

MSPO CERTIFICATION SUMMARY REPORT

AUMKAR OIL MILL

SURVEILLANCE 02

Remote Audit Date: 17-18/06/2021

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Company Name: Aumkar Plantations Sdn. Bhd

Certifying Unit: Aumkar Oil Mill

Client Number: 92-089
Audit Type: ASA 02
Mode of Audit: Remote



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Abbreviations

CHRA Chemical Health Risk Assessment

CPO Crude Palm Oil

CSR Corporate Social Responsibility

DOE Department of Environment

EFB Empty Fruit Bunch

EIA Environment Impact Assessment

FFB Fresh Fruit Bunch
GMP Good Milling Practices
GPS Global Positioning System

ISO International Standard Organisation

MPOB Malaysian Palm Oil Board

MPOCC Malaysia Palm Oil Certification Council

MSPO Malaysia Sustainable Palm Oil

NC Non Conformity

OSH Occupational Safety and Health

P&C Principle and Criteria

PK Palm Kernel

POME Palm Oil Mill Effluent

PPE Personal Protective Equipment
RSPO Roundtable Sustainable Palm Oil

RTE Rare, Threatened and Endangered Species

SA8000 Social Accountability 8000

SDS Safety Data Sheet

SIA Social Impact Assessment
SOP Standard Operating Procedure
WHO World Health Organization

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1. INTRODUCTION

Aumkar Plantations Sdn. Bhd has commissioned TUV NORD (Malaysia) Sdn Bhd to conduct Annual Surveillance two (2) for its palm oil mill according to MS 2530-4:2013 Part 4 General principles for palm oil mills.

1.1. Objective

The objective of this surveillance two (2) audit is to assess palm oil mill by an independent certification body with the aim for compliance of the standards.

1.2. Scope

The certification is based on the documentation established by Aumkar Oil Mill.

The supporting documents provided to the audit team as well as information received by means of interviews and background investigation.

The documents and information are reviewed against the requirements and criteria based on MS 2530-4:2013 Part 4 General principles for palm oil mills. TUV NORD Malaysia has employed a risk-based approach in the audit, focusing on the identification of significant risks and reliability of the assessment and reporting.

The following references are used as part of the assessment; the compliance of the requirements of the guidelines applied are checked.

- 1. Malaysian Sustainable Palm Oil Part 4: General Principles for Palm Oil Mill audit guidance;
- 2. Palm Oil Supply Chain Traceability Requirements

1.3. Appointment and Qualification of team members

The audit team appointed consists of the team leader and one (1) team member. The team contributes to the review of documents, assessment of the project activity and preparation of this report.

Qualification of the Lead Auditor (Trainee): Navin Baskram

Requirement	Qualifications
Post-secondary education, college or university diploma / degree in one of the following	Bachelor in Biotechnology and Master in Environmental Management.
i) Agriculture;	
ii) Science & Technology (e.g. Environmental Sciences, Life Sciences, Geological Sciences, Natural Sciences,);	
iii) Engineering, Process Technology;	
iv) Energy Management, Quality Management;	
v) Social Sciences and/or Anthropology;	
vi) Business Management; or	

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Requirement	Qualifications
vii) Other relevant related fields	
At least five (5) years of work experience in the oil palm sector or related field in consultancy / auditing of similar industry or equivalent related to and as necessary for the certification process. (e.g., sustainability, palm oil management; agriculture, ecology; social science)	Four (4) years working experience in oil palm plantation and two (2) years' experience as sustainability executive and Internal Auditor. Two (2) years' experience in RSPO accreditation for RSPO scheme accreditation body.
Successfully completed MPOCC endorsed lead auditor trainings	Successfully completed MS2530 series of standards for Lead Auditors.
Conducted at least three (3) MSPO or equivalent sustainability certification audits as Lead Auditor-in-training with a minimum of fifteen (15) mandays under the supervision of a qualified Lead Auditor for MSPO or equivalent sustainability certification schemes within the last two (2) years.	Completed 20 man days requirement to qualify as auditor. Currently undergoing process of completing 15 man days as trainee lead auditor for qualification as Lead Auditor.
Good Milling Practices. Palm oil milling working experience or auditing experience	Four (4) years working experience in oil palm plantation.
Successfully completed Quality Management Systems (QMS) ISO9001 standard	Successfully completed ISO9001 standard for Lead Auditors.
Health and safety auditing on the mill processes and activities	Successfully completed ISO45001 standard for Lead Auditors.
Or	
Successfully completed Occupational, Health & Safety Management System ISO 45001 standard	
Workers welfare and social auditing experience	Pending completion of SA 8000 training.
or	
Successfully attended SA8000 or related social or ethical accountability codes	
Environmental and ecological auditing or experience with mill processes and activities.	Successfully completed ISO14001 standard for Lead Auditors.
Successfully completed Environmental Management Systems ISO 14001 standard	
Able to communicate in Bahasa Malaysia, English and / or any other local language.	Able to communicate in both Bahasa Malaysia and English.

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Qualification of Team Member

Requirement	As	sessor		Qualification	Compliance
Post-secondary education, college or university diploma / degree in one of the following	Khairul Ismail	Anwar	Bin	Graduate in Agricultural Science	Yes
i) Agriculture;					
ii) Science & Technology (e.g. Environmental Sciences, Life Sciences, Geological Sciences, Natural Sciences,);					
iii) Engineering, Process Technology;					
iv) Energy Management, Quality Management;					
v) Social Sciences and/or Anthropology;					
vi) Business Management; or					
vii) Other relevant related fields					
At least five (5) years of work experience in the oil palm sector or related field in consultancy / auditing of similar industry or equivalent related to and as necessary for the certification process. (e.g., sustainability, palm oil management; agriculture, ecology; social science)	Khairul Ismail	Anwar	Bin	5 years working experience in oil palm plantations	Yes
Successfully completed MPOCC endorsed lead auditor trainings	Khairul Ismail	Anwar	Bin	Successfully completed MS2530 series of standards for Lead Auditors	Yes
Conducted a minimum six (6) on-site audits for a total of at least 20 mandays of audit experience as an auditor-in-training under the direction and guidance of a qualified Lead Auditor for MSPO or equivalent sustainability certification schemes.	Khairul Ismail	Anwar	Bin	Qualified as auditor.	Yes
Field working experience in the palm oil sector or demonstrable equivalent	Khairul Ismail	Anwar	Bin	5 years working experience in oil palm plantation.	Yes
Good Milling Practices. Palm oil milling working experience or auditing experience	Khairul Ismail	Anwar	Bin	5 years working experience in oil palm plantation.	Yes

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Requirement	As	ssessor		Qualification	Compliance
Successfully completed Quality Management Systems (QMS) ISO9001 standard	Khairul Ismail	Anwar	Bin	Successfully completed IMS ISO 9001, 14001 and 45001 LA course.	Yes
Health and safety auditing on the mill processes and activities Or	Khairul Ismail	Anwar	Bin	Successfully completed IMS ISO 9001, 14001 and 45001 LA course.	Yes
Successfully completed Occupational, Health & Safety Management System ISO 45001 standard					
Workers welfare and social auditing experience	Khairul Ismail	Anwar	Bin	Successfully completed SA 8000 Basic training.	Yes
or					
Successfully attended SA8000 or related social or ethical accountability codes					
Environmental and ecological auditing or experience with mill processes and activities.	Khairul Ismail	Anwar	Bin	Successfully completed IMS ISO 9001, 14001 and 45001 LA course.	Yes
or					
Successfully completed Environmental Management Systems ISO 14001 standard					
Able to communicate in Bahasa Malaysia, English and / or any other local language.	Khairul Ismail	Anwar	Bin	Able to communicate in both Bahasa Malaysia and English.	Yes

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2. METHODOLOGY

The audit approach consists of the following steps:

- Appointment of team members;
- Contact client for relevant documentation according to the applicable MSPO standards;
- Audit planning;
- Background investigation, desk review of submitted documents;
- Assessment, inspections, interviews with operational personnel, stakeholders and its contractors; review of documentation;
- Reporting
- Resolution of non-conformance (NC) (if any)
- Draft audit reporting
- Technical review
- Final audit reporting
- Final approval, certification decision and issuance of certificate.

The surveillance 02 audit is conducted in accordance to the certification procedure.

Surveillance 02

Surveillance two (2) audit conducted remotely on 17/06/2021 – 18/06/2021 covering the following activities but not limited to below:

Remote:

- Confirmation of the appropriate interactive communication tools as describe in IAF MD4
- Virtual Review of documentation established but not limited to below
 - Policies
 - Mill location map
 - Land title(s) for standalone mills
 - Standard Operating Procedures including Mill Operation Manual
 - Work Flow Charts
 - Management Plans
 - Operating licenses and approvals
 - Operating records
 - Training records
 - Applicable Legislation Documents
- Virtual inspection, observations and inspection of mill facilities and activities

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- Virtual interview operation personnel, operators for understanding for the work assigned;
- Reviewed revised and updated documentation established and implemented;
- · Reports established;
- Work plans established;
- Review and closed out of non-conformance raised in last audit;
- Assessment reporting;

Remote Assessment

The audit of the mill is conducted according to the MS 2530-4: 2013 Part 4: General principles for palm oil mills.

The methodology for collection of objective evidences by means of virtual site inspections, observation of tasks and processes; interview workers and operation personnel; review of documentation and data. Checklists and questionnaires are used to guide the collection of information.

This remote audit is conducted in accordance to MPOCC Updated Circular (22 March 2021) Guidance on Remote Audits due to Covid-19 Pandemic on travelling restrictions.

The remote audit follow the IAF MD4:2018 and as guided by the ISO 9001 Auditing Practices Group Guidance on Remote Audits

The communication tool applied for remote audit is WhatsApp, Microsoft Teams and Telephone.

Non-conformance:

On the basis of the desk review, evidences presented during the audits as well as from the onsite visits non-conformance (NC) Major, Minor and Opportunity for Improvement (OFI) may be raised during the audit.

Major non-conformance shall be addressed and responded with 60 days from closing date of audit. For minor non-conformances and action plan to be submitted within 30 days from closing date of audit for review and acceptance. Implementation of Minor NC will be reviewed and verified during the next audit.

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3. ORGANISATION INFORMATION

Aumkar Oil Mill is the subsidiary of Aumkar Plantations Sdn. Bhd. located at KM 37, Jalan Tingkayu, 91207, Kunak, Sabah, Malaysia.

The mill began operation in 2007 with an operating capacity of 45 MT per hour.

Name of Mill		Location	Coordinates
	Aumkar Oil Mill	Kunak, Sabah, Malaysia.	4.748889°N , 117.8694°E

3.1. Production volume

Volume for the past year Jan 2020 to Dec 2020			Actual volumes Jan 2021 to April 2021			Projected volur Jan 2021 to Dec 2		
FFB	СРО	PK	FFB	СРО	PK	FFB	СРО	PK
161,908.14	34,251.20	7,684.94	52,291.7 8	10,865.06	2,431.49	129,525.00	27,847.88	5,828.63

3.2. Map of Mill Location

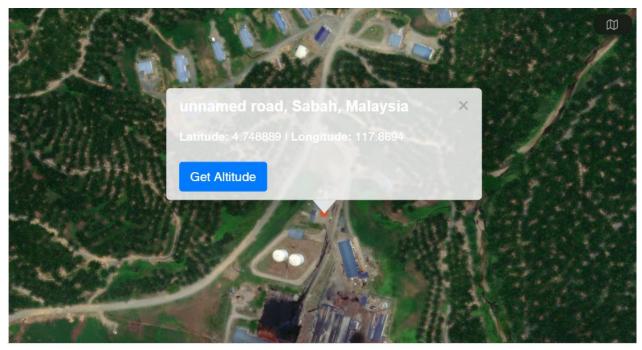


Figure 1: Aumkar Oil Mill location.

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4. CERTIFICATION ASSESSMENT

4.1. ASA 02

The objective of the audit is to assess the activities of the mill are in compliance with MS 2530-4: 2013 Part 4: General principles for palm oil mills.

4.1.1. Surveillance Audit 02:

The surveillance two (2) audit is conducted on 17/06/2021 to 18/06/2021.

During the last surveillance audit, there are zero (0) Major, zero (0) Minor, one (1) Opportunities for Improvement (OFI) are raised

During this audit, the major and minor non-compliance raised in the last audit, the audit team has review by means of inspection of estate(s), conduct interviews, review and verify documents that are established, corrected and implemented appropriately by the estate management. The corrective measures implemented could be verified as appropriate.

For details of the assessment, refer summary of assessment for each indicator in section 4.3 of this report.

The number of audit findings raised in this audit refer to Section 4.6 of this audit report.

4.2. Stakeholders' Consultation

According to ACB – OPMC 4 Issue 2 dated 04/09/2020, Stakeholder Consultation Requirements Section 6: Consultation during audit, §6.1: During the stage 2 and recertification audit of the management unit, the CB shall carry out stakeholder consultation to ensure continued compliance with the requirements of the certification standards. However, stakeholders' consultation during surveillance audit may be limited to those stakeholders who have raised concerns, complaints or disputes prior to the audit.

Therefore, there is no physical or remote stakeholders consultation conducted for this surveillance audit.

TUV NORD (Malaysia) Sdn. Bhd., has published the audit notification on 10/05/2021 to announce the audit of the certified unit. As at audit date on 17-18/06/2021 there are no comments received.

4.3. Summary of Findings

Principle and Criteria Assessment Summary

The assessment team conducted a thorough assessment of each principle and criteria. Over the 5 years' period of the certificate cycle, there will be 4 annual surveillance audits where all criterions will be assessed. Evidences are sought for conformity with the MSPO 2530-4. The summary of the assessment can be seen below, where the "Findings/Comments" column reflects the findings in accordance with each indicator or evidences and when non conformity is found. Summary of the non-conformity can be found below

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Principle 1	Principle 1: Management Commitment & responsibility				
Indicator	Summary of Assessment	Compliance			
4.1.1.1	Aumkar Oil Mill (AOM) adopted Aumkar Plantations Sdn. Bhd (APSB) MSPO policy dated 18/02/2019 signed by Company Director states that as a responsible and sustainable palm oil producer and committed to sustainable development and continuous improvement.	Yes			
	The policy is in both English and Bahasa Malaysia.				
	Phone interview with sampled workers consisting of security, store attendant and FFB grader and general workers informed, they are briefed on MSPO policy dated 19/03/2021.				
4.1.1.2	AOM MSPO policy dated 18/02/2019 includes a statement on commitment to continuous improvement.	Yes			
	APSB is committed to sustainability development and continuous improvement on milling operation through MSPO standard.				
4.1.2.1	AOM established Standard Operating Procedure (SOP) Inspection Visit, Internal Audit & Management Review Flowchart for Internal Audit system dated 25/03/2020. The frequency for internal audits is a yearly basis.	Yes			
	The latest internal audit was conducted on 11/01/2021.				
	Remote document review, the internal audit report includes the compliance and non-compliance section.				
4.1.2.2	AOM established Standard Operating Procedure (SOP) Inspection Visit, Internal Audit & Management Review Flowchart for Internal Audit system dated 25/03/2020.	Yes			
	Remote document review, latest internal audit conducted on 11/01/2021 with no findings.				
4.1.2.3	Internal audit results are presented in the management review meeting conducted on 18/01/2021.	Yes			
	The outcome of the internal audit discussed in the management review.				
4.1.3.1	AOM conducts management review meeting on 08/01/2021.	Yes			
	The meeting agenda includes:				
	Sustainability Aspects on documentations, site & facilities and workers;				
	2. SPO Team responsibility;				
	3. Sustainability plans;				
	4. Internal & external audit outcomes.				
4.1.4.1	AOM Continuous Improvement Plan established dated 23/01/2021.	Yes			
	The continual improvement plan covered both social and environmental impacts.				
	Social Impact				
	Issue Water Tank for Workers Housing				

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Principle '	1: Management Com	mitment & responsibility	
Indicator	Summary of Assessr	ment	Compliance
	Improvement Action	Provide the water tank periodically	
	Expected outcomes	All house provided with water tank	
	Time Frame	2022	
	Responsibility	Mill Manager	
	Status Of Review	16 house out of 32 house provided with water tank	
		e water tank record dated 03/01/2021. Remote ater tanks are installed at workers house.	
	Environment Impact		
	Issue	Continuous Emission Monitoring System (CEMS)	
	Improvement Action	CEMS installation	
	Expected outcomes	Completed within 3 years	
	Time Frame	2021	
	Responsibility	Mill Manager	
	Status Of Review CEMS installation is in progress and full operation commenced on 19/08/2021		
	Remotely reviewed 17/06/2021.	the CEMS installation application approval dated	
4.1.4.2	Equipment, and	SOP of New Project, Information, Techniques, Resources with document no.: /NO.02, revision 02, dated 05/05/2020.	Yes
	The procedure descr	ibes:	
	Identification of r	new technology;	
	2. Implementation a		
	3. Completion of im		
	Remotely review the (Estate & Mill) dated		
	Latest technology is grading.		
	Remotely review the report dated 10/02/20	Terra Machine for FFB grading training for workers 021.	

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Principle 2	2: Transparency	
Indicator	Summary of Assessment	Compliance
4.2.1.1	AOM established SOP for Stakeholders Consultation revision 02 updated on 01/05/2019.	Yes
	The SOP describe:	
	Identification of stakeholders;	
	2. Formal community meeting;	
	3. Workers consultation.	
	Stakeholders list is established and updated on 01/01/2021 includes the surrounding neighbouring estates, smallholders, dealers, suppliers and customer.	
	Internal stakeholders meeting conducted on 18/12/2020 discussed on MSPO audit, company policies, safety / health and SOP complaint & grievance.	
	Internal stakeholder meeting for the year 2021 is planned to be carried out in the month of July.	
	External stakeholders meetings was not conducted in year 2021 due to the restrictions of having face to face meetings during the Covid-19 pandemic by the Sabah state security council.	
	However, notification of company compliance to MSPO standard, Safety and health requirements, environmental requirements, complaints and grievance reporting system, sexual harassment reporting system and procedure for entering estate compound during the pandemic has been shared with external stakeholders via memo dated on 12/12/2020.	
	Internal stakeholders meetings conducted on 18/12/2020 discussed on MSPO audit, company policies, safety / health and SOP complaint & grievance.	
	Topics of briefing are social and safety issues faced by the workers.	
	Phone interview with sampled workers consisting of security, store attendant and FFB grader and general workers informed they are aware of company policies and information displayed at notice boards.	
4.2.1.2	AOM has established a list of publicly available document. Latest update is on 08/02/2019.	Yes
	The list of document includes;	
	1. Company Policy;	
	2. Management Plan;	
	3. Continuous Improvement plan;	
	4. Safe operating procedure;	
	5. List of stakeholders.	
	All documents are confidential and only available upon request.	

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Principle 2	2: Transparency	
Indicator	Summary of Assessment	Compliance
4.2.2.1	AOM established SOP Stakeholders Consultation date of issue 01/05/2019 revision number 02.	Yes
	SOP describes:	
	Definition of stakeholders;	
	2. Community consultation conduct twice a year;	
	3. Workers management consultation conduct quarterly.	
	Internal stakeholders meeting conducted on 18/12/2020 discussed on MSPO audit, company policies, safety / health and SOP complaint & grievance.	
	Pictorial evidences of consultation and communication flow chart displayed at notice boards were reviewed and verified.	
	Phone interview with sampled workers consisting of security, store attendant and FFB grader and general workers informed they are aware of company policies and information displayed at notice boards.	
4.2.2.2	AOM appointed Sustainability Palm Oil (SPO) team member as person in charge for consultation and communication with the stakeholders.	Yes
	Reviewed and verified appointment letter for SPO team member at AOM dated 20/11/2020.	
4.2.2.3	AOM established list of Internal and external stakeholders updated on 01/01/2021.	Yes
	Stakeholders list is established and updated on 01/01/2021 includes the surrounding neighbouring estates, smallholders, dealers, suppliers and customer.	
	Internal stakeholders meeting conducted on 18/12/2020 discussed on MSPO audit, company policies, safety / health and SOP complaint & grievance.	
	Record review shows there are no requests from stakeholders.	
4.2.3.1	AOM established SOP Traceability of Crop Production and Delivery, revision 02 updated 22/12/2020.	Yes
	A flow chart for traceability is included in the SOP outlining the process from receiving of FFB to delivery of CPO and PK.	
	The SOP describes physical handling of MSPO certified products throughout the process.	
	Delivery Order of FFB;	
	2. Weighbridge tickets;	
	3. FFB grading chit;	
	4. FFB processing log sheet;	
	5. CPO / PK storage;	

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Principle 2	2: Transparency	
Indicator	Summary of Assessment	Compliance
	6. Sales contract of CPO / PK.	
	Type of documents for FFB received:	
	FFB Delivery Note issued by suppliers and mill weighbridge ticket;	
	2. Type of documents for CPO and PK delivery;	
	Delivery Note, weighbridge ticket issued, WB from receiving party and summary of delivery.	
4.2.3.2	AOM admin officer conducts daily inspection for received FFB and delivery of CPO and PK.	Yes
	Reviewed and verified traceability inspection records on 31/05/2021.	
	Internal audit conducted on 11/01/2021 includes traceability with no findings raised on traceability system.	
4.2.3.3	Aumkar mill appointed Sustainability Palm Oil Officer (SPO) to manage the traceability system.	Yes
	Reviewed and verified organization chart updated on 15/01/2021 and appointment letter for SPO team member at AOM dated 20/11/2020.	
4.2.3.4	AOM maintained sales and delivery records for year 2020.	Yes
	Sampled records for AOM are available and well maintained.	
	Example:	
	FFB delivery chit from Estates on 29/04/2020:	
	1. DO Number;	
	2. Date;	
	3. Supplier;	
	4. FFB net weight;	
	5. MPOB licence no;	
	6. Ticket no.	
	Mill weighbridge to refinery on 18/02/2020:	
	1. Ticket no;	
	2. DO Number;	
	3. CPO net weight;	
	4. Date;	
	5. MPOB licence no;	
	6. Buyer.	
	SOP Traceability of Crop Production and Delivery, revision 02 updated 22/12/2020 section 3.1.13 states retention period of documents is at least 2 years.	

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Principle 3	3: Compliance to legal requirements	
Indicator	Summary of Assessment	Compliance
4.3.1.1	AOM established list of license updated 01/04/2021.	Yes
	Remotely review updated licenses:	
	1. MPOB license valid from 01/09/2020 until 31/08/2021;	
	2. JTK employee salary deduction permit valid until 21/02/2023.	
4.3.1.2	AOM established Legal Register dated 21/05/2021.	Yes
	Remote review legal register, the applicable requirement to Mill as follow:	
	1. Employee Provident Fund Act 1991;	
	2. Environmental Quality Act 1974;	
	3. Immigration Act 1959/1963;	
	4. Occupational Safety and Health Act 1994 (Act 514);	
	 Prevention and Control of Infectious Disease Act 1988 (Declaration of infection Local Areas Order 2020). 	
4.3.1.3	AOM updated legal register 2021 dated 21/05/2021.	Yes
	Example:	
	Prevention and Control Infectious Disease Act 1988 (Declaration of infection Local Areas Order 2020).	
4.3.1.4	AOM Mill Manager is the appointed person in charge of compliance and legal requirement.	Yes
	Remote review appointment letter dated 20/11/2020.	
4.3.2.1	AOM is located within Tingkayu estate, reviewed on estate map and land title verify the location of APOM. Therefore does not diminish the land used rights of other users.	Yes
4.3.2.2	AOM is located within Tingkayu estate. Tingkayu estate is owned by APSB with the land title is county lease of land tenure 99 years.	Yes
4.3.2.3	The land title include Tingkayu estate map. AOM established layout map of mill and located in Tingkayu estate.	Yes
4.3.2.4	AOM is located within Tingkayu estate and does not border with other estates. Therefore no issue of land dispute or encroachment.	Yes
4.3.3.1	AOM is located within the Tingakayu estate. Thus, no encroachment of land.	Yes
4.3.3.2	AOM is located within Tingkayu estate.	Yes
	The estate map is review to confirm the mill location.	
4.3.3.3	AOM is located within Tingkayu estate and no issue of land dispute or encroachment. Thus, no FPIC required.	Yes

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Indicator	4: Social Responsibility, health, safety and employment conditions Summary of Assessment	Compliance
4.4.1.1	AOM established Social Impact Assessment (SIA) dated 01/03/2021.	No
7.7.1.1	The SIA conducted includes General data such as gender, demographic and salary.	140
	Minor NC:	
	AOM Social Impact Assessment (SIA) dated 01/03/2021 did not include stakeholders' feedback and mitigation plans	
4.4.2.1	AOM adopted APSB SOP complaint and grievances and product quality management, revision 01, dated 01/07/2019.	Yes
	The SOP describes internal and external grievance issue to be address within 10 days. If the complaint not able to be resolved will submit to manager to be resolved within 15 days.	
	The procedure include the complaint flowchart, the complaint flowchart is displayed at the notice boards.	
	Person in charge to resolve complaint is the mill manager.	
	Remote review the SOP complaint and grievances is applicable for issues related to COVID-19.	
	Phone interview with sampled workers consisting of security, store attendant and FFB grader and general workers informed, briefing on complaint and grievance had been conducted dated 03/06/2021.	
4.4.2.2	AOM adopted APSB SOP complaint and grievances and product quality management, revision 01, dated 01/07/2019.	Yes
	The SOP describes internal and external grievance issue to be address within 10 days. If the complaint not able to be resolved will submit to manager to be resolved within 15 days.	
	Remote documents review, the latest complaint dated 12/05/2020 regarding to the odour pollution at mill shop. The issue had been resolved within 10 days dated 20/05/2020.	
4.4.2.3	Remote photo review of complaint form available at the office.	Yes
	Phone interview with sampled workers consisting of security, store attendant and FFB grader and general workers informed, briefing on complaint and grievance had been conducted dated 03/06/2021.	
4.4.2.4	AOM conducted awareness training on complaint and grievance dated 03/06/2021.	Yes
	Remote review of briefing record, the topic consist of procedure for filling grievance form, person in charge and response time.	
4.4.2.5	Remote review of AOM grievance and complaint records are maintained for the year 2019 & 2020.	Yes
4.4.3.1	AOM contributes to local development.	Yes
	Example:	

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Principle 4	Principle 4: Social Responsibility, health, safety and employment conditions			
Indicator	Sumn	nary of Assessment	Compliance	
	1. H	liring locals as workers;		
		rovided facilities such as canteen and shop lots for local to rent nd sell their products;		
	3. B	uying FFB from local FFB dealers.		
4.4.4.1		adopted APSB Occupational Safety and Health Policy, dated /2019 sign by Company Director.	Yes	
	Remo	ote photos review, the policy is available at the information board.		
	attend	e interview with sampled workers consisting of security, store dant and FFB grader and general workers informed, they are briefed afety and health policy dated 19/03/2021.		
4.4.4.2	а	AOM adopted APSB Occupational Safety and Health Policy dated 18/02/2019 sign by Company Director.	Yes	
		Remote photos review, the policy is available at the information board.		
		Records of Safety and Health briefing conducted on 19/03/2021.		
		Phone interview with sampled workers consisting of security, store attendant and FFB grader and general workers informed, they are briefed on Safety and health policy.		
	b	AOM established Hazard Identification, Risk Assessment, and Risk Control (HIRARC) for the mill operations reference number: AOM/OSHRA/01, revision 3, dated 10/03/2021.	Yes	
		HIRARC table consists of activity, type of hazards, potential risks or harm, control measures, risk rating, addition controls wither admin or engineering or both, revised risk rating with mitigation control, PIC, date review or completion		
		Example:		
		Proses: Handling Shovel, Backhoe & Lorry;		
		Activity: Maintenance and Service;		
		Hazard: Leakage of Hos and Radiator;		
		Risk: Cause injury and skin burn;		
		Existing control: Workplace monitoring and supervision is always;		
		Severity: 3;		
		Probability: 2;		
		Risk: 6.		
		Additional control: Safety awareness training on SOP and PPE.		
		Remote document review, the Safety awareness training for Shovel Maintenance conducted dated 05/05/2021.		

Company Name: Aumkar Plantations Sdn. Bhd

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		1: Social Responsibility, health, safety and employment conditions		
Indicator		nary of Assessment	Compliance	
	c. i	AOM established Annual Training Programme for 2021 dated 01/03/2021.	Yes	
		Remote review of training record for safety work practice as follow:		
		Chemical Handling training dated 30/05/2021;		
		2. Lubricant handling training dated 31/05/2021.		
	c. ii	Remote photo review of SDS for chemicals are displayed and updated. Chemicals are stored in proper storage facilities with sufficient ventilations.	Yes	
		SDS available in dual language, English and Bahasa Malaysia.		
	d	AOM adopted APSB SOP PPE Usage, dated 01/10/2018.	Yes	
		The procedure describe the steps in handling PPE before, during and after usage.		
		Workers are provided with proper PPEs for the assigned task according to HIRARC and CHRA.		
		Remote documents review PPE issuance record are maintained and updated on 30/05/2021		
		Phone interview with sampled workers consisting of security, store attendant, FFB grader and general workers informed they had been brief on PPE handling and PPE replacement procedure as stated in contract agreement dated 13/04/2021.		
	е	AOM established SOP for chemical handling revision 1 dated 01/10/2019 to ensure chemical substances are handle according to Occupational Safety & Health Act 1994.	Yes	
		The procedure states:		
		Minimized exposure to chemical substance by using PPE;		
		2. Type of PPE use when handling chemicals.		
		Remote photo review of chemical product with original label and packaging. All chemical products are stored in good conditions ventilation. Liquid chemical placed in tray below and powder chemical placed on top.		
	f	AOM appointed Mill Manager, as chairman of Safety and Health Committee.	Yes	
		Remotely review the appointment letter dated 20/11/2021.		
	g	AOM conducts Occupational Safety and Health meeting on quarterly basis attended by mill management and workers.	Yes	
		The last two quarters meeting held on 08/12/2020 and 17/03/2021.		

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Certifying Unit: Aumkar Oil Mill



Principle 4	Principle 4: Social Responsibility, health, safety and employment conditions			
Indicator	Sumn	nary of Assessment	Compliance	
		Remote review of latest OSH minutes of meeting conducted dated 17/03/2021. The agenda in meeting consist of safety & health matters, workplace inspection and others matter are available.		
		AOM OSH Committee reported one incident with 1 day Loss Time Injury (LTI) with medical leave.		
	h	AOM established Emergency Respond Plan (ERP) dated 06/05/2021.	Yes	
		The ERP established includes assessment on:		
		1. Oil spillage;		
		2. Chemical spillage;		
		3. Fire;		
		4. Flood.		
		AOM established Emergency Preparedness and Plan for Disease Control on COVID-19 dated 01/04/2020.		
		Remote document review, AOM conduct ERP Fire training dated on 19/12/2020.		
	i	AOM First aid training conducted by first aider dated 30/03/2021 by Aumkar Clinic.	Yes	
		First aid kits are available at operation site, office and laboratory.		
		Phone interview with sampled workers consisting of store attendant, general workers, laboratory workers and AOM management confirmed the first aid kits are available at operation, office and laboratory.		
	j	AOM maintain records of injuries and presented during quarterly safety and health meeting.	Yes	
		JKKP 8 reported for year 2020 submission by AOM dated 12/01/2021 reported with no accident and zero lost days.		
		Review the latest report there is one incident with 1 day Loss Time Injury (LTI) with medical leave.		
4.4.5.1		adopted APSB Social and Human Rights Policy sign by Company tor dated 18/02/2019.	Yes	
	The p	policy states free from discrimination and respect the right of ers.		
	Policy	training was conducted on 19/03/2021.		
	attend	e interview with sampled workers consisting of security, store dant and FFB grader and general workers informed, they had been on Social and Human Right policy.		
4.4.5.2		adopted APSB Equal Opportunity Policy, sign by Company tor dated 18/02/2019.	Yes	

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Certifying Unit: Aumkar Oil Mill



Principle 4	Principle 4: Social Responsibility, health, safety and employment conditions			
Indicator	Summary of Assessment	Compliance		
	The policy states on company commitment to ensure no discrimination in all level of workforce and demonstrate equality.			
	Policy training was conducted on 19/03/2021.			
	Phone interview with sampled workers consisting of security, store attendant and FFB grader and general workers informed no discrimination occur at the workplace.			
	Remotely review the complaint record, no complaint lodged for related the discrimination issue.			
4.4.5.3	AOM established contract agreement for workers in accordance to Sabah Labour Ordinance and Minimum Wage Order 2020.	Yes		
	Remotely review contract agreement, workers are paid on daily rate, RM 42.31 per day. Drivers are paid a basic wage plus despatch allowance based on agreed rates.			
	Remotely review the workers' pay slip indicates the workers' pay in line with Minimum Wage Order of RM 42.31 per day or basic with agreed allowance.			
	Remotely review the list of allowances paid to truck drivers against their payslip are consistent.			
	Phone interview with sampled workers consisting of security, store attendant FFB grader, lorry drivers and general workers informed they are briefed on contract agreement, minimum wages and allowance.			
4.4.5.4	AOM monitored contractor workers pay base on pay slip provided. Remotely review the contractor workers pay slip, they are paid in accordance with minimum wages of RM1,200.00 per month.	Yes		
4.4.5.5	AOM established updated employees list.	Yes		
	The list includes workers name, nationality, marital status, and date of join, date of birth, occupation and wages.			
4.4.5.6	AOM Employment agreement for workers contents are in line with Sabah Labour Ordinance 1950, Chapter 67.	Yes		
	Remote review of contract employment consist of worker particulars, job, wage rate, type of allowances and leave entitlement duly signed by both the management and worker.			
	Employment agreement signed by workers and management.			
	Phone interview with sampled workers consisting of security, store attendant and FFB grader and general workers informed they received the signed copy of employment agreement and briefed on the content of agreement.			
4.4.5.7	AOM use thumbprint system for recording working hours and overtime for staff and workers.	Yes		
	Remotely documents review, the time attendance report for the month of May 2021 includes the working hours and overtime.	_		

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Certifying Unit: Aumkar Oil Mill



Principle 4	Principle 4: Social Responsibility, health, safety and employment conditions			
Indicator	Summary of Assessment	Compliance		
	Overtime rate is according to Sabah labour ordinance requirements of 1.5 times hourly rate for normal overtime and 2.0 times hourly rate for rest day and public holidays.			
	Phone interview with sampled workers consisting of security, store attendant and FFB grader and general workers informed that they have been briefed on the working hours and overtime rates.			
4.4.5.8	AOM working hours was established. Remote photos review, the working hours is displayed at office notice board.	Yes		
	Shift working hours as below:			
	Time* Activity			
	7.00am – 7.00 pm Morning shift			
	3.00pm – 11.00pm Afternoon shift			
	*45 minutes of rest for each shift period.			
	Non-shift working hours:			
	Time Activity			
	7.00am – 4.00pm 8 working ours (with 1 hour rest)			
	Overtime requisition form available to capture overtime perform by workers.			
	Remotely review the overtime check roll for the month of May 2021. The workers have sign as acknowledgement of overtime records and verified by Mill Manager.			
	Phone interview with sampled workers consisting of security, store attendant and FFB grader and general workers informed they had been briefed on the working hours and overtime rate as stated in their employment agreement.			
4.4.5.9	AOM provide pay slips to all workers documenting the wage, overtime, holiday pay, EPF contribution for local workers and SOCSO subscription for all workers	Yes		
	Remotely reviewed the workers' pay slip for May 2021, the workers monthly and overtime pay in line accordance to Minimum Wage Order and employment agreement.			
	Overtime rate is according to Sabah labour ordinance requirements of 1.5 times hourly rate for normal overtime and 2.0 times hourly rate for rest day and public holidays.			
4.4.5.10	AOM provides benefits such as housing, medical, water and electricity supply, Humana school for foreign children, canteen, childcare center, sport amenities and contribution for festive season.	Yes		
4.4.5.11	AOM adopt industry best practice for living quarters.	Yes		

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Principle 4	rinciple 4: Social Responsibility, health, safety and employment conditions			
Indicator	Summary of Assessment	Compliance		
	Remote photo review, AOM living quarters \provided with sufficient space for a family or those unmarried, water, electricity, recreational area, gardening area and housing compound are well maintained.			
4.4.5.12	AOM adopted APSB Harassment policy sign by Company Director, dated 02/07/2018.	Yes		
	The policy is displayed on mill's notice board.			
	The policy states:			
	Type of harassment on workplace;			
	Company commitments and action taken on harassment complaints.			
	Remote document review, There are no complaints related to sexual harassment.			
	Remotely review the Gender Committee meeting minute dated 14/01/2021. The meeting minutes include agenda such as review on previous meeting minutes, awareness on housing compound safety and cleanliness & gender committee programme.			
4.4.5.13	AOM adopted APSB Social and Human Right policy signed by Company Director dated 02/07/2018.	Yes		
	The policy states:			
	Respect the union rights and freedom to join union;			
	Respect the right to live free from discriminations;			
	The ECC meeting is conducted once a year.			
	Remotely reviewed the latest ECC meeting minutes dated 18/12/2020.			
4.4.5.14	AOM adopted APSB Social and Human Right policy signed by Company Director, dated 02/07/2018.	Yes		
	The policy describes will not hire underage person as employee.			
	Remotely review list of mill's workers, there is no underage worker employed.			
4.4.6.1	AOM establish annual training programme for year 2021 dated 01/03/2021.	Yes		
	Remotely review the training document and attendance list, photos and training material of particular training.			
	Example training conducted:			
	Processing SOP Training dated 26/03/2021;			
	2. Company policy training dated 19/03/2021;			
	3. Chemical handling training dated 30/05/2021.			
4.4.6.2	AOM established Training matrix dated 01/03/2021.	Yes		

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Principle 4	Principle 4: Social Responsibility, health, safety and employment conditions				
Indicator	Summary of Assessment	Compliance			
	Remotely reviewed the training matrix, training provided is based on the work description.				
4.4.6.3	AOM established annual training programme workers for the year 2021 and update annually.	Yes			
	Example:				
	1. Fire Drill Training on July 2021;				
	2. Working in confine space SOP Training on October 2021;				
	3. Scheduled wastes training for on December 2021.				

Indicator	Summary of Assessment	Compliance
4.5.1.1	AOM adopted APSB Environmental Protection Policy dated 02/07/2018 signed by Company Director.	Yes
	The policy describes:	
	Ensuring individuals comply with safety and environmental protection procedures;	
	Complying with the relevant legislative requirement;	
	Complying with regulations concerning schedule waste, effluent and clean air emission;	
	Promoting continuous improvement on environmental standards;	
	Establishing individual responsibilities to ensure the environmental quality is well preserved;	
	Keep good records and housekeeping method regarding environmental issues.	
	AOM conducted policy briefing to workers on 19/03/2021.	
	Pictorial evidence of policy displayed at notice boards has been reviewed and verified.	
	AOM established Environmental Management Plan for year 2021 updated on 03/01/2021.	
	Example of content:	
	Area: Marshalling yard and loading ramp.	
	1) Negative Impact:	
	 Spillage of oils from vehicles to monsoon drain, natural stream affects natural ecosystem. 	
	2) Control measure:	
	i) Establishment of oil traps.	

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Certifying Unit: Aumkar Oil Mill



Indicator	Sun	nmary of Assessment	Compliance
	3)	Management control:	•
	,	i) All monsoon drains to be fixed with oil traps;	
		ii) Schedule for cleaning oil traps.	
	4)	PIC: SPO Officer.	
	worl	ne interview with sampled workers consisting of maintenance kers, informed they are aware of company policies and information played at notice boards.	
		orial evidence of oil traps have been reviewed. Oil trap is well ntained.	
		ne interview with maintenance worker informed that they maintain oil trap on weekly basis based on the schedule provided.	
	Rev	iewed and verified oil trap training carried out on 05/05/2021.	
4.5.1.2	а	AOM established Environmental Impact Assessment updated 03/01/2021.	Yes
		AOM adopted APSB Environmental Protection Policy dated 02/07/2018 signed by Company Director.	
		The Environmental Protection Policy describes the mill objective as below:	
		To ensure a safe and healthy working environment by complying with Environmental Quality Act 1974, where this policy will be strongly adhered by our plantation and mill.	
	b	AOM aspect and impact are identified in the EIA including aspect, impact, action plan and monitoring, monitoring document and management review comment.	Yes
		Example:	
		Area: Store for lubricant, chemical, scheduled waste	
		Negative impact: Depletion of resources, water pollution, land pollution	
		Action plan:	
		i) Implementing scheduled maintenance during chemical handling;	
		ii) To communicate with chemical supplier on packaging and environmental control measure;	
		iii) Routine inspection.	
		Reviewed and verified pictorial evidence of scheduled waste store. The store is locked, clean and all scheduled waste items are labelled correctly. A sump to trap leaked waste lubricant oil is also constructed and in good condition.	

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Certifying Unit: Aumkar Oil Mill



Indicator	Summary of Assessment	Compliance
	Phone interview with SPO team member informed awareness and understanding on scheduled waste management according to Scheduled Waste Regulation 2005.	
	Pictorial and video evidences of stores have been reviewed and verified. Stores are well maintained.	
	Store inspection is carried out on a weekly basis by the PIC.	
4.5.1.3	The Environmental Management plan established include action to mitigate negative impact and promote positive impacts.	Yes
	Example:	
	1. Area: Landfill;	
	2. Environmental Impacts:	
	i) Negative Impact: Contamination of surface and groundwater;	
	ii) Positive Impact: Waste segregation of recycling items.	
	3. Plans and monitoring program:	
	i) Collection of domestic waste is twice a week;	
	ii) Proper landfill management.	
	4. Documents to be reviewed:	
	i) Rubbish collection book.	
	Reviewed and verified pictorial evidence of landfill area. Landfill is well managed.	
	Reviewed and verified bins for storage of recycling items.	
	Domestic wastes are collected twice in a week. Reviewed and verified waste collection records on 16/05/2021 and 30/05/2021.	
4.5.1.4	AOM established program to promote and maintain the existing positive impacts as describe in the Environmental Impact Assessment Management Plan.	Yes
	Example:	
	Source: Fibre and shell;	
	Positive impact: Continually used as renewable energy source.	
4.5.1.5	AOM established training programme for year 2021 include environmental topics.	Yes
	Example:	
	Training for oil trap management carried out on 05/05/2021.	
	Phone interview with maintenance worker informed they are aware of the oil trap maintenance and maintenance is carried out weekly.	

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Certifying Unit: Aumkar Oil Mill



Principle :	5: Env	vironment, natural resources, biodiversity and ecosystem service	es		
Indicator	Sum	mary of Assessment	Compliance		
4.5.1.6	AON mee	Yes			
		Participants include in the meeting are mill management, laboratory, workshop, process and general workers as well as supervisors.			
	matt	he meeting discussed on responsibility each of committee members, latter arising in the last meeting, environmental control plan and matters report in the next meeting.			
4.5.2.1	AON	If established records of diesel per tonne FFB from 2015 to 2020.	Yes		
	Base	eline values for diesel usage has been set on yearly basis.			
		sel per tonne FFB is higher compared to the average baseline value a 2015 to 2019.			
		is due to the usage of diesel genset as biogas engine had kdown.			
	Mon	itoring of usage of electricity and diesel is on monthly basis.			
4.5.2.2	Revi	Yes			
	Actu due				
		itoring of diesel usage per ton FFB process is on annual basis while e are records of monitoring on a monthly basis.			
4.5.2.3	AON supp	Yes			
4.5.3.1	AOM Waste Management Plan (WMP) is included in the EIA updated on 03/01/2021.		Yes		
		WMP includes source, type of waste, process, waste classification, ormance measure and waste management.			
	Exar	mple:			
	Туре	e of waste: solid;			
	Proc	cess: FFB processing;			
	Was	te classification: Empty Fruit Bunch (EFB);			
	Perf				
	Was				
4.5.3.2	а	AOM established waste management plan updated on 03/01/2021.	Yes		
		Source of waste generated: Aumkar Clinic;			
		Type of waste: Clinical waste.			
		Action Plans: To store clinical waste in the clinical waste store before disposed to Clinic BSI, Tawau.			

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Principle :	5: Env	vironment, natural resources, biodiversity and ecosystem service	es		
Indicator	Sun	Compliance			
	The visiting medical officer will collect the clinical waste from the estate clinic.				
	b Wastes generated from milling operation are identified and documented in the waste management plan.				
		Stated in the plan palm kernel shell, mesocarp fibre, EFB are recycled to reduce dependency on non-renewable waste such as fossil fuel and supplied for field application as nutrient supplements for palms.			
		Example:			
		Palm kernel shell used as fuel for boiler.			
		Mesocarp used as fuel for boiler operation.			
		EFB used as fuel or for field application at plantation.			
		Reviewed and verified EFB dispatch to estate records with information as below:			
		Estate name: Tingkayu Estate;			
		Weighbridge ticket no: W00046539;			
		Product: EFB;			
		Nett Weight: 8240 Kg.			
4.5.3.3		AOM established SOP for Scheduled Waste, revision 1 updated 07/05/2020.			
	use	The procedure address the management of used chemical containers, used lubricant and oil, expired chemical handling, triple rinse method, storing & disposed and scheduled waste labeling.			
		SOP established to comply with the Environmental Quality Act 1974 Environmental Quality Regulations (Scheduled Waste) 2005.			
		AOM scheduled wastes are collected and disposed by DOE authorised contractor on 15/01/2021.			
	Sch	eduled waste inventory is updated using E-SWIS system.			
		re are supporting records from the Department of Environment visit 6/11/2020 stating compliance towards Scheduled Waste Regulation 5.			
	Late mill.	est DOE visit on 16/11/2020 did not have any non-conformity for the			
		npetent person for scheduled waste management is the mill nager.			
4.5.3.4		lomestic wastes from mill and housing disposed at landfill located in kayu estate.	Yes		

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Indicator	Summary of Assessment	Compliance
	Domestic wastes are collected twice in a week. Reviewed and verified waste collection record on 16/05/2021 and 30/05/2021.	•
	Reviewed and verified pictorial evidence of landfill in Tingkayu Estate. Landfill is well managed.	
	Distance of landfill area from nearest waterways is approximately 2 KM.	
4.5.4.1	AOM established Waste Management Plan (WMP) updated 03/01/2021.	Yes
	The plan has includes polluting activities such as scheduled wastes, processing wastes, domestic wastes and greenhouse gaseous emission.	
	The WMP identified the solid, liquid and gaseous wastes.	
	Assessment monitoring for polluting activities such as Isokinetic stack emission for Oxide of Sulfur and Oxide of Nitrogen for PM10, PM2.5, NO2, SO2, CO and CO3 has been carried out according to the DOE license specifications and results of emissions are within the respective specifications.	
	Greenhouse gas emission from diesel mainly Carbon Monoxide (CO) is monitored by fuel monitoring records on a monthly basis.	
	Reviewed and verified diesel monitoring record for the year 2020 and January to May 2021.	
4.5.4.2	AOM established action plan to reduce identified significant pollutant and emission for smoke emissions, dust particulates and opacity.	Yes
	The action plan includes monitoring and continuous improvement programme to reduce the potential source of GHG Emission.	
	Example:	
	Maintain and monitor diesel usage of vehicles effectively to reduce GHG emissions.	
	Implementation:	
	AOM established and maintain diesel consumption records on a monthly basis.	
	Referring the 5 years diesel consumption records there are reduction in usage of diesel in 2015 to 2019 due to biogas implementation.	
4.5.4.3	APOM Palm Oil Mill Effluent (POME) is treated using the biogas system.	Yes
	Final discharge of effluent is tested monthly for compliance to DOE discharge schedule.	
	The competent person for CepPOME is the SPO officer.	
	Example:	
	Effluent test report dated 03/03/2021 is documented.	
	Monthly analysis of POME is carried out by an external laboratory.	

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Principle 5: Environment, natural resources, biodiversity and ecosystem services					
Indicator	Sun	Compliance			
	Sampled test conducted on 03/03/2021 with the BOD result is below permissible limit of 200mg/l under the specifications of the DOE license for APOM.				
4.5.5.1	а	a APOM Water management plan is include in the EIA dated 03/03/2021.			
		The WMP identified source of water and usage.			
		Source: Catchment pond collecting rain water.			
		Usage: FFB processing, boiler and domestic use.			
		Raw water: FFB process ration is at 1 M³/FFB Mt which in accordance with best practices.			
		Phone interview with workers informed that water supply is sufficient and quality of water is satisfactory.			
		Raw water quality test was carried out by accredited external laboratory on 26/02/2021.			
		Raw water testing is carried out annually.			
		Reviewed and verified pictorial evidences of storage tanks provided at worker quarters for domestic usage are in good condition.			
	b	Treated POME is discharge for land application.	Yes		
		Outgoing water from the mill effluent tested by SAMM accredited external laboratory on 25/02/2021 has been reviewed and verified.			
		All results are within specifications.			
		Final discharge is monitored on a monthly basis and reported to DOE.			
	С	AOM established Water Management Plan dated 03/01/2021 includes the monitoring of water consumption for FFB processing, boiler operation and domestic use.	Yes		
		AOM established monthly water usage monitoring record to monitor mill water usage. Water usage records year 2020 and January to May 2021 is maintained.			
		Installation of turbine excess cooling water pipeline back to water clarifier to minimize water usage and avoid wastage.			
4.5.5.2		M established biogas plant to treat POME before discharge for land lication.	Yes		

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Principle (6: Best Practices	
Indicator	Summary of Assessment	Compliance
4.6.1.1	AOM establish Mill Operation Procedures Master List for mill operations updated 01/01/2021.	Yes
	Example SOPs for work operations:	
	i. Loading ramp, 01/02/2019;	
	ii. Sterilizer, 01/02/2019;	
	iii. Oil room, 01/02/2019.	
	Training conducted:	
	SOP Process training carried out on 26/03/2021;	
	2. SOP boiler training carried out on 05/04/2021.	
	Phone interview with worker at sterilizer and oil room informed they understand the SOP and workflow.	
4.6.1.2	AOM implement best practices to comply with legal requirements.	Yes
	Example:	
	Monthly monitoring and testing of wastewater by external 3rd party laboratory according to DOE requirements done 03/03/2021;	
	Installed CEMS for monitoring of stack emissions and opacity with direct reporting to DOE, dated 19/08/2021.	
4.6.2.1	AOM establish Summary of Budget year 2021 to year 2025 that includes:	Yes
	Production cost which covers CPO production, PK production, FFB price average, PK price average, OER, etc;	
	Labour cost covering supervision and wages;	
	Milling cost covers administrative, manufacturing and variable costs.	
4.6.3.1	AOM established documentation for product purchasing revised on 25/03/2021.	Yes
	Example purchase order for service supply of labour, tools, consumable and materials to fabricate to replace one existing decanter cake dryer dated 03/05/2021 is reviewed.	
	Information stated in quotation and purchase order is product description, quantity, unit of measurement and unit price.	
	Sighted goods receipt note dated 10/06/2021 as evidence of completion of service.	
	Payment will be carried out end of the month.	
4.6.3.2	AOM engaged contractor for CPO and PK transportation.	Yes
	The contract agreement includes:	
	Agreement / Duration;	

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Principle (6: Best Practices			
Indicator	Summary of Assessment	Compliance		
	Undertakings by Transporter;			
	Undertaking by company;			
	Payment;			
	Termination;			
	Notices;			
	• Time;			
	MSPO requirement compliance;			
	Weight discrepancies;			
	 Transportation charges (Attached listing in the contract agreement). 			
	Invoicing by the transporter is to be made on the last day of the month and payment will be made of within thirty (30) days of the receipt Invoice.			
	Reviewed and verified latest payment voucher for transporter dated on 25/05/2021.			
	The agreement is signed by both parties on 01/01/2021. The contract is renewed on an annual basis.			
4.6.4.1	AOM engage transport contractor for CPO and PK delivery.	Yes		
	Reviewed on contract agreement section 11.2 states contractor to understand and agree to fulfill the MSPO, MSPO SCCS requirements of AOM.			
	Training related to MSPO provided to contractor on 23/04/2021.			
4.6.4.2	The contract agreement between AOM and contractor dated 01/01/2021 signed by both parties describe the service, terms of payment and conditions.	Yes		
4.6.4.3	AOM established contract agreement with contractor date 01/01/2021 include a statement under section 10.2 which states "The contractor/transporter also liable to be audited by the company or 3 rd party with regards to safety, sustainability and supply chain standards".			

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Client Number: 92-089
Audit Type: ASA 02
Mode of Audit: Remote



4.4. Status of Non-Conformities Previously Identified

	The stage 1 audit findings of this system have been reviewed, in particular to assure appropriate corrections and corrective actions have been implemented to address the identified audit findings.			
	The last audit results of this system have been reviewed, in particular to assure appropriate corrections and corrective actions have implemented to address any nonconformity identified.			
	The last audit results of this system have been reviewed, in particular to assure appropriate corrections and corrective actions have not been implemented effectively. The non-conformity will be re-raised.			
Х	No non-conformity raised in previous audit.			
Note 1	Note 1: If a minor non-conformity raised in last audit, is not closed out or repeated, the finding will be raised to a Major non-			

conformity.

Note 2: All major and minor NCs raise in last audit are required to capture in this report together with the review of the non-compliance implementation.

4.5. Detail of Audit Findings Identified during last audit

AUDIT OUTCOME					
During last Audit	0	MAJOR Non-Conformities			
	0	MINOR Non-Conformities			

4.6. Detail of Remote Audit Findings Identified during This Audit

This section gives an overview of the non-conformities raised during this audit.

REMOTE AUDIT OUTCOME						
During this remote	0	MAJOR Non-Conformities				
audit,	1	MINOR Non-Conformities				

	Non Conformity Number 1					
Indicator # Description		4.4.1.1 Social impacts should be identified and plans should be implemented to mitigate the negative impacts and promote the positive ones.				
		(MINOR)				
Location:		Office				
Description	of Fir	nding / Objective Evidence:				
AOM Social mitigation pl	•	ct Assessment (SIA) dated 01/03/202	1 did n	ot include	e stakeholders' feedback and	
Classification		☐ Major	\boxtimes	Minor		
Mode of Audit		⊠ Remote		Onsite		
Raise by:	Khair	ul Anwar Ismail	Date F	Raise:	18/06/2021	
Deadline for implementation			17/07/	2021		

Company Name: Aumkar Plantations Sdn. Bhd

Certifying Unit: Aumkar Oil Mill

Client Number: 92-089
Audit Type: ASA 02
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Non Conformity Number 1

Root Cause Analysis (by company):

SIA was reviewed annually once and usually conducted on November-December in accordance to Group stakeholders meeting we conduct in Aumkar Humana School cause easier to obtain feedback from stakeholders. However, due to MCO during this pandemic all group activities were postponed until MCO is lifted.

We did give out feedback forms to our stakeholders were not able to obtain it in timely manner as we faced travel restrictions and severe network issues in our surrounding premises, which made us not to be able to communicate with stakeholders to obtain the feedback form.

Correction (by company):

We arranged for Sustainability Manager to gather the feedback from the stakeholders manually by visiting them and managed to obtain the feedback from internal and external stakeholder, subsequently we did the summary for feedback with positive and negative impact as well as the action plan to resolve the feedback. (can be referred to the attachment of the summary and feedback forms as supporting evidence)

Corrective / Preventive Action (by company)

Moving forth, we will ensure that feedback forms will be collected in timely manner by the respective Mill SPO team member subsequently included in the SIA whenever possible, with the summary of feedback given accordingly.

Management will assess network availability with the local network provider, then to conduct stakeholder feedback gathering more effectively through online as to ensure safety of all personnel in accordance to the SOP.

Review of Correction & Corrective / Preventive Action

AOM Social Impact Assessment (SIA) dated 25/06/2021 include the stakeholders' feedback and mitigation plans for positive and negative impacts.

The submitted documents sufficient to close the nonconformity. Further verification will be reviewed during the next surveillance audit.

1 - 3						
Closed: ⊠ Yes □ No	Site verification : Yes No					
Name of Auditor:	Date of Closure:					
Khairul Anwar Bin Ismail	28/06/2021					
Review of Implementation						
Name of Lead Auditor / Auditor:	Date of Review:					

Nr.	Indicator	Description	Location	Opportunity for Improvement
1.	4.1.2.2	The internal audit procedures and audit results shall be documented and evaluated, followed by the identification of	Office	Inspection Visit, Internal Audit & Management Review Standard Operating Procedure (SOP) could be improved.

Company Name: Aumkar Plantations Sdn. Bhd

Certifying Unit: Aumkar Oil Mill



Nr.	Indicator	Description	Location	Opportunity for Improvement
IVI.	mulcator	strengths and root causes of nonconformities, in order to implement the necessary corrective action	Location	Opportunity for improvement
2.	4.2.1.1	The management shall communicate adequate information to other stakeholders on environmental, social and legal issues relevant to sustainable practices in the relevant languages and forms.	Office	Stakeholders consultation procedure could be improved.
3.	4.2.1.2	Management documents shall be publicly available, except where this is prevented by commercial confidentiality or where disclosure of information would result in negative environmental or social outcomes.	Office	List of publically available and confidential documents could be improved.
4.	4.5.1.1	An environmental policy and management plan which shall be in line with the relevant country and state environmental laws shall be established, effectively communicated and implemented.	Office	Environment Management Plan could be improved.

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Certifying Unit: Aumkar Oil Mill

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5. CONCLUSION

Aumkar Plantations Sdn. Bhd has commissioned TUV NORD (Malaysia) Sdn Bhd to conduct annual surveillance two (2) audit for its mill according to MSPO 2530-4:2013 Part 4 General principles for palm oil mills.

There is one (1) Minor NC raise with action plan submitted and accepted. Minor NC raise in this audit will be verify in the next surveillance audit.

From the review of the standard operating procedures, relevant forms, work flow charts established and implemented; the subsequent background investigation and interviews conducted during this surveillance audit have provided TUV NORD Malaysia with sufficient evidence on the fulfilment of the applied standard Principles & Criteria.

In conclusion the certified unit has been established, implemented and continued to improve in managing the estates are in line with the Principles & Criteria of the applied standards of MS 2530-4:2013. Part 4 General principles for palm oil mills.

As a result of this audit, the audit team confirms that:

Certified CPO January to April 2021: 10,865.06 mt

Certified PK January to April 2021: 2,431.49 mt

Projected CPO January to December 2021: 27,847.88 mt

Project PK January to December 2021: 5,828.63 mt

Company Name: Aumkar Plantations Sdn. Bhd

Certifying Unit: Aumkar Oil Mill

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Audit Type: ASA 02
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6. RECOMMENDATION

The audit team conducted a process-based audit focussing on significant aspects/risks and objectives required by the standard(s). The audit methods used were interviews, observations, sampling of activities and review of documentation and records.

The structure of the audit was in accordance with the audit plan included in to this summary report.

The audit team concludes that the organisation has established and maintained its management system in line with the requirements of the standard(s) and demonstrated the ability of the system to achieve requirements for products and/or services within the scope and the organisation's policy and objectives.

Therefore the audit team recommends that, based on the results of this audit and the system's demonstrated state of development and maturity that this management system certification be

		Recommended for Certification		
X	`	Recommended for Continuity of Certification		
		Recommended for Suspension of Certification		

Puchong, Ø8/07/2021

Navin/Baskram TUV NORD (Malaysia) Sdn Bhd

Audit Team Leader (Trainee)

Puchong, 08/07/2021

Cheong, Chun Yuen (Robert)

TUV NORD (Malaysia) Sdn Bhd

Certifier / Approver

Company Name: Aumkar Plantations Sdn. Bhd

Certifying Unit: Aumkar Oil Mill

Client Number: 92-089

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7. LIST OF STAKEHOLDERS

No stakeholders' consultation conducted in accordance to ACB – OPMC 4 Issue 2 dated 04/09/2020, Stakeholder Consultation Requirements Section 6: Consultation during audit, §6.1: During the stage 2 and recertification audit. Therefore, no stakeholders listed.

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Distribution / Confidentiality / Rights of ownership / Limitations / Responsibilities / Audit Objectives

This report is sent by the certification body to the members of the audit team and the audit representative of the organisation. All documents (such as this report) regarding the certification procedure are treated confidentially by the audit team and the certification body. This audit report remains the property of the certification body.

An audit is a procedure based on the principle of random sampling and cannot cover each detail of the management system. Therefore nonconformities of weaknesses may still exist which were not expressly mentioned by the auditors in the final meeting or in the audit report.

The responsibility for continuous effective operation of the management system always rests solely with the audited and certified organisation.

Salvo clause:

The audit report will be left to the organisation at the end of the audit - subject to approval by the certification body. The independent release process may cause modifications or additions. In these cases a modified revision will be sent to the audited organisation.

The objective (goal) of the audit is to establish compliance of the management system of the aforementioned organization with the requirements of the aforementioned standard in order to achieve or maintain certification through an independent and accredited certification body. Identification of possibilities to improve the management system can also be a component of the audit and is considered simply to be an enhancement; it does not constitute consultancy or advice with regard to the management system.

Annex / Enclosures			
Annex / corresponding audit documentation			