAJOR Non-Conformities
	0	MINOR Non-Conformities

Nr.	Indicator	Description	Location	Opportunity for Improvement
1.	4.4.4.1	Independent smallholders are encouraged to seek knowledge to increase their competency in oil palm management.	Field	SPOC J34 Jorak / Pengkalan Bukit could improve knowledge in oil palm management.

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Mode of Audit: Onsite

**5. CONCLUSION**

Malaysia Palm Oil Board has commissioned TÜV NORD (Malaysia) Sdn Bhd to carry out the certification for the Sustainable Palm Oil Cluster (SPOC) for SPOC J34 Jorak / Pengkalan Bukit consisting of 1,101 independent smallholders according to MS 2530-2:2013 Part 2, General Principles for Independent Smallholders.

From the review of the standard operating procedures, guidelines, relevant forms, work flow charts established and implemented; the subsequent background investigation and interviews conducted during this surveillance audit have provided TÜV NORD (Malaysia) with sufficient evidence on the fulfilment of the applied standard Principles & Criteria.

In conclusion the certified organisation has been established, implement and continue to improve in managing the independent smallholders are in line with the Principles & Criteria of the applied standard MS 2530-2:2013 Part 2 General Principles for Independent Smallholders.

As a result of this audit, the audit team confirms that:

Total certified number of independent smallholders: 1,101

Total certified acreage of smallholders: 2,799.7440 Ha

**MSPO Certification Summary Report**

Company Name: Malaysian Palm Oil Board

Certifying Unit: SPOC J34 Jorak / Pengkalan Bukit

Client Number: 92-097

Audit Type: ASA 04

Mode of Audit: Onsite

**6. RECOMMENDATION**

The audit team conduct a process-based audit focussing on significant aspects/risks and objectives required by the standard(s). The audit methods used are interviews, observations, sampling of activities, review of documentation and records.

Any audit is based on sampling within an organization's management system and therefore is not guarantee of 100 % conformity with requirements.

The structure of the audit is in accordance with the audit plan included with this summary report as an annex.

The audit team concludes that the organisation has established and maintained its management system in line with the requirements of the standard(s) and demonstrated the ability of the system to achieve requirements for production and management within the scope and the organisation's policies and objectives.

Therefore, the audit team recommends that, based on the results of this audit and the system demonstrated state of development and maturity that the certification to be:

	Recommended for Certification
<b>X</b>	Recommended for Continuity of Certification
	Recommended for Suspension of Certification

Puchong, 23/06/2023



Muhammad Khairul Anuar  
TUV NORD (Malaysia) Sdn Bhd  
Audit Team Leader

Puchong, 26/06/2023



Navin Baskram  
TUV NORD (Malaysia) Sdn Bhd  
Certifier / Approver

**MSPO Certification Summary Report**

Company Name: Malaysian Palm Oil Board

Certifying Unit: SPOC J34 Jorak / Pengkalan Bukit

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Mode of Audit: Onsite

**7. LIST OF STAKEHOLDERS**

No stakeholders' consultation conducted in accordance to ACB – OPMC 4 Issue 2 dated 04/09/2020, Stakeholder Consultation Requirements Section 6: Consultation during audit, §6.1: During the stage 2 and recertification audit. Therefore, no stakeholders listed.



## MSPO Certification Summary Report

Company Name: Malaysian Palm Oil Board

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Client Number: 92-097

Audit Type: ASA 04

Mode of Audit: Onsite

### Distribution / Confidentiality / Rights of ownership / Limitations / Responsibilities / Audit Objectives

This report is sent by the certification body to the members of the audit team and the audit representative of the organisation. All documents (such as this report) regarding the certification procedure are treated confidentially by the audit team and the certification body. This audit report remains the property of the certification body.

An audit is a procedure based on the principle of random sampling and cannot cover each detail of the management system. Therefore, nonconformities of weaknesses may still exist which were not expressly mentioned by the auditors in the final meeting or in the audit report.

The responsibility for continuous effective operation of the management system always rests solely with the audited and certified organisation.

Salvo clause:

The audit report will be left to the organisation at the end of the audit - subject to approval by the certification body. The independent release process may cause modifications or additions. In these cases a modified revision will be sent to the audited organisation.

The objective (goal) of the audit is to establish compliance of the management system of the aforementioned organization with the requirements of the aforementioned standard in order to achieve or maintain certification through an independent and accredited certification body. Identification of possibilities to improve the management system can also be a component of the audit and is considered simply to be an enhancement; it does not constitute consultancy or advice with regards to the management system.

### Annex / Enclosures

Annex /  
corresponding audit documentation

- ☒ P&C Audit Report / Checklists
- ☒ Audit Plan