# MSPO CERTIFICATION SUMMARY REPORT

# MPOB – SPOC B1 TELUK PANGLIMA GARANG

# SURVEILLANCE 21

Onsite Audit Date: 15/08/2023 - 18/08/2023

TUV NORD (Malaysia) Sdn Bhd No. 9F-1A, 9<sup>th</sup> Floor, Tower 2 @ PFCC Jalan Puteri ½, Bandar Puteri Puchong 47100 Puchong, Selangor. Phone: +603 8600 4031/4032 Fax: +603 8600 4550



Company Name:	Malaysian Palm Oil Board (MPOB)
Certifying Unit:	SPOC B1 Teluk Panglima Garang
Client Number:	92-065
Audit Type:	ASA 21
Mode of Audit:	Onsite

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### ABBREVIATIONS

CHRA	Chemical Health Risk Assessment
СРО	Crude Palm Oil
CSR	Corporate Social Responsibility
DOE	Department of Environment
EFB	Empty Fruit Bunch
EIA	Environment Impact Assessment
FFB	Fresh Fruit Bunch
GAP	Good Agriculture Practices
GPS	Global Positioning System
HBV	High Biodiversity Value
IPM	Integrated Pest Management
ISO	International Standard Organisation
LKN	Latihan Khidmat Nasihat
МРОВ	Malaysian Palm Oil Board
NC	Non Conformity
OSH	Occupational Safety and Health
P&C	Principle and Criteria
PPE	Personal Protective Equipment
RTE	Rate, Threatened and Endangered
SA8000	Social Accountability 8000
SIA	Social Impact Assessment
SOP	Standard Operating Procedure
SPOC	Sustainable Palm Oil Cluster
WHO	World Health Organization



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### 1. INTRODUCTION

MPOB has commissioned TÜV NORD (Malaysia) Sdn Bhd to conduct a surveillance audit for SPOC B1 Teluk Panglima Garang according to MS 2530-2:2013 Part 2 General Principles for Independent Smallholders.

### 1.1. Objective

The objective of this audit is to assess the MPOB Cawangan SPOC B1 Teluk Panglima Garang as group manager managing the independent smallholders by an independent certification body for compliance of the applied standard.

### 1.2. Scope

The assessment is based on the documentation established by MPOB Cawangan SPOC B1 Teluk Panglima Garang in managing the independent smallholders' scheme.

The supporting documents are provided to the audit team as well as information received by means of interviews and background investigation.

The documents and information are reviewed against the requirements and criteria mentioned below. TÜV NORD has employed a risk-based approach in the verification, focusing on the identification of significant risks and reliability of the monitoring and reporting.

The assessment is carried out on the basis of the MS 2530-2:2013: Part 2: General principles for independent smallholders.

The following references are used as part of the assessment; the compliance of the requirements out of the guidelines applied was checked.

- 1. Kod Amalan Baik (GAP) Perkebun Kecil, Malaysia Palm Oil Board
- 2. Guidelines for Development of a Standard Operating Procedure for Oil Palm Cultivation on Peat.

### 1.3. Appointment & Qualification of Audit Team Members

The audit team appointed consists of the team leader and two (2) team members. The team contribute to the review of documents, assessment of the project activity and preparation of the report.

#### Qualification of the Lead Auditor: Muhammad Khairul Anuar bin Azizul Hasan

Requirement	Qualifications
Post-secondary education, college or university diploma / degree in one of the following	Graduate in Plantations Industry and Management.
i) Agriculture;	
ii) Science & Technology (e.g. Environmental Sciences, Life Sciences, Geological Sciences, Natural Sciences,);	
iii) Engineering, Process Technology;	
iv) Energy Management, Quality Management;	



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Requirement	Qualifications		
v) Social Sciences and/or Anthropology;			
vi) Business Management; or			
vii)Other relevant related fields			
At least five (5) years of work experience in the oil palm sector or related field in consultancy / auditing of similar industry or equivalent related to and as necessary for the certification process. (e.g., sustainability, palm oil management; agriculture, ecology; social science)	7 years working experience in oil palm plantations.		
Successfully completed MPOCC endorsed lead auditor training	Successfully completed MS 2530 series standards for Lead Auditors.		
Conducted at least three (3) MSPO or equivalent sustainability certification audits as Lead Auditor- in-training with a minimum of fifteen (15) man- days under the supervision of a qualified Lead Auditor for MSPO or equivalent sustainability certification schemes within the last two (2) years.	Qualified as Lead auditor for MSPO scheme.		
Field working experience in the palm oil sector, or demonstrable equivalent	7 years working experience in oil palm plantation.		
Good Agricultural Practices (GAP) and Integrated Pest Management (IPM), pesticide and fertilizer use	7 years working experience in oil palm plantation.		
Successfully completed Quality Management Systems (QMS) ISO9001 standard	Successfully completed IMS ISO 9001 Lead Auditor course.		
Health and safety auditing on the farm and in processing facilities	Successfully completed IMS ISO 45001 Lead Auditor course.		
Or			
Successfully completed Occupational, Health & Safety Management System ISO 45001 standard			
Workers welfare and social auditing experience	Successfully completed SA 8000 Basic training.		
or			
Successfully attended SA8000 or related social or ethical accountability codes			
Environmental and ecological auditing or experience with organic agriculture.	Successfully completed IMS ISO 14001 Lead Auditor course.		
or			
Successfully completed Environmental Management Systems ISO 14001 standard			
Completed High Conversation Value assessment	Attended and completed the HCV-HCS for producers course.		

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# **MSPO Certification Summary Report**

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Requirement	Qualifications		
Able to communicate in Bahasa Malaysia, English and / or any other local language.	Able to communicate in Bahasa Malaysia and English.		

# **Qualification of Team Member(s)**

Requirement	Name Assessor	Qualification	Compliance
Post-secondary education, college or university diploma / degree in one of the following		Graduate in Diploma in Agriculture and Bachelor Science in	Yes
i) Agriculture;		Agriculture	
ii) Science & Technology (e.g. Environmental Sciences, Life Sciences, Geological Sciences, Natural Sciences,);	Ahzahar bin Amir	Diploma In Planting Industry management and Bac. Science Bioindustry Agriculture	Yes
iii) Engineering, Process Technology;			
iv) Energy Management, Quality Management;			
v) Social Sciences and/or Anthropology;			
vi) Business Management; or			
vii) Other relevant related fields			
At least five (5) years of work experience in the oil palm sector or related field in consultancy / auditing of similar industry or equivalent related to and as necessary for the certification process. (e.g., sustainability, palm oil management; agriculture, ecology; social science)	Shaharuddin Bin Mohd Rashid	33 years working experience in oil palm plantations.	Yes
	Ahzahar bin Amir	30 over years working experience in oil palm plantation	Yes
Successfully completed MPOCC endorsed lead auditor / auditor trainings	Shaharuddin Bin Mohd Rashid	Successfully completed MS 2530 series of standard for Lead Auditors.	Yes
	Ahzahar bin Amir	Successfully completed MS 2530 series of standard for Lead Auditors.	Yes
Conducted a minimum six (6) on-site audits for a total of at least 20 man- days of audit experience as an auditor-in-training under the direction	Shaharuddin Bin Mohd Rashid	Qualified and appointed as auditor for MS2530 scheme.	Yes
and guidance of a qualified Lead Auditor for MSPO or equivalent sustainability certification schemes.	Ahzahar bin Amir	Qualified and appointed as auditor for MS2530 scheme.	Yes



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Requirement	Name Assessor	Qualification	Compliance
Field working experience in the palm oil sector or demonstrable equivalent	Shaharuddin Bin Mohd Rashid	33 years working experience in oil palm plantations.	Yes
	Ahzahar bin Amir	30 over years working experience in oil palm plantation	Yes
Good Agricultural Practices (GAP) and Integrated Pest Management (IPM), pesticide and fertilizer use	Shaharuddin Bin Mohd Rashid	33 years working experience in oil palm plantations.	Yes
	Ahzahar bin Amir	30 over years working experience in oil palm plantation	Yes
Successfully completed Quality Management Systems (QMS) ISO9001 standard	Shaharuddin Bin Mohd Rashid	Successfully completed IMS ISO 9001 Lead Auditor course.	Yes
	Ahzahar bin Amir	Successfully completed ISO 9001:2015 Lead Auditor course.	Yes
Health and safety auditing on the farms processes and activities	Shaharuddin Bin Mohd Rashid	Completed ISO 45001:2018 Webinar.	Yes
Or Successfully completed Occupational, Health & Safety Management System ISO 45001 standard	Ahzahar bin Amir	Successfully completed ISO 45001 Lead Auditor course.	Yes
Workers welfare and social auditing experience	Shaharuddin Bin Mohd Rashid	Qualified and appointed as an auditor for MS2530 scheme.	Yes
or Successfully attended SA8000 or related social or ethical accountability codes	Ahzahar bin Amir	Qualified and appointed as an auditor for MS2530 scheme.	Yes
Environmental and ecological auditing or experience with organic agriculture. or	Shaharuddin Bin Mohd Rashid	Completed IMS ISO 9001 & ISO 14001, Lead Auditor course.	Yes
Successfully completed Environmental Management Systems ISO 14001 standard	Ahzahar bin Amir	Successfully completed IMS (ISO 9001:2015 & ISO 14001:2015 Auditor/Lead Auditor course.	Yes
Completed High Conversation Value assessment	Shaharuddin Bin Mohd Rashid	Qualified and appointed as an auditor for MS2530 scheme.	Yes



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Requirement	Name Assessor	Qualification	Compliance
	Ahzahar bin Amir	Qualified and appointed as an auditor for MS2530 scheme.	Yes
Able to communicate in Bahasa Malaysia, English and / or any other local language.		Able to communicate in Bahasa Malaysia and English.	Yes
	Ahzahar bin Amir	Able to communicate in Bahasa Malaysia and English.	Yes



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### 2. METHODOLOGY

The audit approach consists of the following steps:

- Appointment of team members;
- Contact client for relevant documentation according to the applicable MSPO standards;
- Latest smallholders list;
- Audit planning;
- Background investigation, desk review of submitted documents;
- Assessment, inspections, interviews SPOC personnel, review of documentation;
- Review of SPOC management system;
- Reporting
- Resolution of non-conformance (NC) (if any)
- Draft audit reporting
- Technical review
- Final audit reporting
- Final approval, certification decision and issuance of certificate.

#### Surveillance Audit:

The Surveillance audit conducted onsite on 15/08/2023 – 18/08/2023 covering the following activities but not limited to below:

#### Onsite:

- Onsite visit, observations and inspections of farms management and activities;
- Interview smallholders;
- Reviewed revised and updated documentation established and implemented;
- FFB production records;
- Training records;
- Land titles and land application approvals;
- Review and closed out of observations raised during audit;
- Assessment reporting;

#### **Onsite Assessment**

The audit of the smallholders is conducted according to the MS 2530-2:2013 Part 2 General Principles for Independent Smallholders.

The methodology for collection of objective evidence by means of physical inspections, observation of tasks and processes, interviews of smallholders, SPOC officers, review of documentation and data.



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For this onsite audit, the number of selected independent smallholders are based on example table of ACB – OPMC Issue 2 dated 04/09/2020.

The group of smallholders consists of 22 new members and 946 old members. The total number of smallholders for this audit are 968.

As per MPOB requirements the risk factor of 1.5 shall be applied. Therefore, the sample size S =  $1.5\sqrt{968} = 46.66$  round up to the next integral of 47.

As per OPMC 2 issue 2, from the sample size, the number of the new members are  $47 \times 75\% = 35$  and number of existing members are  $47 \times 25\% = 12$ .

The list of smallholders selected for the onsite assessment and inspection listed in Table 2-1 below:

### Table 2-1: List of Sample Smallholders

Name	GPS Coordinates	
Existing members		
A&M Development Sdn. Bhd	3.15715 N 101.45218 E	
Ahmad Bin Yaacob	2.94541 N 101.32408 E	
Mohamad Sahir Bin Ahmad	2.95088 N 101.33883 E	
Mat Said Bin Kasim	2.92344 N 101.30116 E	
Paridah Binti Haji Abdul Rahman	2.95208 N 101.34050 E	
Ng Boon Siew	3.15394 N 101.44730 E	
Mohd Baserah Bin Mohd Arsad	2.94808 N 101.34377 E	
Hassan Bin Hamid	2.94616 N 101.34611 E	
Ng Soon Hien @ Ng Soon Hen	3.15100 N 101.45641 E	
Foo Len Agriculture S/B	3.15700 N 101.45525 E	
Fairway Contruction S/B	3.15730 N 101.45569 E	
Syarikat Ng Soon Beng Realty S/B	3.15194 N 101.44572 E	

Name	GPS Coordinates	
New members		
Lee Thian Wah	3.14377 N 101.34199 E	



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Name	GPS Coordinates	
New members		
Zainal Bin Salehan	2.94180 N 101.45516 E	
Jaliah Binti Salimi	2.94591 N 101.45904 E	
Amin Bin Mohd Rashid	2.94406 N 101.46671 E	
Zahrah Binti Mohamad Ismail	2.93324 N 101.50708 E	
Sapiah Binti Abd Ghafar	2.91651 N 101.49599 E	
Mastorah Binti Dislam	2.94605 N 101.43979 E	
Muhammad Anuar Bin Mohamad Ismail	2.93348 N 101.50775 E	
Latiffah Binti Ismail	2.93484 N 101.45200 E	
Jakaria Bin Tamin	2.92040 N 101.44757 E	
Roszita Binti Abdul Rashid	2.91999 N 101.44754 E	
Rohana Binti Othman	2.92164 N 101.44021 E	
Tee Siong Boon (Gps)	2.90375 N 101.48563 E	
Lim See An	2.90299 N 101.48520 E	
Ahmad Mubarok Bin Asngari	2.92075 N 101.46585 E	
Kee Ling Industries Sdn Bhd (Gps)	2.90687 N 101.44520 E	
Ee Kuen Chee	3.15409 N 101.45714 E	
Mohamad Hafis Bin Mohamad Kasmuri	2.92794 N 101.32896 E	
Ang Eng Wah	3.15415 N 101.45871 E	
Lim Yew	3.15011 N 101.45155 E	
Ang Eng Sun	3.15832 N 101.43932 E	
Ang Eng Wah	3.15415 N 101.45871 E	



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Name	GPS Coordinates	
New members		
Mat Wahi Bin Borhan	2.92805 N 101.33244 E	
Aini Binti Mohamad Nor	2.91850 N 101.30136 E	
Shaifulizam Bin Mohd Saleh	2.92194 N 101.30788 E	
Ng Boon Hoo	3.14986 N 101.44516 E	
Ng Boon Teong	3.15436 N 101.44877 E	
Jainudin Bin Dakir	2.92022 N 101.30430 E	
Ban Hoe Hup Construction Development Sdn Bhd	3.14308 N 101.44286 E	
Saerah Binti Kasim	2.93511 N 101.32230 E	
Mohd Rahim Bin Saiman	2.93366 N 101.33805 E	
Mohamad Tarmidi Bin Dasuki	2.93722 N 101.32183 E	
Mazlina Binti Sanad	2.92127 N 101.31441 E	
Ng Boon Hoe	3.14408 N 101.44452 E	
Jawiah Binti Dakir	2.91658 N 101.30000 E	

#### Non-conformance:

On the basis of the desk review, evidences presented during the audits as well as from the onsite visits non-conformance (NC) Major, Minor and Opportunity for Improvements (OFI) may be raised during the audit.

Major non-conformance shall be addressed and responded with 60 days from closing date of audit. For minor non-conformances action plan to be submitted within 30 days from closing date of audit for review and acceptance. Implementation of Minor NC will be review and verify during the next audit.



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### 3. ORGANISATION INFORMATION

MPOB Cawangan SPOC B1 Teluk Panglima Garang, is a branch of MPOB located at Bangunan PDAS, No. 35-LG-21, Ibu Pejabat MPOB, 6, Persiaran Institusi, Bandar Baru Bangi, 43000 Kajang, Selangor, 2.9667248 N, 101.7424740 E is managed by a group manager and supported by a team officers to manage the cluster providing technical support, estate management skills and training as well as develop the independent smallholders' scheme around the Banting district.

The smallholders in Banting, Selangor as shown in the below maps.



Figure 1: Smallholders location for SPOC B1 Teluk Panglima Garang

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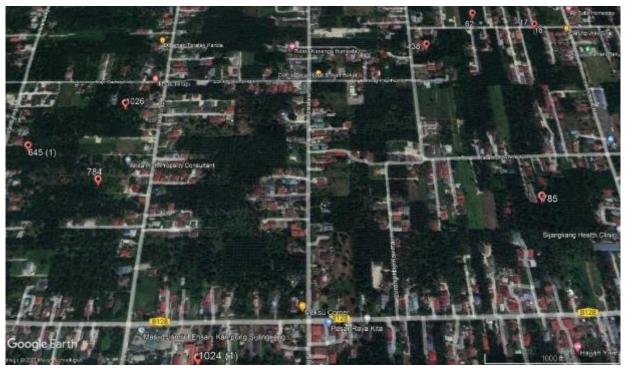


Figure 2: Smallholders location for SPOC B1 Teluk Panglima Garang.

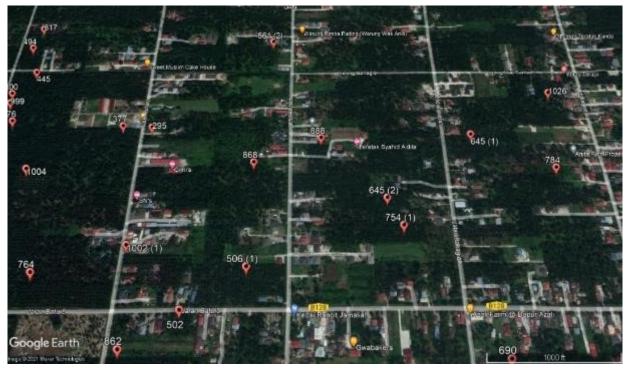


Figure 3: Smallholders location for SPOC B1 Teluk Panglima Garang.

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Figure 4: Smallholders location for SPOC B1 Teluk Panglima Garang.

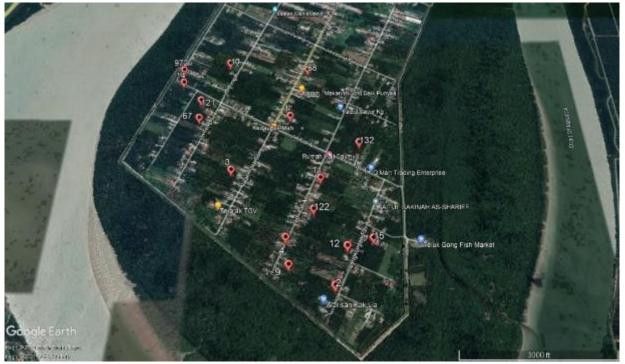


Figure 5: Smallholders location for SPOC B1 Teluk Panglima Garang.



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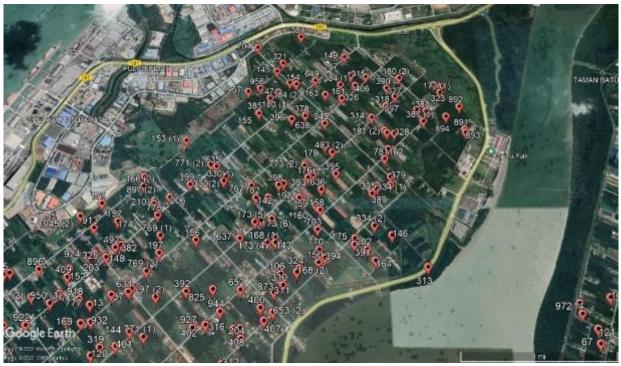


Figure 6: Smallholders location for SPOC B1 Teluk Panglima Garang.



Figure 7: Smallholders location for SPOC B1 Teluk Panglima Garang.

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Figure 8: Smallholders location for SPOC B1 Teluk Panglima Garang.



Figure 9: Smallholders location for SPOC B1 Teluk Panglima Garang.



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Figure 10: Smallholders location for SPOC B1 Teluk Panglima Garang.



Figure 11: Smallholders location for SPOC B1 Teluk Panglima Garang.



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Figure 12: Smallholders location for SPOC B1 Teluk Panglima Garang.



Figure 13: Smallholders location for SPOC B1 Teluk Panglima Garang.

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Figure 14: Smallholders location for SPOC B1 Teluk Panglima Garang.

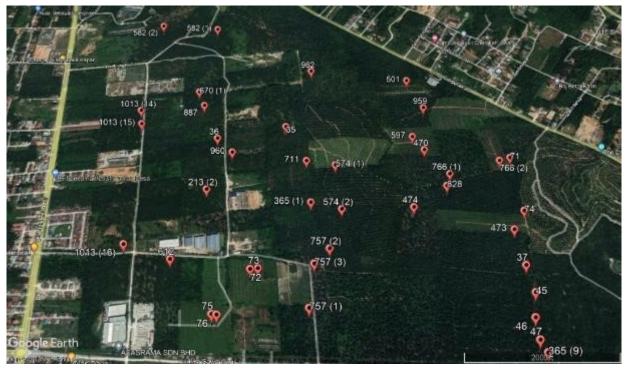


Figure 15: Smallholders location for SPOC B1 Teluk Panglima Garang.

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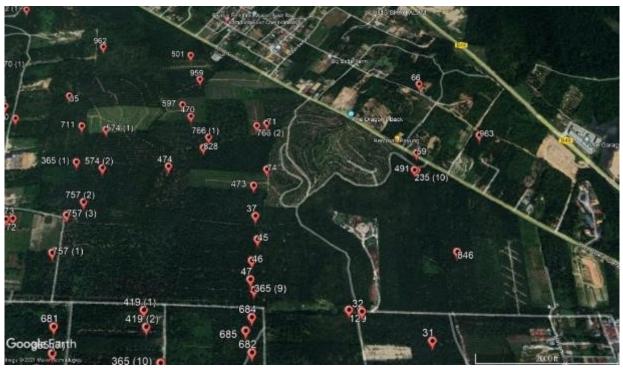


Figure 16: Smallholders location for SPOC B1 Teluk Panglima Garang.



Figure 17: Smallholders location for SPOC B1 Teluk Panglima Garang.

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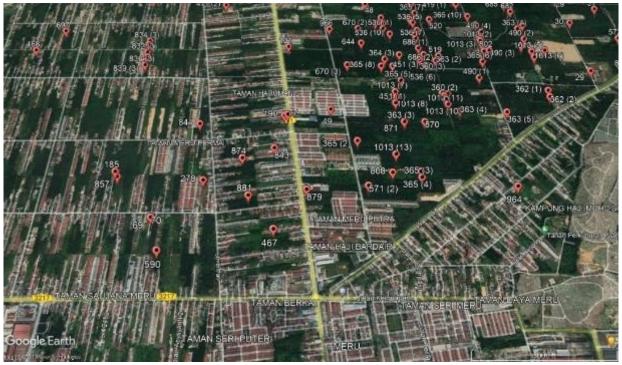


Figure 18: Smallholders location for SPOC B1 Teluk Panglima Garang.



Figure 19: Smallholders location for SPOC B1 Teluk Panglima Garang.

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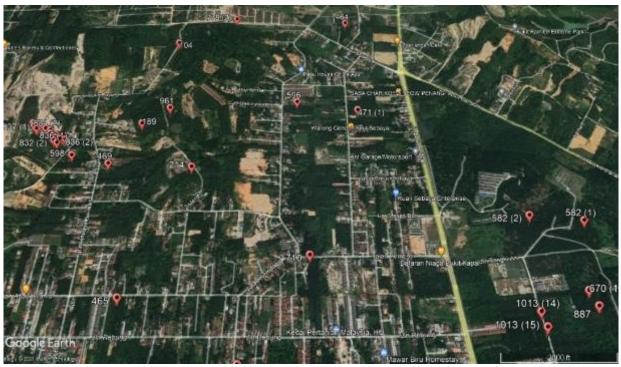


Figure 20: Smallholders location for SPOC B1 Teluk Panglima Garang.

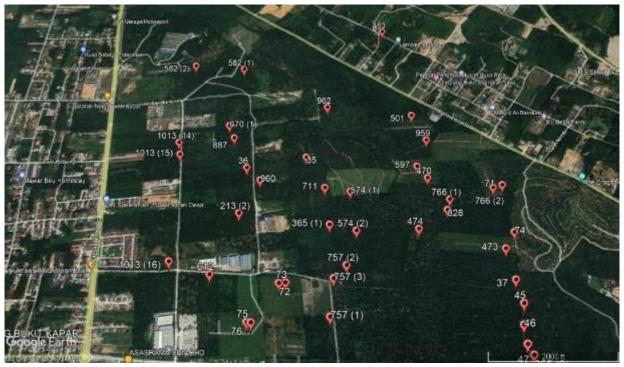


Figure 21: Smallholders location for SPOC B1 Teluk Panglima Garang.

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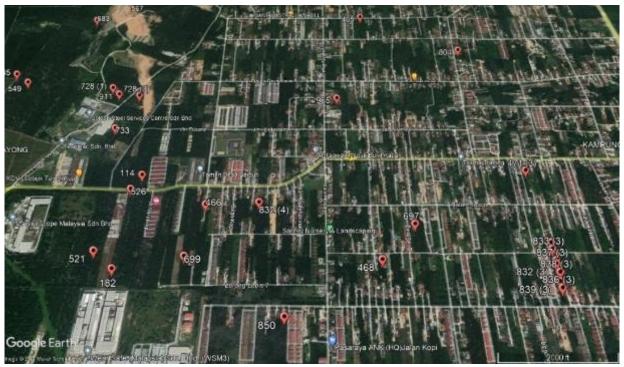


Figure 22: Smallholders location for SPOC B1 Teluk Panglima Garang.

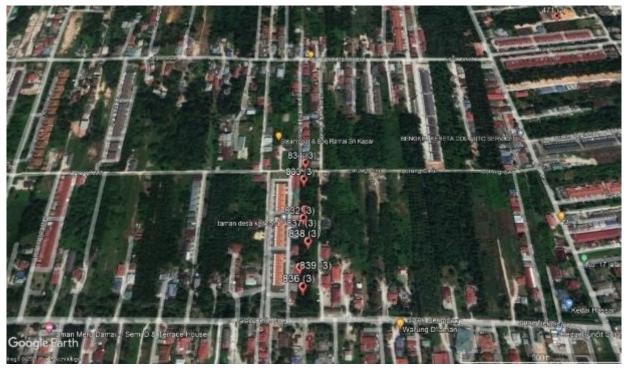


Figure 23: Smallholders location for SPOC B1 Teluk Panglima Garang.

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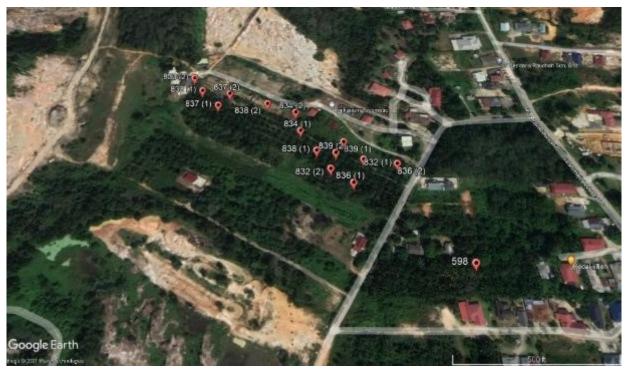


Figure 24: Smallholders location for SPOC B1 Teluk Panglima Garang.



Figure 25: Smallholders location for SPOC B1 Teluk Panglima Garang.

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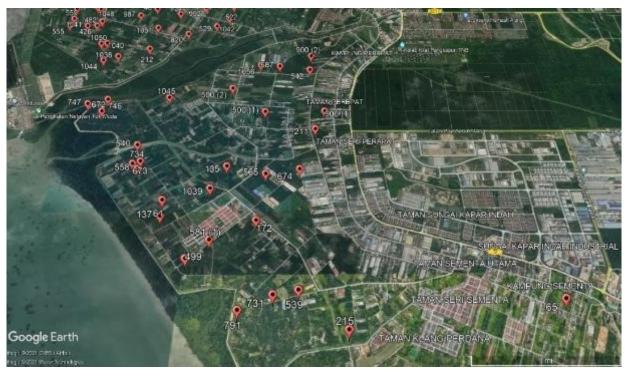


Figure 26: Smallholders location for SPOC B1 Teluk Panglima Garang.

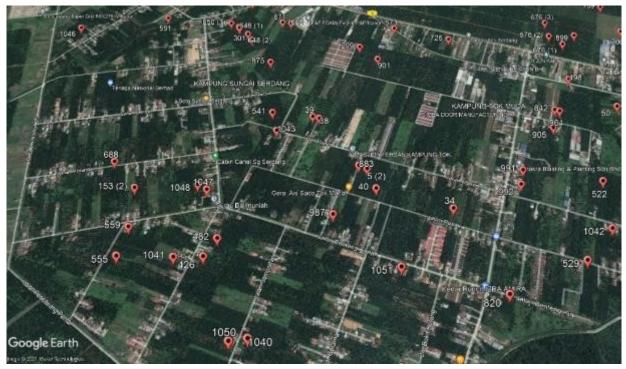


Figure 27: Smallholders location for SPOC B1 Teluk Panglima Garang.

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Figure 28: Smallholders location for SPOC B1 Teluk Panglima Garang.

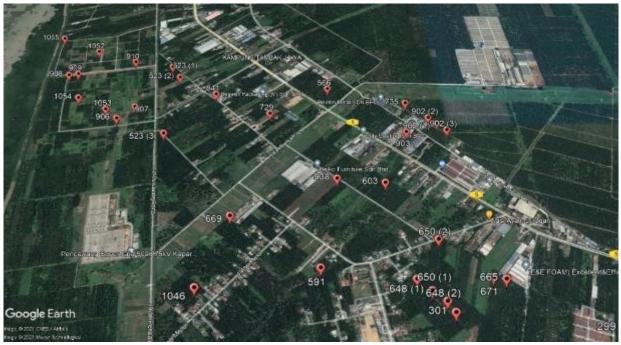


Figure 29: Smallholders location for SPOC B1 Teluk Panglima Garang.



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#### 4. CERTIFICATION ASSESSMENT

#### 4.1. ASA 21

The objective of the audit is to assess the activities of MPOB Cawangan SPOC B1 Teluk Panglima Garang are in compliance with MS 2530-2: 2013 Part 2: General principles for independent smallholders' requirements.

#### 4.1.1. Surveillance 21:

The surveillance audit is conducted from 15/08/2023 to 18/08/2023.

The number of smallholders in this surveillance audit are 968.

The number of smallholders 946 remain the same for this surveillance audit.

The number of smallholders joined during this surveillance audit are 22.

The audit team has applied the Malaysian Sustainable Palm Oil Part 2: General Principles for Independent Smallholders Audit Guidance to assess the establish documents against the Principles and Criteria of the standard.

The details of assessment of the indicators are at the summary of assessment in this report.

During the onsite the following were verified but not limited to below:

- 1. Compliance to legal requirements on the land title, land use rights and customary rights
- 2. Training and competence
- 3. Environmental management
- 4. Waste management and disposal
- 5. Health and safety
- 6. Group Manager management system
- 7. Best practice farm management including fertilising, chemical spraying and harvesting.

During this surveillance 21 audit, there is one (1) OFI raised.

For details of the assessment, refer summary of assessment for each indicator in section 4.3 of this report.

The number of audit findings raised in this audit refer to Section 4.6 of this audit report.

#### 4.2. Stakeholders' Consultation

According to ACB – OPMC 4 Issue 2 dated 04/09/2020, Stakeholder Consultation Requirements Section 6: Consultation during audit, §6.1: During the stage 2 and recertification audit of the management unit, the CB shall carry out stakeholder consultation to ensure continued compliance with the requirements of the certification standards. However, stakeholders' consultation during surveillance audit may be limited to those stakeholders who have raised concerns, complaints or disputes prior to the audit.

Therefore, there is no physical stakeholders consultation conducted for this surveillance audit.

TUV NORD (Malaysia) Sdn. Bhd., has published the audit notification on 12/06/2023 to announce the audit of the certified unit. As at audit date on 15/08/2023 there are no comments received.



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#### 4.3. Summary of Assessment

### **Principle and Criteria Assessment Summary**

The assessment team conducted a thorough assessment of each principle and criteria. Over the 5 years' period of the certificate cycle, there will be 4 annual surveillance audits with all criterions will be assessed. Evidences are sought for conformity with the applied MSPO 2530-2. The summary of the assessment is as below, where the "Findings/Comments" column reflects the findings in accordance with each indicator or evidences and when non conformity is found. Summary of the non-conformity can be found below in section 4.6.

Principle <sup>2</sup>	1: Management Comr	nitment & responsib	ility		
Indicator	Summary of Assessment C			Compliance	
4.1.1.1	SPOC B1 Teluk Panglima Garang adopted MPOB MSPO Policy, Document No: MSPO/SPOC/POLISI-01(rev-05), updated 01/04/2023.			Yes	
		Policy bind the smal Ilholders and the Grou			
		ers individual file, MSI ned by SPOC B1 Te olders.			
	This is referred to the documented evidence of <b>"Borang permohonan</b> <b>Pensijilan Minyak Sawit Mampan (MSPO) "Kelompok Minyak Sawit</b> <b>Mampan (SPOC) B1</b> " signed by the Groip Manager and the smallholders.				
		lholders that signed s referred to samples a		n Menyertai	
	Lot No	MPOB License	Date Joined		
	4576	798451001005	10/12/2019		
	3853	878440001005	25/6/2022		
	4989	860634001005	21/1/2022		
		publicly displayed at N ained and briefed to sn field visits as well.			
4.1.2.1	The management has established a Continuous Improvement Plan for Yes both social and environmental activities.				
	Sighted and verified:				
	• Doc.: MSPO/SPOC/I-04/ISP; (rev.5)				
	• Date: 01/04/2023	i			
	1. Social Impact and Action Plan				
	Positive impact				
				•	



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Principle '	1: Management Commitment & responsibility	
Indicator	Summary of Assessment	Compliance
	<ul> <li>Activity - Pembukaan Kawasan kebun, membaja, meracun dan menuai</li> </ul>	
	- Impact	
	<ul> <li>Memberikan peluang pekerjaan kepada penduduk di kawasan sekitar penempatan kebun</li> </ul>	
	- Action Plan - Continuous	
	Negative Impact	
	- Activity – Memelihara Ternakan	
	- <b>Impact</b> - Pencerobohan binatang ternakan ke dalam kawasan kediaman dan kebun jiran	
	- Action Plan – Laporan pada MPKK	
	2. Environment Impact and Action Plan	
	Positive Impact	
	- Activity - Pemuliharaan Kawasan biodiversiti	
	<ul> <li>Impact – Mewujudkan kawasan mampan di kawasan tanah tidak subur/marginal sekaligus menjadi tempat habitat flora/fauna (mewujudkan ekosistem)</li> </ul>	
	- Action Plan - Continuous	
	Negative Impact	
	- Activity – Semburan menyeluruh (blanket spray)	
	<ul> <li>Impact – Hakisan tanah boleh berlaku sekiranya tiada amalan pertanian baik</li> </ul>	
	<ul> <li>Action Plan – Amalan Gap dan lawatan khidmat nasihat TUNAS</li> </ul>	
	Activities that can be seen as part of the continuous improvement plan are:	
	1. Training.	
	2. MSPO briefing	
	3. GAP/LKN visit by the GM	
4.1.2.2	There are systems established by MPOB-TUNAS for Group Management of SPOC B1 Teluk Panglima Garang to improve practices, such as GAP, which is, in line with the latest information and techniques, and distributed to all smallholders, and activities such as:	Yes
	1. Advisory Services Visit (Lawatan Khidmat Nasihat –(LKN)	
	2. Extension Program: MSPO briefing & MSPO Training	
	3. Training and demonstration programs – PPE and Chemical Rack	
	4. Distribution of quarterly-based 'Warta Sawit' Magazine.	



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Principle 1: Management Commitment & responsibility						
Indicator	Summary of Assessment Compliance					
	5. Information <u>http://palmoilis.m</u>	through 1pob.gov.my/V4	the <u>1/</u>	official	website.	

Principle 2	2: Transparency	
Indicator	Summary of Assessment	Compliance
4.2.1.1	SPOC B1 Teluk Panglima Garang adopted MPOB Guidelines for Economic and Financial Power Plans "Garis Panduan Pelan Daya Ekonomi dan Kewangan, doc no MSPO/SSCC/GP-01/PEK, issue no.: 4, rev: 5 dated 01/04/2023.	Yes
	The guideline has a flow chart describing the step approach for delivery of FFB to ramp operator / collection center or mill with the type of documents:	
	1. Sales receipt;	
	2. Weighbridge ticket;	
	3. Enter to BRL;	
	4. Keep Receipt;	
	5. SPOC will collect records and prepare summary.	
	Field interviews with sampled smallholders informed they kept the weighbridge ticket for traceability purposes.	
4.2.1.2	SPOC B1 Teluk Panglima Garang group manager maintained records of FFB production and sales of each smallholder.	Yes
	Document review sighted the records of smallholders FFB sales to respective collection centre or mills is recorded and maintained.	
	Field interviews with sampled smallholders informed FFB sales and weighbridge tickets are maintained.	

Principle 3: Compliance to legal requirements				
Indicator	Summary of Assessment	Compliance		
4.3.1.1	SPOC B1 Teluk Panglima Garang adopts MPOB legal register document no: MSPO/SPOC/L-01/SKU, rev: 5 dated 01/04/2023. A total of 32 acts, order, guidelines, and regulations were listed which covers the following:			
	Examples of Laws:			
	1. Act 446: Minimum Standards of Housing and Employment Amenities Act 1990			
	2. Malaysian Palm Oil Board (Licensing) Regulations 2005			
	<ol> <li>Environmental Quality (Scheduled Waste) (Amendment) Regulations 2007</li> </ol>			



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Principle	3: Compliance to legal requirements	
Indicator	ator Summary of Assessment	
	A review of sampled smallholders' MPOB licenses verified the licenses are within the validity period.	
	Example:	
	Smallholders File No. 167- MPOB license expiry on 31/08/2026	
	Smallholders File No. 166- MPOB license expiry on 31/08/2026	
	Smallholders File No. 519- MPOB license expiry on 30/11/2024	
	SPOC B1 Teluk Panglima Garang group manager maintains a copy of MPOB licenses in smallholders' MSPO individual files. Monitoring and periodic updating of evaluation of compliance documentation was established.	
	Field interviews with sample smallholders informed they had been briefed on the significance of the MPOB licence during the MSPO certification briefing session on 01/08/2023 by En Zamri bin Mohd Salleh (MPOB Officer).	
4.3.2.1	SPOC B1 Teluk Panglima Garang smallholder's land titles are either freehold or lease titles of 99 years issued by Land Office Kuala Langat. Document review of sampled individual smallholders' land titles verify smallholders as fully owned or one of the listed landowners.	Yes
	Document review of a letter from the Unit Head of Extension Service, MPOB Tn Hj Khairuman Hashim dated 16 August 2023 to MPOB Tunas officers on the planning by MPOB to hold discussions with the relevant stakeholders to overcome the issues within a time frame from the year 2023 to the year 2025.	
4.3.3.1	SPOC B1 Teluk Panglima Garang smallholders' land titles are either freehold or lease titles of 99 years issued by Land Office Kuala Langat.	Yes
	Document review of land titles includes names of smallholders.	
	Field interviews with sampled smallholders informed there are no land disputes lodged with the SPOC B1 Teluk Panglima Garang group manager.	
4.3.3.2	Reviewed sampled SPOC B1 Teluk Panglima Garang smallholder's files, the land titles include a map, lot number, area size and boundary marking.	Yes
	There is no Customary land status for those Independent Smallholders for SPOC B1 Teluk Panglima Garang. Evidence, MPOB license and land title as the legal document for the land ownership. Thus, no maps for recognized customary rights are available.	

Principle 4: Social Responsibility, health, safety and employment conditions		
Indicator	Summary of Assessment	Compliance
4.4.1.1		

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Principle 4	I: Social Responsibility, health, safety and employment conditions	
Indicator	Summary of Assessment	Compliance
	<b>Document</b> : Prosedur Aduan dan Rungutan	
	Document Reference: MSPO/SPOC/SOP-01/AR; Revision No.: 5	
	Effective Date: 01/04/2023	
	Lampiran 10 - Prosedur Aduan dan Rungutan,	
	Lampiran 11 - Borang Aduan dan Rungutan	
	The smallholders were informed about the complaint system. A flowchart of the Complaint and grievances is available together with <i>'Borang Aduan and Rungutan' and 'Pengesahan Tindakan Penyelesaian'</i>	
	However, so far, no complaints have been raised by their neighbours or other stakeholders.	
4.4.1.2	SPOC B1 Teluk Panglima Garang adopted MPOB Guidelines Complaint and Grievance, document number MSPO/SPOC/SOP-01/AR, Revision 05 dated 01/04/2023.	Yes
	Review the SOP stated timeline to resolve disputes within 14 days.	
	Stated in the SOP person in charge is Group Manager. The Group Manager is assigned for:	
	1. Accepting the grievances.	
	2. Analyzed and investigated the issue raised.	
	Any complaints outside the scope of the group manager responsibilities will refer to other parties or MPOB HQ.	
	Field interviews with sampled smallholders informed they are aware on complaints and grievance process and timelines to resolve the complaints.	
4.4.2.1	SPOC B1 Teluk Panglima Garang has established procedures and action plans on safety and health. The procedure can be referred to:	Yes
	Document: MPOB Guidelines Occupational Safety & Health	
	Doc.Ref.: MSPO/SPOC/GP-02/KKP; Rev: 5	
	• Effective date: 1/4/2023	
	<b>Lampiran 19 -</b> Polisi Hak Asasi Manusia ( <b>refer to Item x</b> : Memastikan persekitaran tempat bekerja adalah dalam keadaan yang sesuai dan selamat.	
	The Group Manager has promoted safe working practices and enforced the usage of PPE equipment's to smallholders and their workers.	
4.4.3.1	MPOB MPK (Revision 5 dated 01/04/2023), addressed procedures such as accidents, dangerous occurrence and chemical poisoning with the appropriate steps to be taken if it occurs. Such Procedures are:	Yes
	<ul> <li>Document 1: Prosedur Kemalangan, Kejadian Berbahaya dan Keracunan Pekerjaan</li> </ul>	
	Doc. Ref.: MSPO/SPOC/SOP-04/KK; Rev.: 5	



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Indicator	Summary of Assessment	Compliance
	Date: 1/4/2023	
	- <b>Objective:</b> Provide Guidelines in the event of an accident, poisoning	
	or any other unsafe incident to smallholders and workers at work.	
	<ul> <li>Document 2: Prosedur Kemalangan, Kejadian Berbahaya Dan Keracunan Pekerjaan</li> </ul>	
	Doc. Ref.: MSPO/SPOC/SOP-02/KKP; Rev.: 5	
	Date: 1/4/2023	
	<ul> <li>Objective: Ensure that smallholders understand the importance of occupational health and safety and practice safe working methods for every operation in palm oil plantations</li> </ul>	
	During the site visit, the smallholders and the representatives are aware about the importance of adhering to the health and safety in the field and during conducting their tasks.	
	Sighted under the "Manual Prosedur Kerja (MPK). Therein, amongst the procedures emphasizes the followings:	
	Document No.: MSPO/SPOC/SMP-01; (rev-05)	
	Lampiran 20 - Syarat mengupah Pekerja	
	Among verified are:	
	1. Tidak sama sekali membenarkan/mengupah kanak-kanak di bawah umur 15 tahun untuk bekerja	
	<ol> <li>Tidak mengamalkan sikap diskriminasi terhadap agama, kaum, jantina, warna kulit, kewarganegaraan dan politik</li> </ol>	
	<ol> <li>Pembayaran upah adalah mengikut jenis kerja yang dilakukan seperti yang telah disyorkan oleh Pengurus SPOC</li> </ol>	
	4. Kadar bayaran mestilah dipersetujui oleh pekebun kecil dan pekerja	
	Document No: MSPO/SSCC/TPP-01 (Rev. 5)	
	Lampiran 21: Terma Penggajian Pekerja	
	This is referring to the rate that has been agreed by the owner and the	
	workers according to the type of works done as follows:	
	1. Menuai BTS: RM 58.00/mtan	
	2. Membaja : RM 2.00/bag	
	3. Meracun : RM 20.00/ekar (labour only)	
	4. Pemangkasan: RM 1.50/palm (depend on height)	
	The agreed price, terms and conditions are in written form or verbally agreed between the owner and the workers.	



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Principle 4	4: Social Responsibility, health, safety and employment conditions	
Indicator	Summary of Assessment	Compliance
4.4.3.2	As dictated in the MSPO Policy, relevant documents are signed by the Group Manager and the smallholder.	Yes
	Document: Polisi Minyak Sawit Mampan Malaysia (MSPO)	
	Reference No: MSPO/SPOC/POLISI-01 (rev-05)	
	"Menentang amalan diskriminasi dengan mengamalkan hak kesamarataan dalam memberi peluang dan layanan tanpa mengira bangsa, jantina, agama, Kefahaman politik dan kewarnegaraan"	
	There are no complaints related to discrimination during documents review.	
	Field interviews with sampled smallholders informed no discrimination occurs.	
4.4.3.3	Group Manager SPOC B1 Teluk Panglima Garang has ensured all independent smallholder's worker's pay and conditions meet the legal standards as per mutual agreement between the two parties as per sampled evidence below:	Yes
	1. Menuai buah tandan segar – RM 58.00/mtan	
	2. Membaja – RM 2.00/bag	
	3. Meracun – RM 30.00/ekar (labour only)	
	4. Pemangkasan – RM 1.50/pam (depending on height)	
	The above rate mutually agreed by both partis as verified during field visit at Lot No. 4576	
4.4.3.4	Site inspection on sampled smallholders SPOC B1 Teluk Panglima Garang, there is no on-site living quarters provided since no hiring of casual workers by the landowner.	Yes
4.4.3.5	SPOC B1 Teluk Panglima Garang adopted a procedure in their Manual Prosedur Kerja (MPK) as referred to the following:	Yes
	Document Ref. No.: MSPO/SPOC/SMP-01 (rev-05)	
	Lampiran 20: "Syarat Mengupah Pekerja" stated that no children should	
	be employed.	
	Refer Item No:	
	2.Tidak sama sekali membenarkan/mengupah kanak-kanak di bawah umur 15 tahun untuk bekerja	
	3.Tidak sama sekali membenarkan/mengupah orang muda dibawah umur 18 tahun membuat kerja berat di Kawasan kebun	
	Based on the interview with smallholders and collection centres, no	
	children and young persons are employed.	



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Principle 4: Social Responsibility, health, safety and employment conditions		
Indicator	Summary of Assessment	Compliance
4.4.4.1	.4.4.1 SPOC B1 Teluk Panglima Garang adopted Prosedur Latihan dan Kompetensi as per established Manual Prosedur Kerja MSPO Refer document as follows:	
	Document: Prosedur Latihan dan Kompetensi	
	Reference: MSPO/SPOC/SOP-07/LK (Revision 5)	
	• Effective date: 01/04/2023	
	Therein, amongst the procedure emphasizes: -	
	- Mengadakan pelan Latihan tahunan dan memaklumkan kepada pihak yang terlibat	
	<ul> <li>Memastikan pekebun kecil dan pekerja dimaklumkan mengenai jadual latihan. Membenarkan pihak yang terlibat untuk mengikuti Latihan mengikut jadual yang telah ditetapkan.</li> </ul>	

Indicator	Summary of Assessment	Compliance
4.5.1.1	SPOC B1 Teluk Panglima Garang adopted MPOB SOP for Scheduled Waste Management, doc no: MSPO/SPOC/SOP-04/BT, rev 5 dated 01/04/2023.	Yes
	The SOP describes as follows:	
	<ol> <li>To conduct triple rinsing for each empty chemical container before disposed;</li> </ol>	
	<ol> <li>To put marking on empty chemical container for chemical mixing purposes.</li> </ol>	
	Field visits at SPOC B1 Teluk Panglima Garang sampled smallholders' farms observed no over-spraying activities and no empty containers left at the field.	
	Field interviews with sampled smallholders informed they have been briefed on environmental impacts on soil and buffer zone area.	
4.5.2.1	Site inspection at SPOC B1 Teluk Panglima Garang sampled smallholders farm sighted, they do not use renewable energy at their farms.	Yes
4.5.3.1	SPOC B1 Teluk Panglima Garang adopts MPOB List of Scheduled and Domestic Wastes Doc. No. MSPO/SPOC/L-03/BTSD rev 5 effective dates 01/04/2023.	Yes
	Waste identified:	
	<ul> <li>Empty chemical container, water residue from chemical mixing, contaminated soil with pesticide chemicals etc.</li> </ul>	
	Empty fertilizer bag.	
	<ul> <li>Used lubricants, batteries, and tires.</li> </ul>	

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Indicator	Summary of Assessment	Compliance
	Used PPE	
	Domestic waste	
	Field interviews with sampled smallholders informed empty chemical containers will be rinsed 3 times before being reused and marked with 'X'. Smallholders were informed empty chemical containers will be reused for chemical spraying activity	
4.5.3.2	SPOC B1 Teluk Panglima Garang adopted MPOB SOP for Scheduled Waste Management, doc no: MSPO/SPOC/SOP-04/BT revision 5 effective date 01/04/2023.	Yes
	The SOP objective is to 'Monitor and ensure that the scheduled waste management and disposal process for responsible individuals can be carried out in an orderly, efficient, and safe manner. Document review of the flowchart, and describe the steps in managing and disposal of scheduled wastes. The SOP outline the following procedures.	
	1. Storage of fertilizer.	
	2. Storage of pesticides.	
	3. Disposal of excessed pesticide.	
	4. Disposal of Obsolete pesticide.	
	Document review of advisory visit (LKN) reports dated 15/02/2023 and 04/03/2023 displayed the briefing including the agenda of managing and disposal of empty chemical containers.	
	Document review of the waste record, GM SPOC include the monitoring of empty containers from smallholders' fields.	
	SPOC B1 Teluk Panglima Garang smallholders stored all empty chemical containers marked with 'X'. Field interviews with sampled smallholders, informed empty chemical containers need to be rinsed 3 times before reused and marked with 'X'.	
	Smallholders were informed empty chemical containers would be reused for chemical spraying activity.	
4.5.4.1	SPOC B1 Teluk Panglima Garang adopts MPOB guidelines River Buffer Zone, doc no: MSPO/SPOC/GP-03/ZPS, revision 5 dated 01/04/2023.	Yes
	Document review of advisory visit (LKN) reports dated 15/02/2023, 13/03/2023, 14/03/2023 and 15/05/2023 including the topic of chemical spraying techniques, and awareness on water management.	
	Field visits at sampled smallholders' farms observed the implementation of good agricultural practices on frond stacking.	
	Field interviews with sampled smallholders informed they have been briefed to conserve the buffer zone areas from any chemical application near the waterways and the importance of maintaining and ensuring the availability of water for the cultivation of oil palm.	



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Principle &	Principle 5: Environment, natural resources, biodiversity and ecosystem services		
Indicator	Summary of Assessment	Compliance	
4.5.4.2	During field visits at SPOC B1 Teluk Panglima Garang sampled smallholders' farms, rainwater harvesting was practised using field drains to collect the rainwater.	Yes	
	They can demonstrate the importance of maintaining water supply at the field and implement as required.		
4.5.5.1	SPOC B1 Teluk Panglima Garang establishes a list of wildlife in and around Kuala Langat district.	Yes	
	Example: Jungle fowls, monkeys, wild boars, snakes, squirrels.		
	Document review of advisory visit (LKN) reports dated 15/02/2023, 13/03/2023, 14/03/2023 and 15/05/2023, briefing included the agenda of wildlife to smallholders.		
	Field interviews with sampled smallholders informed they observed monkeys, snakes and squirrels on their farm and understand protected species or habitats to be conserved and prohibited hunting. No endangered species have been sighted thus far.		
4.5.6.1	SPOC B1 Teluk Panglima Garang adopted MPOB Guidelines Zero Burning Practices, doc. No. MSPO/SPOC/GP-04/APS, Rev.05, effective date 01/04/2023.	Yes	
	The guidelines stated the following samples.		
	1. Zero burning techniques during new planting or replanting work basically involve felling trees, chopping down tree branches, and leaving tree remains between terraces for the natural decomposition process without involving any burning activities.		
	2. There is no open burning allowed at the operating unit, except as deemed necessary by complying with the Environmental Quality (Open Burning) Order (2003) and obtaining the prior approval of the Department of Environment".		
	Document review of advisory visit (LKN) reports dated 15 February 2023, 13 March 2023, 14 March 2023 and 15 May 2023, briefing included on zero burning practices to smallholders.		
	Field visits at sampled smallholder's farms, there are no open burning practices within the smallholders' farms. Field interviews with sampled smallholders, informed them understand open burning is prohibited.		

Principle (	Principle 6: Best Practices		
Indicator	Summary of Assessment	Compliance	
4.6.1.1	Good Agriculture Practice (GAP) for SPOC B1 Teluk Panglima Garang has been established as a guideline to all independent smallholders. Latest Good Agriculture Practices Procedure, which is available at MPOB Office, MPK updated on 01/04/2023 which also contains a Checklist for MPOB GAP Certification. Sighted the evidence:	Yes	



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Principle 6: Best Practices				
Indicator	Summary of Assessment			Compliance
	MSPO/SPOC/SOP-09/PS - Prosedur Penanaman Semula			
	<ul> <li>MSPO/SPOC/GP-01/PEK - Garis Panduan Pelan Daya Ekonomi Dan Kewangan</li> </ul>			
	• Document: Buku	ı Panduan Amalan Pertanian Baik I	MPOB.	
	Document: Man Sektor Pekebun	ual Penanaman Dan Pengelengg Kecil.	araan Sawit Untuk	
		Panglima Garang GM also estab e independent smallholders under C B1 in year 2023.		
		ed the smallholder's agriculture nsijilan MPOB Amalan Pertanian Ba		
	Sighted and verified Lot No. 3879 has maintained good agriculture practices such as good frond stacking and updated frond pruning. The owner also retained soft grasses on the ground and no evidence of woody growth sighted.			
	However, during site	e visit observed field lots namely:		
	• Lot No 4595 and 4761, established woody growth such as melastoma and vops yet to be eradicated and this will lead to competition nutrients uptake with oil palm.			
	<ul> <li>Lot 4595 and Lot 4761, unpruned palm due to delay in frond pruning work hindering harvesting works slowing down the harvesting and recovering of bunches. The pruning program needs to be in time.</li> </ul>			
4.6.1.2	visual block identific	B1 Teluk Panglima Garang has ir ation or reference system for each ample of the information sighted as	field or block of the	Yes
	Lot No	: 4739		
	Keluasan (Ha)	: 1.2141		
	Koordinat GPS	: 3.14308333, 101.4428611		
	Tahun tanam	: 2005		
4.6.2.1	SPOC B1 Teluk Panglima Garang has established a documented business management plan to demonstrate attention to economic and financial viability as stated in MPK as below:			Yes
	Document: MPOB Plan Daya Ekonomi dan Kewangan.			
	Doc. Ref: MSPO/SPOC/GP-01/PEK (Rev 5)			
	<ul> <li>Dated 01/04/202</li> </ul>	3		
	Therein, the busines	ss plan emphasized the followings:		
	<ul> <li>Item 5 - Analysis on Average net income base on Palm year planting, OER achievement and MPOB CPO price</li> </ul>			



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Principle	6: Best Practices			
Indicator	Summary of Assessment	Compliance		
	<ul> <li>Item 6 - Carta Aliran ke pekebun kecil</li> </ul>	1		
	The management has also p <i>Rekod Kebun</i> ' which inclu- fertilizer cost, pesticide cost			
	Document review confirr management plan establi application, marketing etc.			
4.6.3.1	MPOB and SPOC B1 Teluk Panglima Garang has provided the smallholders with fair price guidance as sighted in MPK latest documented on 01/04/2023, Document Reference No: MSPO/SPOC/ GP -01/PEK.			
	<b>Item 5</b> – "Analisa Purata Pendapatan Bersih Pekebun Kecil Mengikut tahun dan Bulan".			
	Smallholders as sampled during the interview mentioned that they were always consulting with dealers, millers and MPOB on current price of FFB as evidence of fair price dealing. All sales records (receipt) were maintained accordingly.			
	Sighted the evidence:			
	Document: FFB purchase,	FFB Delivery Note & FFB Weighbridge		
	Item	Description		
	FFB buyer	SAWIT SIN SENG KEE SDN BHD		
	Smallholder name Smallholders XX			
	Date 09/07/2023			
	Ticket Serial no			
	FFB net weight (kg)			
	OER	19.00		
	FFB Price/mtan RM 560.00			
	Amount	RM 240.80		



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Principle 7: Development of new planting		
Indicator	Summary of Assessment C	
4.7.1.1	Review on list of smallholders and planting statements, there is no new planting in SPOC B1 Teluk Panglima Garang.	Yes
	The first planting is in year 1994 and the latest new planting is in year 2019.	
	There are no new plantings for existing and new members in year 2022 and 2023.	
	Thus, there is no assessment on high biodiversity area	
4.7.2.1	Review on list of smallholders and planting statements, there is no new planting in SPOC B1 Teluk Panglima Garang.	Yes
	The first planting is in year 1994 and the latest new planting is in year 2019.	
	There are no new plantings for existing and new members in year 2022 and 2023.	
	Therefore, no soil survey or topography is required	
4.7.3.1	Review on list of smallholders and planting statements, there is no new planting in SPOC B1 Teluk Panglima Garang.	Yes
	The first planting is in year 1994 and the latest new planting is in year 2019.	
	There are no new plantings for existing and new members in year 2022 and 2023.	
	Therefore, no data for type of terrain available.	

### 4.4. Use of Marks and/or Any Other References to Certification

The audit team leader has reviewed and confirmed that there are no usage (acceptable) / usage (unacceptable) of mark / logo in SPOC B1 Teluk Panglima Garang operation or any on/off-products claim.

### 4.5. Status of Non-Conformities Previously Identified

	The stage 1 audit findings of this system have been reviewed, in particular to assure appropriate correction and corrective action HAS implemented to address identified audit findings. Details of the follow up action taken on stage 1 audit findings were recorded in the Stage 1 audit report.	
	The last audit results of this system have been reviewed, in particular to assure appropriate correction and corrective action HAS implemented to address any nonconformity identified.	
	The last audit results of this system have been reviewed, in particular to assure appropriate correction and corrective action HAS NOT been implemented effectively. Non-conformity will be re-raised.	
Х	No non-conformity raised in previous audit.	
Note 1: If a minor non-conformity raised in last audit, is not closed out, the finding will be raised to a Major non-conformity. Note 2: All major and minor NCs raise in last audit are required to capture in this report together with the review of the non-compliance implementation.		

### 4.6. Detail of Audit Findings in last Audit

AUDIT OUTCOME		
During last audit	0	MAJOR Non-Conformities



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### 4.7. Detail of Audit Findings Identified During This Audit

This section gives an overview of the non-conformities raised during this audit.

ON-SITE AUDIT OUTCOME		
During this onsite	0	MAJOR Non-Conformities
audit,	0	MINOR Non-Conformities

Nr.	Indicator	Description	Location	Opportunity for Improvement
1.	4.6.1.1	All independent smallholders oil palm farms shall implement best practices such as the MPOB Codes of Practice, Malaysian Standards, ISO Standards and and the Kod Amalan Baik (GAP) Pekebun Kecil.	Field	<ul> <li>SPOC B1 TPG could improve field condition on the following activities;</li> <li>Unpruned fronds.</li> <li>Weeds eradication.</li> </ul>



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### 5. CONCLUSION

Malaysia Palm Oil Board has commissioned TÜV NORD (Malaysia) Sdn Bhd to carry out the certification for the Sustainable Palm Oil Cluster (SPOC) for SPOC B1 Teluk Panglima Garang consisting of 968 independent smallholders according to MS 2530-2:2013 Part 2, General Principles for Independent Smallholders.

From the review of the standard operating procedures, guidelines, relevant forms, work flow charts established and implemented; the subsequent background investigation and interviews conducted during this surveillance audit have provided TUV NORD (Malaysia) with sufficient evidence on the fulfilment of the applied standard Principles & Criteria.

In conclusion the certified organisation has been established, implement and continue to improve in managing the independent smallholders are in line with the Principles & Criteria of the applied standard MS 2530-2:2013 Part 2 General Principles for Independent Smallholders.

As a result of this audit, the audit team confirms that:

Total certified number of independent smallholders:	968	
Total certified acreage of smallholders:	1,194.5291 H	а



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#### 6. RECOMMENDATION

The audit team conduct a process-based audit focussing on significant aspects/risks and objectives required by the standard(s). The audit methods used are interviews, observations, sampling of activities, review of documentation and records.

Any audit is based on sampling within an organization's management system and therefore is not guarantee of 100 % conformity with requirements.

The structure of the audit is in accordance with the audit plan included with this summary report as an annex.

The audit team concludes that the organisation has established and maintained its management system in line with the requirements of the standard(s) and demonstrated the ability of the system to achieve requirements for production and management within the scope and the organisation's policies and objectives.

Therefore, the audit team recommends that, based on the results of this audit and the system demonstrated state of development and maturity that the certification to be

Recommended for Certification	
Χ	Recommended for Continuity of Certification
	Recommended for Suspension of Certification

Puchong, 29/08/2023

Puchong, 07/09/2023

Muhammad Khairul Anuar TUV NORD (Malaysia) Sdn Bhd Audit Team Leader

Mohamad Norhisham Bin Mohd Salleh TUV NORD (Malaysia) Sdn Bhd Certifier / Approver



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### 7. LIST OF STAKEHOLDERS

No stakeholders' consultation conducted in accordance to ACB – OPMC 4 Issue 2 dated 04/09/2020, Stakeholder Consultation Requirements Section 6: Consultation during audit, §6.1: During the stage 2 and recertification audit. Therefore, no stakeholders listed.



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# Distribution / Confidentiality / Rights of ownership / Limitations / Responsibilities / Audit Objectives

This report is sent by the certification body to the members of the audit team and the audit representative of the organisation. All documents (such as this report) regarding the certification procedure are treated confidentially by the audit team and the certification body. This audit report remains the property of the certification body.

An audit is a procedure based on the principle of random sampling and cannot cover each detail of the management system. Therefore, nonconformities of weaknesses may still exist which were not expressly mentioned by the auditors in the final meeting or in the audit report.

The responsibility for continuous effective operation of the management system always rests solely with the audited and certified organisation.

Salvo clause:

The audit report will be left to the organisation at the end of the audit - subject to approval by the certification body. The independent release process may cause modifications or additions. In these cases a modified revision will be sent to the audited organisation.

The objective (goal) of the audit is to establish compliance of the management system of the aforementioned organization with the requirements of the aforementioned standard in order to achieve or maintain certification through an independent and accredited certification body. Identification of possibilities to improve the management system can also be a component of the audit and is considered simply to be an enhancement; it does not constitute consultancy or advice with regards to the management system.

#### Annex / Enclosures

Annex / 🛛 corresponding audit documentation

P&C Audit Report / Checklists
 Audit Plan