

**20-01-2020**

Dear Sir/Madam,

**STAKEHOLDERS CONSULTATION ON MS2530 ANNUAL SURVEILLANCE OF MALAYSIA PALM OIL BOARD (MPOB)**

MPOB – SPOC C9 Kuala Lipis, is a Malaysia plantation company, has applied to TUV NORD Malaysia Sdn Bhd to carryout certification activities detailed as in below.

<b>Contact details</b>	MPOB-SPOC C9 Kuala Lipis <b>Mohd Helmie Ramlee</b> <b>Pegawai Tunas Kawasan</b> No 30, Tingkat 1, Pusat Perniagaan Raub, 27600 Raub, Pahang 09-3552834 / 016-449 4884 <b>helmie@mpob.gov.my</b>
------------------------	----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Summary information about Applicant
SPOC C9 (Kuala Lipis) is the branch of Malaysia Palm Oil Board who managed the smallholders location around Kuala Lipis area. There are 580 independent smallholders included in the certification.

The compliance assessment mention above will be conducted against the below mention standard

Applicable Standard
<ul style="list-style-type: none"> <li>MS 2530-2:2013 General Principles For Independent Smallholders</li> </ul>

The main compliance audit are scheduled on

Actual Audit Date : 24-26/02/2020  
 Date End : 26/02/2020  
 Total Number of days : 3 days  
 Number of Auditor : 3 auditors

SMALLHOLDERS GROUP IN THIS ASSESSMENT		
Name of Group	Address	Total Smallholders
SPOC C9 (Kuala Lipis)	No 30, Tingkat 1, Pusat Perniagaan Raub, 27600 Raub, Pahang.	580

Stakeholder consultation is one of the most important parts in certification process. Here of which, the relevant stakeholder may include but not limited to national, regional as well as local stakeholders to provide their views and opinions as to whether the applicant's certification units comply with the requirements of the applicable standard.

This letter is to invite all stakeholders to take part in this consultation procedure as you contributed to ensure positive certification decision. We ask you to raise any issues, both positive and negative, by sending a response by phone ( +603-86004031/4032 ) , fax or by E-mail ([sustainability@tuv-nord.com](mailto:sustainability@tuv-nord.com)) to our TUV NORD Malaysia Sdn Bhd office as indicated below.

Stakeholders shall giving complaints or grievances of the management unit concerned by following TUV NORD Malaysia Sdn Bhd procedure (<https://www.tuv-nord.com/my/en/our-services/sustainability/> ). All sources of any information provided will be confidential to the CB. Any disclosure of the information provided shall be carried out prior consent of the stakeholder group concerned. A copy of MSPO standard can be obtained from this link (<https://www.mpocc.org.my/>).

Please considered the below point as your guidance:

- Environmental protection.
- Biodiversity conservation.
- Opportunities for employment.
- Provision of housing, sanitation, amenities and educational support.
- Company approach to community development.
- Participation in decision-making.
- Any other issue, both positive and negative that you consider may be of relevance to the assessment.
- Issues relating to other plantations owned by the company not included in this assessment.

Details on the audit team:

### **LEAD ASSESSOR**

<b>Ariff Bin Lokman (Lead Auditor)</b>
He will be leading the audit and will be auditing MSPO for Transparency, Economic and Financial Viability, Best Practices, Conservation & Biodiversity, Social, New Planting, Human Resources.

### **SUPPORTING ASSESSORS**

<b>Mohamad Norhisham Bin Mohd Salleh</b>	He will be auditing for Social and Environment.
<b>Khairul Anwar Bin Ismail</b>	He will be auditing for Environment, Good Agriculture Practices.

Comments received within 30 days from the date of this letter will be considered in this Assessment. Please include the following information should we need to contact you for clarification on any issues raised:

Name	
Address <i>(Please include name of organization)</i>	
Email	
Mobile Contact	

Summary of Issue

We thank you for the participation and feedback.

Yours Sincerely,




---

Robert, Cheong  
Head Climate Change & Sustainability