



# TÜV NORD CERT

## Certification according to ISO/TS 16949 – a big plus for all suppliers to the automotive industry

With the publication of the new version of ISO/TS 16949 in 2002, the automotive industry took a further step towards automotive excellence and standardisation of the requirements for quality management systems in this sector.

### **ISO/TS 16949: essential for sustained success**

For suppliers to the automotive industry, competition is great and, in view of increasing internationalisation, the pressure is steadily increasing. Most well-known manufacturers need certification to ISO/TS 16949 in order to enter and maintain a business relationship. But the ever growing pressure of costs is also forcing companies to develop and implement efficient and competent processes in all areas.

Certification to ISO/TS 16949 is relevant for all companies who manufacture and supply products for the automotive industry, if they want and seeking to optimise their organisational processes in terms of continuous improvement and enhanced efficiency.

### **ISO/TS 16949: The standard that describes advanced quality management**

The aim of certification is to develop trust based on verification of a functioning and effective QM system. Such verification shows that your company has the capability to meet the sector- and customer-specific requirements of the automotive industry.

With a certificate issued by TÜV NORD CERT under ISO/TS 16949, you can demonstrate in competition with others your company's conformity with the globally recognised quality standards of the automotive industry.

This TÜV NORD CERT certificate strengthens the trust in your capability, increases your competitiveness and can thus help to cut the number of customer audits and visits.

### **Showing the way for quality management in the automotive industry**

TÜV NORD CERT is a certification company operating internationally and recognised by the IATF (International Automotive Task Force – a federation of leading automotive manufacturers and associations). Our certificates are respected throughout the world and are internationally recognised. TÜV NORD CERT auditors are highly qualified specialists and they know the industry. With a TÜV NORD CERT certificate according to ISO/TS 16949, we help you attain your goals through efficient quality management and we assure your customers' trust in you.

## The procedure for certification to ISO/TS 16949 breaks down into a number of phases.

Following the enquiry and offer stages, a certification contract is concluded on the basis of an order. The actual certification procedure begins with the evaluation of specific information your company supplies to TÜV NORD CERT in the run-up to an audit. On the basis of this information and of a readiness assessment conducted on-site at your company (Stage 1 Audit), basic certifiability is established. Alongside this on-site audit in your company, your QM documentation and the corresponding processes are reviewed to check conformity with the regulations. You receive a report on the results. If your company is classified as "ready", there follows the certification audit (Stage 2 Audit). This audit is prepared in detail, taking into

due account your specific QM activities, and the audit sequence is described in the audit schedule. Provided the audit reveals no nonconformities, the subsequent audit report is drawn up and the auditors recommend certification. In the event of nonconformities, this process is followed immediately by a nonconformity management period, which lasts a maximum of 3 months.

Following check and release of the process by the certification body, the certificates are issued. Within the certificates' three-year validity period, a surveillance audit must be carried out at least once a year.

## The 10 steps to a certificate at a glance:

1. Enquiry, tender preparation
2. Certification contract
3. Readiness review on site: "Stage 1 Audit"
4. Assessment of certifiability
5. Audit scheduling
6. Certification audit: "Stage 2 Audit"
7. Nonconformity management (if necessary)
8. Release of the certification procedure by the certification body
9. Issuing of certificates
10. Entry of your certificate data in the IATF database

Your contact:

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We look forward to talking with you.

**Are you interested?  
Then just fax us this reply.  
We look forward to talking to you.**

**Yes, I am interested in certification to ISO/TS 16949.  
Please contact me.**

**Sender** (please use capitals)

Company

Position

Postcode/Town

Fax

Ms/Mr

Street

Phone

E-mail